

Tri-Com Central Dispatch

3823 Karl Madsen Drive
St Charles, IL 60175
(630) 232-4739 Main
<https://tricom911.org/>



Tri-Com Central Dispatch (Tri-Com) located in Kane County, Illinois is Now Accepting Applications for the position of Telecommunicator (Full-time).

TRI-COM Central Dispatch is a multi-jurisdictional 9-1-1 dispatch center located in St Charles, Illinois. We receive 9-1-1 calls and dispatch police, fire and emergency medical calls. Duties involve answering 9-1-1 calls, transmitting vital information to emergency personnel via the radio, relaying information via a computer-aided dispatch terminal, and answering administrative and non-emergency lines.

Applicants must meet the following minimum requirements:

- Minimum age requirement of 18 years old
- Education and experience equivalent to a high school diploma
- Ability to speak clear, articulate English
- Full range of hearing in both ears
- Type accurately with a speed of at least 40 WPM
(typing test must be passed in order to proceed with process)

The position supports a 24 hour, 7 day a week operation and applicants must have the desire and ability to work any shift, including weekends and holidays.

Desirable qualifications:

- Previous experience in public-safety dispatching
- Multi-line telephone equipment
- Fast paced, computerized customer service experience
- Flexibility, split ear and multi-tasking are paramount

Applicants must successfully pass a keystroke/typing test, simulation testing, and an oral board interview. After placement on the eligibility list, applicants will take a polygraph test, extensive background investigation, criminal history check, psychological evaluation, physical exam, and drug test.

Benefits:

- Current Starting Salary: \$54,352
- Group Health/Dental insurance
- Life insurance
- IMRF pension
- Holiday, Personal, and Vacation Time
- Represented by Metropolitan Alliance of Police (MAP)

Experienced 9-1-1 Telecommunicators

If you are an experienced 9-1-1 Telecommunicator, you may be eligible to start at a higher pay rate. This is dependent on a review of your experience and qualifications.

Current Salary Range: \$54,352 to \$76,920

How to Apply:

Applications will be accepted until all open positions are filled.

Applications are available at:

<https://tricom911.org/careers>

You may submit your application by:

Mail to:

Tri-Com Central Dispatch
3823 Karl Madsen Drive
St. Charles, IL 60175

OR

Scan and email to:

sramirez@tri-com911.org

Applications are accepted on a continuous basis.

You will receive an email confirmation when your application is received.