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PRESS RELEASE

# **NEWS FROM THE CITY OF ST. CHARLES**

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# St. Charles Spring Hydrant Flushing Begins April 7

**ST. CHARLES, III.** (March 21, 2025) – The City of St. Charles is flushing hydrants beginning April 7 and continuing through May 9. Please note that hydrant flushing could temporarily cause water discoloration, even for homes outside the flushing area. The discoloration is caused by minerals that get stirred up in the water mains.

Public Works performs hydrant flushing as part of the regular maintenance to the City's water distribution system. Flushing water through the mains helps reduce mineral build-up and ensures the hydrants are ready for emergency use.

St. Charles is divided into zones for hydrant flushing: Outer zones Northwest, Southwest, Northeast, Southeast and River Valley Inner zone East and West. Main Street (IL Rt 64) divides the north/south areas, and the Fox River divides the east/west.

### **Hydrant Flushing Schedule**

- River Valley East & West Monday April 7 Friday April 11
- Northwest Monday April 14 Friday April 18
- Southwest Monday April 21 Friday April 25
- Northeast Monday April 28 Friday May 2
- Southeast Monday May 5 Friday May 9

Signs announcing hydrant flushing will be posted in affected neighborhoods. Flushing may start as early as 5 a.m. and continue until 4 p.m.

### **Discolored Water Possible**

Please note water is safe to use and consume during hydrant flushing. However, water may temporarily be rusty colored. Consider the following actions during hydrant flushing:

- Limit water use, if possible.
- If water appears discolored, wait until flushing has subsided then run the cold water tap in your bathtub or utility sink until it runs clear (or in 10-minute increments).
- Remember rust-colored water is safe, but it may stain laundry. If this happens, keep clothes wet and treat them with stain remover.

The City offers stain remover at no cost to residents at the following locations:

- Public Works, 1405 South 7th Avenue
- City Hall, Reception Desk, 2 East Main Street

For more information, visit the City website or contact the Public Works Department at 630.377.4405.



# About the City of St. Charles

The City of St. Charles, Illinois, is guided by the three driving principles in its Mission: *Service. Tradition. Community.* Together, these principles create a thriving environment for people who live or visit here, and for businesses to prosper. Our City has gained national recognition as a family-friendly town and wide acclaim for its architecture, living up to its nickname *Pride of the Fox.* Conveniently located 35 miles west of Chicago, in Kane and northwestern DuPage counties, St. Charles is home to 33,000 residents and a balanced mix of more than 2,000 businesses that employ approximately 28,700 people. More at <a href="stcharlesil.gov">stcharlesil.gov</a>, and follow us on <a href="facebook">Facebook</a>, <a href="facebook">Twitter</a>, <a href="Instagram">Instagram</a>, <a href="facebook">YouTube</a> and <a href="facebook">LinkedIn</a>.

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