



Two East Main Street
St. Charles, IL 60174
630.377.4400

Dear customer:

The City of St. Charles is conducting a project to rehabilitate the sanitary sewers in your neighborhood. This project is part of the City's Illinois EPA mandated Capacity, Management, Operation and Maintenance (CMOM) Sewer Plan. The intent of the CMOM plan is to eliminate groundwater infiltration into sanitary sewers which will help minimize sewer backups. The CMOM plan is a multi-year program designed to reinvest, rehabilitate and renew the sanitary sewer system.

Pre-Cleaning, Inspection, Lining and Grouting of the sanitary sewer system in your area is scheduled to be completed during this project. Performance Pipelining has been contracted by the City of St. Charles to complete the sewer restoration work starting August 2026 and is anticipated to be completed in October 2026.

The technology that will be used to repair and restore the sewer pipe is known as cured-in-place-pipe (CIPP). It is a trenchless process that involves inserting a flexible liner into the existing sewer and heating resin inside the liner to harden it in place. This means the sewer will be repaired without digging a trench to reach the pipe. This method eliminates dust related to construction, tree loss, prevents disturbance to the nearby lawn and landscaping, and avoids long-term traffic disruptions.

However, there may be some temporary inconveniences during this project. The liner requires four hours to cure. During this time the sewer service to your home or business will be temporarily sealed off at the public main and will be out of service. We request you limit the use of water while your service is offline to reduce the risk of sewer backups and help ensure a better final product. The contractor will leave a door hanger 24-48 hours prior to beginning the lining work near your home. This notice will include the date and time the work is expected to be conducted. More information about the CMOM sanitary sewer project is on the City's website at <https://www.stcharlesil.gov/Government/Projects/2026-Sanitary-Sewer-Rehabilitation-Lining>

Thank you for your cooperation and understanding while the City of St. Charles improves its infrastructure and service to its residents. If you have any questions, please contact Public Works at (630) 377-4405.

Sincerely,
Tim Wilson
Public Works Manager – Environmental Services

Service, Tradition, Community: The St. Charles Strategic Plan
