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Recommended Steps to Prepare for a New Service Line

Preparation Steps:

- **Stop ice production:** turn off your automatic ice maker and throw away any existing ice in your freezer
- **Protect filters:** Do not use filtered water from your refrigerator or any attached inline filtration system

How to Flush Your Plumbing:

- **Start at the bottom:** Go to the lowest level of your home, such as the basement or ground floor.
- **Open cold taps:** Fully turn on the cold water on all sinks, tubs, shower and outside hose spigots, moving upward level by level until every cold tap is running at high flow. Do not use hot water.
- **Run the water:** Let all the taps run continuously for several minutes after the last faucet is open, allowing the water to clear and air to escape.
- **Shut off from the top:** Go to the highest level of your home first and shut off each water tap, working your way back down to the lowest level.

Finishing up:

- **Clean aerators:** If you have one sink running slow, you may need to clean the aerators. To remove unscrew the screen and aerator from the faucet. Soak them in white vinegar for about five minutes and scrub away any debris before reinstalling it.
- **Cartridge filter:** you may need to clean or replace the filter cartridge
- **RO filters or softeners:** If your home has a reverse osmosis system, water softener, or other treatment equipment, place the unit through its cleaning, backwash, or regeneration cycle as appropriate to help flush the system.