

St. Charles Police Department

2024 Annual Report





Acting Chief's Letter of Introduction

Thank you for taking the time to review the St. Charles Police Department's Annual Report for calendar year 2024. This information outlines the activities conducted by members of the St. Charles Police Department to inform you of the great work done on a daily basis by our employees. Our mission is to provide quality service with respect and a commitment to excellence. Included in this report is an overview of our services, crime rates, enforcement statistics, and other associated activities.

Accomplishments of this past calendar year include, but most certainly are not limited to the following: the construction of the Department's new tactical training center, the full implementation of body-worn cameras and squad car cameras, the creation of a Drone Team, the additional hiring of new personnel; and social worker funding.

As this remarkable progress proves, we, as an organization, remain committed to our citizens and the quality of the services we provide. Through quality training and organizational preparedness, we consider ourselves forever vigilant to respond to whatever emergency situation arises using the four tenets of our core values: Service, Professionalism, Courage, and Dedication (SCPD).

Sincerely,

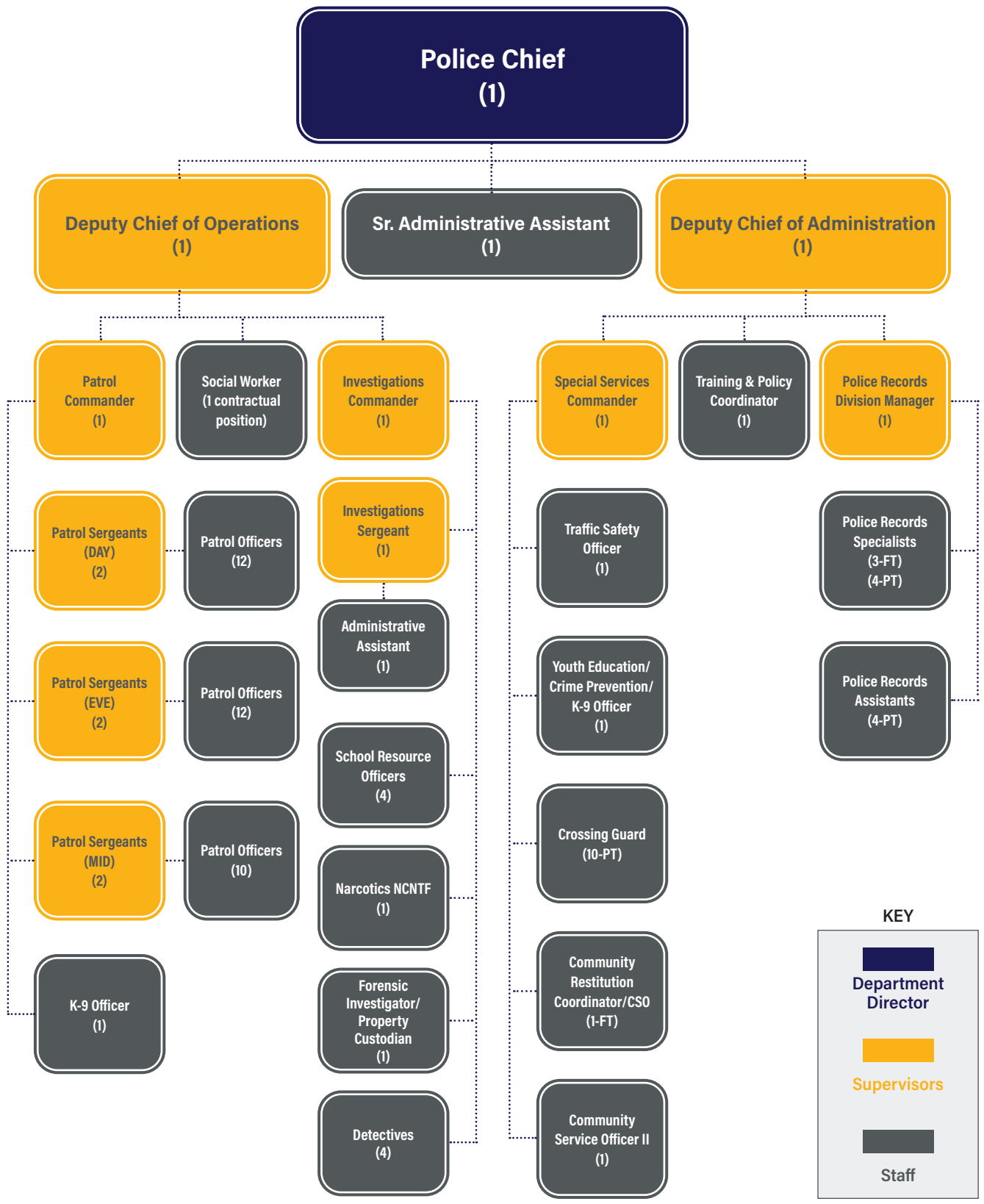
Eric Majewski
Acting Chief of Police

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Organizational Chart





Department Roster



SWORN PERSONNEL

Chief James Keegan	2014	Detective Nic Anson	2005	Detective Noelle Wold	2019
Deputy Chief Erik Mahan	1996	Officer Janis Schuessler	2006	Officer Daniel Godinho	2020
Deputy Chief Eric Majewski	2000	Detective Russell Haywood	2012	Officer Sean Nicholson	2020
Commander Rich Clark	2000	Detective Rick Murawski	2014	Officer Othello Rosal	2020
Commander Drew Lamela	1995	Detective Jennifer Larsen	2015	Officer Blake Powers	2020
Commander Tim Ocasek	2012	Officer Mike Redmann	2016	Officer Dominic Monaco	2020
Sergeant Dan Kuttner*	2007	Officer Meghan Kramer	2016	Officer Luke Hohman	2021
Sergeant Cory Krupke	2005	Officer Mike Karnath	2016	Officer Kyle Popp	2021
Sergeant Brett Runkle	2005	Officer Matt Phillips	2016	Detective Ryan Carrigan	2021
Sergeant Rob Vicicondi	2012	Officer Anthony Squillo	2017	Officer Kyle Witt	2021
Sergeant Johnathon Losurdo	2010	Detective Justin Bennett	2017	Officer Marco Farfan	2022
Sergeant Joe Dony	2015	Officer Josh Rowoldt	2017	Officer Ryan Ledebuhr	2022
Sergeant Brad Schumacher	2019	Officer Niki Garcia	2018	Officer Dalton Servatius	2022
Sergeant Jose Jacobo	2015	Officer Joe Gaske	2018	Officer Parker Henderson	2023
Officer Steve Heike	1999	Officer Rick Jackson	2018	Officer TJ Coffield	2023
Officer Ben Devol	2001	Officer Jason Wessendorf	2018	Officer Dhaval Patel	2023
Officer Eric Bauwens	2001	Officer Bryce Rentschler	2018	Officer Raymond Garcia	2023
Officer Bill Tynan	2003	Officer Tom Fawkes	2018	Officer Batican Altan	2024
Officer Brooks Boyce	2004	Officer Joe Bonifas	2019	Officer Christopher Morales	2024
Officer Chuck Crumlett	2005	Officer Steve Mattas	2019	Officer Jacob Carollo	2024

CIVILIAN PERSONNEL

Senior Administrative Assistant

Sara Cass 2004

Administrative Assistant

France Cevallos 2012

Forensic Investigator/Property Custodian

Adam Catt 2022

Community Restitution Coordinator & Community Service Officer

Francisco Fregoso 2017

Training & Policy Coordinator

Mike Menough 2024

Community Service Officer

Ryan Beeter 2007

K-9

Saint 2021

Charlie 2022

Records Division Manager

Elizabeth Mendoza 2011

Records Personnel

Kathy Young 2014

Nancy Ricotta 2014

Liliana Pompeo* 2016

Adrienne Casanas Ramos 2017

Krystal Reiser 2018

Jamie Veyette 2022

Courtney Alexander 2022

Records Personnel (Continued)

Anahi Silva* 2022

Kathie Grage 2024

Lari Vazquez 2024

Marie Lazzaro 2024

Tamara Dazzo 2024

Crossing Guards

Gina King 1996

Heidi Scaletta 2000

Nicole Kotsy 2005

Tedd Laszkiewicz (S) 2022

Steve Arrambide (S) 2022

Elizabeth Rogal 2023

Ruth Hart 2023

Erica Nicholson* 2023

Donna Dennison 2023

Sarah Bowen (S) 2023

*Denotes individual left the Department in 2024

(S) Substitute Crossing Guard



2024 Summary Of Arrests/ Offenses



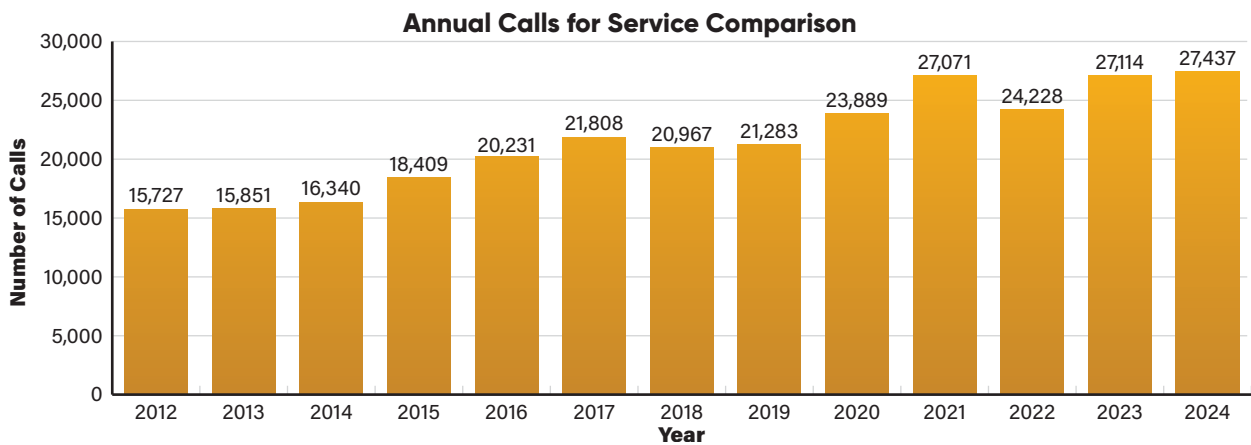
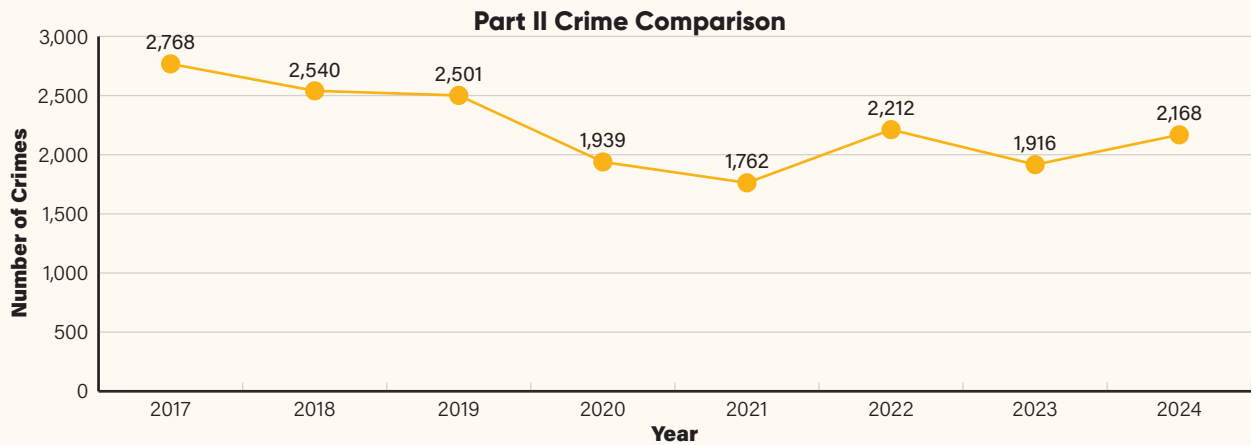
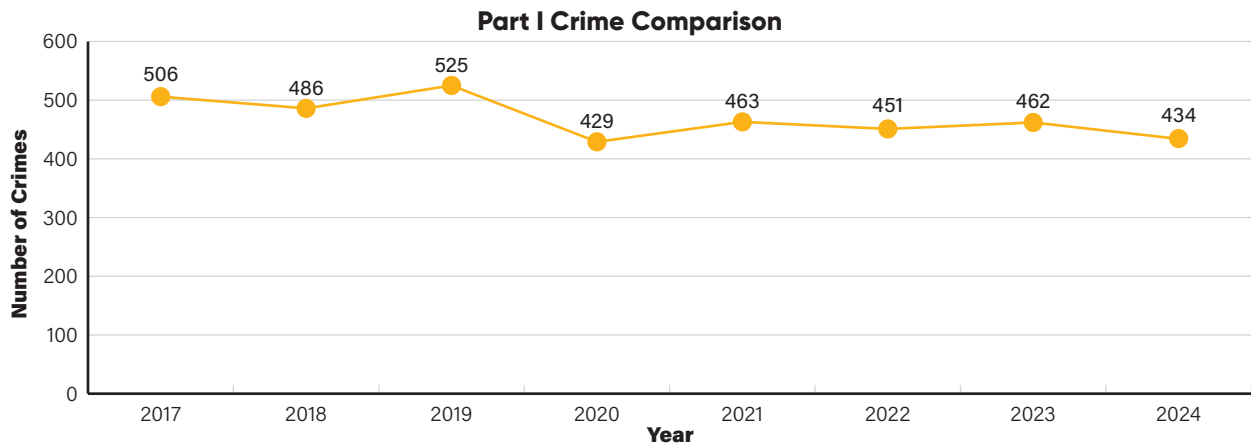
Part I Crimes	Total
Homicide	1
Criminal Sexual Assault	14
Robbery	3
Aggravated Assault/Battery	30
Burglary	46
Burglary from Motor Vehicle	16
Theft	312
Motor Vehicle Theft	9
Arson	3
Total Part I Offenses	434

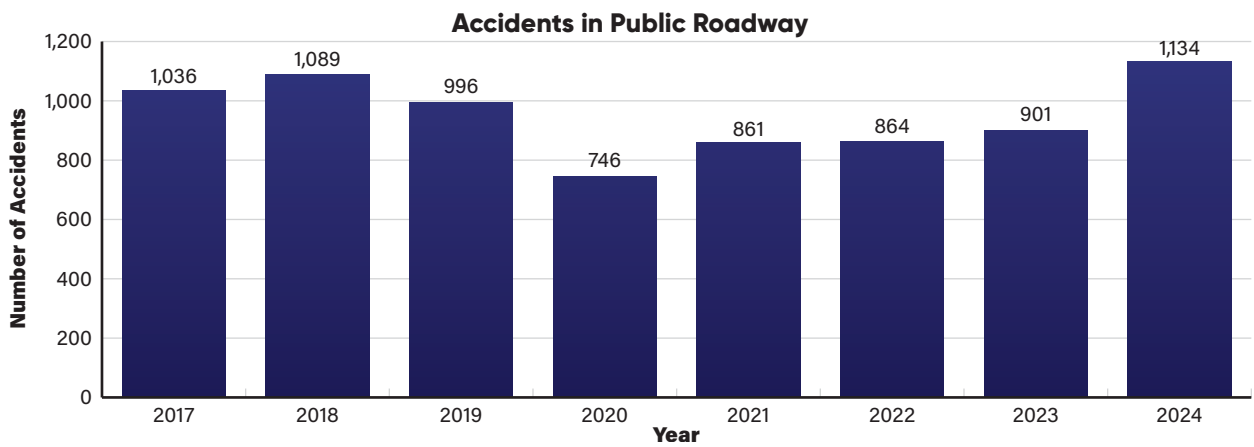
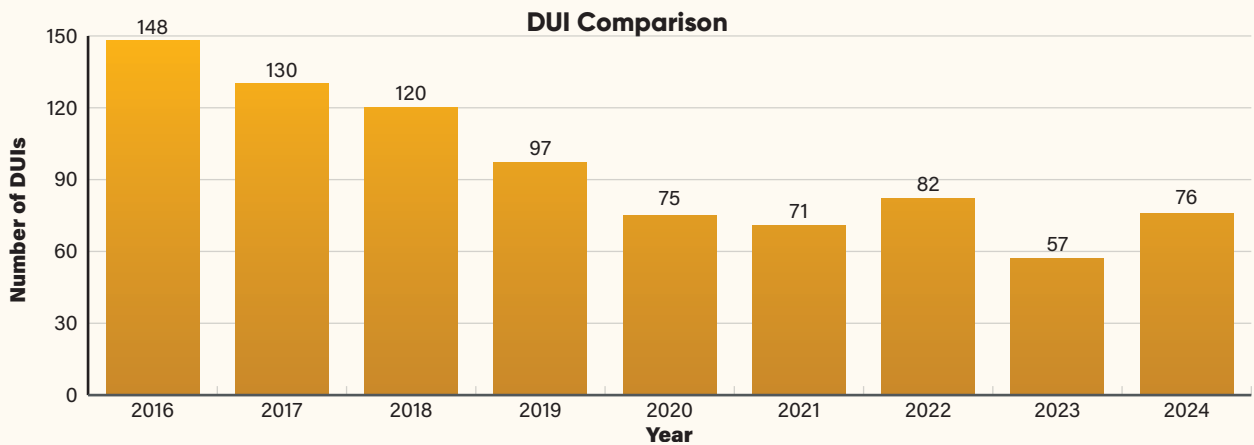
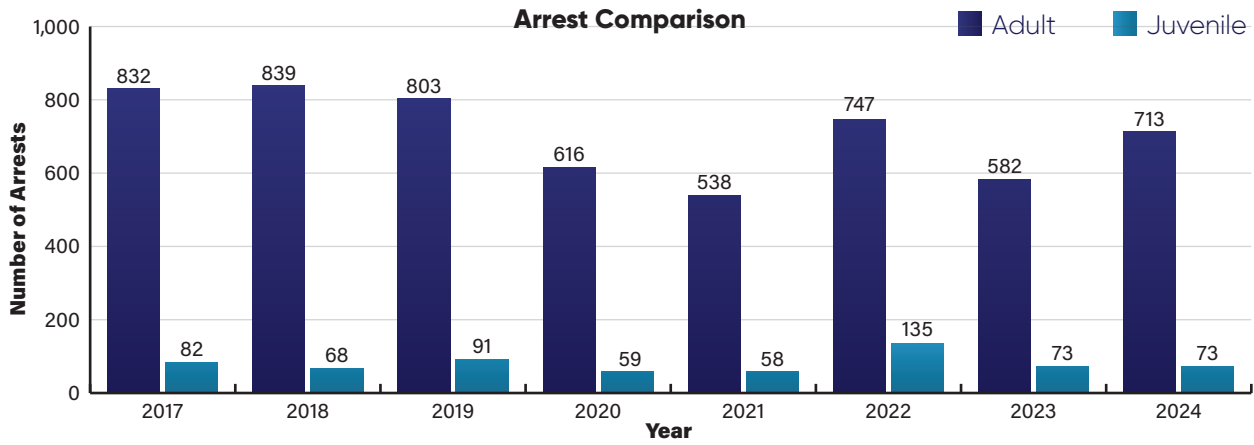
Part II Crimes	Total
Reckless Homicide	0
Battery and Domestic Battery	270
Assault (Simple)	26
Deception	192
Criminal Damage and Trespass	261
Deadly Weapons (incl. FOID violations)	16
Sex Offenses	20
Offenses Involving Children	18
Cannabis Control Act Violations	33
Methamphetamine Offenses	1
Controlled Substance Act Violations	12
Hypodermic Needle	0
Drug Paraphernalia Act	3
Liquor Control Act Violations	32
Intoxicating Compounds	3
Motor Vehicle Offenses (incl. DUI)	714
Disorderly Conduct	158
Interference w/ Peace Officers	28
Intimidation	1
Kidnapping (incl. visitation violations)	15
Violation of Criminal Registry Laws	1
Other Offenses	364
Total Part II Offenses	2,168

Services / Complaints	Total
Warrant Service (Failure to Appear)	122
Animal Complaints	629
Driving Complaints	733
Noise Complaints	329
Parking Complaints	763
Public Complaints (Misc)	516
Total Services / Complaints	3,092



Comparison Statistics







Records Division

By Liz Mendoza, Records Division Manager

The St. Charles Police Records Division is responsible for accurate, timely and confidential data entry, maintenance, dissemination, security and disposal of law enforcement records. Compliance and knowledge of City, Police, State, and Federal laws and guidelines are requirements for all Records Division staff members.

Specialized tasks performed by the Records Division include: statistical reporting; FOIA processing; report dissemination; court liaison; expungements; monthly crime reporting (State and FBI); and records database management. The Records staff also manages the non-emergency police phones and front desk.

St. Charles Police Records Division - By the Numbers - 2024

1,205	Accident Reports	Vehicle Crash Data Entry / State Reporting
801	Administrative Adjudication	Each offense requires multiple mailings and processing: Summons to Appear / Notice of Seizure / Findings and Decisions
645	Alarm Processing	New alarm permits, false alarm tracking, notices and invoices
494	Arrest Processing (In-Custody Arrests)	Process tickets, fees, booking and charging documents for dissemination to the Clerk of the Circuit Court.
5,500	Case Reports (Incl Supplemental Reports)	Review for accuracy and merge into computer records system
20	City Call Outs	After-hours City public works emergency call outs
336	Court Activity	Officers' Notices to Appear/ Depositions/ Cancellations/ Continuances / Subpoenas / Documents to City Prosecutor
4,978	Demographic Profiling	Data Entry/State Reporting (required for all traffic and pedestrian stops)
50	Expungements (Court Ordered)	Process received petitions and completed court orders
Varies	Fee Handling, Processing And Transfer	Fees for: Accident report copies, bike permits, FOIAs (over 50 pgs), registered offender fees, solicitors, subpoenas, towing, vehicle impounds, and other miscellaneous fees.
480	Fingerprints (Arrest)	Quality assurance review
708	Freedom Of Information	Review and process requests for Police records
152	Impounded Vehicles	Process multiple documents: Notice of Seizure/ Findings & Decisions/Tow Documents
217 lbs	Prescription Medication Drop	Prescription drugs turned-in at the Police front desk by St. Charles residents for safe disposal
79	Records Checks	Military and US Government requests
≈20,000 documents	Records Disposal	All Police records must be disposed of in accordance to state retention guidelines. Each year, all records eligible for disposal must be identified, gathered and verified. Physical records are measured, labelled and packed. A list is submitted to the state for destruction approval. They are destroyed when approved.
224	Records & Evidence Requests	Prepare and disseminate e-documents and electronic evidence to Court, Corrections and Law Enforcement Agencies
≈15,000	Scanned Documents	Most of the records described above and below are scanned and maintained in an electronic format
25	Solicitor Applications (25 Commercial And 0 Charitable)	Process application: Fees, criminal history and photo submissions for both Commercial and Charitable solicitation
18	Tickets - Overweight	Data Entry / Filing
1,678	Tickets - City Ordinance	Data Entry / Filing
2,389	Tickets - State/County	Data Entry / Filing / State Reporting
5,625	Tickets - Warning	Data Entry / Filing
60	Vacation Watch	Enter officer notifications and log records
33	Verbal Warnings	Traffic stops/offenses which did not result in a written citation
115	Warrants	Process new, served and recalled warrants

St. Charles Police Records and front desk are open to the public Monday - Friday, 7:00am - 2am; Saturday and Sunday 8:00 am - Midnight. The Police Records Division is staffed by: 1 Division Manager; 3 F/T and 4 P/T Police Records Specialists, and 4 P/T Police Records Assistants.



Special Services Unit (SSU)



By Tim Ocasek, Special Services Unit Commander

Traffic Safety Officer

Traffic Safety Officer Kyle Popp has been a member of the department for over 3.5 years. Prior to being a St. Charles Police Officer, Officer Popp worked as an Evanston Police Officer for over 7 years. Over the course of Officer Popp's career, he has served as a Patrol Officer, Special Operations Group Detective, North Regional Major Crimes Burglary Task Force Investigator, Evidence Technician, EVOC instructor, and High-Risk Traffic Stop Instructor amongst other specialties. Officer Popp became the department's Traffic Safety Officer in June of 2023.

The Traffic Safety Officer (TSO) is a sworn Police Officer specially trained in areas such as:

- Solving Neighborhood Traffic Problems
- Community Education
- Problem Oriented Policing

TSO Kyle Popp is assigned as a member of the City's Special Events Committee yet dedicates a large amount of his time to specific neighborhood concerns. In 2024, the following areas are just some of those where Ofc. Popp was assigned to analyze and address traffic and/or parking concerns:

- Cumberland Green Dr speed concerns
- Prairie St safety concerns
- Fox Chase speed concerns
- Stonehedge speed concerns
- S. 7th Ave and Division multi-way stop sign study - implementation

- Wing Ave & N. 13th Ave intersection concerns
- Prairie St & S. 3rd St intersection concerns
- Persimmon and Stonehedge intersection concerns
- Fox Chase and Stonehedge safety concerns
- 1st St Plaza parking concerns
- Gray St speed concerns
- Woodward Dr speed concerns
- Kirk Rd & Royal Fox intersection concerns
- Foxfield Dr safety concerns
- Madison Ave & 12th Ave pedestrian crosswalk concerns
- Prairie St & Katherine pedestrian crosswalk concerns
- S. 19th St speed/traffic concerns
- IL Rte 31 speed concerns
- S. 4th St speed concerns
- S. 3rd St speed concerns
- Forrest Bl & Moore Ave intersection concerns
- Traffic/speed on Dunham Rd and Kirk Rd
- N. 2nd Ave speed concerns
- N. 3rd Ave speed concerns
- Yearly officer statistics
- 2024 monthly and annual crash statistics
- Deployment of the department's speed boxes throughout the city.



The following two charts contain the top ten roadway and intersection crash locations for 2024. The third chart compares the difference between crash data from 2024 and 2023 as well as our overall enforcement efforts.

2024 Top Ten Roadway Crash Locations

Rank	Location	Total Crashes
1	3800 E. Main St	17
2	200 S. Randall Rd	14
3	800 S. Randall Rd	14
4	900 S. Randall Rd	11
5	3000 E. Main St	10
6	500 S. Randall Rd	9
7	3600 E. Main St	8
8	2000 Prairie St	8
9	2600 W. Main St	5
10	2000 W. Main St	4

2024 Top Ten Intersection Crash Locations

Rank	Location	Total Crashes
1	E. Main St/Kirk Rd	32
2	Randall Rd/Lincoln Hwy (IL Rt 38)	32
3	W. Main St/Randall Rd	29
4	W. Main St/2nd St (IL Rt 31)	22
5	E. Main St/Dunham Rd	22
6	Randall Rd/Prairie St	20
7	Randall Rd/Oak St	17
8	E. Main St/Smith Rd	14
9	Red Gate Rd/N. 5th Ave (IL Rt 25)	13
10	E. Main St/Riverside Ave	12

2024 Summary

Crashes	2024	2023	% Change
Total Number of Crashes on Public Roadways	837	903	-7%
Fatal Crashes (F)	1	2	-50%
Injury Crashes (PI)	159	143	11%
Property Damage Only Crashes (PDO)	885	968	-9%
Hit and Run Crashes*	114	117	-3%
Pedestrian Crashes*	10	10	0%
Private Property Crashes	333	253	32%
Traffic Enforcement	2024	2023	% Change
Total Citations Issued	2,293	2,057	11%
Speed Related	691	666	4%
Other Moving Violations	451	430	5%
Non-moving Violations	758	587	29%
Seat Belt Violations	23	6	283%
Child Safety Seat Violations	9	4	125%
Overweight Citations	17	39	-56%
Written Warning Notices Issued	6,361	4,673	36%
Total Traffic Arrests	343	259	32%
DUI Arrests	74	53	40%
Suspended/Revoked DL	148	136	9%
Reckless Driving Excessive Speed	11	1	1000%
No Valid DL	110	69	59%
Zero Tolerance	0	0	0%
Vehicle Impounds	154	137	12%
Traffic Enforcement Index (TEI)**	8.10	8.42	-4%

*These are also included in totals above under the appropriate classification (F,PI,PDO)

**The TEI represents the number of citations written for moving violations, in relation to the number of injury and fatal crashes.

A TEI of twenty (20) is considered to be the minimum effective enforcement to crash ratio.

Criminal Investigations



By Drew Lamela, Commander of Investigations

The Criminal Investigations Division serves many roles with its primary responsibility to provide investigative support to the Patrol Division. Reported incidents are reviewed to identify cases which require additional follow-up efforts that would exceed the patrol division resources, are complex in nature, or have leads that expand beyond our jurisdiction. Solvability factors such as potential suspects, evidence, crime patterns, etc., are considered when determining when a case is assigned to a detective for additional follow-up work. These assignments would include cases requiring multiple interviews, extensive crime scene work, or ongoing surveillance activities. These investigations can vary in duration before a case is successfully investigated or closed. A case is closed after all potential leads have been exhausted which may or may not result in an arrest.

The Criminal Investigations Division staffing consisted of the following personnel during 2024:

- Investigations Division Commander
- Detective Sergeant
- 4- General Assignment Detectives
- 2- High School Resource Officers; 1 each at St. Charles East and North High Schools
- 2- Middle School Resource Officers; 1 each at Wredling and Thompson Middle Schools
- Narcotics Inspector assigned to the North Central Narcotics Task Force/Illinois State Police
- Forensic Investigator/Property Custodian
- Civilian Administrative Assistant

General Assignment Detectives and School Resource Officers worked 393 cases in 2024, compared to the 436 cases in 2023. Of those, 228 cases were criminal in nature and solved, resulting in 70 arrests - 31% clearance rate. The overall criminal case clearance rate for 2023 was 37% with 103 arrests. Of those investigations, 28 cases assigned during 2023 remained in a "pending additional investigation" status at the end of the year and were followed up on in 2024. There

were 24 cases assigned in 2024 left pending and will carry over into 2025 for further follow up investigation.

Aggravated Possession of Stolen Motor Vehicle

On Wednesday, September 18th, 2024, at approximately 9:45 PM, a St. Charles Police Officer located a damaged and dislodged security gate at the St. Charles Public Works facility. During the investigation, it was discovered that a male suspect, later identified as 44-year-old Joshua Ales of Dundee, had gained access to the secured public works facility by climbing over the exterior perimeter fence. Once inside the secured area, Ales unlawfully entered a city-owned utility truck. Ales then drove the truck through the security gate, causing considerable damage. The city truck was later recovered, unoccupied, in the downtown area of St. Charles.

A short while later, Officers were dispatched to the 700 block of West Main Street for an additional motor vehicle theft. During this subsequent investigation, it was discovered that Ales was also responsible for this theft. After having taken this vehicle, he drove to an unincorporated area of Kane County, where he eventually set fire to it and then fled on foot. Kane County Deputies were dispatched to the vehicle fire and ultimately located Ales in a nearby tree line. Ales was taken into custody and transferred over to the St. Charles Police, where he was charged with a total of 9 felonies and 3 misdemeanors.

Robbery

On May 11th, 2024, a female offender wearing a mask entered the Fast Lane Laundry located at 576 S. Randall Rd. The female offender approached the employee working behind the counter and instructed the employee to give her all of the money from the register. The female offender had her hands in her coat pocket and appeared to be pointing something from the pocket at the employee. The employee gave the female offender all of the money and the female offender fled the area.



After canvassing the area, it was learned that the female offender entered La Huerta just prior to the robbery and asked to use their restroom. After using the restroom, the female offender exited wearing different clothes and a mask.

After reviewing surveillance video from La Huerta, the female offender was identified as a past employee of Fast Lane Laundry, who had been terminated for theft. The female offender was arrested and charged with Robbery, a Class 1 Felony. The teamwork displayed by officers and detectives was impressive and it helped bring this incident to a successful conclusion.

Attempted Homicide

On Sunday, December 1st, at approximately 8:45 AM, St. Charles Police Officers were dispatched for a check the welfare call in the 900 block of North 5th Avenue. Witnesses reported that a shirtless male was holding a chainsaw and attempting to cut down a tree on the property of the "River Glen of St. Charles", an assisted living center.

Just prior to police arrival, witnesses advised the subject had now gained entry to the lobby of the building and began confronting residents with the chainsaw. Arriving Officers attempted to de-escalate the situation; however, the suspect continued his attempts to use the chainsaw against residents of the building and the Officers.

A taser was deployed on the suspect but his attack continued. An Officer was then forced to fire his service weapon, striking the suspect. First aid was immediately rendered, however, the suspect was later pronounced deceased at Northwestern Medicine Delnor Hospital. Residents of the assisted living facility and responding Officers were treated at the scene for minor injuries. Per protocol, the Illinois State Police are leading the investigation of the officer-involved shooting. According to Illinois law, the investigators in an officer-involved death, shall, in an expeditious manner, provide a complete report to the state's attorney's office where the death occurred. The Kane County State's Attorney reviewed the ISP report and determined the use of force was justified.

Narcotics Arrests

In 2024, a St. Charles Officer who has been assigned to the North Central Narcotics Task Force continued his outstanding dedication to his duties. The officer's hard work and tireless efforts have been instrumental in several high-profile cases in and around St. Charles.

- In February of 2024, the Inspector received an anonymous tip of drug transactions occurring in St. Charles. Through investigating this tip, the

Inspector was able to identify and arrest the known drug dealer, which led to the seizure of 923 pressed fentanyl pills, 24 pounds of cannabis, 371 grams of mushrooms, 130 grams of cocaine, 28 grams of heroin and 35 Xanax pills.

- In June of 2024, the Inspector received an anonymous tip of drug transactions occurring in St. Charles. Through the investigation, the Inspector was able to identify and arrest the known drug dealer, which led to the seizure of 240 grams of cocaine, 28 grams of fentanyl, 4 grams of heroin, several Adderall pills and a Glock pistol.
- In July of 2024, the Inspector had previous knowledge of a known drug dealer in St. Charles and initiated an investigation. Through the investigation, the Inspector arrested the known drug dealer and seized 520 grams of cocaine, 526 pressed fentanyl pills, 80 grams of fentanyl, 90 oxycodone pills, 75 Xanax pills, a vehicle and a loaded Ruger pistol.
- In August of 2024, the Inspector led an investigation into a drug dealer who has business ties to St. Charles and Batavia. Through the investigation, the Inspector obtained a Jane Doe search warrant on the subject's residence. After the execution of the search warrant, the Inspector arrested the drug dealer and seized 4,500 grams psilocybin, 2,500 grams of cannabis, 60 Xanax pills, 0.5 grams of cocaine, 3 machine guns, 17 other firearms w/no serial numbers, \$13,900 USC, \$32,000 worth of gold bars and \$1,700 worth of silver bars.

The St. Charles Officer assigned to the North Central Narcotics Task Force (NCNTF) has shown outstanding dedication and leadership during his time with the task force. The officer's exemplary work serves as an inspiration to his co-workers and reflects the highest standards of professionalism, integrity, and dedication.

The following are other highlights of cases worked and related job functions performed by investigators in 2024:

- Execution of numerous search warrants and Grand Jury subpoenas for evidence property recovery and investigative case support, three of which were related to a reckless discharge of a firearm and an armed robbery.
- (14) Sexual assault and /or abuse investigations, compared to (16) in 2023.
- Ongoing compliance checks with home visits of registered sex offenders which resulted in three compliance violations.
- (4) Online sexual predator investigations;



compared to (2) in 2023.

- (7) Death investigations – non-criminal.
- (3) Armed robbery investigations; the same as (3) in 2023.
- (9) Motor vehicle thefts; compared to (8) in 2023.
- (16) Burglary from motor vehicles.
- (9) Residential burglary investigations; compared to (2) in 2023.
- (10) Burglary / Attempt burglary to commercial establishments; compared to (9) in 2023.
- (1) Attempt Homicide / Home Invasion; the same as (1) in 2023.
- Numerous city employment background investigations for probationary police officers, firefighter / paramedics, and dispatcher candidates.
- Liquor license, massage license, and business renewal applications; liquor/massage establishment site inspections and licensing background investigations.
- Numerous assists to outside agency investigations.
- Tobacco/alcohol establishment compliance checks were ongoing throughout the year. There were (3) citations issued for underage tobacco sales, the same as (3) in 2023. (8) Businesses were cited for sale of alcohol to a minor, compared to (4) in 2023. The St. Charles Police Department works closely with vendors to provide educational information and ensure continued compliance.
- Numerous investigations involving thefts, retail thefts, deceptive practices, credit card fraud, identity thefts, and other assorted fraud-based offenses. (14%) of the cases investigated by detectives in 2024 were based on some form of theft, fraud or deceptive practice, compared to (24%) in 2023.

Investigations Assignment and Duties

Commander Drew Lamela is the current supervisor of the Investigations Unit. Commander Lamela oversees the Sex Offender compliance program, Tobacco Compliance Program and Article 36 Forfeitures. The Commander of Investigations is responsible for coordinating major incident response and investigation, liaison with agencies county-wide, such as the Kane County Major Crimes Task Force and North Central Narcotics Task Force, and the supervision of the Investigation's Unit detectives and their training.

Sergeant Rob Vicicondi is currently the Detective Sergeant for the Investigations Unit. Detective Sergeant Vicicondi assists with the supervision of general assignment detectives, as well as the Inspector assigned to the North Central Narcotics Task Force. Some of his duties include reviewing and assigning cases, assisting with FOID Card revocations, overseeing the Clear and Present Danger reporting system, assisting with liquor and employment backgrounds and acting as the on-call supervisor during his designated weekends.

Detective Ryan Carrigan is certified in digital forensics analysis and serves as a representative for the Illinois Internet Crimes Against Children (ICAC) Task Force. Detective Rick Murawski has been assigned to Investigations since the summer of 2020, and he oversees the sex offender registry database. Detective Russ Haywood joined the Investigations unit at the beginning of 2021. All three detectives serve as members of the Kane County Major Crimes Task Force. Detective Jacobo was recently promoted to the rank of Sergeant and was reassigned to the patrol division.

Members of the Criminal Investigations Division are assigned to the Kane County Major Crimes Task Force in both an investigative and evidence team capacity. The unit also participates in ongoing monthly intelligence and case briefings with several area Investigators Associations. St. Charles has led the Fox Valley Investigators Association monthly meetings for more than 25 years. Investigators from Kane County, as well as surrounding counties, municipalities and Chicago-based federal agencies, routinely attend these meetings at the St. Charles Police Department. The level of cooperation, collaboration, and resources generated by this partnership has provided tremendous benefits to this agency, as well as all involved in this partnership.

School Resource Officers

The D303 School District and St. Charles Police Department have had a partnership for several years and have School Resource Officers (SROs) in both middle schools and both high schools.



Detective Larsen has been the SRO for St. Charles East High School since 2020. During her tenure, Detective Larsen has become an essential figure amongst the student body and staff. Detective Larsen's work

within the Student Support Services section of the school allows her to act as a law enforcement liaison, counselor, mentor, and teacher. Detective Larsen's presence and activity continues to credit the efforts of the St. Charles East High School liaison program.



Detective Nic Anson currently serves as the St. Charles North High School SRO since November of 2024. Detective Anson spent 4 years serving as the Wredling Middle School SRO. During his tenure,

Detective Anson has developed excellent working relationships with teachers and support staff. He continues to build on these relationships and continues to promote open and honest communication regarding the role of law enforcement at St. Charles North High School. Detective Anson has fostered an environment that continues to make students more comfortable in speaking with law enforcement.



Detective Wold has been the SRO for Thompson Middle School since November of 2023. Detective Wold has fostered positive relationships with students, faculty, and staff. She has

demonstrated approachability and willingness to engage with the school community. Detective Wold also serves as an ALICE instructor for D303. She continues to engage with students by instructing youth police academy and in-school presentations.



Detective Justin Bennett is our newest SRO who is currently assigned to Wredling Middle School. With seven years of service in the St. Charles Police Department, Detective Bennett has

demonstrated a strong commitment to public safety and community engagement. During his tenure, he served as a Field Training Officer, mentoring and guiding new officers as they transitioned into active patrol duties. This role highlights Detective Bennett's leadership, patience, and ability to connect with others. In his first couple of months as a SRO, Detective Bennett has already begun to build positive relationships with students, staff and families and has made a positive impact in his new role.

The School Resource Officers oversee juvenile-based initiatives for the department to include referrals to the Juvenile Justice System and alternative programs, such as community restitution opportunities.

North Central Narcotics Task Force (NCNTF)

The department continues to staff a full-time investigator with the North Central Narcotics Task Force. The unit was involved in numerous narcotics-related investigations throughout the region. These efforts resulted in (17) narcotics investigations, the execution of (4) search warrants, a total of (16) arrests, and the seizure of assorted narcotics, related drug equipment/paraphernalia, weapons, vehicles, and U.S. currency.

Drug and Crime Tip Line

The St. Charles Police Department maintains a telephone line which allows callers wanting to remain anonymous the ability to leave information regarding drug or criminal activity. The tip line rings directly into a voicemail where the caller can leave a message. An online submission form can also be filled out. These tips are reviewed upon receipt and assigned accordingly. Anyone can access the Tip Line on the City of St. Charles website on the Police Services main page, or by simply calling 1-866-378-4267.





Kane County Special Weapons & Tactics (SWAT)



The Multi-Jurisdictional Kane County SWAT (Special Weapons and Tactics) team completed another successful year in 2024. The Kane County SWAT team is comprised of nine different police agencies, four fire departments, and one independent physician.

St. Charles Police Officers Joe Gaske and Steve Mattas are assigned as members of the entry team. Officer Chuck Crumlett serves as an Assistant Team Leader.

The SWAT team was activated for service on multiple high-risk search warrants and arrest warrants in 2024.

The Kane County SWAT team continues to push itself during our bi-monthly training. This year the team trained on firearms proficiency, close quarters battle (CQB), hostage rescue, vehicle assaults, armored vehicle operation, rappelling, fire suppression, and tactical medicine. All Operators are required to pass a physical agility test twice a year. The SWAT team also conducted an aggressive week-long training course at Fort McCoy in Tomah, Wisconsin.





ILEAS Mobile Field Force (3N) Activity 2024



ILEAS Mobile Field Force (3N) Activity 2024 - Officer Powers, Officer Karnath, and Officer Jackson

The ILEAS Mobile Field Force Region 3 North team is comprised of officers/deputies from the Kane and McHenry County areas. ILEAS conducted six training events focusing on civil disturbance/ riot control, crowd control, search and rescue, and dignitary protection.

The team was placed on standby status for several events in 2024. Several ILEAS MFF (3N) members were deployed in July to support the Milwaukee, WI Police Department for the 2024 Republican National Convention. In August, several members were again deployed to support the Chicago Police Department for the 2024 Democratic National Convention.

ILEAS Weapons of Mass Destruction Special Response Team (RN) - Officer Gaske

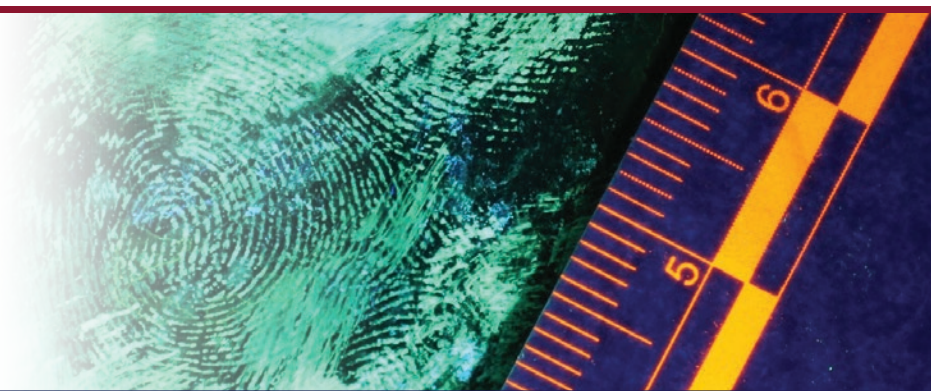
The ILEAS Weapons of Mass Destruction Special Response Team (Region North) is comprised of officers/deputies from DuPage, Kane, Will, and Dekalb County areas. WMD Special Response Teams are highly trained, equipped and skilled tactical teams that serve as a resource for ILEAS member agencies in handling weapons of mass destruction incidents. In addition to standard SWAT equipment each team also has hazardous materials protective gear and detection equipment, an armored vehicle and self-contained breathing apparatus. Officer Gaske is assigned to an entry/assault team.

Several Region North Members were deployed in August to support the Chicago Police Department for the 2024 Democratic National Convention. Region North Members were also deployed in October to support the Chicago Police Department for the 2024 Chicago Marathon.





Evidence Submission and Storage



After evidence is collected by an Officer, it is packaged and information about the items are entered into a computer system and a barcode is generated. These barcodes stay with the evidence package throughout its lifetime and help keep track of its location. Once an item is packaged and barcoded, it gets locked into a “one way” evidence locker by the Officer (pictured middle right). The items stay secured in the locker until a property custodian checks them into the evidence vault and assigns a permanent storage location within the vault, keeping a chain of custody or “life history” for each item of evidence.



The property custodian maintains the integrity of all found items and submitted evidence and coordinates future investigative, crime lab submission or court related needs. A single fingerprint can be one of dozens or more items recovered during a case investigation. Using this as an example, this one recovered print will be handled by on-scene police personnel, an evidence custodian, a courier for transportation to a crime lab, processing by one or more lab personnel, and upon return, another courier, evidence custodian, etc. This all happens before it is to be handled by the States Attorney, possibly viewed by a defense attorney and accepted during trial by the court clerk. This one item has now been handled at least nine times and chain of custody documentation must be completed for each of these individual instances. A single case with 20 pieces of evidence now entails numerous man-hours of dedicated work and recordkeeping that regularly occurs out of the public's view.



Evidence storage requires high levels of organization, effective storage management and maximization of available space while considering health, safety and long-term preservation concerns. Our new evidence storage facility utilizes moveable high density shelving units (pictured right), large rack shelving for oversized items, refrigerators, freezers and a vault room to accomplish these goals.



An often-overlooked aspect of evidence storage involves our compliance with laws requiring items be maintained for long periods of time, potentially for dozens of years or forever. Quarterly audits insure that the integrity of our stored evidence is continuously maintained. Audit results are subject to not only internal command staff review but also that of outside agency inspectors via our on-going CALEA certification process. In 2023 we were able to legally purge 1677 items of evidence from our storage facilities, while we accepted 1863 new items during this same period.



EVIDENCE PROCESSING

Our police facility includes a spacious evidence processing area. This area is used by evidence technicians to employ more advanced processing techniques than what is often available at a crime scene. The processing area includes a cyanoacrylate (superglue) fuming chamber which can be used to reveal fingerprints which are not visible to the naked eye, a fingerprinting down draft table and a macro photography stand for taking close-up photos of developed latent evidence and trace evidence. The processing room also features bright LED task lighting and houses several alternate light sources (ALS) for revealing and photographing unseen evidence such as fingerprints or biological stains. The processing area is equipped with chemicals and dye stains which can be used in conjunction with the forensic ALS to aid in the recovery of evidence.

Casting materials, static electrical charges and gelatins are available for the recovery and/or enhancement of dust prints or other footwear impression evidence. Chemicals which provide presumptive confirmation testing of drugs and/or suspected blood evidence are also at our disposal.

DIGITAL EVIDENCE

No area in forensics is growing faster than digital forensics. Electronic devices are becoming more and more a part of our every day life. New devices are released and changes or updates happen at a whirlwind pace. Storage sizes on our devices continue to increase rapidly. Cell phones have storage capacities of hundreds of gigabytes up to one terabyte! To help the St. Charles Police Department cope with the ever-increasing demand to recover evidence in the digital age, our new facility is equipped with a dedicated digital forensics lab.

The digital lab has workstations to process information from cell phones, computers and vehicles. Security and privacy are key for this recovered digital data as it is treated the same as any other type of physical evidence. The digital lab contains a forensic server which holds all of the recovered data. The forensic server and its data are completely isolated from the Internet and even the City and Police Department networks.

MAJOR CRIMES TASK FORCE

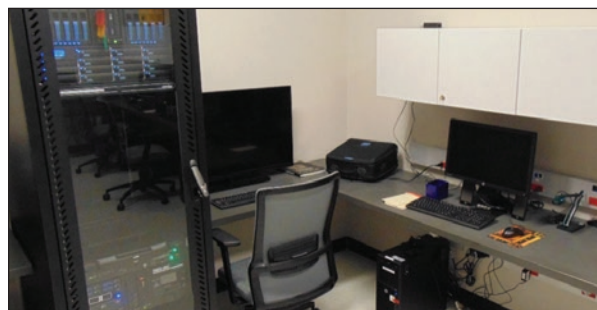
Our department continues to actively participate as members of the Kane County Major Crimes Task Force. Police agencies county-wide jointly share specialized/technical resources in order to maximize response to what can be complex criminal investigations. Task force participation is reciprocal in that should our community ever need additional manpower and/or specialized resources then these are only a phone call away. St. Charles PD assisted in 5 major task force calls for assistance in 2024.

PRESCRIPTION DRUG DISPOSAL

In 2023 we were able to safely dispose of approximately 217 pounds of prescription drugs. Of this, 42 pounds were collected in partnership with Northwestern Medicine from the DEA's national prescription drug take back day. Our efforts continue to be a great feat, if one stops and considers where these drugs could have gone otherwise if this program were not in place. We continue to promote this environmentally safe and controlled disposal of unwanted or unneeded drugs in order to reduce or eliminate any related drug-based catastrophes.

SHARPS DISPOSAL PROGRAM

In 2024, in conjunction with an Illinois State funded program, SCPD became a sharps disposal site. This was, in part, to help reduce the risk of the spread of bloodborne pathogens through dirty or used needles. A publicly available sharps drop box has been installed in the station lobby, and the PD is providing small disposable sharps containers for home use. Six containers, each containing several hundred used sharps, were disposed of in 2024 through this program.





Training & Accreditation



By Training and Accreditation Coordinator Mike Menough

Training Overview

In October of 2024, the police department held an open house and ribbon cutting ceremony at our new Public Safety Training Center. This facility was built on the department's existing outdoor shooting range site. The \$1.2 million training center was built using state grants and private funding. The training center houses a virtual training simulator room, a classroom, as well as room for other types of training.

The training center's virtual simulator room contains three (3) large screens covering 180° which allows officers to participate in immersive, scenario-based training. Officers are placed in front of the screens, armed with laser equipped weapons while simulated real world scenarios are then played on the screens. These scenarios place officers in realistic, high-pressure situations such as domestic disturbance calls, active shooter situations or situations involving subjects suffering from mental illness. Based on the officer's communication and actions, a trained instructor can escalate or de-escalate the virtual situation to include the officer having to use deadly force. This means

officers experience the consequences of their decisions in real time. This type of training allows officers to enhance their de-escalation skills and forces officers to make split-second use of force decisions while in a safe environment. This important training allows officers to learn from their mistakes without real-world consequences.

Please use the following video link to learn more about our open house and training center:

<https://www.youtube.com/watch?v=qDvRswAhoJw>.

In June our police department conducted 40 hours of Integrated Active Threat Response training at Thompson Middle School. This training occurred over a 4-day period and personnel from the St. Charles Fire Department, School District 303, Tri-Com, and Delnor Hospital participated in the training with us. This invaluable training allowed personnel from multiple agencies to work together and gain the practical skills needed to handle or respond to an active threat. We thank all the agencies who partnered with us for this critical training.





The police department continues to surpass the state's training mandates required by the Safe-T Act. Members of the St. Charles Police Department participated in 13,634 hours of training in 2024. Every officer participated in 40 hours of Control Tactics training and 40 hours of Firearms training this year. In addition to the training above, all officers received 10 hours of in-house training on de-escalation techniques, law review/updates, identifying and dealing with the mentally ill, emergency vehicle operation, and trauma care. All this training was approved and certified by the Illinois Law Enforcement Training and Safety Board. In addition to the training noted above, officers received hundreds more hours of training from outside resources and training bodies.

The St. Charles Police Department continues to place a priority on training to ensure that our officers and staff are better able to serve and protect our community.

Accreditation Overview

Since 1989, the St. Charles Police Department has been a CALEA accredited law enforcement agency. The Commission on Accreditation for Law Enforcement Agencies, Inc. (CALEA) is an organization founded by the International Association of Chiefs of Police (IACP), National Sheriff's Association (NSA), National Organization of Black Law Enforcement Executives (NOBLE) and the Police Executive Research Forum (PERF). The Commission has developed a comprehensive set of over 460 best practices or written standards covering every aspect of law enforcement policies, procedures, practices, and operations.

CALEA accreditation requires law enforcement agencies to comply with these standards and compliance is proven through annual remote assessments conducted by a CALEA Compliance Service Member (CSM) and every 4th year, an on-site assessment is conducted by a CALEA assessor. These assessments occur over several days and upon conclusion of each assessment the CSM or assessor will complete a detailed report with their findings.

Upon conclusion of the on-site assessment, the Chief of Police must appear before the CALEA Commission Board to discuss the findings in the reports. The Commission Board is composed of 21 members from the public and private sector. A decision is then made by the board whether the agency should receive reaccreditation. Because this process is so rigorous, only 3% of law enforcement agencies in the United States choose to become accredited.

I am happy to share that in 2024, the St. Charles Police Department underwent a successful remote assessment and was found to be compliant with CALEA standards. We are looking forward to our on-site visit and reaccreditation in 2025.



Community Restitution Program



By Francisco Fregoso, Community Restitution Coordinator

The Community Restitution Program is a non-profit work site which operates under the St. Charles Police Department. It works closely with the local court systems in Kane County and surrounding areas to coordinate community work for individuals required to complete court ordered community service hours. St. Charles is 1 of only 2 municipalities in Kane County offering such a program. Francisco Fregoso, a Navy Veteran, is currently in his 8th year supervising the program. The Restitution Program has shown to be an important contributing asset to the Police Department, the city of St. Charles, and its residents. As coordinator, Mr. Fregoso continues to expand the program with the unique approach of mentoring and rehabilitating. The goal is to help mentor, coach, and guide defendants to make better choices in life from that point forward. Those assigned to the program are expected to complete specific hours of labor as restitution to the community.

PARTICIPANTS IN THE PROGRAM

The number of hours required by each defendant is determined by the court relative to the nature of the offense. The program accepts adults and juveniles who have been charged with non-violent offenses. Generally, individuals have been assigned service hours for offenses such as:

- Traffic related offenses
- Property damage
- Underage drinking or smoking
- Disorderly Conduct
- Driving Under the Influence (DUI)

During the 2024, 110 defendants were assigned to the program; of which 81 were adults and 29 were juveniles. 58 defendants graduated from the program, and the remainder continue to work towards completion. Defendants completed a total of 2,280 hours in labor. This has resulted in a total monetary savings of \$57,331.99 to city and tax payers. This figure is



calculated using labor rates and the number of hours of community service performed. The program continues to be a place of learning and growing, as well as a place where individuals are aided in finding counseling and other rehabilitation needs. The goal moving forward continues to focus on minimizing the number of defendants who get caught in a cycle of criminal recidivism. This year the number of repeat offenders was 10 and 5 were dropped for non-compliance.

WORK AND RESPONSABILITIES

The program is operated as a workday. Always keeping the City of St. Charles mission statement in mind of upholding service, tradition, and community above all, the Restitution Program works closely with several departments to identify the needs of the city. Rules and regulations are explained to each defendant prior to being accepted into the program. Each defendant is required to sign a contract stating that they agree



- Painting of city offices, light poles, pedestrian bridge, the safety bollards at the east and west side parking garages, and graffiti removal all over town.
- Mowing and general landscaping of city property as well as abandoned/foreclosed properties.

EXTERNAL PARTNERS

The restitution program has developed a relationship with the humanitarian non-profit organization Feed My Starving Children. In previous years, those who participated in this event, which helps prepare and pack food for the less fortunate, expressed the positive impact that helping others in need left in them personally. Additionally, the program participates in the annual Kane County Recycling Program, which serves all the residents within the county. The program aids in the collection of paint unloading, electronics and document shredding.

New for 2024, the Restitution Program formed a new partnership with Charity Bloom, a 501(c)(3) non-profit organization that focuses on providing fresh produce to the community. The purpose of this new partnership is to strengthen the Police Department's presence, as well as show its involvement within the county and community. Additionally, this program will help provide positive reinforcement to defendants by allowing them to be a part of a program that was created with the idea of making the community better. It will also help them develop new skills while learning about agriculture and its importance to feeding a community.

to comply with the program's rules and regulations. In addition to fulfilling tasks for the Police department's facility, during a traditional year, defendants are also assigned with the following tasks:

- Pressure washing sidewalks, bridges, and buildings.
- Collecting trash from over 53 roadways, and empty trash bins throughout the downtown area.
- General maintenance at both the police department, and the departments shooting range.
- Snow removal from the downtown area and public spaces.
- Washing, disinfecting, and detailing vehicles for the police department and public works.
- Helping senior citizens and residents with medical conditions in upkeeping their properties.





Kane County Recycling Program & St. Charles Community Restitution: 2024 Impact

The Kane County Recycling Program and the St. Charles Police Department's Community Restitution Program have mutually benefited from partnership over several years. Restitution Program participants, under the supervision of Community Service Officer Fregoso, assist at County Recycling events. Participants help keep event lines short and attendees safe by unloading recyclable materials from attendee vehicles. In 2024, we worked together to accomplish the following:

21 program participants over 3 events x 4 hours per event = 84 hours contributed

2,022 households served over 3 events (~30% St. Charles residents)

47,260 lbs (23.6 tons) of documents unloaded and shredded

20,700 lbs (10.3 tons) of electronics unloaded for recycling

12,400 lbs (6.2 tons) of paint unloaded for recycling

Total = 80,360 lbs (40.2 tons)

This is roughly the weight of a fully-loaded semi truck!





Social Services



A.I.D. Social Workers Jacob Trapp & Wendy Stanton

By Wendy Stanton, MSW, A.I.D. Victim Services Case Manager

The St. Charles Police Department continues to partner with A.I.D. (Association for Individual Development). There are currently several different case managers employed by A.I.D. and they have office hours at the Police Department five days a week. They work closely with officers on a multitude of different social services cases. The case managers have training and degrees in human services and are able to utilize their training in crisis intervention and de-escalation to work with members of the community experiencing hardships or trauma.

In fiscal year 2024, the case managers worked with 303 clients; 292 were St. Charles residents. The case managers take a sense of pride in working collaboratively with community agencies and the clients to help them reach goals and stabilize their situation.

The role of a police social worker is to liaison with the Police Department, the community, and the various social service agencies that serve our residents. A police social worker does not provide long-term

counseling but rather assesses the quality-of-life issues brought to the attention of the Police Department, attempts to stabilize those issues, and provides the proper referrals necessary to bring the situation at hand to a successful conclusion or at least a manageable situation moving forward.

Examples of issues/situations in which a police social worker would be utilized:

- Mental health issues
- Chemical and/or substance abuse
- Victim advocacy
- Neighbor mediation/conflict resolution
- Hoarding
- Elderly services
- Youth services
- Domestic Violence/Orders of Protection
- City liaison with area social service agencies

Crisis Intervention

The St. Charles Police Department realizes that mental illness is an enormous challenge in our society today and consists of a broad spectrum of illnesses. It is vital that all sworn personnel are trained in CIT (Crisis Intervention Team) matters to effectively address the individuals suffering from these illnesses. The Department is working towards training all sworn officers in this essential training.

Currently, the Department has 46 sworn personnel who make up the Crisis Intervention Team. They are:

Nic Anson	Joe Gaske	Erik Mahan	Joshua Rowoldt
Melinda Anyon	Paul Godinho	Eric Majewski	Brett Runkle
Eric Bauwens	Russ Haywood	Dominic Monaco	Janis Schuessler
Joseph Bonifas	Steve Heike	Rick Murawski	Brad Schumacher
Brooks Boyce	Jose Jacobo	Sean Nicholson	Dalton Servatius
Ryan Carrigan	Michael Karnath	Tim Ocasek	Bill Tynan
Rich Clark	Meghan Kramer	Matt Phillips	Rob Vicicondi
Charles Crumlett	Cory Krupke	Kyle Popp	Jason Wessendorf
Ben Devol	Dan Kuttner	Blake Powers	Karl Witt
Joseph Dony	Drew Lamela	Michael Redmann	Noelle Wold
Thomas Fawkes	Jennifer Larsen	Bryce Rentschler	
Nicole Garcia	John Losurdo	Othello Rosal	



Special Olympics



By Detective Jen Larsen

The St. Charles Police Department once again participated in the Polar Plunge on Saturday, March 3, 2024 – our inaugural year at Ferson Creek Park. Our team, St. Charles Police, Fire, & Friends, raised a grand total of \$17,415.69. Thank you to everyone who joined us! The list is long and we're so thankful: the 2024 athletes who joined us: John Remitz & Janna Blowers, all of the plungers, St. Charles Fire Department's Dive Team, St. Charles EMA, Kane County OEM (for the warm changing tents), and, of course, all the supportive family and friends.

Participating teams for the 2024 Battle of the Badges softball tournament included: St. Charles Police, Addison Police, Geneva Police, Kane County Police, Aurora Police, Batavia Police, Oswego Police, Elgin Police, and Yorkville Police. This one event alone raised over \$4,311.00 for Special Olympics Illinois – double the total from last year! An added bonus...St. Charles reclaimed the championship! Thank you to our team and all of the teams and businesses who participated.

Cop on a Rooftop was another success! On May 17, 2024, St. Charles police participated at two locations: 1711 W. Main St and 1566 E. Main St. This year's event raised just over \$5,755.32. Be sure to stop by for the 2025 campaign!

For the third year in a row, we were honored to host the Kane County Leg 13 Law Enforcement Torch Run on June 1st. Law Enforcement agencies from around the county had the privilege of running the streets of St. Charles with the flame of hope. We were joined by Special Olympic Athletes: Amanda Propheter, Janna Blowers, John Remitz, and Benjamin Bluemond. A huge thank-you to Flagship on the Fox & Duke's for sponsoring this event with delicious goodies the runners and supporters were able to enjoy after their run.

Officer Steve Mattas, Officer Luke Hohman, and Detective Jen Larsen (and her daughter!) assisted at the Spring Games at Marmion. The St. Charles Police Department was represented by Officer Mattas and

Detective Larsen at the annual Summer Games in Bloomington.

The grand total for the St. Charles Police Department for 2024 was \$28,149.01. Be sure to check out the 2025 campaign t-shirts as this phenomenal total earned us placement on the back of them for the third year in a row – look for #25!

As always, we are grateful for the support of such a caring community. Without your support, our department would not be able to sponsor such an incredible organization. The support SOILL gives families of athletes is incredible and we are proud to do all we can to continue to fundraise for these athletes and their families.

If you're interested in supporting our efforts in 2025, please reach out to Detective Jen Larsen at jlarsen@stcharlesil.gov, Officer Steve Mattas at smattas@stcharlesil.gov, or Administrative Assistant Sara Cass at scass@stcharlesil.gov to learn how you can help or if you would like to purchase a t-shirt, pin, or hat.

Hope to see you at our next event!





Tri-Com Central Dispatch



By Joe Schelstreet, Tri-Com Director

During 2024, Tri-Com processed 136,839 inbound and outbound telephone calls; which resulted in 122,755 calls for service dispatched. Out of the total calls, 46,502 were calls received via the 9-1-1 emergency number. It should be noted that 80% of Tri-Com's 9-1-1 calls were received from wireless devices. We received 414 text to 911 messages with 344 of those being from alarm companies utilizing our newly adopted method of receiving automatic and local alarms. We expect this number to continue to rise

Calls for service by community and contract agency in 2024 were:

- St. Charles – 26.43%
- Batavia – 18.1%
- Geneva – 18.47%
- Tri-City Ambulance – 7.97%
- Elburn and Elburn FPD – 6.96%
- Sugar Grove and Sugar Grove FPD – 6.21%
- North Aurora FPD – 2.44%
- Waubonsee Campus Police – 0.08%
- South Elgin Police – 13.34%

Staffing

Tri-Com is authorized to maintain 18 full-time dispatchers; 3 supervisors and one part-time QA/QI employee. At this time, we have just filled our last full-time telecommunicator position. We continue to advertise and test prospective candidates as they apply so that we can keep a current hiring list. We have been very aggressive with our hiring and retention programs and they have proven to be successful. Additionally, our training program continues to evolve to ensure that we are keeping up with best practices.

Budget

We were fortunate to again receive an additional supplementary surcharge check this year. The State grant program expenses were lower than expected and the remaining monies were refunded to the ETSB's within the State. This money will be utilized to pay for our new parking area and fence project. Additionally, we have been doing various upgrades to the building systems and the extra funding has been a great benefit to this effort. As has been our long-standing practice, we continued to apply for reimbursement of expenses for headsets, training and CAD maintenance. This year, we have continued to make substantial upgrades to our microwave radio system and have started several new CAD initiatives.

Fiscal Year 24/25 Projects

While the new fence and parking area was the largest of our capital projects by far, we also completed several very significant upgrades. Chief among these was the rebuild of the CAD and GIS platforms. This was done for both software and hardware and represents a very significant achievement by our internal staff. We have also installed a new automated fire station alerting system and are looking to go live before this fiscal year ends. This system will allow for enhanced efficiencies in our fire dispatching and call taking processes. Consistent pronunciation of roadways and reliable volume are improvements that we are very much anticipating. We have also completed the build out of our own fiber network allowing us to not only control the reliability of the fire station alerting system but to also have needed capacity for true off site back ups for our critical systems. Finally, we completed the updating of the Inter-Governmental Agreement. This is the foundational document that identifies how the organization is structured, funded and operates! We are keeping our focus on never-ending continuous improvement and our progress has been nothing short of exceptional!



2024 Department Awards & Updates

Thank You For Your Dedicated Service!

5 YEARS

Joe Bonifas
Steve Mattas
Brad Schumacher
Noelle Wold

10 YEARS

Jim Keegan
Rick Murawski
Nancy Ricotta
Kathy Young

20 YEARS

Brooks Boyce
Sara Cass

25 YEARS

Steve Heike

Department Awards

Commendation Award

Rick Jackson

Lifesaving Award

Niki Garcia
Johnathon Losurdo
Dominic Monaco
Dhaval Patel

Letters of Appreciation

Eric Bauwens
Ryan Carrigan
Chuck Crumlett
Steve Heike
Dominic Monaco
Rick Murawski

Othello Rosal
Janis Schuessler
Brad Schumacher
Dalton Servatius
Anthony Squillo
Rob Vicicondi
Noelle Wold

Employee Updates

Those who joined us



Jacob Carollo
Police Officer



Kathie Grage
Police Records Assistant



Tamara Dazzo
Police Records Assistant



Marie Lazzaro
Police Records Assistant



Christopher Morales
Police Officer



Mike Menough
Training & Accreditation
Coordinator



Lari Vazquez
Police Records Assistant

...and best wishes to those who left.



Sergeant Dan Kuttner
(2007-2024)



Community Kudos

“ Our sincere appreciation for the assistance provided by Officer Ryan Ledebur during a recent incident in our village
 – *Chief Krawczyk, South Elgin*

Thank you for all you and the Police Department do each day to keep us safe.

“ My sincere gratitude to Detectives Justin Bennett and Jose Jacobo for your assistance during our City’s Railroad Days. Their professionalism and dedication were key to the success of the event, and we are truly grateful for your support
 – *Chief Fleury, West Chicago*

We see you, we appreciate you, and we support you.

“ I am writing to express my sincere gratitude to the St. Charles Police Department for their outstanding efforts in reducing traffic speed on North Avenue.

We appreciate you all very much! Thank you for all that you do.

“ To our brave men and women in blue – thank you for everything you do!

My thoughts and prayers go out to the St. Charles Police Department. Thank you for your service.

“ Lost ring found! Huge thanks to commenters who provided information...and an even bigger thanks to Officer Farfan of the St. Charles PD for his work in combing through security footage and tracking it down!

I am thankful for your dedication to protect and serve.

“ Thank you to the police for protecting our community.

Officer Brooks Boyce – Thank you for responding to our call - we appreciate your promptness and compassion during a most difficult time.

NOTE:
 This is just a sampling of the multitude of thank-you notes, well wishes, and treats the community provided our Department in 2024!



**St. Charles Police Department
Annual Report 2024**

St. Charles Police Department
1515 W. Main Street
St. Charles, Illinois 60174
630.377.4435

