
St. Charles Police Department

2021 ANNUAL REPORT



CHIEF'S LETTER OF INTRODUCTION

**St. Charles Police Department**

1515 West Main Street
St. Charles, IL 60174
630.377.4435

James Keegan *Chief of Police*

March 11, 2022

Ms. Heather McGuire, City Administrator
City of St. Charles
2 E. Main Street
St. Charles, IL 60174

Dear Ms. McGuire:

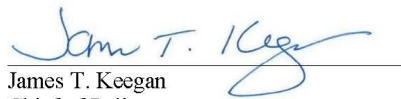
Attached is the annual report for the St. Charles Police Department for calendar year 2021 as organized, prepared, and distributed by Senior Administrative Assistant Sara Cass. This information outlines the activities and programs conducted by members of the Police Department throughout the calendar year to inform you, the Mayor, City Council, and our community of the great work done by our employees on a daily basis.

2021 was another tough year for our community and staff as we all battled the COVID-pandemic. Through it all, our staff rose to the occasion while enduring some key personnel changes due to retirements, hiring gaps, and staffing shortages. We resurrected our K-9 program and welcomed Saint to our force while also restructuring the hours and responsibilities of our records staff. We installed new radio infrastructure inside St. Charles and purchased additional radio equipment, personal protective equipment, and first-aid gear for all of our officers.

In addition, we continue to make community outreach a top priority. We hosted two social worker interns in 2021 through A.I.D. (Associates for Individual Development) and continue to work with all of the mental health providers in our region by providing those in the need with the compassion, resources, and services they need in fulfilling our mission of providing excellent customer service.

In closing, we as an organization remain committed to our citizens, business owners, and visitors by providing the best possible public safety services we have to offer. We also remain grateful towards the citizens of St. Charles and all of our elected officials who remained committed in their support of SCPD and its vision and values. The attached annual report nicely chronicles the good work done by all of our staff in carrying out those missions.

Sincerely,



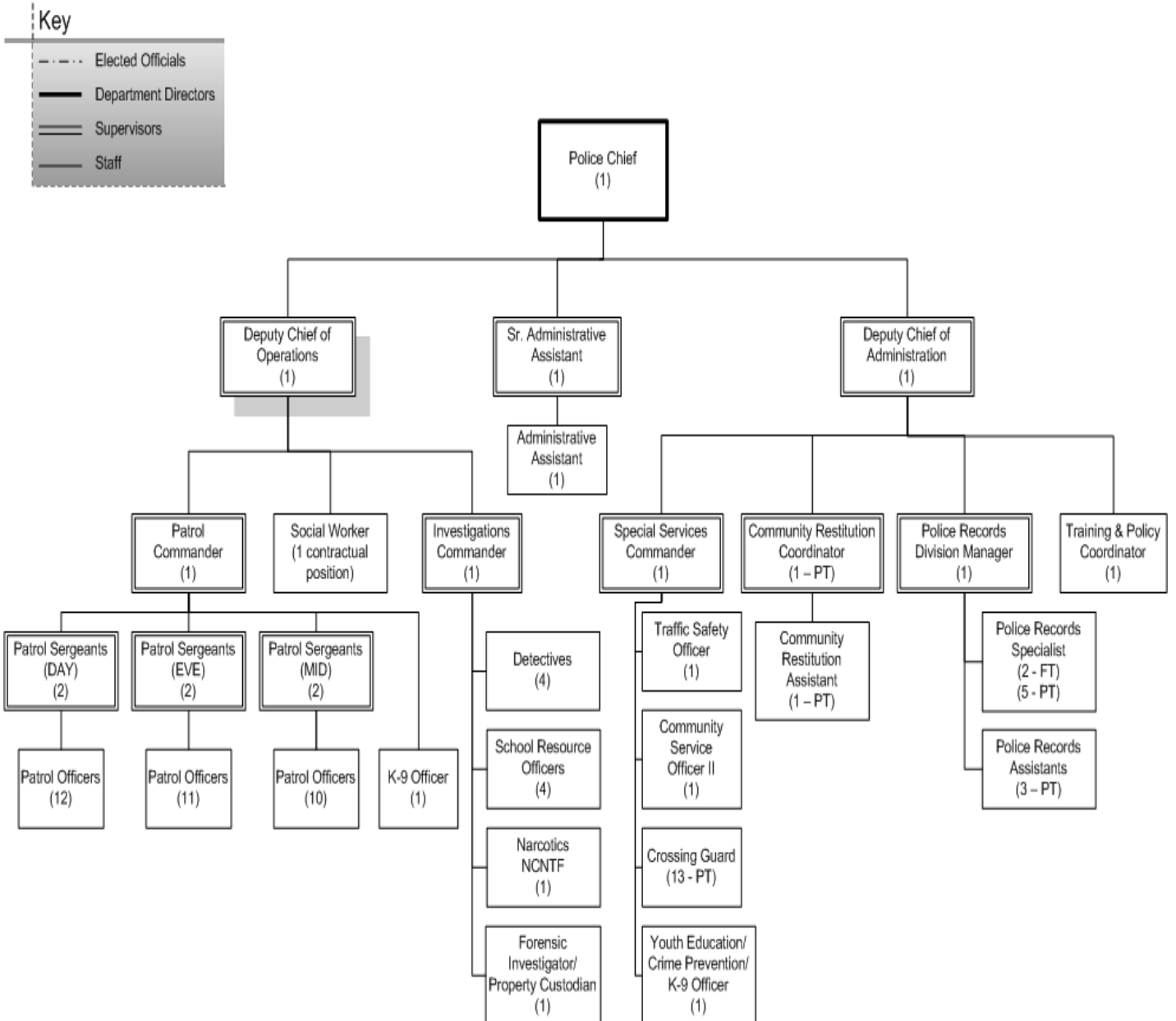
James T. Keegan
Chief of Police



TABLE OF CONTENTS

Chief's Letter of Introduction.....	2
Table of Contents	3
Organizational Chart	4
Department Roster	5
2021 Summary of Arrests/Offenses	6
Comparison Statistics	7-9
Records Division	10-11
Special Services Unit (SSU).....	12-15
Criminal Investigations Division.....	16-18
Kane County Special Weapons and Tactics & ILEAS	19
Evidence	20-21
Prescription Drug Disposal Program.....	21
Training & Accreditation / Policy.....	22-23
Community Restitution.....	24
Social Services & Crisis Intervention	25
Special Olympics	26
Tri-Com Central Dispatch.....	27
Awards & Recognition and Employee Updates	28
Community Kudos	29
Memorable Moments from 2021	30

ORGANIZATIONAL CHART



DEPARTMENT ROSTER

SWORN PERSONNEL

Chief James Keegan	2014	Detective Jennifer Larsen	2015
Deputy Chief Erik Mahan	1996	Detective Joe Dony	2015
Deputy Chief Chuck Pierce	1996	Officer Mike Redmann	2016
Commander Eric Majewski	2000	Officer Meghan Kramer	2016
Commander Rich Clark	2000	Officer Mike Karnath	2016
Commander Mike McCowan	1997	Officer Matt Phillips	2016
Sergeant Dan Kuttner	2007	Officer Anthony Squillo	2017
Sergeant Drew Lamela	1995	Officer Justin Bennett	2017
Sergeant Cory Krupke	2005	Officer Josh Rowoldt	2017
Sergeant Brett Runkle	2005	Officer Niki Garcia	2018
Sergeant Rob Vicicondi	2012	Officer Joe Gaske	2018
Sergeant Tim Ocasek	2012	Officer Rick Jackson	2018
Officer Chris Grove*	1996	Officer Jason Wessendorf	2018
Officer David Ketelsen	1997	Officer Bryce Rentschler	2018
Officer Steve Heike	1999	Officer Tom Fawkes	2018
Officer Jerry Schomer	2000	Officer Joe Bonifas	2019
Officer Dawn Churney*	2001	Officer Steve Mattas	2019
Officer Jim Burden*	2001	Officer Noelle Wold	2019
Officer Ben Devol	2001	Officer Brad Schumacher	2019
Officer Eric Bauwens	2001	Officer Daniel Godinho	2020
Detective Bill Tynan	2003	Officer Sean Nicholson	2020
Officer Brooks Boyce	2004	Officer Othello Rosal	2020
Detective Chuck Crumlett	2005	Officer Blake Powers	2020
Detective Nic Anson	2005	Officer Andrew Belanger*	2020
Officer Melinda Anyon	2006	Officer Dominic Monaco	2020
Officer Janis Schuessler	2006	Officer Luke Hohman	2021
Officer Steve Woloszyk	2010	Officer Brandon Creed	2021
Detective Johnathon Losurdo	2010	Officer Kyle Popp	2021
Detective Russell Haywood	2012	Officer Ryan Carrigan	2021
Detective Rick Murawski	2014	Officer Karl Witt	2021
Officer Jose Jacobo	2015		

CIVILIAN PERSONNEL

Senior Administrative Assistant		Forensic Investigator/Property Custodian		Training & Policy Coordinator	
Sara Cass	2004	Mike Wojcik	2018	Guy Hoffrage	2007
Administrative Assistant		Community Restitution Coordinator (Part-time)		Community Service Officer	
France Cevallos	2012	Francisco Fregoso	2017	Ryan Beeter	2007
				K-9 Saint	2021
RECORDS PERSONNEL		CROSSING GUARDS			
Records Division Manager					
Kim Schult	2002				
Diane Leahy*	1987	Dave Evans (S)	1977	Stanley Jarosz	2017
Elizabeth Mendoza	2011	Gerald Schmitz (S)	1979	Barbara Rolek (S)	2017
Kathy Young	2014	Gina King	1996	Lisa Newell	2019
Nancy Ricotta	2014	Gloria Helm	1997	Gay Stephens*	2020
Liliana Pompeo	2016	Heidi Scaletta	2000	Denise Fairbanks (S)*	2020
Adrienne Casanas Ramos	2017	Nicole Kotsy	2005	Alex Lee (S)	2021
Renee Helfinstine	2017	Maureen O'Carroll*	2007	Kathleen McGuire (S)	2021
Krystal Reiser	2018	Tania Williams	2015		

*Denotes individual left the Department in 2021 (S) Substitute Crossing Guard

2021 SUMMARY OF ARRESTS / OFFENSES



PART I CRIMES

Homicide	2
Criminal Sexual Assault	15
Robbery	3
Aggravated Battery	35
Aggravated Assault	7
Burglary	29
Burglary from Motor Vehicle	54
Theft	295
Motor Vehicle Theft	21
Arson	2
Total Part I Crimes	463

SERVICES

Warrant Service	97
Criminal Complaints	213

TOTALS

Part I Crimes	463
Part II Crimes	1,762

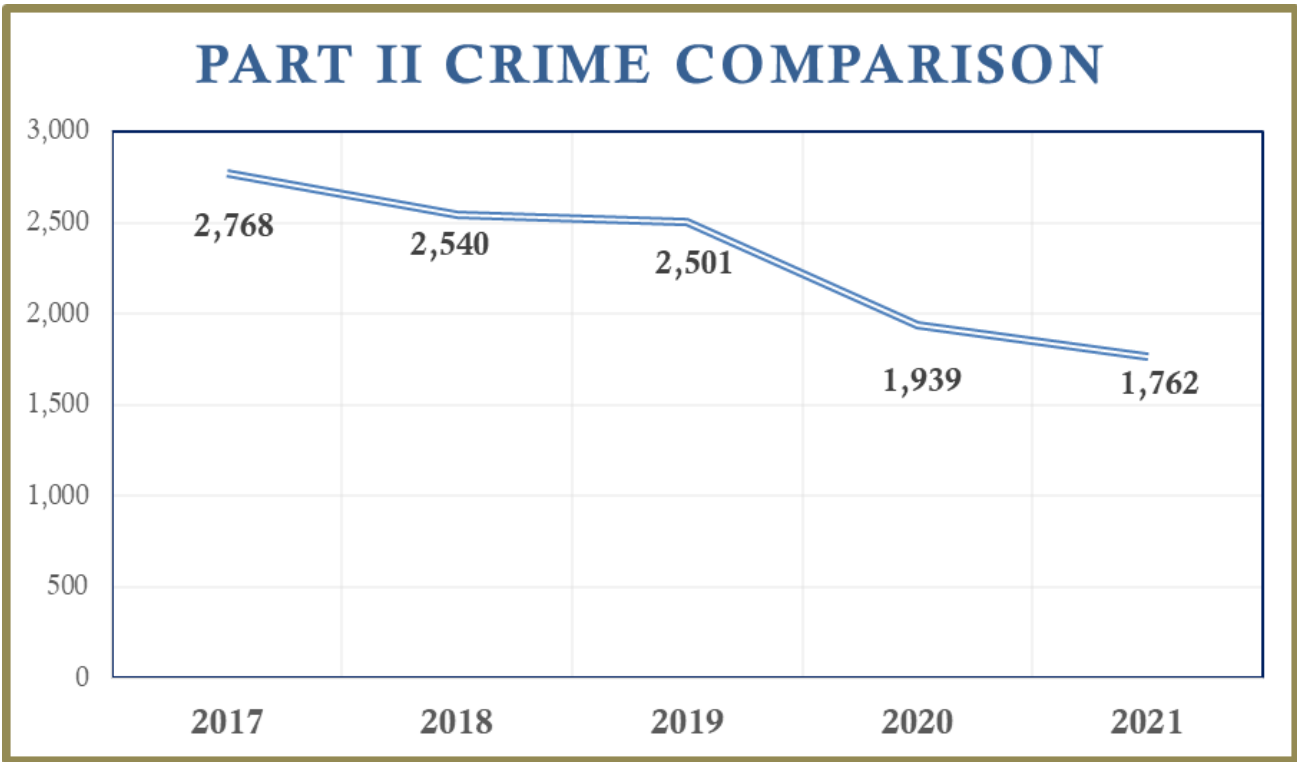
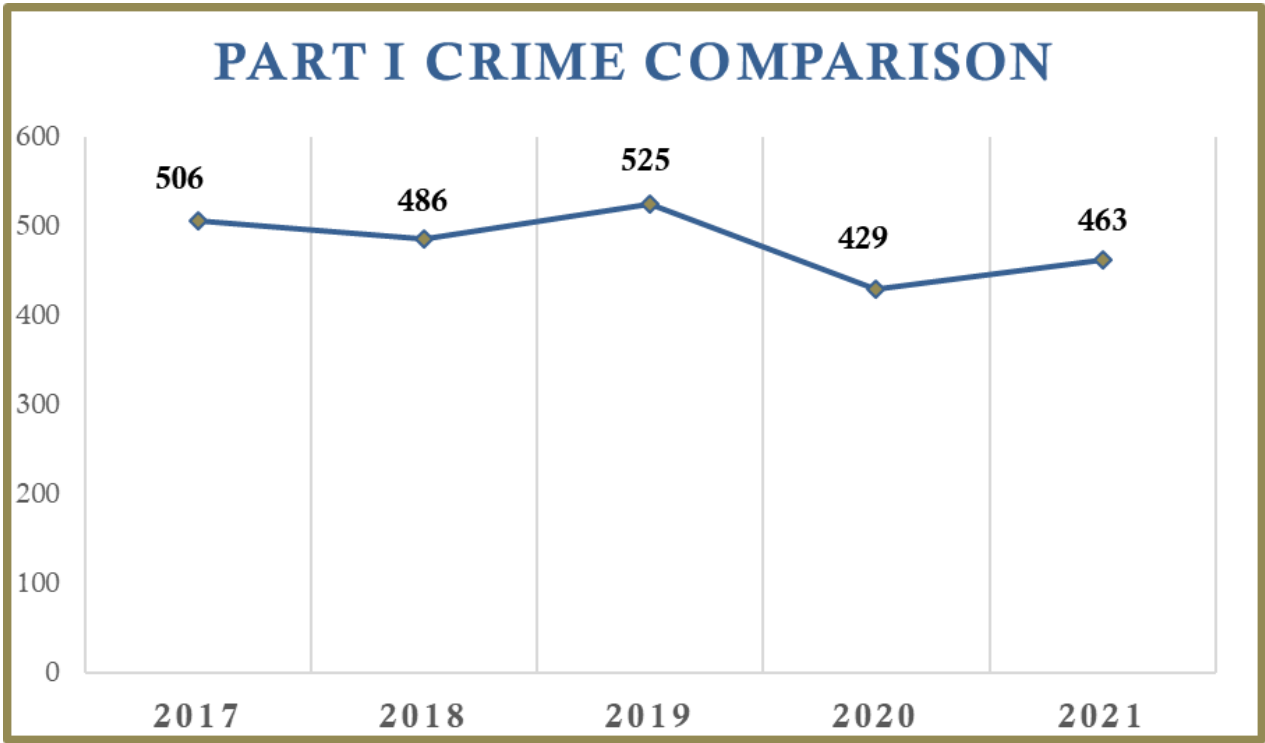
PART II CRIMES

Reckless Homicide	0
Battery and Domestic Battery	220
Assault (Simple)	10
Deception	178
Criminal Damage and Trespass	280
Deadly Weapons (including FOID card violations)	12
Sex Offenses	28
Offenses Involving Children	13
Cannabis Control Act Violations	43
Methamphetamine Offenses	2
Controlled Substance Act Violations	15
Hypodermic Needle	0
Drug Paraphernalia Act	6
Liquor Control Act Violations	22
Intoxicating Compounds	0
Motor Vehicle Offenses (including DUI)	534
Disorderly Conduct	131
Interference w/ Peace Officers	19
Intimidation	3
Kidnapping (including visitation violations)	6
Violation of Criminal Registry Laws	2
Other Offenses (including Domestic Trouble)	238
Total Part II Crimes	1,762

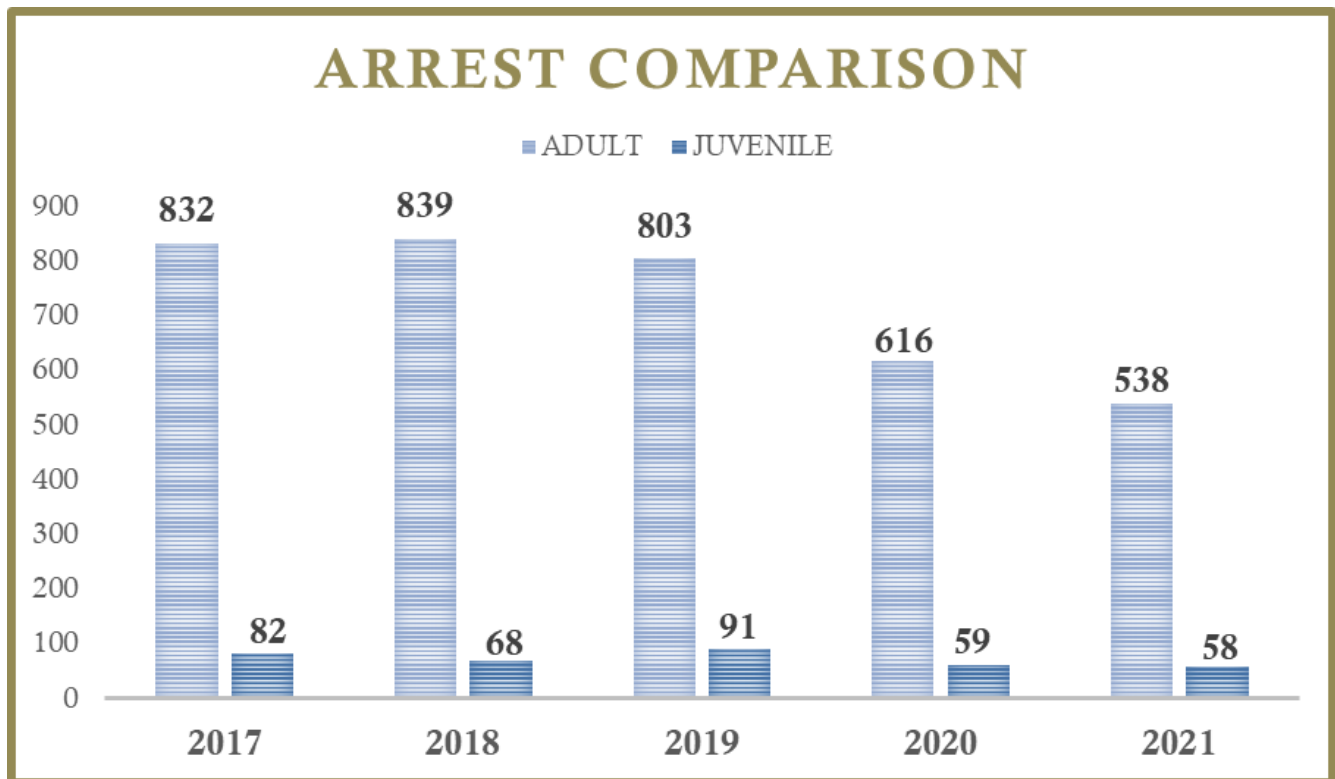
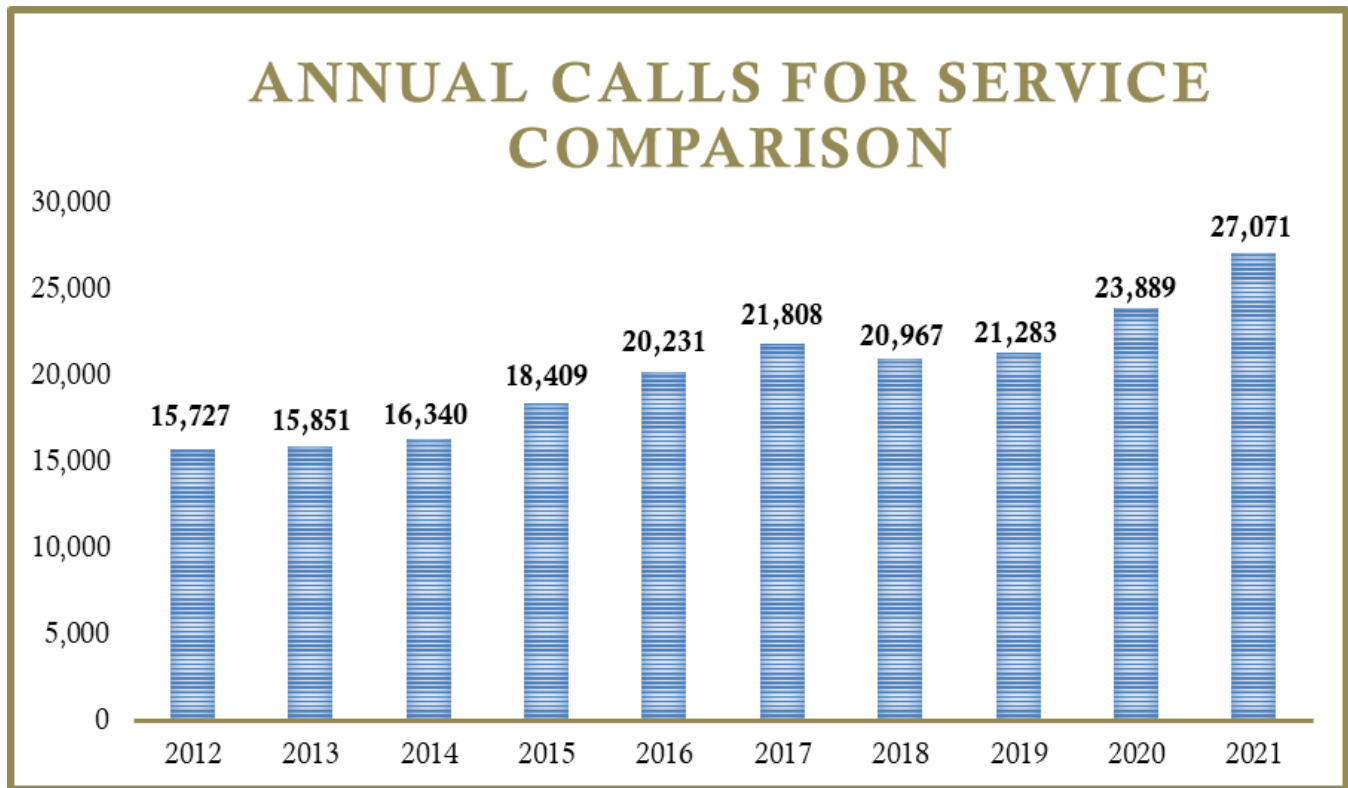
OUR MISSION

We protect and serve our community with respect and a commitment to excellence.

COMPARISON STATISTICS

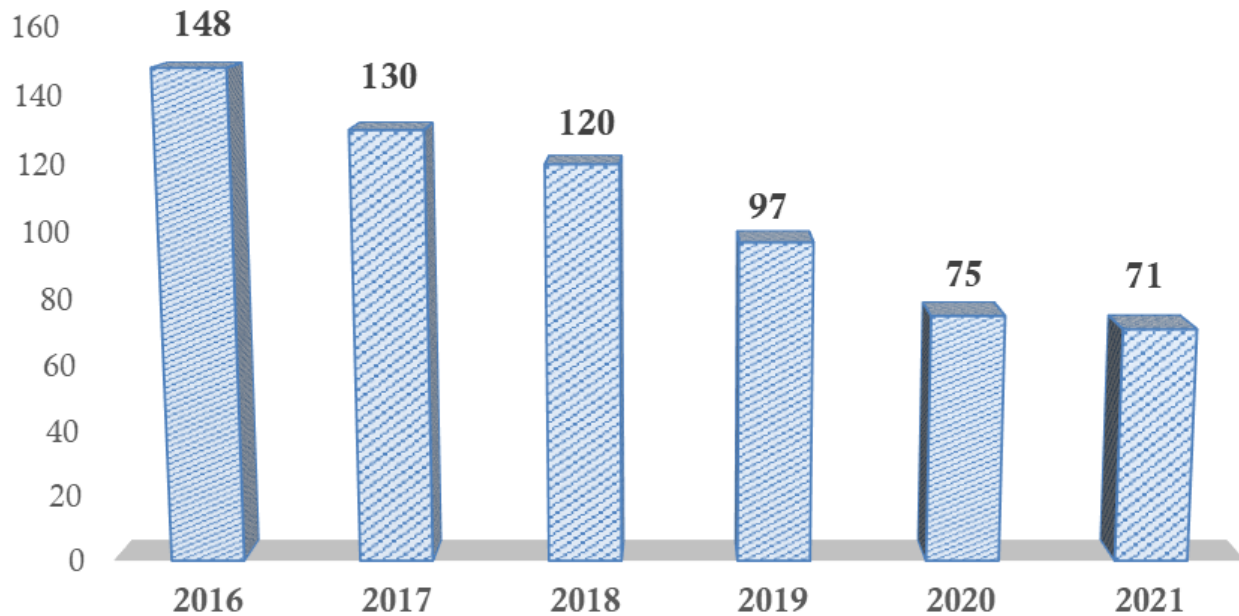


COMPARISON STATISTICS, CONTINUED

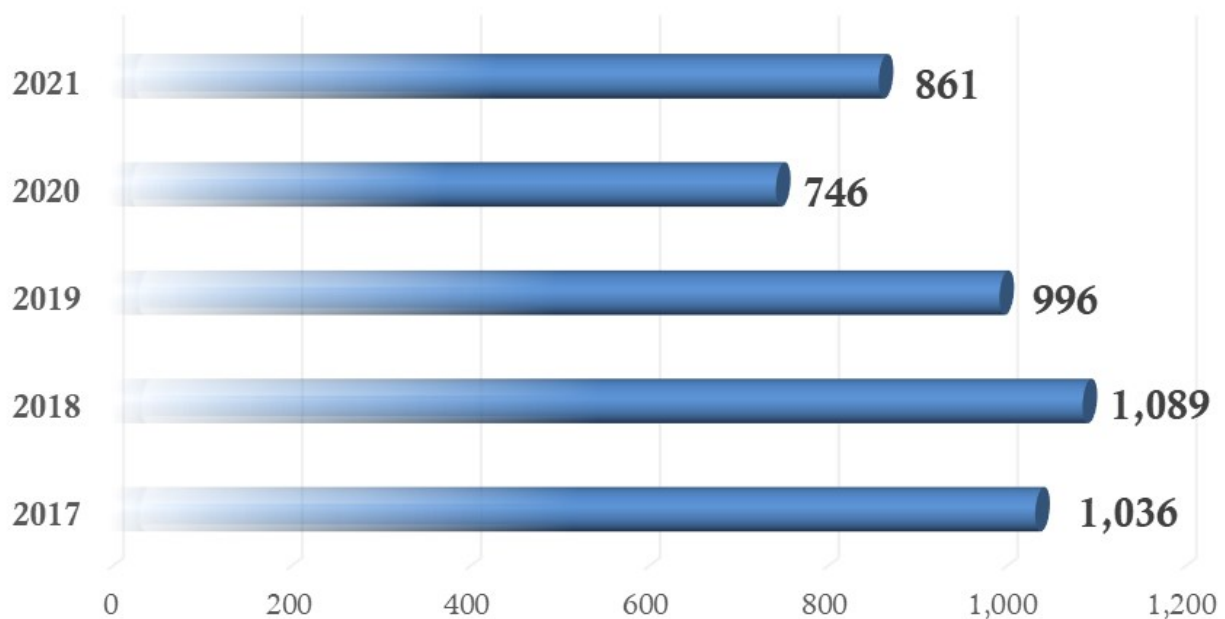


COMPARISON STATISTICS, CONTINUED

DUI COMPARISON



ACCIDENTS IN PUBLIC ROADWAY



RECORDS DIVISION

Prepared by
Records Division
Manager
Kim Schult



RESPONSIBILITIES & HOURS

Police Records maintains the confidentiality and integrity of police reports, arrest and criminal history information both electronically and on paper. It handles requests for dissemination of information to other agencies, to the public and internally. The actions and decisions of the Police Records staff must comply with all City, Police, State and Federal laws,

guidelines and confidentiality requirements. The data processed by Police Records deals with courts and the law, so Records' duties must be performed accurately and in a timely manner, often bound by state mandate.

In 2021, the Police Records staff managed the Police Front Desk six days a week (Monday—

Friday: 7:30am—2:30am / 8am—4pm Saturdays). The Records office is closed on Sundays and City holidays.

The 2021 St. Charles Police Records Division was comprised of a civilian staff of five (5) part-time, three (3) full-time, and one (1) manager.

YOUR FRIENDLY RECORDS STAFF



ST CHARLES POLICE RECORDS DIVISION -- BY THE NUMBERS - 2021

1,143	ACCIDENT REPORTS <i>(Public & Private Property)</i>	Vehicle Crash Data Entry / State Reporting
4,069	ADMINISTRATIVE ADJUDICATION	Summons to Appear / Notice of Seizure / Findings and Decisions
745	ALARM PROCESSING	New alarm permits, false alarm letters, invoices
596	ARRESTS	Process bail bond, tickets, fees, booking and charging documents for dissemination to the Clerk of the Circuit Court
5,180	CASE REPORTS and SUPPLEMENTS	Review, amend, and merge into computer records system
52	CITY CALL OUTS	After hours City public works emergency call outs
373	COURT ACTIVITY	Officers' Notice of Trials/ Depositions/ Cancellations/ Continuances / Subpoenas / Documents to City Prosecutor
3,433	DEMOGRAPHIC PROFILING	Data Entry/State Reporting for every traffic and pedestrian stop
112	EXPUNGE/SEAL ARRESTS <i>(Court Ordered)</i>	Process received petitions and completed court orders; implement deletions
192	FEE BILLING <i>(Booking Fee)</i>	Subjects requiring invoicing by City Finance for unpaid Booking Fees
<i>Hundreds of transactions</i>	FEE HANDLING, PROCESSING and TRANSFER TO CITY FINANCE	Fees for: Accident report copies, bike permits, booking, fingerprints, FOIA, registered sex offenders, solicitors, subpoena, towing, utility disconnect after-hours payments, vehicle impounds, and other miscellaneous fees
466	FINGERPRINTS	Quality assurance review
616	FREEDOM OF INFORMATION	Review and process requests for Police records
211	IMPOUNDED VEHICLES	Process tow information/Notice of Seizure/ Findings and Decisions
70	INSURANCE REQUESTS	Accident report copies
83 lbs	MEDICATION DISPOSAL	Prescription drugs turned in for destruction by STC residents
24	PARKING TICKET REVIEW REQUESTS	Entry, processing and response to public requests for appeal
124	RECORDS CHECKS	Military, Law Enforcement and US Government
35ft³	RECORDS DESTROYED	Identify and gather eligible documents for destruction; process and submit approval request paperwork
1,069	RECORDS & EVIDENCE REQUESTS	Prepare and disseminate documents and CDs to Court, Corrections and Law Enforcement Agencies
20,000 +	SCANNED DOCUMENTS	Most police records are scanned and maintained in an electronic format
59	SOLICITOR APPLICATIONS	Process application to include fees, criminal history and photo
18	TICKETS – OVERWEIGHT	Data Entry / Filing
1,543	TICKETS – CITY ORDINANCE	Data Entry / Filing
1,931	TICKETS – STATE/LOCAL UTC	Data Entry / Filing / State Reporting
3,357	TICKETS – WARNING <i>(including verbal)</i>	Data Entry / Filing
65	VACATION WATCH	Electronic notification entry and hard copy maintenance
442	WARRANTS <i>(235 new and 207 served/recalled)</i>	Process new, served, and recalled warrants

SPECIAL SERVICES UNIT (SSU)

Prepared by
Special Services Unit
Commander
Rich Clark

The Special Services Unit was formed in July of 2018 and is under the direction of Commander Rich Clark. The unit is responsible for overseeing; City-wide special events, traffic safety issues, crime prevention, School Crossing Guards, and the department's comfort dog. The unit falls under the direct supervision of the Deputy Chief of Administration. The Special Services Unit consists of the following members; 1-

Commander, 1- Traffic Safety Officer, 1- Crime Prevention Officer, 1 Community Service Officer, and 13 Crossing Guards (both full and part-time). The SSU works to enhance the quality of life for residents and visitors through the safe and efficient movement of traffic in the City. The SSU works in support of the Patrol Division by providing traffic studies and analyses, solving neighborhood traffic and

parking problems, and working closely with organizers to plan safe and successful special events.



SSU PERSONNEL SPECIALTIES

Commander Rich Clark, has been with the department for 22 years. He was promoted to the role of Commander in September of 2019 and has been running the Special Service Unit since. Before this, he served as a Patrol street Sergeant for three years. Preceding his promotion to Sergeant, he was the department's Traffic Safety Officer for eight years. In his career, Commander Clark has served as the head of the department's Field Training Program and has served as an instructor for a variety of specialized trainings.

Traffic Safety Officer Jerry Schomer, is also a veteran of the department for 22 years. Before becoming the department's Traffic Safety Officer in January of 2020, Officer Schomer worked in

both the Patrol and Investigations Divisions. Officer Schomer was an active member of SWAT, a Field Training Officer, and a Firearms Instructor, among many other specialty positions he has held.

Crime Prevention Officer Meghan Kramer, has been with the department for six years and has been the Crime Prevention Officer for the past year. Officer Kramer is in charge of the department's annual Citizens Police Academy

and teaches *Too Good for Drugs* to students within our district's schools. Officer Kramer is also on many committees, to include: Youth Commission, the Elder Watch program, and the City's Apartment Complex Managers group. In 2021, Officer Kramer was instrumental in helping the department obtain and train our acquired facility dog, Charlie.

Community Service Officer Ryan Beeter, is in his 14th year of service to the City and continues to actively assist with evidentiary duties. He is an active member of the Kane County Major Crimes Task Force Evidentiary Unit. CSO Beeter leads the department's Child Passenger Safety Seat Technicians group and works closely alongside our Patrol Division with day-to-day, non-criminal calls for service.



Photo credit:
Lombard
Resident
Jim Waters

TRAFFIC SAFETY OFFICER

The Traffic Safety Officer (TSO) is a Sworn Police Officer, specially trained in areas such as:

- ◆ Solving Neighborhood Traffic Problems.
- ◆ Community Education.
- ◆ DUI recognition.
- ◆ Truck Enforcement.

TSO Jerry Schomer is assigned as a member of the City's Special Events Committee yet dedicates a large amount of his time to specific neighborhood concerns. In 2021, the following areas are just some of those where Ofc. Schomer was assigned to analyze and address traffic and/or parking concerns:

- ⇒ Downtown parking lot reviews.
- ⇒ Red Sky Dr. traffic concerns

- ⇒ Pleasant Plains parking and speed concerns.
- ⇒ South Ave. speed study.
- ⇒ Prairie St. safety concerns
- ⇒ S. 7th St. / Oak St. noise and stop sign.
- ⇒ S. 2nd St. cut-through traffic.
- ⇒ Foxfield Dr. speed study.
- ⇒ Netflix TV Show filming on Foxfield Dr.
- ⇒ Wallace Ave. / Tyler Rd.
- ⇒ Riverside Ave. pedestrian crossing signage.
- ⇒ Oak St. / 19th St. stop sign.
- ⇒ "Ride of Silence" in May.

- ⇒ Rt. 31 and Roosevelt stop sign review.
- ⇒ Madison and Banbury stop sign concerns.
- ⇒ Crosswalks on Dunham Rd. and Kirk Rd.
- ⇒ S. 3rd St. traffic and crosswalk review.
- ⇒ Tow and Horse Carriage license renewals.
- ⇒ Reserve Subdivision speed study.
- ⇒ Fox Chase Speed Study.
- ⇒ Hunters Field subdivision speed and stop sign concerns.
- ⇒ Kautz Rd. – Engineering.
- ⇒ 0-99 S. Riverside Ave. loading zone.
- ⇒ Yearly officer statistics

- ⇒ 2020 monthly and annual crash statistics.
- ⇒ School District traffic flow studies.
- ⇒ Complete Crash Study – Randall Rd. / W. Main St.
- ⇒ Evergreen St. Parking.
- ⇒ 4th St. Speed Study.
- ⇒ Several large-scale events.
- ⇒ Deployment of the department's speed boxes throughout the city.

The following two charts contain the top ten roadway and intersection crash locations for 2021. The third chart compares the difference between crash data from 2021 and 2020 as well as our overall enforcement efforts.

2021 Top Ten Roadway Crash Locations		
Rank	Location	Total Crashes
1	3700 Blk. E. Main St.	19
2	600 Blk. S. Randall Rd.	14
3	500 Blk. S. Randall Rd.	13
4	0-99 Blk. S. Randall Rd.	12
5	1600 Blk. E. Main St.	10
6	2500 Blk. E. Main St.	10
7	2000 Blk. W. Main St.	10
8	2000 Blk. Lincoln Hwy.	9
9	1500 Blk. E. Main St.	8
10	700 Blk. S. Randall Rd.	8

2021 Top Ten Intersection Crash Locations		
Rank	Location	Total Crashes
1	W. Main St. / 2 nd St.	18
2	S. Randall Rd. / Oak St.	7
3	S. 2nd St. / Illinois St.	6
4	E. Main St. / Dunham Rd.	5
5	S. Randall Rd. / Prairie St.	4
6	S. Randall Rd. / Lincoln Hwy.	4
7	W. Main St. / Peck Rd.	4
8	Kautz Rd. / Illinois Ave.	4
9	S. 3 rd St. / Prairie St.	4
10	Prairie St. / S. 7 th St.	4

SPECIAL SERVICES UNIT, CONTINUED

2021 TRAFFIC ENFORCEMENT SUMMARY

CRASHES	2021	2020	% Change
Total # of Crashes on Public Roadways	909	746	22%
Fatal Crashes (F)	2	3	-33%
Injury Crashes (PI)	105	51	106%
Property Damage Only Crashes (PDO)	1,049	948	11%
Hit and Run Crashes*	135	110	23%
Pedestrian Crashes*	2	3	-33%
Private Property Crashes	299	270	11%

*These are also included in totals above under the appropriate classification (F,PI,PDO)

TRAFFIC ENFORCEMENT	2021	2020	% Change
Total Citations Issued	1,909	1,487	+28%
Speed Related	701	664	6%
Other Moving Violations	466	423	10%
Non-moving Violations	428	379	13%
Seat Belt Violations	8	15	-47
Child Safety Seat Violations	3	2	50%
Overweight Citations	18	4	350%
Written Warning Notices Issued	3,372	2,850	18%
	2021	2020	% Change
Total Traffic Arrests	254	254	0%
DUI Arrests	71	68	4%
Suspended/Revoked DL	139	134	4%
Reckless Driving Excessive Speed	4	3	33%
No Valid DL	40	49	-18%
Zero Tolerance	0	0	0%
Vehicle Impounds	Data Incomplete	339	---
Traffic Enforcement Index (TEI)**	211	227	-46%

**The TEI represents the number of citations written for moving violations, in relation to the number of injury and fatal crashes.

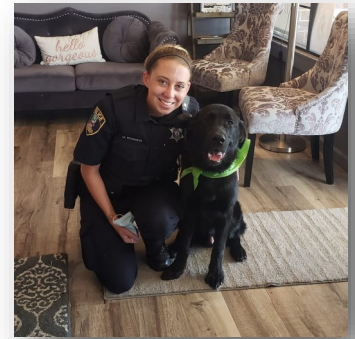
A TEI of twenty (20) is considered to be the minimum effective enforcement to crash ratio.

CRIME PREVENTION OFFICER

The Crime Prevention Officer (CPO) is a Sworn Police Officer specially trained in a variety of educational areas and teaching for our youth. In addition, Officer Meghan Kramer is assigned the duties of Crime Prevention and Crime Analysis and to facilitate the instruction for

the “Too Good for Drugs Program” in our local schools. She coordinates the annual Citizens Police Academy (CPA), the Youth Academy, Spanish CPA, Elder Watch Program, St. Charles Youth Commission, Kane County Senior Services (Central Kane County-TRIAD), and the

Kane County Hoarding Task Force. Officer Kramer also produces publications both quarterly and annually with safety tips and other current event topics. Additionally, Officer Kramer is the primary handler for the department’s facility dog, Charlie.



COMMUNITY SERVICE OFFICER

The St. Charles Police Department has one full-time Community Service Officer (CSO). The CSO is a non-sworn member of the Department who performs a variety of tasks in support of all divisions of the Police Department. Those tasks include but are not limited to:

- Animal Complaints
- Motorist Assists
- Traffic Control
- Parking Enforcement
- Minor traffic crashes on private property
- Ordinance Violations
- Assists with booking/processing of arrestees
- Responding to other non-criminal Calls for Service
- Daily transfer of documents between the department and agencies such as the Kane County Circuit Clerk, the Kane County State’s Attorney, and Tri Com Central Dispatch
- Child Car Seat checks
- Delivery of vehicles for maintenance and repair
- Transfer of evidence to and from state crime labs
- Evidence Processing and property control.

CROSSING GUARDS

The Crossing Guards work each school day to safely cross children at nine different locations. There are 10 primary guards assigned to the nine positions and there are four additional substitute guards who fill in as needed throughout the year. An additional seven crossing locations are staffed by Community Unit School District #303. The Special

Services Unit works closely with the School District to train Crossing Guards and plan safe routes to school. The Crossing Guards also help with pedestrian crossing locations during special events. All Crossing Guards attend an annual training session and are outfitted with safety equipment provided by the Police Department.

FACILITY DOG—CHARLIE

In 2021, the St. Charles Police Department - led by Officer Kramer - acquired and began training extensively with the department’s first facility dog, Charlie. He is a retriever mix who was donated by a local family to an organization called Canines 4 Comfort. Since June 2021, Officer Meghan Kramer and Charlie have been working and training every week with Canines 4 Comfort. Charlie will serve

the community as a facility dog. He will go out on calls where he can calm and assist victims and witnesses, as well as join in on community events.

More information will be shared on Charlie’s duties once he completes the required training to be “sworn in” to the St. Charles Police Department.

CRIMINAL INVESTIGATIONS

Prepared by
Criminal
Investigations
Commander
Eric Majewski

The Criminal Investigations Division serves in various roles with the primary function to provide investigative support to the Patrol Division. Reported incidents are screened to identify those cases which require additional follow-up that would exceed the Patrol Division's resources, are complex in nature, or have leads that expand beyond our jurisdiction. Solvability factors such as potential suspects, evidence, crime patterns, etc. are evaluated when determining when to assign a

case for additional follow-up work. These assignments would include cases requiring multiple interviews, extensive crime scene work, and ongoing surveillance activities. These investigations can vary in duration before a case is successfully investigated or closed. A case is closed or deemed inactive after all potential leads have been exhausted. The Criminal Investigations Division staffing consisted of the following personnel during 2021:

- Commander
- General Assignment Detectives (four)
- School Resource / Juvenile Officers (four: one for each of the 2 high schools and 2 middle schools)
- Narcotics Inspector assigned to the North Central Narcotics Task Force – Illinois State Police
- Forensic Investigator/ Property Custodian
- Civilian Administrative Assistant

2021 CASE HIGHLIGHTS

General Assignment Detectives and School Resource Officers worked 358 cases in 2021, compared to the 316 cases in 2020. Of those, 227 cases were criminal in nature and solved. This resulted in 87 arrests - a 38% clearance rate. The overall criminal case clearance rate for 2020 was 31% with 81 arrests. Twenty-four (24) cases assigned during 2020 remained in a "pending additional investigation" status at the end of the year and were followed up on in 2021. Forty-two (42) cases assigned in 2021 were left pending and will carry over into 2022.

Following are highlights of cases worked and related job functions performed by investigators in 2021:

- ◆ Execution of numerous search warrants and Grand Jury subpoenas for evidence property recovery and investigative case support - three of which were related

to a reckless discharge of a firearm and an armed robbery.

- ◆ (15) Sexual assault and /or abuse investigations, compared to (8) in 2020.
- ◆ Ongoing compliance checks with home visits of registered sex offenders, which resulted in one compliance violation this year.
- ◆ (0) Online sexual predator investigations; compared to (2) in 2020.
- ◆ (18) Death investigations – non-criminal.
- ◆ (1) Armed robbery investigation; compared to (4) in 2020.
- ◆ (20) Motor vehicle thefts; compared to (12) in 2020.
- ◆ (53) Burglary from motor vehicles; compared to (19) in 2020. Many of these incidents were entry to unlocked vehicles. Crime prevention press releases, social media alerts, and web site reminders were published, alerting the

public on ways to protect their valuables.

- ◆ (7) Residential burglary investigations; compared to (1) in 2020.
- ◆ (18) Burglary / Attempt burglary to commercial establishments; same as in 2020.
- ◆ Numerous incidents of criminal damage to property / criminal damage to vehicles.
- ◆ Numerous City employment background investigations for probationary police officers, firefighters / paramedics, and dispatcher candidates.
- ◆ Liquor license, massage license, and business renewal applications; liquor/massage establishment site inspections and licensing background investigations.
- ◆ Numerous assists to outside agency investigations.
- ◆ Tobacco/Alcohol establishment compliance checks were ongoing

throughout the year. There were (3) citations issued for underage tobacco sales compared to (1) in 2020. One business was cited for sale of alcohol to a minor. The St. Charles Police Department works closely with vendors to provide educational information and ensure continued compliance.

- ◆ Numerous investigations involved thefts, retail thefts, deceptive practices, credit card fraud, identity thefts, and other assorted fraud-based offenses. (27%) of the cases investigated by detectives in 2021 were based on some form of theft, fraud or deceptive practice, compared to (38%) in 2020.
- ◆ An investigation into inappropriate conduct at a massage establishment led to a prostitution arrest in conjunction with several ordinance violations.

HOMICIDE INVESTIGATION



The St. Charles Police Department responded to a mass shooting at a night club in the summer of 2021 where four subjects were shot; one fatally. The Investigations Unit responded with assistance from KCMCTF and NCNTF and secured

an arrest within 24-hours of the incident. In the weeks afterwards, leads were followed, witnesses were interviewed, and evidence was processed, which provided additional corroboration of the offender's role.

INVESTIGATIONS ASSIGNMENTS & DUTIES

Commander Eric Majewski is the current supervisor of the Investigations Unit. In this role, the Commander of Investigations is responsible for coordinating major incident response and investigation, liaison with agencies county-wide, and the supervision of organization members and their training.

Detectives John Losurdo and Joseph Dony have been assigned to investigations since the beginning of 2020.

They are both certified in digital forensics analysis. Detective Dony serves as the Investigation's representative for Illinois Internet Crimes Against Children (ICAC). Detective Rick Murawski has been assigned to Investigations since the summer of 2020 and he oversees the sex offender registry database and compliance program. Detective Russ Haywood joined the Investigations Unit at the beginning of 2021.

Members of the Criminal Investigations Division are assigned to the Kane County Major Crimes Task Force in both an investigative and evidence team capacity. The unit also participates in ongoing monthly intelligence and case briefings with several area investigator associations. St. Charles has led the Fox Valley Investigators Association monthly meetings for more than 20 years. Investigators from Kane County, as well as

surrounding counties, municipalities, and Chicago based federal agencies routinely attend these meetings at the St. Charles Police Department. The level of cooperation, collaboration, and resources generated by this partnership has provided tremendous benefits to this agency, as well as all involved in this partnership.

SCHOOL RESOURCE OFFICERS (SRO)

School District 303 and the St. Charles Police Department continue their partnership to have School Resource Officers in both middle schools and both high schools. The School Resource Officers oversee juvenile based initiatives for the department, to include

referrals to the Juvenile Justice System and alternative programs, such as community restitution opportunities.

Detective Nic Anson is the liaison stationed at Wredling Middle School while Detective Chuck Crumlett

works at Thompson Middle School. They have both been assigned to the Investigation's Unit as School Resource Officers since the fall of 2019.

Detective Bill Tynan serves as liaison to the St. Charles North High School while

Detective Jen Larsen is assigned to St. Charles East High School. They, along with Det. Anson, are members of the department's Crisis Intervention Team. Det. Anson also assists Det. Dony as an ICAC Investigator.



Detective Tynan



Detective Larsen



Detective Crumlett



Detective Anson

CRIMINAL INVESTIGATIONS, CONTINUED

NORTH CENTRAL NARCOTICS TASK FORCE (NCNTF)



The St. Charles Police Department continues to staff a full-time investigator with the North Central Narcotics Task Force (NCNTF). That unit was involved in numerous narcotics-related investigations throughout the region. These efforts resulted in (24) narcotics investigations, the

execution of (7) search warrants, a total of (13) arrests, and the seizure of assorted narcotics, related drug equipment/paraphernalia, weapons, vehicles, and U.S. currency.

DRUG & CRIME TIP LINE



The St. Charles Police Department maintains a telephone line which allows callers wishing to remain anonymous, to leave information as to drug or criminal activity. The tip line rings directly into a voicemail where the caller can leave a message. An online submission form can also be filled out. These tips are reviewed upon receipt and assigned accordingly. Anyone can access the

Tip Line on the City of St. Charles website on the Police Department's main page at www.stcharlesil.gov/report-crimedrug-tip, the Investigations Division link, or by simply calling 1-866-378-4267.



The St. Charles Police Department continues to utilize the *Ring* doorbell *Neighbors* Portal. *Neighbors* by *Ring* is a free app that brings communities together to help create safer neighborhoods. With real-time crime and safety alerts

directly from residents, law enforcement and the *Ring* team, the *Neighbors* app proactively keeps you in the know. Content on the *Neighbors* app is focused on crime and safety only and moderated 24/7, 365 days a year.



K-9 Browser, whose specialty is detecting electronics, was brought in by his handler Carol Gudbrandsen to assist with a case. Browser and Carol are from the Lake County State's Attorney's Office.

KANE COUNTY SPECIAL WEAPONS & TACTICS (SWAT)

The Multi-Jurisdictional Kane County SWAT (Special Weapons and Tactics) team completed another successful year in 2021. The Kane County SWAT team is comprised of nine different police agencies, two fire departments, and one independent physician. St. Charles Police Officer Joe Gaske is assigned as a member of the entry team. Officer Steve Woloszyk is assigned as a member of the

sniper team. Detective Chuck Crumlett serves as an Assistant Team Leader. St. Charles Police Department Commander Mike McCowan continues to lead and educate the members of the Kane County SWAT team as an Assistant Team Commander. The SWAT team was activated for service on multiple high-risk search warrants, arrest warrants, and assisted in searching and securing the Oak Brook Mall after a shooting in 2021.

The Kane County SWAT team continues to push itself during their bi-monthly trainings. This year the team trained on firearms proficiency, close quarters battle (CQB), hostage rescue, vehicle assaults, armored vehicle operation, rappelling, fire suppression, and tactical medicine. All Operators are required to pass a physical agility test twice a year. The SWAT team also conducted an aggressive, week-long training course at Fort McCoy in Tomah, Wisconsin.

Prepared by
SWAT Team Member
Detective Chuck
Crumlett



ILEAS (ILLINOIS LAW ENFORCEMENT ALARM SYSTEM / MOBILE FIELD FORCE (MFF) (3N) ACTIVITY

Prepared by
ILEAS MFF Team Member
Officer Steve Mattas

With a significant decrease in civil unrest throughout the Kane/ McHenry County area, the mission of the ILEAS MFF team began to evolve in 2021. This led to an evolution in the team's monthly training schedule. Along with the team's traditional riot control tactics, the team began training in search and rescue operations, asset protection and mass casualty response. This new wave of training was quickly utilized:

- In the spring of 2021 the MFF (3N) assisted the



Aurora Police Department with locating a male in mental crisis who went missing on the far east side while in

possession of a hand gun.

- In the summer of 2021 the MFF (3N) assisted the McHenry County Sheriff's Office and Crystal Lake Police Department with security measures while the President of the United States visited an area college.
- Several stand-by requests were made by area police agencies during an increase in COVID-19 outbreak.

In addition to the above listed call-outs, the team was recertified by FEMA (Federal Emergency Management Agency), passing all certification events and tests.

Entering into 2022, the mission of the ILEAS MFF (3N) is to continue improving training in preparation for future call-outs.

EVIDENCE SUBMISSION & STORAGE

Prepared by
Forensic Investigator
&
Property Custodian
Mike Wojcik



EVIDENCE

After evidence is collected by an officer, it is packaged and information about the items is entered into a computer system and a barcode is generated. These barcodes stay with the evidence package throughout its lifetime and help keep track of its location. Once an item is packaged and barcoded, it gets locked into a “one way” evidence locker by the officer. The items stay secured in the locker until a property custodian checks them into the evidence vault and assigns a permanent storage location within the vault, keeping a chain of custody or “life history” for each item of evidence.



The property custodian maintains the integrity of all found items and submitted evidence and coordinates future investigative, crime lab submission, or court related needs. A single fingerprint can be one of dozens or more items recovered during a case investigation. Using this

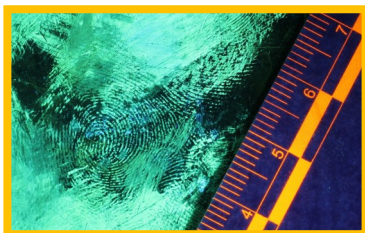


image on the left as an example, this one recovered print will be handled by on-scene police personnel, an evidence custodian, a courier for transportation to a crime lab, processing by one or more lab personnel, and upon return, another courier, evidence custodian, etc. This all happens before it is to be handled by the State’s Attorney, possibly viewed by a defense attorney, and accepted during trial by the court clerk. This one item has now been handled at least nine times and chain of custody documentation must be completed for each of these individual instances. A single case with 20 pieces of evidence now entails numerous man-hours of dedicated work and recordkeeping that regularly occurs out of the public’s view.

Evidence storage requires high levels of organization, effective storage management, and maximization of available

space while considering health, safety, and long term preservation concerns. Our evidence storage facility utilizes moveable high density shelving units, large rack shelving for oversized items, refrigerators, freezers, and a vault room in order to accomplish these goals.

An often overlooked aspect of evidence storage involves our compliance with laws requiring items be maintained for long periods of time, potentially for dozens of years or forever. Quarterly audits ensure that the integrity of our stored evidence is continuously maintained. Audit results are subject to not only internal command staff review but also that of outside agency inspectors via our on-going CALEA certification process. In 2021 we were able to legally purge 749 items of evidence from our storage facilities, while we accepted 1,323 new items during this same period.

EVIDENCE PROCESSING

Our police facility includes a spacious evidence processing area. This area is used by evidence technicians to employ more advanced processing techniques than what is often available at a crime scene. The processing area includes a cyanoacrylate (superglue) fuming chamber which can be used to reveal fingerprints

which are not visible to the naked eye, a fingerprinting down draft table and a macro photography stand for taking close-up photos of developed latent evidence and trace evidence. The processing room also features bright LED task lighting and houses several alternate light sources (ALS) for revealing and

photographing unseen evidence such as fingerprints or biological stains. The processing area is equipped with chemicals and dye stains which can be used in conjunction with the forensic ALS to aid in the recovery of evidence.

Casting materials, static electrical charges and

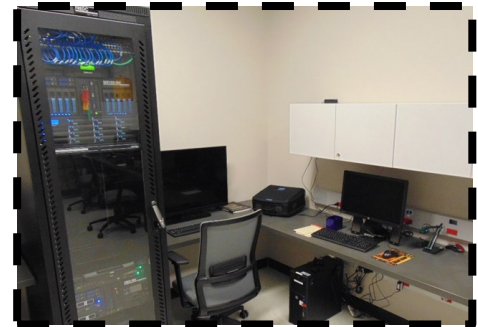
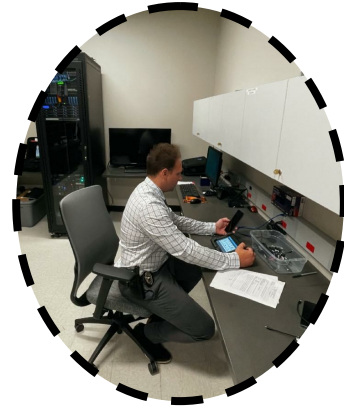
gelatins are available for the recovery and/or enhancement of dust prints or other footwear impression evidence. Chemicals which provide presumptive confirmation testing of drugs and/or suspected blood evidence are also at our disposal.

DIGITAL EVIDENCE

No area in forensics is growing faster than digital forensics. Electronic devices are becoming more and more a part of our every day life. New devices are released and changes or updates happen at a whirlwind pace. Storage sizes on our devices continue to increase rapidly. Cell phones have storage capacities of hundreds of gigabytes up to one terabyte! To help the St. Charles Police Department cope with the ever-increasing demand to recover evidence in the digital age, our facility is equipped with a

dedicated digital forensics lab.

The digital lab has workstations to process information from cell phones, computers and vehicles. Security and privacy are key for this recovered digital data as it is treated the same as any other type of physical evidence. The digital lab contains a forensic server which holds all of the recovered data. The forensic server and its data are completely isolated from the Internet and even the City and Police Department networks.



MAJOR CRIMES TASK FORCE

Our department continues to actively participate as members of the Kane County Major Crimes Task Force. Police agencies county-wide jointly share specialized/technical resources in order maximize response to what can be complex criminal

investigations. Task force participation is reciprocal in that should our community ever need additional manpower and/or specialized resources then these are only a phone call away. The St. Charles PD assisted in 6 major crimes task force calls for assistance in 2021.



PRESCRIPTION DRUG DISPOSAL

In 2021 we were able to safely dispose of approximately 202 pounds of prescription drugs. Of this, 119 pounds were collected in partnership with Northwestern Medicine from the DEA's national prescription drug take back day. Our efforts continue to be a great feat, if one stops and considers where these drugs could have gone otherwise if this program were not in place. We

continue to promote this environmentally safe and controlled disposal of unwanted or unneeded drugs in order to reduce or eliminate any related drug-based catastrophes.

Residents living within the city limits of St. Charles can bring in medication in original pharmacy containers to the Police front desk during business hours. Front desk personnel will provide the resident with a

Police property bag.

Residents are required to transfer medications by dumping only the contents of the original pharmacy containers into the Police property bag. Front desk personnel are not allowed to touch the medication. Residents are responsible for disposing of their original prescription containers (be sure to remove labels containing personal information).

Front desk personnel will accept the property bag

containing the loose medication, seal and initial it, and place it into the secure disposal unit located inside the Police Records office.

Items not accepted include liquids, sharps, over-the-counter items, inhalers, creams, pressurized containers, or any medical waste products.

Visit the City's website for more information at www.stcharlesil.gov.

Prepared by
Training &
Accreditation
Coordinator
Guy Hoffrage

TRAINING & ACCREDITATION

TRAINING OVERVIEW

The St. Charles Police Department recognizes the importance of training and is continually striving to ensure sworn officers and civilian staff is provided with the knowledge and education to perform their service to the community in a professional and safe manner.

In 2021, St. Charles Police Department personnel received 12,821 hours of job-related training. This number reflects a 44% increase in the number of training hours attained in

2020. Relaxation of rules concerning COVID-19 restrictions helped to achieve an increase of available training classes.

St. Charles police officers work a 10.25-hour workday. The 10.25-hour day allows for an overlap day once a week in which all officers are scheduled to work. All officers have been divided into two teams and are provided, on average, with a 10.25-hour training day once a month. Approximately half of these monthly classes were

cancelled due to the pandemic.

The department maintains a training goal of 40 hours of training per year for each full time sworn officer. 100% of our sworn officers exceeded that goal. Our commitment to training personnel is proven.

In-house training remains an integral part of our training program. Quarterly firearms training along with tactical simulations provide our officers with basic firearms handling skills and realistic scenario-based training to place officers in stressful use of force situations to sharpen their tactical thinking and reactions. This group

training promotes a team concept and approach to problem solving.

Our annual training program addresses a variety of topics most of which are driven and required by CALEA. These topics include but are not limited to:

- Use of Force
- Firearms training and qualification
- Less than Lethal Weapons
- Vehicle Operations
- Control Tactics
- Bias Based Profiling
- Holding Facility/Fire Suppression
- Bloodborne Pathogens

CAREER DEVELOPMENT & TRAINING RESOURCES

Some of the training resources are, but not limited to:

- ◆ North East Multi Regional Training, Inc. (NEMRT)
- ◆ Northwestern University Center for Public Safety (NUCPS)
- ◆ Suburban Law Enforcement Academy (SLEA)

- ◆ Police Training Institute (PTI)
- ◆ Law Enforcement Training, Inc.
- ◆ Kane County State's Attorney's Office
- ◆ DuPage County State's Attorney's Office
- ◆ U.S. Department of Justice
- ◆ The Federal Bureau of Investigation

- ◆ Northwest Police Academy
- ◆ Street Smart Seminars
- ◆ On-Target Solutions Group
- ◆ TASER International
- ◆ Kane County Office of Emergency Management
- ◆ ILEAS
- ◆ Illinois Division of International Association for Identification

- ◆ Illinois Truck Enforcement Association
- ◆ Illinois State Police
- ◆ Illinois Attorney General's Office
- ◆ Illinois Secretary of State
- ◆ Illinois Association of Traffic Accident Investigators

STATE-MANDATED TRAINING

To comply with the following State of Illinois mandates, all sworn officers completed online training through the Illinois Training and Standards Board Executive Institute and through a subscription to the CourtSmart program.

- ◆ Mental Health Awareness
- ◆ Trauma Informed Response to Sexual

Assault/Abuse

- ◆ Law Updates
- ◆ Use of Force
- ◆ Constitutional and proper use of law enforcement authority
- ◆ Cultural Competency
- ◆ Civil Rights
- ◆ Human Rights
- ◆ Procedural justice

NEMRT TRAINING

North East Multi Regional Training continues to be one of the most economical training resources for our Department. In 2021, 67 employees attended 44 NEMRT courses for a total of 720 hours. The annual NEMRT membership is \$95.00 per member. The St. Charles Police

Department hosted six NEMRT classes in 2021- Law Enforcement Use of Force Review, Testifying in a DUI Trial, 40 Hour First Line Supervision Skills, Mental Health First Aid for Public Safety, 40 Hour Commercial Vehicle Safety, and Emergency Vehicle Operator-Train the Trainer.

FIREARMS / USE OF FORCE

All sworn officers participated in firearms training, as well as:

- Attended rifle training
- Attended Tactical Simunitions training
- Participated in Control Tactics training
- Completed the annual Use of Force examination
- Completed TASER

recertification

- Completed a Pepperball Refresher course
- Completed OC and Baton Refresher training

Off duty weapons qualification and training was provided to all sworn officers that own/carry off duty firearms.

SWAT

Department SWAT Officers trained, on average, twice a month for a total of 768 hours to maintain their state of readiness.

ACCIDENT INVESTIGATION & TRAINING WITH TRAFFIC CONTROL

The St. Charles Police Department is committed to its effort to make St. Charles a safer place to live and work by attending 515 hours of training in the area of traffic accident investigation along with traffic control.

- Three officers recertified as Breathalyzer Operators
- Four officers attended Testifying in a DUI Trial
- One officer certified as an Event Data Recorder

Operator

- One officer attended Advanced Roadside Impaired Driving Enforcement
- Four officers were certified as a Child Safety Seat Technician
- One officer attended Advanced DUI Enforcement
- One officer attended Crash Reconstructionist Preparation

IN-HOUSE TRAINING

The 10.25-hour schedule provides an opportunity for in-house training at little or no additional expense to the Police Department. In addition to the firearms and use of force topics listed above, the following are topics of instruction provided to all sworn

personnel with the exception of those personnel off on benefit time or attending court when the instruction was offered.

- Mental Illness Refresher
- Legal Aspects of Vehicle Pursuits and Vehicle Forcible Stops

- Rapid Deployment
- Involuntary Committal
- Emergency Vehicle Operations
- Sexual Harassment Prevention
- Law Review

The St. Charles Police Department was able to gain

additional training by serving as a host site for police training. 22 officers attended a variety of classes free of charge in exchange for the use of the training room and/or the St. Charles Police Department Public Safety Training Facility.

MANAGEMENT TRAINING

Commander McCowan and Sergeant Krupke attended the 400-hour School of Police Staff and Command. The St. Charles Police Department was able to host this class for the first time in the new police facility. This resulted in a savings of over \$5,400.00.

HOSTAGE NEGOTIATION TRAINING

Officer Heike is a member of the Kane County Sheriff's Hostage Negotiation Team and attends training, on average, once a month.

ACCREDITATION

The St. Charles Police Department has been accredited by the Commission on Accreditation for Law Enforcement Agencies (CALEA) since 1989. St. Charles was one of the first agencies in the State of Illinois to become nationally accredited.

In 2021, assessors from CALEA completed their on-line review of the

490 standards required for accreditation. Compliance was verified in each of those areas. In July, the Commission unanimously voted to award the St. Charles Police Department its 11th award for excellence in law enforcement and complying with the nationwide standards.



COMMUNITY RESTITUTION PROGRAM

Prepared by

Community

Restitution

Coordinator

Francisco Fregoso

The Community Restitution Program is a not-for-profit work site which operates under the St. Charles Police Department. It is currently in its fourth year under the supervision of Francisco Fregoso who is a Navy Veteran. Over the past several years it has shown to be an important contributing asset to the Police Department, the City of St.

Charles, and its residents. Those assigned to the program are expected to complete specific hours of labor as restitution to the community. The number of hours each defendant works reflects the type of offense they committed. The program accepts adults and juveniles who are charged with non-violent offenses.

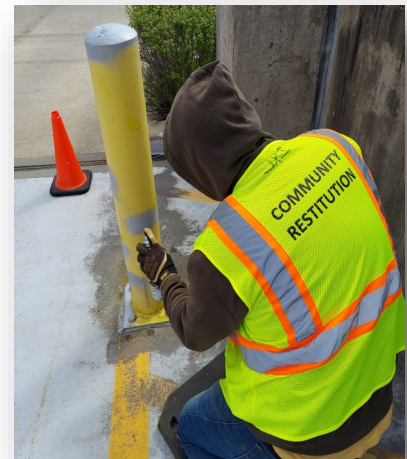


COMMUNITY RESTITUTION PROGRAM PROGRESS

During the 2021 fiscal year 80 defendants participated in the program and completed a total of 1,749 hours in labor. This has resulted in a total monetary savings of \$35,942.07. This figure is calculated using the average of the state minimum wage and an entry level laborer for the City. Workers with specialized skills are assigned tasks that would normally be contracted through a private company.

The program is operated as a workday. Always keeping the City of St. Charles mission statement in mind of upholding heritage, community, and service above all, the Restitution Program works closely with several departments to identify the needs of the City. In addition to fulfilling tasks for the Police department's facility, during a traditional year, defendants are also assigned with the following tasks:

- ◆ Pressure washing sidewalks and buildings.
- ◆ Collecting trash from over 53 roadways and empty trash bins throughout the downtown area.
- ◆ General maintenance at both the police department and the department's shooting range.
- ◆ Snow removal from downtown area and public spaces.
- ◆ Washing, disinfecting, and detailing over 30 police vehicles
- ◆ Helping senior citizens and residents in upkeeping their properties.
- ◆ Painting of City offices, light poles, pedestrian bridge, the safety bollards at the east and west side parking garages, and graffiti removal all over town.
- ◆ Mowing and general landscaping of City property as well as abandoned/foreclosed properties.



SOCIAL SERVICES

Prepared by
Social Worker
Sandra Rincon

SOCIAL SERVICES • A YEAR IN REVIEW

The St. Charles Police Department continues to partner with A.I.D. (Association for Individual Development). Sandra Rincon, employed by A.I.D., has office hours at the Police Department five days a week and works closely with officers on a multitude of different social services cases. Sandra obtained her Bachelor's Degree in Social Work from the University of St. Francis and holds a Master's Degree in Social Work from Aurora University. Her background is in crisis intervention, training in Applied Suicide Intervention Skills (ASIST), and an understanding of bereavement.

Sandra's collaboration with the St. Charles Police Department began in April of 2019. In fiscal year 2021, Sandra accumulated a total of 236 cases and 470 clients. Sandra looks forward to being a supportive resource to the community.

The role of a police social worker is to liaison with the Police Department, the community, and the various social service agencies that serve our residents. A police social worker does not provide long-term counseling, but rather assesses the quality of life issues brought to the attention of the Police Department, attempts to

stabilize those issues, and provides the proper referrals necessary to bring the situation at hand to a successful conclusion or at least a manageable situation moving forward.

Examples of issues/situations in which a police social worker would be utilized:

- ◆ Mental health issues
- ◆ Chemical and/or substance abuse
- ◆ Victim advocacy
- ◆ Neighbor mediation/conflict resolution
- ◆ Hoarding
- ◆ Elderly services
- ◆ Youth services

- ◆ Domestic Violence/Orders of Protection
- ◆ City liaison with area social service agencies



Social Worker
Sandra Rincon

 Association for Individual Development

CRISIS INTERVENTION

The St. Charles Police Department realizes that mental illness is an enormous challenge in our society today and consists of a broad spectrum of illnesses. It is vital that all sworn personnel are trained in CIT (Crisis Intervention Team) matters to effectively address the individuals suffering from these illnesses. The Department is working towards training all sworn officers in this essential training.

Currently, the department has 32 sworn personnel who make up the Crisis Intervention Team. They are:

- ★ Nic Anson
- ★ Melinda Anyon
- ★ Joe Bonifas
- ★ Brooks Boyce
- ★ Ryan Carrigan
- ★ Rich Clark
- ★ Chuck Crumlett
- ★ Ben Devol
- ★ Joe Dony

- ★ Tom Fawkes
- ★ Joe Gaske
- ★ Dan Godinho
- ★ Russell Haywood
- ★ Steve Heike
- ★ Jose Jacobo
- ★ Mike Karnath
- ★ Cory Krupke
- ★ Dan Kuttner
- ★ Drew Lamela
- ★ Jen Larsen
- ★ John Losurdo
- ★ Erik Mahan

- ★ Eric Majewski
- ★ Mike McCowan
- ★ Rick Murawski
- ★ Tim Ocasek
- ★ Othello Rosal
- ★ Brett Runkle
- ★ Brad Schumacher
- ★ Bill Tynan
- ★ Rob Vicicondi
- ★ Jason Wessendorf

Prepared by
Special Olympics
Liaisons
Detective Jen Larsen
&
Admin Asst Sara Cass

SPECIAL OLYMPICS



Fundraising during a world-wide pandemic was challenging; however, the St. Charles Police Department rose to the challenge and proudly raised more than the campaigns in the recent past. The 2021 campaign kicked off with Department liaisons, Detective Jen Larsen and Administrative Assistant Sara Cass, attending the virtual annual kick-off conference.

Our team changed things up a bit for the 2021 Polar Plunge. We participated in the event on Saturday, March 6, 2021 at the Elburn Fire Department. The team raised more than any other Polar Plunge we have participated in with a grand total of \$14,260! Members of the 2021 team included:

- Special Olympics Athlete (SOA) Janna Blowers
- Detective Jen Larsen
- Steve Siwy – St. Charles

FD

- Officer Steve Woloszyk
- Officer Noelle Wold
- Officer Joe Bonifas
- St. Charles Park District Park Security Officer Tim Timberlake
- Staff members from a local St. Charles restaurant and bar: Flagship on the Fox—to include Steve Mayer
- Chuck Izzo (D303)
- Several juvenile and supportive family members

As COVID-19 numbers declined, we were excited to bring back *Coffee for Champions* on Friday, August 20, 2021. This was held at both the 1711 W. Main and 1566 E. Main Street *Dunkin'* locations and raised \$4,420.42!

A new event was organized by Detective Larsen in partnership with the West Chicago Police Department entitled *Battle of Badges* softball game. The St. Charles School District 303

generously provided the field for this event and the teams also received support from Fully Promoted. After a competitive battle, the St. Charles Police Department won by one point. Thank you to our team members who participated at this event: Nic Anson, Justin Bennett, Blake Powers, Dan Kuttner, Nick Marqui (FD), Sean Nicholson, Bryce Rentschler, Joe Bonifas, Rick Murawski, Tim Timberlake (Park Dist), Joe Gaske, Jason Pearson (FD), Joe Dony, Robert Sheehan (FD), and John Losurdo. This event raised approximately \$1,000.00 and was split between the two departments. The teams hope to join up again in 2022 for a rematch.

The grand total for the St. Charles Police Department for 2021 was \$21,960.47. This is almost triple of what the Department raised in

2020! And, be sure to check out the 2022 campaign t-shirts as this phenomenal total earned us placement on the back of them – an incredible honor.

As always, we are grateful for the support of such a caring community. Without your support, our department would not be able to back such an incredible organization. The support SOILL gives families of athletes is incredible and we are proud to do all we can to continue to fundraise for these athletes and their families.

If you're interested in supporting our efforts in 2022, please reach out to Detective Jen Larsen at jlarsen@stcharlesil.gov or Administrative Assistant Sara Cass at scass@stcharlesil.gov to learn how you can help.



TRI-COM CENTRAL DISPATCH

CALLS FOR SERVICE

Prepared by
TRICOM Director
Joe Schelstreet

During 2021, Tri-Com processed 143,994 inbound and outbound telephone calls; which resulted in 109,382 calls for service dispatched. Out of the total calls, 48,781 were calls received via the 9-1-1 emergency number. It should be noted that 79% of Tri-Com's 9-1-1 calls were received from wireless

devices. Only 48 text to 911 messages were received with 34 of those being either test calls or accidental contacts.

Calls for service by community and contract agency in 2021 were:

St. Charles – 31.62%

Batavia – 14.85%

Geneva – 17.94%

Tri-City Ambulance – 7.49%

Elburn and Elburn FPD – 5.32%

Sugar Grove and Sugar Grove FPD – 7.56%

North Aurora FPD – 2.32%

Waubensee Campus Police – 0.2%

South Elgin Police – 12.70%



STAFFING & COLLECTIVE BARGAINING

Tri-Com is authorized to maintain 17 full-time dispatchers; four supervisors, and two part-time dispatchers. While we have chosen to maintain only one part-time position at this time, we currently have three immediate

openings in the full-time telecommunicator ranks. We continue to advertise and test prospective candidates as they apply. Hiring and retention continue to be a challenge in this industry with accelerating rates of staff

turnover that approach between 15-20% nationwide. Staff continues to revise the testing and training programs in an ongoing effort to have more candidates available for rapid hire and to increase the percentage of people

who graduate from the training program.

We were successful in negotiating a successive labor contract that will expire April 30, 2024. This process was very collaborative and only took four negotiating sessions.

BUDGET

State 9-1-1 revenue to Tri-Com has leveled out this year and reflects a state-wide decrease in total surcharge monies received. The reason

for this is believed to be that the number of devices that the surcharge would apply to has leveled out. At the ETSB Board level, the

members representing Tri-Com continued to take advantage of our healthy reserve balance and were able to fund a number of

capital projects.

Additionally, we have continued to receive reimbursement for headsets, training, and CAD maintenance.

FISCAL YEAR 2021 PROJECTS

The ground water infiltration project was completed during this year and it has been highly successful meeting or exceeding all objectives. The additional Starcom21 tower site in St. Charles has come on-line and it has improved radio reception dramatically. Containing both digital and conventional radio, this site

has done a great deal to improve our radio infrastructure backbone. The console furniture on the communications floor, along with the supporting infrastructure, was all replaced and has also resulted in a significant operational improvement. Allowing for greater comfort of the telecommunicators and easier access when

repairs are needed, this upgrade will serve Tri-Com for up to the next 10 years. The impact of the addition of the two radio positions in the basement was also immediately felt during the riots and while trying to accommodate the need to social distance during the COVID-19 pandemic. Currently, we are looking forward to the

implementation of the Next Generation 911 project and the associated improvements in the ability to locate callers and transfer them to the appropriate PSAP if needed. Our ESiNet circuit has already been installed and we are waiting our turn in line for the rest of the upgrade to take place.

2021 DEPARTMENT AWARDS & UPDATES

THANK YOU FOR YOUR DEDICATED SERVICE!

5 YEARS

Mike Karnath
Matt Phillips
Liliana Pompeo
Meghan Kramer
Mike Redmann

10 YEARS

Liz Mendoza

15 YEARS

Melinda Anyon
Janis Schuessler

20 YEARS

Eric Bauwens
Jim Burden
Dawn Churney
Ben Devol

25 YEARS

Chris Grove
Gina King
Erik Mahan
Chuck Pierce

The St. Charles Police Department Lifesaving Award

Officer Steve Mattas
Officer Mike Redmann
Officer Melinda Anyon
Officer Bryce Rentschler
Sergeant Drew Lamela

EMPLOYEE UPDATES

WELCOME TO THOSE WHO JOINED US IN 2021...



Officer
Brandon Creed



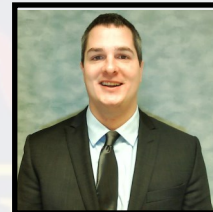
Officer
Luke Hohman



Officer
Kyle Popp



Officer
Ryan Carrigan



Officer
Karl Witt

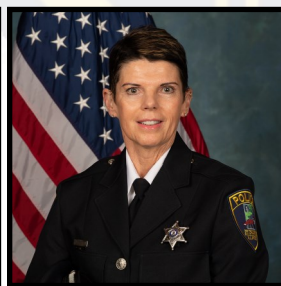


K-9
Saint

...AND BEST WISHES TO THOSE WHO LEFT US.



Officer
Jim Burden



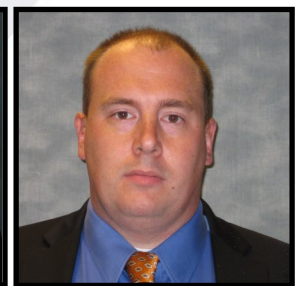
Officer
Dawn Churney



Officer
Chris Grove



Records Specialist
Diane Leahy



Officer
Andrew Belanger

COMMUNITY KUDOS

Officer Rosal...thank you for your help...you're so kind and are an asset to our community and the department.

Officers Wold & Monaco...they made what could have been a hostile confrontation into one where everyone left at peace with each other.

STC PD Officers...I know there is a lot going on in the world right now and I just wanted to thank you for your service.

Commander Clark...thank you for the attention of your department for the safety and well being of our club and community guests during our event. Thank you and please pass on to your officers our gratitude for the work they do to protect our community.

Chief Keegan...we are repeatedly blessed by you and your police officers who help us throughout the year to serve our guests and clients of Lazarus House. And, once again, through your department's "No Shave November" program, the \$2,100 collected will be used to help one or more St. Charles families with their utilities and/or rent. Thank you so very much!

Officer Ketelsen...thank you and we appreciate your efforts in handling this case!

Officers Wessendorf and Devol responded and were great representatives of the St. Charles Police Department; they demonstrated professionalism and cooperation to our department.

Chief Keegan...I thank all of you for your fine service. God bless each and every one of you.

STC PD...thank you for keeping the town safe and for your service.

Chief Keegan...I am 13 and aspire to become a police officer. I support the blue and all that you do!

Chief Keegan...earlier today my car broke down. One of your officers stopped and helped me out with some trouble-shooting and getting my car into the nearby parking lot. He was very helpful and friendly and is truly an asset to the St. Charles PD.

Thank you for keeping us safe and for your service. D303 thanks you for keeping us safe every day! -
~Richmond Intermediate Student Council

STC PD...our City is a better and safer place because of your commitment. I just wanted to let you know how much we appreciate your efforts on a daily basis in protecting us and our town.

Thank you to the generous residents who provide a turkey to our officers working on Thanksgiving every year!

THANK YOU! WE ARE GRATEFUL FOR SUCH A GENEROUS & SUPPORTIVE COMMUNITY. ALL OF THE GOODIES, NOTES, AND "THANK-YOUS" WHILE OUT ON PATROL ARE SO APPRECIATED AND BRIGHTEN OUR SPIRITS!

The collage consists of 48 small photographs arranged in a 6x8 grid. The photos depict various activities of the St. Charles Police Department throughout the year. Key scenes include: officers receiving awards and plaques; officers interacting with the public, including a woman in a red shirt and a man in a suit; officers participating in community events, such as a parade with a float and a 'Go Nici!' campaign; officers posing for group photos; and officers interacting with a dog. The St. Charles Police Department star logo is visible in several photos.

