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PRESS RELEASE

NEWS FROM THE CITY OF ST. CHARLES

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City of St. Charles seeks resident input for Strategic Plan update; survey open through Dec. 9

ST. CHARLES, Ill. (Nov. 16, 2026) – The City of St. Charles is inviting residents to help shape the community's future by participating in a public survey supporting the update of the City's **2023-27 Strategic Plan**.

Residents are encouraged to complete the **online survey** by Dec. 9, 2026. The 10- to 15-minute survey can be completed anonymously, and invites residents to share what makes St. Charles special, what matters most to them and their vision for the city's future. Broad community participation is essential to understanding the diverse needs and perspectives of St. Charles residents.

As a thank-you, residents will have the opportunity to enter a drawing to win a prize for participating.

The goal of the Strategic Plan update is to build on the progress of the City's current plan while reflecting the community's evolving needs and priorities, and changes in City leadership and vision. The 2023-27 Strategic Plan is centered on four strategic priorities: Balanced and Thoughtful Development, Community Engagement, Organizational Resiliency and Financial Wellness.

"The Strategic Plan has provided valuable guidance for the City, and resident input will help ensure the updated version accurately reflects our community's needs and aspirations for the years ahead," said St. Charles Mayor Clint Hull.

Over the next four months, the City will work with Crowe Advisory Services LLC to incorporate staff and community feedback to inform the updated plan. The process has included staff meetings and focus groups, with the community survey and public meetings serving as next steps.

To learn more about the Strategic Plan update, visit **stcharlesil.gov.**

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About the City of St. Charles

CITY OF ST. CHARLES
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The City of St. Charles, Illinois, is guided by the three driving principles in its Mission: *Service. Tradition. Community.* Together, these principles create a thriving environment for people who live or visit here, and for businesses to prosper. Our City has gained national recognition as a family-friendly town and wide acclaim for its architecture, living up to its nickname *Pride of the Fox*. Conveniently located 35 miles west of Chicago, in Kane and northwestern DuPage counties, St. Charles is home to 33,000 residents and a balanced mix of more than 2,000 businesses that employ approximately 28,700 people. More at stcharlesil.gov, and follow us on Facebook, Twitter, Instagram, YouTube and LinkedIn.