

Request for Proposal (RFP)

Vendor Questions and Answers

City of St. Charles – Cisco Call Manager Telecommunications System Implementation
February 15, 2013

The following questions were received after the question submittal deadline of February 11, 2013 as follow up to the City's responses posted February 13, 2013. The City feels a response to these follow up questions is warranted as to allow vendors the ability to provide the most accurate bid proposal possible. Follow up questions have been bolded and highlighted. The responses are in red.

1) Cisco publishes a list of compatible devices for each release. While some of these are not stated as supported they will continue to function under newer releases. Switches and ATA186s are examples of this. **Is the City considering upgrading to the published standard for compatibility or will it be best effort based on the older equipment. Has the City already purchased replacement hardware?**

a. Switch replacement is currently underway and will be handled by the City of St. Charles staff. As for the ATA186's please add their replacements to the bid under the optional component section.

2) ATA's and VG200 devices may require Firmware/IOS upgrades to meet best practices and be compatible with the new version of Communications Manager. Please provide model numbers and quantities of existing analog gateways. a. The City currently uses 30 Cisco ATA-186's, 5 VG200's and 2 VG224's. **Has the City purchased new gateways to replace the VG200s? These are not supported. Should the integrator quote replacements?**

a. The City has not purchased gateway replacements. As we understand the VG200's are not supported, please add their replacements to the bid under the optional component section.

3) Does voice gateway equipment already exist at the 6 primary locations for providing SRST and POTS termination? If so, please provide 'Show Tech' outputs from all existing gateways that need to be upgraded to SRST. a. Only City Hall and Public Works currently have voice gateway equipment. **If replacements have been purchased, what are they, and are they licensed to support SRST?**

a. Replacement equipment has not been purchased. Please add gateway replacements to the bid under the optional component section.

4) Please provide specific information about the existing HP DL380-G5 servers that the new Communications Managers will be installed on, including Processor model, RAM quantity and hard disks installed.

Do the purchased servers match the Cisco Guidelines stated below?

a. The G6 server matches Cisco guidelines. The G5 server will be configured to match Cisco guidelines by City of St. Charles staff.

a. Old City Hall – HP ProLiant DL380 G5, Intel Xeon 5140 2.33GHz, 2GB RAM, 146GB Hard Drive.

DL380-G5 Server 2x Xeon 5140 2.33GHz Processor 4G RAM 4x 146GB Hard Drives	MCS-7845-H2-IPC2 MCS-7845-H2-CCX2 MCS-7845-H2-CCE2 MCS-7845-H2-MOB1 MCS-7845-H2-RC2
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b. Public Works – HP ProLiant DL380 G6, Intel Xeon E5504 2GHz, 4GB RAM, 300GB Hard Drive.

DL380-G6 Server 1 Quad-Core Intel 2.00Ghz Nehalem E5504 Processor 4GB RAM 2x 300GB Hard Drives	Equivalent to Cisco MCS 7835. Check above references for further detail on supported applications.	Not applicable	AX692A For details, or to order, see http://www.hp.com/go/cisco/serversolutions
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OR

DL380-G6 Server 1 Quad-Core Intel 2.00Ghz Nehalem E5504 Processor 4GB RAM 2x 146GB Hard Drives	Not applicable (previously sold by HP as special part number AX690A).
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5) Many of the switches stated in the Q&A are end of support and will only support Cisco PoE. Newer Cisco phones do support Cisco PoE. This may become a problem for the city going forward. Does the City plan on replacing these switches as a part of this engagement? These switches (3524, 2950, 2931, 3550) are not supportable under Smartnet.

- a. Switch replacement is currently underway by City of St. Charles staff. All 3524 switches and the 2931 switch will be replaced with 2960S series switches. The 2950 and 3550 switches will be replaced as budget allows.