

2016

St. Charles Police Department



Annual Report





CHIEF'S LETTER OF INTRODUCTION



March 31, 2017

Mark Koenen, City Administrator
City of St. Charles
2 E. Main Street
St. Charles, IL 60174

Dear Mr. Koenen:

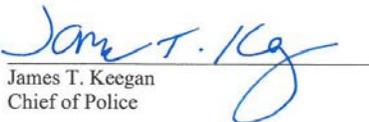
Attached is the annual report for the St. Charles Police Department for calendar year 2016 as organized, prepared, and distributed by Senior Administrative Assistant Sara Cass. This information outlines the activities conducted by members of the Police Department through the calendar year to inform you, the Mayor, City Council, and our community of the great work done by our employees on a daily basis. Our mission is to provide *quality service, with respect and a commitment to excellence.*

Our calls for service increased again in 2016, as a direct result of increased staffing levels, attrition and higher self-initiated activity. Our low crime rate and overall high quality of life is indicative of a very safe community. Citizen surveys completed by an outside vendor this past year echo these sentiments.

Highlights of this calendar year include the additional hiring of new personnel with prior law enforcement experience in both our patrol and records divisions. In addition, several retirements took place in 2016 along with administering a new hiring list (both traditional and lateral lists) and a promotional eligibility list process (sergeants). We also finalized plans for a new police station and are working on implementing a new digital radio system and several technology enhancements, which include an in-car accident/ticketing and a bar-coded evidence module.

We, as an organization, remain committed to our citizens, business owners, and visitors in providing the best possible public safety services we have to offer. Through quality training and organizational preparedness, we consider ourselves a leader in the Fox Valley. We are "The Pride of the Fox!"

Sincerely,


James T. Keegan
Chief of Police

JAMES T. KEEGAN *Chief of Police*

211 NORTH RIVERSIDE AVENUE

ST. CHARLES, IL 60174

PHONE: 630-377-4435

FAX: 630-377-1078

www.stcharlesil.gov



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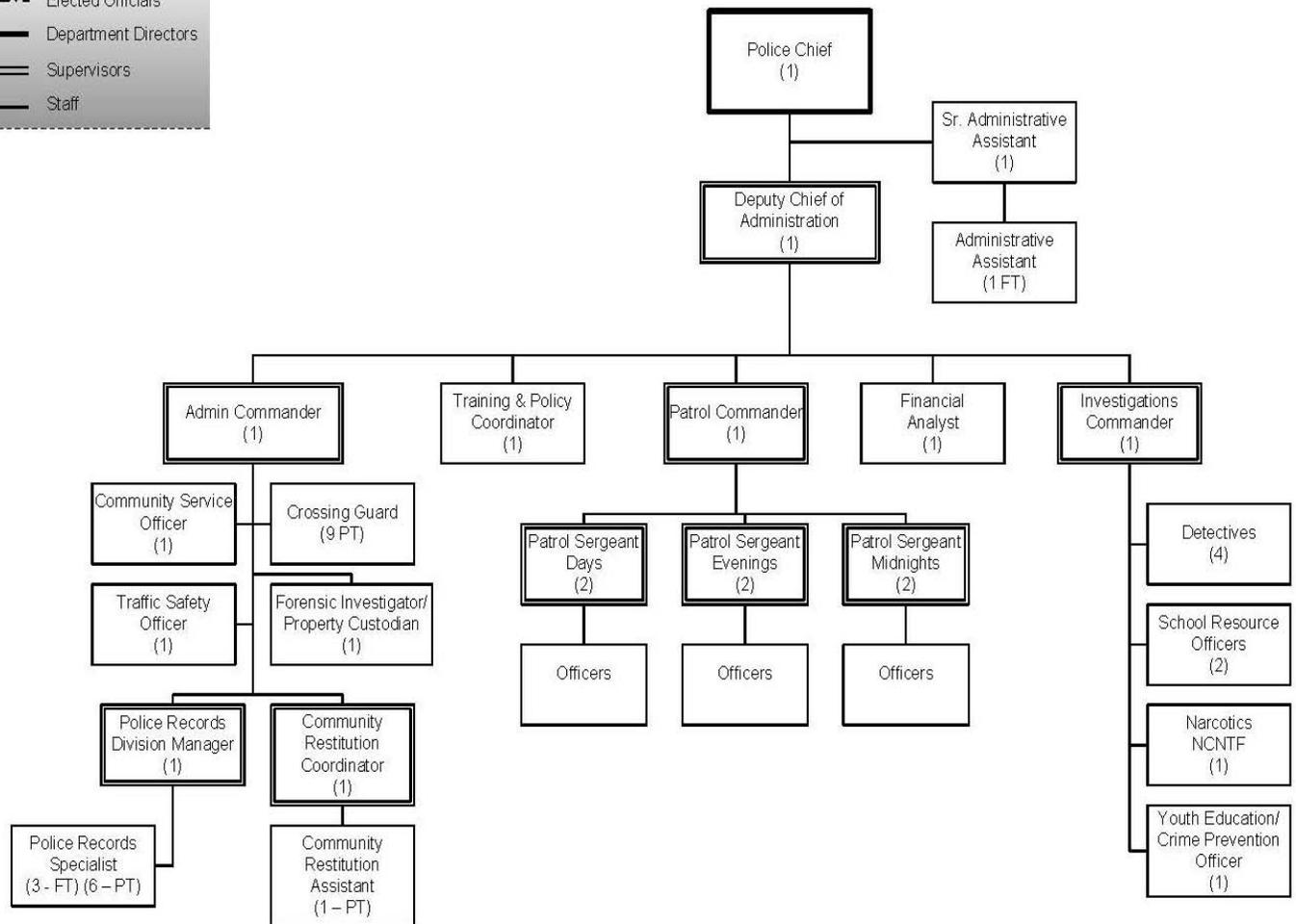


ORGANIZATIONAL CHART

| | |
|---|--------------------------------|
|  | City of St. Charles, IL |
| Police Department | 9/21/2016 |

Key

- - - Elected Officials
- Department Directors
- Supervisors
- Staff





DEPARTMENT ROSTER (SERVING SINCE)

SWORN PERSONNEL

| | | | |
|--------------------------|------|----------------------------|------|
| Chief James Keegan | 2014 | Officer Jim Burden | 2001 |
| Deputy Chief David Kintz | 1990 | Officer Ben Devol | 2001 |
| Commander Jerry Gatlin | 1998 | Officer Eric Bauwens | 2001 |
| Commander Erik Mahan | 1996 | Officer Bill Tynan | 2003 |
| Commander Steve Bedell | 1989 | Officer Brooks Boyce | 2004 |
| Sergeant Roger Anderson* | 1989 | Officer Brett Runkle | 2005 |
| Sergeant Tom Shaw | 1997 | Officer Chuck Crumlett | 2005 |
| Sergeant Mike Griesbaum | 1990 | Officer Nic Anson | 2005 |
| Sergeant Dan Kuttner | 2007 | Officer Cory Krupke | 2005 |
| Sergeant Chuck Pierce | 1996 | Officer Melinda Anyon | 2006 |
| Sergeant Eric Majewski | 2000 | Detective Janis Schuessler | 2006 |
| Sergeant Rich Clark | 2000 | Officer Steve Woloszyk | 2010 |
| Officer Craig Bahe | 1987 | Officer Johnathon Losurdo | 2010 |
| Officer Marty Sheets | 1988 | Officer Russell Haywood | 2012 |
| Officer Darrin Lee | 1990 | Officer Tim Ocasek | 2012 |
| Officer Tim Beam | 1990 | Officer Rob Vicicondi | 2012 |
| Officer Troy Peacock | 1992 | Officer Eric Jannusch* | 2012 |
| Officer Bridget McCowan | 1993 | Officer Rick Murawski | 2014 |
| Detective Drew Lamela | 1995 | Officer Jose Jacobo | 2015 |
| Officer Mike Ross | 1995 | Officer Jennifer Bresnahan | 2015 |
| Officer Lisa Ferguson* | 1996 | Officer Luis Vargas | 2015 |
| Officer Chris Grove | 1996 | Officer Joe Dony | 2015 |
| Detective David Ketelsen | 1997 | Officer Mike Redmann | 2016 |
| Officer Mike McCowan | 1997 | Officer Meghan Kelly | 2016 |
| Officer Steve Heike | 1999 | Officer Mike Karnath | 2016 |
| Officer Jerry Schomer | 2000 | Officer Matt Phillips | 2016 |
| Officer Dawn Churney | 2001 | Officer Brian Oko | 2016 |
| Officer Scott Coryell | 2001 | | |

CIVILIAN PERSONNEL

| | | | |
|---|------|--|------|
| Senior Administrative Assistant | | K-9 | |
| Sara Cass | 2004 | Aries | 2008 |
| Records Division Manager | | Accreditation & Training Coordinator | |
| Kim Schult | 2002 | Guy Hoffrage | 2007 |
| Forensic Investigator/Property Custodian | | Financial Analyst | |
| Rusty Sullivan | 2011 | Scott Sanders | 2010 |
| Administrative Assistant | | Community Restitution Coordinator | |
| France Cevallos | 2012 | Dan Orland | 2004 |
| Community Service Officer | | Assistant Restitution Coordinator (Part-time) | |
| Ryan Beeter | 2007 | Armando Rodriguez | 2016 |

RECORDS PERSONNEL

| | | | | | |
|----------------|------|-------------------|------|-----------------|------|
| Kathy Rust* | 1987 | Grace Rhead* | 2006 | Hilaria Garcia* | 2015 |
| Diane Leahy | 1987 | Elizabeth Mendoza | 2011 | Mallory Bryant | 2016 |
| Connie Goetz | 1991 | Kathy Young | 2014 | Liliana Pompeo | 2016 |
| Carol Johnson* | 1993 | Nancy Ricotta | 2014 | | |

*Denotes individual left the Department in 2016



2016 SUMMARY ARRESTS / OFFENSES

PART I CRIMES

| | |
|------------------------------|------------|
| Homicide | 1 |
| Criminal Sexual Assault | 8 |
| Robbery | 3 |
| Aggravated Battery | 18 |
| Aggravated Assault | 8 |
| Burglary | 58 |
| Burglary from Motor Vehicle | 86 |
| Theft | 403 |
| Motor Vehicle Theft | 16 |
| Arson | 4 |
| Total Part I Offenses | 605 |

PART II CRIMES

| | |
|---|--------------|
| Reckless Homicide | 0 |
| Battery and Domestic Battery | 241 |
| Assault (Simple) | 6 |
| Deception | 218 |
| Criminal Damage and Trespass | 240 |
| Deadly Weapons (incl. FOID card violations) | 16 |
| Sex Offenses | 17 |
| Offenses Involving Children | 22 |
| Cannabis Control Act Violations | 125 |
| Methamphetamine Offenses | 0 |
| Controlled Substance Act Violations | 15 |
| Hypodermic Needle | 0 |
| Drug Paraphernalia Act | 129 |
| Liquor Control Act Violations | 40 |
| Intoxicating Compounds | 2 |
| Motor Vehicle Offenses (incl. DUI) | 773 |
| Disorderly Conduct | 142 |
| Interference w/ Peace Officers | 34 |
| Intimidation | 2 |
| Kidnapping (incl. visitation violations) | 4 |
| Violation of Criminal Registry Laws | 6 |
| Other Offenses (incl. Domestic Trouble) | 696 |
| Total Part II Offenses | 2,728 |

SERVICES

| | |
|-------------------|-----|
| Warrant Service | 108 |
| Public Complaints | 293 |

TOTALS

| | |
|-----------------------|--------------|
| Part I Crimes | 605 |
| Part II Crimes | 2,728 |

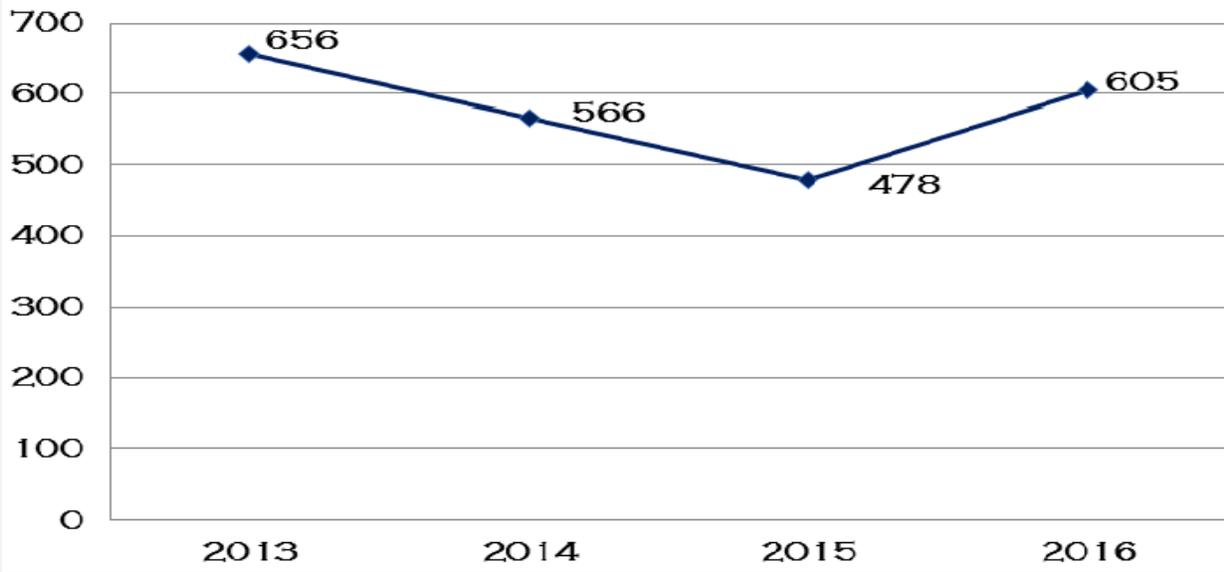
OUR MISSION

TO PROTECT AND SERVE OUR COMMUNITY WITH RESPECT AND A
COMMITMENT TO EXCELLENCE

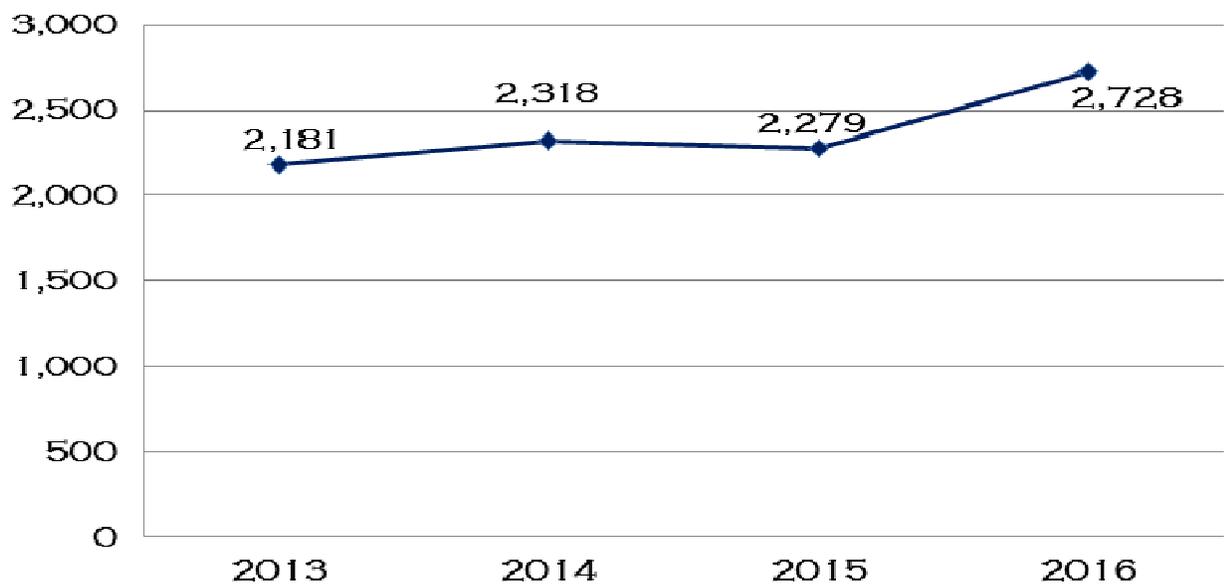


COMPARISON STATISTICS

PART I CRIME COMPARISON

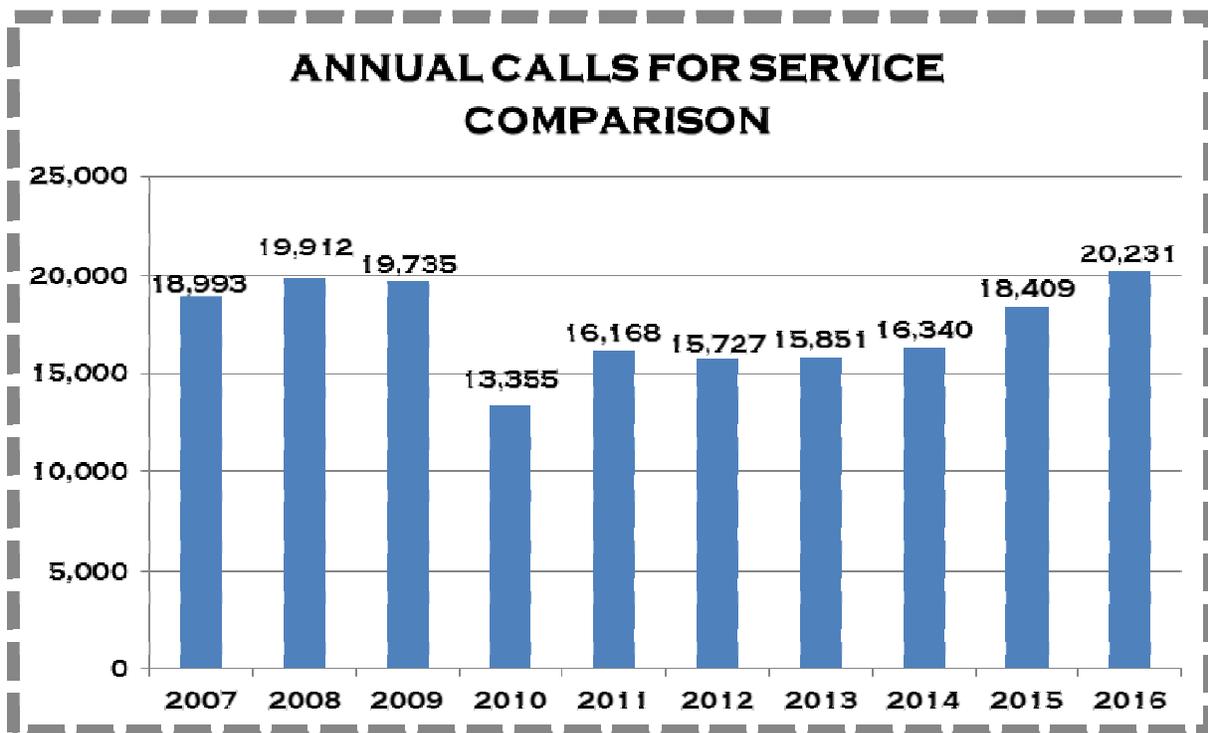
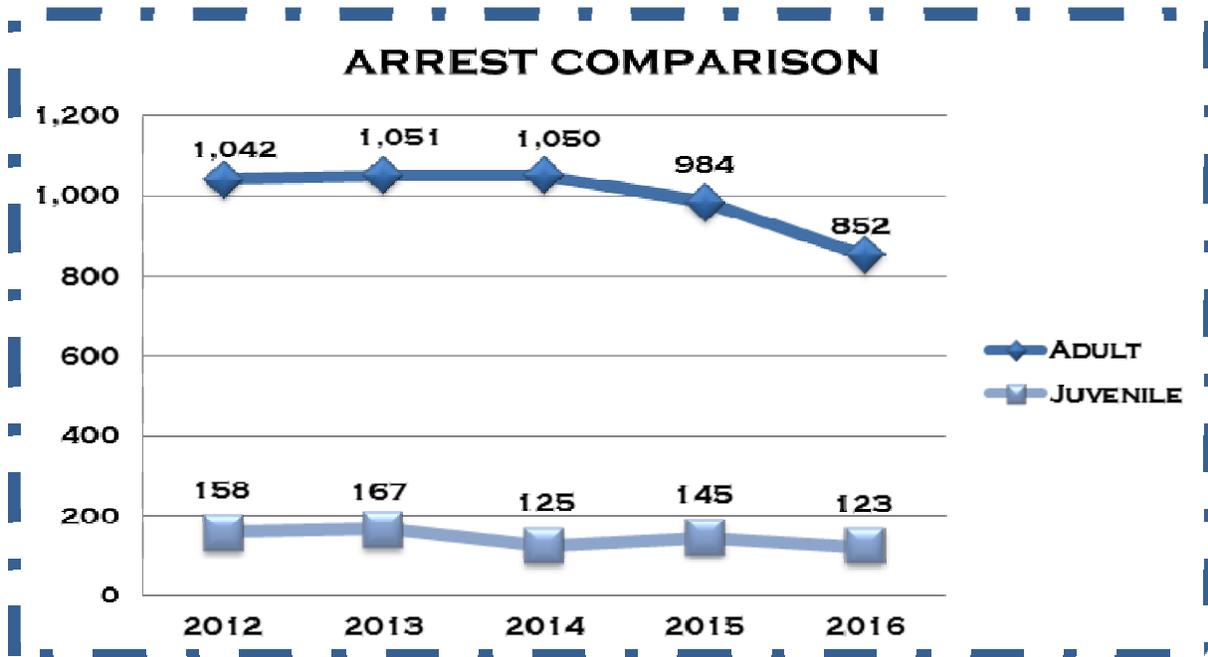


PART II CRIME COMPARISON



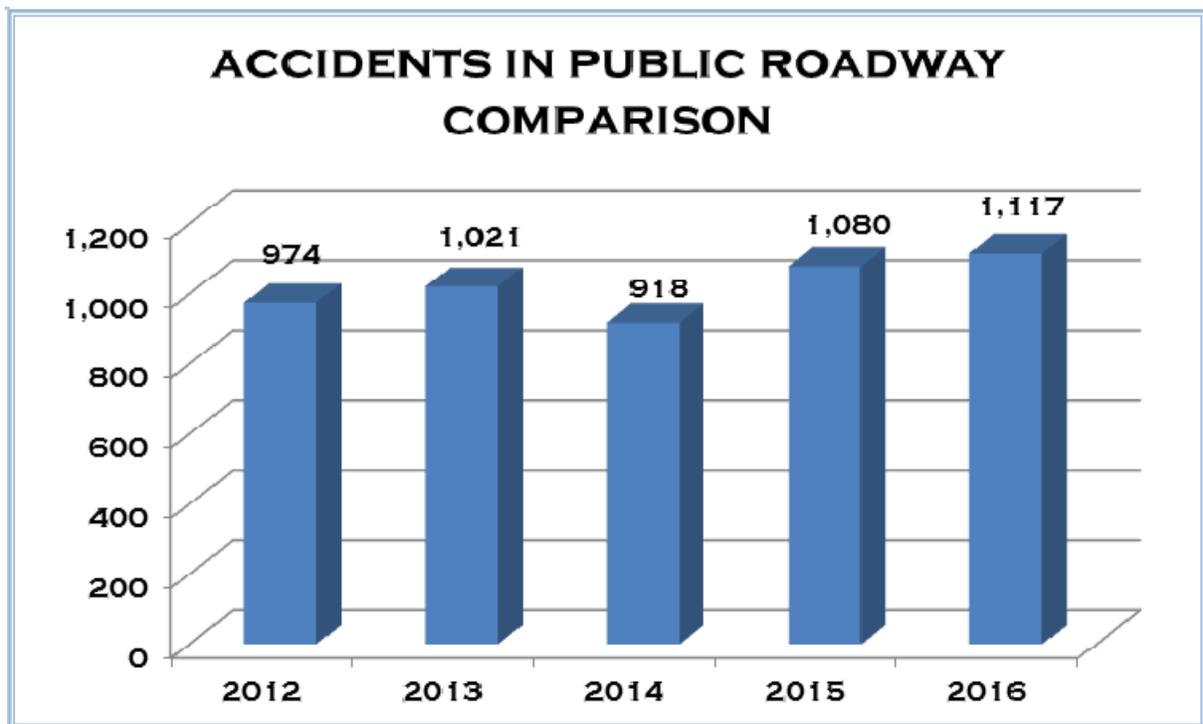
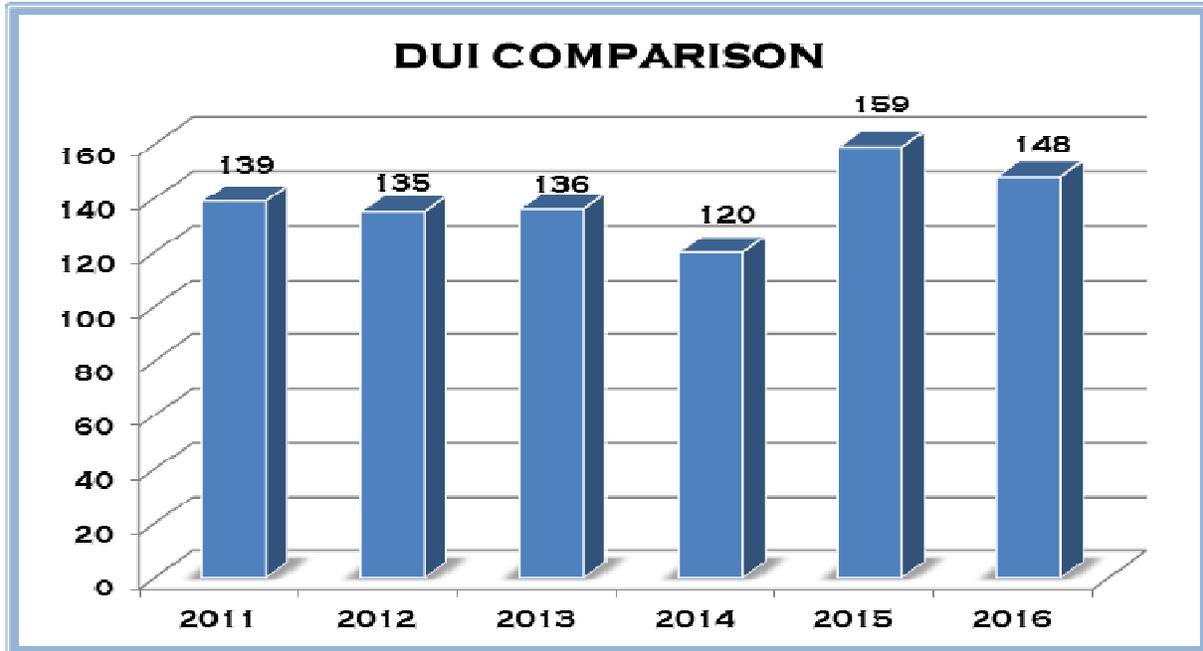


COMPARISON STATISTICS





COMPARISON STATISTICS





ADMINISTRATION

Prepared by Deputy Chief David Kintz

In the previous pages, a lot of statistics are put out there to allow citizens to see the trends of our city. It is important to put some of these numbers into context. The first number people will see is a homicide listed for 2016. The case was actually an attempted homicide where nobody was hit but shots were fired. A citizen was honored at a city council meeting for tackling the shooter and stopping further tragedy. Part I Crimes are considered the more serious crimes. Two areas to note are thefts and burglary to motor vehicles. St. Charles had a rash of burglaries to motor vehicles during 2016. Most of these were unlocked vehicles. The Crime Prevention Unit provides regular updates to remind people to lock their doors and hide any valuables. The thefts include retail thefts. The Department is experiencing more calls with organized retail theft crews that target high dollar value items and will hit retail corridors. We continue to work with regional enforcement groups to track the movement and identify offenders. In one particular case, we identified offenders from Chicago that were using stolen autos.

Our calls for service have gone up for the fourth year in a row. This is reflective of our active hiring and getting to full staff for the first time in years. Keep in mind; staffing is still below what it was pre-recession. We have successfully implemented a hiring program to attract veteran officers who view St. Charles as a destination department. We have been able to hire officers who bring a wealth of experience and the training time is nearly half. Our department reputation continues to grow. We have been able to target specific skills and now have four officers who are bilingual along with three members of Records who are bilingual.

2016 was a difficult year for law enforcement across the country with protests and attacks on officers. We are thankful for the community support that we received throughout the year. Many citizens and groups came forward to show their thanks and support. We pride ourselves on providing a high level of service to our citizens and the outpouring of support was very much appreciated.

Finally, we continue to look for ways to improve as a Department. We launched a new computer aided dispatch system through Tri-Com, our 9-1-1 provider. This will provide improved capabilities to include preplans for major incidents and better tracking of call history. We moved closer to improving our radio platform that will allow for better coverage and interoperability with police and fire departments throughout the state. This project is expected to be finalized towards the end of 2017 or the beginning of 2018. The move to Starcom will be a key jump into digital communications.





KANE COUNTY SWAT & ILEAS

Kane County SWAT

The Multi-Jurisdictional Kane County SWAT (Special Weapons and Tactics) team completed another successful year in 2016. KC SWAT did have to say goodbye to Ofc. Brian Tijerina of the East Dundee Police Dept as he took on a new Police Officer position at another jurisdiction. Ofc. Kyle Ficek of the West Dundee Police Dept also had to retire from his position as SWAT Sniper. Ofc. Ficek was promoted to Sergeant and his supervisory duties will not allow the rigorous SWAT training commitment.



Kane County SWAT did welcome a new operator from the Batavia Police Department. Ofc. Mark Kowalewski joined the team in May. KC SWAT is now represented by the Kane County Sheriff's Office, St. Charles Police Department, Geneva Police Department, Batavia Police Department, South Elgin Police Department, North Aurora Police Department, Huntley Police Department, and Volunteer Tactical Emergency Medics from the St. Charles Fire Department, North Aurora Fire Department, two private practice Physicians, and a Physician's Assistant.

The St. Charles Police officers assigned to KC SWAT include Officers Nic Anson, Chuck Crumlett, Cory Krupke, and Mike McCowan. The department is proud to know that each of these officers is assigned to critical roles within the team. Ofc. Anson is a SWAT K-9 handler, Ofc. Crumlett is a primary breacher, Ofc. Krupke is a primary shield operator, and Ofc. McCowan is an entry team leader.



Kane County SWAT trained twice per month in 2016 in a variety of tactical training topics. All operators passed the KC SWAT physical agility test two times during the year. SWAT traveled to Fort McCoy, Wisconsin for the 5th annual extended training evolution.

SWAT did not have any full team responses to any hostage or barricade situations in 2016. SWAT was activated for the service of high risk search warrants in which narcotics and weapons were seized and persons arrested without incident.



The department's ILEAS member, Officer Brett Runkle, was put on stand-by for several national events in 2016; however, the only events he was actually deployed for were the Chicago Cubs World Championship Rally and the SEIU Fight for \$15 Rally in Oakbrook. In 2016, Brett was promoted to a Squad Leader.





RECORDS DIVISION

Prepared by Records Division Manager Kim Schult

Police Records maintains the confidentiality and integrity of police reports, arrest and criminal history information both electronically and on paper. It handles requests for dissemination of information to other agencies, to the public and internally. The actions and decisions of the Police Records staff must comply with all City, Police, State and Federal laws, guidelines and confidentiality requirements. The data processed by Police Records deals with courts and the law, so Records' duties must be performed accurately and in a timely manner, often per state mandate.

ST CHARLES POLICE RECORDS DIVISION -- BY THE NUMBERS - 2016

| | | |
|--------------------|---|--|
| 1,525 | ACCIDENT REPORTS (Public & Private Property) | Vehicle Crash Data Entry / State Reporting |
| 1,240 | ADMINISTRATIVE ADJUDICATION | Prepare and Issue Summons to Appear / Findings and Decisions |
| 750 | ALARM PROCESSING | New alarm permits, false alarm letters, invoices |
| 758 | ARREST PROCESSING (in-custody arrests) | Process bail bond, tickets, fees, booking and charging documents for dissemination to the Clerk of the Circuit Court |
| 4,131 | CASE REPORTS | Review, amend and merge into computer records system |
| 67 | CITY CALL OUTS | After hours City public works emergency call outs |
| 665 | COURT ACTIVITY | Officers' Notice of Trials/ Depositions/ Cancellations/ Continuances / Subpoenas / Documents to City Prosecutor |
| 7,007 | DEMOGRAPHIC PROFILING | Data Entry/State Reporting for every traffic and pedestrian stop |
| 75 | EXPUNGEMENTS/SEALED RECORDS | Process received petitions and completed court orders |
| 464 | FEE BILLING | Notices sent to City Finance to invoice for unpaid Booking Fees |
| Varies | FEE HANDLING, PROCESSING and TRANSFER | Fees for: Accident report copies, bike permits, booking, fingerprints, FOIA, registered sex offenders, solicitors, subpoena, towing, utility disconnect after-hours payments, vehicle impounds, and other miscellaneous fees |
| 758 | FINGERPRINTS (Arrest) | Quality assurance review |
| 545 | FREEDOM OF INFORMATION | Review and process requests for Police records |
| 272 | IMPOUNDED VEHICLES | Process tow information and prepare for adjudication |
| 337 | INSURANCE REQUESTS | Accident report copies |
| 83lbs. | MEDICATION DISPOSAL (pounds) | Prescription drugs turned in for destruction by STC residents |
| 585 | RECORDS CHECKS | Military and US Government |
| 973 | RECORDS & EVIDENCE REQUESTS | Prepare and disseminate documents and CDs to Court, Corrections and Law Enforcement Agencies |
| 62 ft ³ | RECORDS DESTROYED (cubic feet) | Prepare all forms of records for destruction, and submit requests for authorization, per state guidelines |
| 25,000+ | SCANNED DOCUMENTS | Most of the records described above and below are scanned and maintained in an electronic format |
| 66 | SOLICITOR APPLICATIONS | Process application to include fees, criminal history and photo submissions |
| 17 | TICKETS – OVERWEIGHT | Data Entry / Filing |
| 1,434 | TICKETS – PARKING | Data Entry / Filing / Adjudication processing |
| 3,043 | TICKETS – STATE/LOCAL UTC | Data Entry / Filing / State Reporting |
| 6,257 | TICKETS – WARNING | Data Entry / Filing |
| 99 | VACATION WATCH | Electronic notification entry and hard copy maintenance |
| 128 | VERBAL WARNINGS | Traffic stops, without a written citation |
| 322 | WARRANTS (180 new and 142 served/recalled) | Process new, served and recalled warrants |

The Police Records staff manages the Police Front Desk 6 days a week (M-F, 15 hours per day / 8 hours on Saturdays).

The St. Charles Police Records Division is comprised of six part-time and four full-time civilian staff.



TRAFFIC & SPECIAL EVENTS

Prepared by Commander Erik Mahan

The Traffic and Special Events Unit, under the direction of the Commander of Administration, consists of: 1 - Traffic Safety Officer; 1 - Community Service Officer; and 9 – School Crossing Guards. The Unit works to enhance the quality of life for residents and visitors through the safe and efficient movement of traffic in the City. The unit works in support of the Patrol Division through traffic crash investigation, by providing traffic studies and analyses, solving neighborhood traffic and parking problems, and working closely with organizers to plan safe and successful special events.

School Crossing Guards

The Crossing Guards work each school day to safely cross children at eight different locations. An additional six crossing locations are staffed by Community Unit School District #303. The Traffic and Special Events Unit works closely with the School District to train crossing guards and plan safe routes to school. The Crossing Guards also help with pedestrian crossing locations during special events. All Crossing Guards attend an annual training session.



Community Service Officer

The St. Charles Police Department has one full-time Community Service Officer (CSO). The CSO is a non-sworn member of the Department who performs a variety of tasks in support of all divisions of the Police Department. Those tasks include but are not limited to:

- ⇒ Animal Complaints
- ⇒ Motorist Assists
- ⇒ Traffic Control
- ⇒ Parking Enforcement
- ⇒ Minor traffic crashes on private property
- ⇒ Ordinance Violations
- ⇒ Assists with booking/processing of arrestees
- ⇒ Responding to other non-criminal Calls for Service
- ⇒ Daily transfer of documents between the department and agencies such as, The Kane County Circuit Clerk, The Kane County State's Attorney, and Tri Com Central Dispatch.
- ⇒ Child Car Seat Checks
- ⇒ Delivery of vehicles for maintenance and repair
- ⇒ Transfer of evidence to and from state crime labs



In 2016, CSO Ryan Beeter was assigned to 767 calls for service and issued over 300 parking tickets. CSO Beeter also played a key role in the operation of traffic management at each of the special events held throughout the year.

Traffic Safety Officer

The Traffic Safety Officer (TSO) is a Sworn Police Officer specially trained in areas such as:

- ◆ Traffic Crash Investigation and Reconstruction
- ◆ Truck Enforcement
- ◆ Solving Neighborhood Traffic Problems
- ◆ Community Education





TRAFFIC & SPECIAL EVENTS

During 2016, TSO Ben Devol served as a member of the City's Special Events Committee and the Development Review Team. In 2016, the following areas were among those where Ofc. Devol was assigned to analyze and address traffic and/or parking concerns:

- ⇒ 500 Blk S. Randall Rd (Fairgrounds)
- ⇒ 500 Blk State St
- ⇒ IL Rt. 31 (2nd St)
- ⇒ Renaux / Provence Dr
- ⇒ 0-99 Blk Riverside Ave
- ⇒ Brownstone Complex
- ⇒ S. 3rd St / Walnut St
- ⇒ 3900 Blk Meadow View Dr
- ⇒ 300 Blk S. 38th Ave
- ⇒ S. 7th St @ Ruth Ave
- ⇒ 3300 Blk Majestic Oaks Dr
- ⇒ Main Street
- ⇒ 100 block Industrial Dr
- ⇒ N. 5th St / Cedar St
- ⇒ 300 Blk S. 3rd Ave
- ⇒ Caroll Towers Crossing
- ⇒ 1400 Blk S Tyler Rd
- ⇒ Viewpoint Dr
- ⇒ S. 7th St / Oak-Indiana St
- ⇒ 800 Blk State St
- ⇒ 600-1400 Blk S. 3rd St
- ⇒ 1700 Blk Howard St



The TSO also plays a key role in delivering police services where needed during special events.





TRAFFIC & SPECIAL EVENTS

2016 - Traffic Crash and Enforcement Analysis

| CRASHES | 2016 | 2015 | % Change |
|--|-------------|-------------|-----------------|
| Total # of Crashes on Public Roadways | 1141 | 1071 | 7% |
| Fatal Crashes | 1 | 1 | 0% |
| Injury Crashes | 159 | 144 | 10% |
| Property Damage Only (PDO) Crashes | 981 | 926 | 6% |
| Hit & Run Crashes* | 172 | 92 | 87% |
| Crashes Involving a Pedestrian* | 0 | 2 | -100% |
| Crashes Occurring on Private Property | 93 | 97 | -4% |

* These are also included in totals above under the appropriate classification (Fatal, Injury, or PDO).

| TRAFFIC ENFORCEMENT | 2016 | 2015 | %Change |
|---------------------------------------|-------------|-------------|----------------|
| Total Citations Issued | 2980 | 3213 | -7% |
| Speed Related Citations | 1134 | 1283 | -12% |
| Other Moving Violations | 769 | 810 | -5% |
| Non-Moving Violations | 1025 | 1043 | -2% |
| Seat Belt Violations | 33 | 46 | -28% |
| Child Safety Seat Violations | 2 | 2 | 0% |
| Overweight Citations | 17 | 29 | -41% |
| Written Warning Notices Issued | 6626 | 6450 | 3% |
| Total Traffic Arrests | 409 | 436 | -6% |
| DUI Arrests | 147 | 159 | -8% |
| Suspended/Revoked DL | 136 | 128 | 6% |
| Reckless Driving/Excessive Speed | 12 | 19 | -37% |
| No Valid DL | 109 | 128 | -15% |
| Zero Tolerance | 5 | 2 | 150% |
| Vehicle Impoundments | 272 | 262 | 4% |



TRAFFIC & SPECIAL EVENTS

2016 Top Ten Intersection Crash Locations

| Rank | Intersection | Total Crashes | Crashes Involving Injury |
|------|-------------------------------------|---------------|--------------------------|
| 1 | Illinois St / S. 2 nd St | 12 | 3 |
| 2 | W. Main St / 2 nd St | 10 | 1 |
| 3 | Prairie St / 3 rd St | 9 | 1 |
| 4 | Randall Rd / Lincoln Hwy | 9 | 1 |
| 5 | S. 2 nd St / Walnut St | 6 | 2 |
| 6 | Kirk Rd / E. Tyler Rd | 6 | 0 |
| 7 | E. Main St / Dunham Rd | 5 | 0 |
| 8 | W. Main St / 3 rd St | 5 | 1 |
| 9 | Randall Rd / Prairie St | 4 | 2 |
| 10 | Kirk Rd / Swenson Av | 4 | 0 |

2016 Top Ten Roadway Crash Locations

| Rank | Block | Total Crashes | Crashes Involving Injury |
|------|----------------------------------|---------------|--------------------------|
| 1 | 600 S. Randall Rd. | 16 | 2 |
| 2 | 500 S. Randall Rd. | 15 | 0 |
| 3 | 800 S. Randall Rd. | 14 | 0 |
| 4 | 0-99 S. Kirk Rd. | 12 | 1 |
| 5 | 2000 Lincoln Hwy. (IL. Route 38) | 12 | 3 |
| 6 | 1500 E. Main St. (IL. Route 64) | 11 | 4 |
| 7 | 3700 E. Main St. (IL. Route 64) | 11 | 0 |
| 8 | 1600 E. Main St. (IL. Route 64) | 10 | 0 |
| 9 | 200 N. Randall Rd. | 10 | 1 |
| 10 | 500 Dunham Rd. | 10 | 0 |



Prepared by Forensic Investigator & Property Custodian Rusty Sullivan

CRIME SCENES AND EVIDENCE

Physical evidence can be anything which can establish relationships. Guns, knives, and bloodstains are easily apparent but what about a simple date and time stamped cash register receipt? While not a proverbial smoking-gun, this one object may or may not provide a timeline or lead as to who may be involved. There are countless other similar items in crime scenes that often necessitate man-hour intensive investigative efforts.

Look around the room you are currently in and start counting the total number of items present, from small paper clips to a nail in the wall and even up to large items of furniture. Now ask yourself how a first time visitor would know what belongs or what doesn't among all of these or what was involved in an alleged prior event that had not been personally witnessed. Combine these with items that are not readily visible to the human eye (DNA, prints, surface contaminate/dust disturbances) and you are beginning to understand what crime scene forensics/evidence recovery efforts entail.

Given all variables involved, we continually strive to be prepared in advance to deal with undetermined types of evidence that may be encountered at the various scenes being processed. Utilizing our own small crime laboratory, equipped with specialized equipment, we are able to process many different types of submitted evidence here locally. Cyanoacrylate (super glue) fuming, the application of specialty powders, chemicals, or dye stains which can be used with our alternate forensic light sources for the potential recovery of identifiable fingerprints, are all within our capabilities. We can also use static electrical charges, gelatins, or casting materials during the recovery and/or enhancement of dust prints or other footwear impression evidence. Chemicals which provide presumptive confirmation level testing of drugs and/or suspected blood evidence are also at our disposal. We possess many other similar tools to assist as needed.

In-house and Crime Lab assisted efforts often determine which of the many items recovered may or may not have related value (i.e. consider the presence/recovery of numerous victim's prints on their own property disturbed during criminal incidents). Those items that are determined to have value may be used to further ongoing investigation efforts or may later serve as exhibit in a court hearing or other decision-making review process.

Attendance at various outside specialized forensic training courses along with use of computer based webinars throughout this year gives us the means to expand our existing skillsets which can benefit this community as related needs arise. Dedicated use of a specialty designed Sprinter van allows us to transport many (but not all) of the needed forensic supplies out into the field, where they can be used during the various investigative efforts being undertaken.

Multiple guest lectures were provided to students at each of our high schools and these combined with other community member presentations continually help clarify the many differences between television type entertainment and the reality of actual forensic science being utilized to help victims.

In a related area, our department actively continues as members of the Kane County Major Crimes Task Force. Police agencies county-wide jointly share specialized/technical resources in order to maximize response efforts to what can be complex criminal investigations. During this past year, we provided assistance during two murder investigations, one death investigation, and one home invasion-shooting to our neighboring communities – several arrests have been made in these and the related trials are currently pending. Task Force participation is reciprocal in that should our community ever need additional manpower and/or specialized resources then these are only a phone call away.

DIGITAL EVIDENCE

E-mails, internet research, GPS mapping, messaging, photo sharing, social exchanges, and video camera programs are just a few of the applications being used on smartphones, tablets and other devices every day. Cell phones have now become the most quickly adopted technology in the world. With every hardware and software version update, the result now is that no single extraction tool exists for data recovery off of all these widely varying makes and models.



As with any technology, elements in our communities can and do utilize these knowingly and at times unknowingly during criminal acts –these span the spectrum from a variety of simple misdemeanor crimes to homicide(s). The challenge to law enforcement is recovering and preserving data from these, while also factoring in software applications designed to conceal or destroy potential evidence. Locally, we continue to expand our abilities to forensically capture digital evidence from witnesses, victims and of course the suspect’s utilized mobile devices as needed.

During this past year we have recovered digital data for potential evidentiary use in cases like; death investigations, criminal sexual acts, child pornography/solicitation cases, missing juvenile, electronic harassment, illicit drug acts, residential burglary, motor vehicle thefts, retail theft, assisting other agencies and even to just return found electronic items to their lawful owners.

The home automation market is exploding with sound activated and camera equipped home security systems and when combined with the numerous existing business security systems, the need for recovery of digital video based evidence is rapidly escalating. During this year we utilized a Federal Government subsidy for free training and the obtaining of free equipment, which will further enhance this agency’s abilities to recover needed video evidence.

PROPERTY CUSTODIAN

The Property Custodian function is a multifaceted one; the responsibility for maintaining integrity of all found items or submitted evidence is combined with the coordination of future investigative, crime lab submission or court related needs. A single fingerprint can be one of what may be dozens, or more, items recovered during a single case investigation. Using this as an example, this one recovered print will be handled by on-scene police personnel, an evidence custodian, a courier for transportation to a crime lab, processing by one or more lab personnel, and upon return, another courier, evidence custodian, etc. This all happens before it is to be handled by the States Attorney, possibly viewed by a defense attorney and accepted during trial by the court clerk. This one item has now been handled at least nine times and documentation, referred to as the chain of custody, must be completed for each of these individual instances involved. A single case with 20 pieces of evidence now entails numerous man-hours of dedicated work efforts and recordkeeping that regularly occurs out of the public’s view.

Evidence storage requires effective warehousing type management while concurrently addressing involved health and safety concerns. Initiated and on-going organization includes the consolidation and long term preservation of this evidence via the use of storage space maximization efforts. Our facilities utilize fixed and moveable shelving units, lockers, refrigerators, freezers, a safe and a vault room in order to accomplish these.

An often unknown aspect of evidence storage involves our compliance with the numerous laws requiring items be appropriately maintained for periods as little as 6 months, up to 25 years or even indefinitely. 2016 efforts resulted in the legal authority to purge 770 items of evidence out of our storage facilities, while we accepted 1559 new items in during this same period.

Annual quarterly audits ensure that our integrity efforts are continuously maintained. Audit results are subjected to not only internal command staff review but also that of outside agency inspectors via our on-going CALEA certification process.

PRESCRIPTION DRUG DISPOSAL

2016 marks the sixth full year completed for this public service program and we were able to safely dispose of approximately 83 pounds of drugs during this time. This total is down slightly from our previous year. Our efforts continue to be a great feat, if one stops and considers where these drugs could have gone otherwise if this program were not in place. We continue to promote this environmentally safe and controlled disposal of unwanted or unneeded drugs in order to reduce or eliminate any related drug based catastrophes.



Prepared by Commander Jerry Gatlin

The Criminal Investigations Division serves in various roles. The primary function is to provide investigative support to the Patrol Division. Reported incidents are screened to identify those cases that require additional follow-up that would exceed the patrol division resources. Solvability factors such as potential suspects, evidence, crime patterns, etc. are evaluated when determining when to assign a case for additional follow-up work. These assignments would include cases requiring multiple interviews, out-of-town follow-ups, extensive crime scene work, and ongoing surveillance activities. These investigations can vary in duration before a case is successfully investigated or closed. A case is closed or deemed inactive after all potential leads have been exhausted.

The Criminal Investigations Division staffing consisted of the following personnel during 2016:

- 1 – Commander
- 4 – General Assignment Detectives
- 2 – School Resource / Juvenile Officers (one assigned to each of the 2 high schools)
- 1 – Narcotics Detective (North Central Narcotics Task Force – Illinois State Police)
- 1 – Crime Prevention Specialist / Too Good for Drugs Program Instructor
- 1 – Civilian Administrative Assistant

General Assignment Detectives worked 443 cases in 2016, a slight increase over the 421 cases in 2015. The overall case clearance rate for 2016 was 46% with 88 arrests. 42 cases assigned during 2016 remained in a “pending additional investigation” status at the end of the year. The majority of these cases were related to a late year spike in motor vehicle burglaries.

The following are highlights of cases worked and related job functions performed by investigators in 2016:

- ◆ Execution of numerous search warrants and Grand Jury subpoenas for evidence / property recovery and investigative case support.
- ◆ (18) Sexual assault and /or abuse investigations
- ◆ Ongoing compliance based home visits of registered sex offenders, in addition to sexual predator compliance checks during local carnivals, festivals, and child specific holidays such as Halloween, Easter, and Christmas. One arrest was made for non-compliance in 2016.
- ◆ (3) Online sexual predator investigations
- ◆ Ongoing compliance and license inspections of local massage establishments were conducted resulting in (3) arrests for prostitution and the revocation of (2) massage establishment business licenses
- ◆ (7) Death investigations – non-criminal
- ◆ (4) Armed robbery investigations; compared to (3) in 2015
- ◆ (2) Arson
- ◆ (6) Motor vehicle thefts; compared to (7) in 2015 and (15) in 2014
- ◆ (96) Burglary from motor vehicles; compared to (65) in 2015 and (82) in 2014. Many of these incidents were entry to unlocked vehicles. Crime prevention press releases, social media alerts and web site reminders were published, alerting the public on ways to protect their valuables.
- ◆ (19) Residential burglary investigations; compared to (15) in 2015
- ◆ (11) Burglary / (9) Attempt burglary to commercial establishments; compared to (23) combined in 2015.
- ◆ Numerous incidents of criminal damage to property / criminal damage to vehicles.
- ◆ Numerous city employment background investigations for probationary police officers, firefighter / paramedics, and dispatcher candidates.
- ◆ Liquor license and business renewal applications; liquor, massage and video gaming establishment site inspections; licensing background investigations, and special event applications.



INVESTIGATIONS



- ◆ Numerous assists to outside agency investigations.
- ◆ Alcohol establishment compliance checks and tobacco compliance checks were ongoing throughout the year. There were (2) citations issued for alcohol sale related non-compliance compared to (4) in 2015. There were (4) citations issued for underage tobacco sales compared to (9) in 2015. St. Charles Police Department works closely with vendors to provide educational information and ensure continued compliance
- ◆ Numerous thefts, deceptive practice, credit card, and assorted fraud based offenses. (27%) of the cases investigated by detectives in 2016 were based on some form of theft, fraud or deceptive practice, compared to (32%) in 2015. Many investigations involved multiple offenders committing multiple offenses; activity which accounted for a total of (313) reported offenses.
- ◆ St. Charles Police Department works closely with the Cook County Regional Organized Crime Task Force (CCROC), our Federal partners, and other area task forces and investigators to identify individual offenders and organized groups involved in high dollar retail thefts, frauds, and other pattern crimes. CCROC is a partnership between numerous retail organizations, regional law enforcement, and prosecutors.
- ◆ Numerous Identity Theft reports were filed with (7) investigations being conducted locally. A total of (43) cases were transferred to outside agencies after initial investigation efforts determined the point of compromise occurred outside of our jurisdiction.



DRUG AND CRIME TIP LINE

This link allows citizens to submit drug and crime related information easily and anonymously. The “Tip Line” has proven to be a viable resource and has been actively utilized by residents for a variety of crime related issues. The “Tip Line” also allows for the submission of photographs to assist investigators. These tips are reviewed upon receipt, researched, and assigned accordingly. Anyone can access the Tip Line on the City of St. Charles website, the Police Department main page, the Investigations Division link, or by simply calling 1-866-378-4267.



INVESTIGATIONS ASSIGNMENTS AND DUTIES



Officer Bill Tynan was assigned the duties of Crime Prevention and Crime Analysis, in addition to facilitating the instruction for the “Too Good for Drugs Program” in our local schools. He coordinates the annual Citizens Police Academy, the Youth Academy, and serves as a liaison to the Illinois Crime Analyst Association, St. Charles Youth Commission, Kane County Senior Services (TRIAD), and the Kane County Hoarding Task Force.



Detective Tim Beam serves as the liaison to the St. Charles North High School. Detective Bridget McCowan serves as the liaison to St. Charles East High School and is a member of the department’s Crisis Intervention Team. Liaisons provide similar services to all area middle schools, as needed. Liaisons oversee juvenile based initiatives for the department to include referrals to the Juvenile Justice System and alternative programs such as community restitution opportunities, the Turning Point Diversion Program for first time offenders, and the Kane County Peer Jury program.



The department continues to staff a full-time position with the North Central Narcotics Task Force. That unit was involved in numerous narcotics related investigations throughout the region, in addition to (24) narcotics related investigations in St. Charles. These efforts resulted in the execution of (8) search warrants, a total of (12) arrests, and the seizure of assorted narcotics, related drug equipment/paraphernalia, weapons, vehicles, and U.S. currency.



INVESTIGATIONS

Detective Drew Lamela served as a general assignment Detective. He manages the sex offender registration and compliance program for St. Charles, as well as the Massage establishment compliance initiative. Det. Lamela is a certified Voice Stress Analyst and serves as a member of the Kane County Major Crimes Task Force.

Detective Janis Schuessler served as a general assignment Detective. She is certified as a Voice Stress Analyst and is currently assigned to investigation of online predatory crime related investigations.

Detective Eric Bauwens served as a general assignment Detective. He also serves as a member of the combined Kane County Accident Reconstruction Team.

Detective David Ketelsen served as a general assignment Detective. He also serves as a department liaison to the F.B.I. Terrorism Intelligence Task Force (T.L.O.C.), the Cook County Regional Organized Crime Task Force, and is a member of the Kane County Major Crimes Task Force.

Commander Jerry Gatlin oversaw operations for the Investigations Section and completed his seventh year serving as Commander of the Kane County Major Crimes Task Force. In that role, he was responsible for coordinating major incident response and investigation, liaison with agencies county-wide, and the supervision of organization members and their training.



The Criminal Investigations Division participates in ongoing monthly intelligence and case briefings with several area Investigators Associations. St. Charles has led the Fox Valley Investigators Association monthly meetings for more than 20 years. Investigators from Kane County, as well as surrounding counties, municipalities and Chicago based federal agencies routinely attend these meetings at the St. Charles Police Department. The level of cooperation, collaboration, and resources generated by this partnership has provided tremendous benefits to this agency, as well as all involved in this partnership.

CITIZEN POLICE ACADEMY

The Citizen Police Academy has been a popular police department program, and perhaps is the most important community-relations tool used by the department. The CPA classes this year were held twice per week for nine weeks in the spring in the training room of the police department. The curriculum makes use of both classroom instruction and outside demonstrations. CPA is designed to give participants a better understanding of how the police department functions. It also has the added benefit of being a sounding board regarding how the department is meeting community needs and concerns. Subjects covered include criminal and narcotics investigations, arrest and court procedures, traffic stops, the canine unit, the SWAT team, crime scene processing and evidence collection, officer training and DUI enforcement, among several others. Each year the program is tweaked to accommodate the constantly changing dynamics of law enforcement. The 2016 class had 17 applicants, of which 15 were accepted. Participants range in age from high school juniors and seniors to senior citizens. The 2016 class took place from March 22 to May 19.

YOUTH POLICE ACADEMY

The fourth annual Youth Police Academy was held from June 13-17. The class targets kids aged 13-16 years old. Thirteen students participated in the 2016 class. The 25 hour course included a wide range of topics, including criminal law, traffic law, juvenile law, bullying, drugs, DUI investigation, Internet safety, personal safety, active shooter, and Taser deployment. Students were able to go hands-on during a full day of crime-scene investigation and evidence collection.



INVESTIGATIONS

During a discussion about traffic stops, selected students were able to assume the role of a police officer, and conduct a mock traffic stop. All students were also certified in CPR and basic first aid thanks to assistance from the St. Charles Fire Department. Students also received a tour of the Kane County Judicial Center and participated in a mock trial. The course ended with a graduation that was attended by participants' families. Each student received a certificate documenting their participation in the course. Each student also received a T-shirt with the department's patch and the CPR certification was given free of charge thanks to funds provided by the St. Charles Youth Commission.

TOO GOOD FOR DRUGS

In 2016, 332 students between four Community Unit School District 303 elementary schools within the city participated in this drug and alcohol resistance program. The district schools that participated were Richmond Intermediate, Munhall, Lincoln and Fox Ridge. The program uses the five components of: goal setting, decision making, bonding with others, identifying/managing emotions, and communicating with others to go beyond just saying "no" to drugs. The program helps to build students' confidence, self-esteem, and critical thinking skills.

CENTRAL KANE COUNTY TRIAD

The police department is a member of the Central Kane County TRIAD, which provides seminars and fellowship opportunities for seniors in central Kane County. The primary goal of the organization is to reduce the rate of crime against seniors in the area through education. Officer Tynan served as the representative for the police department, and was appointed vice president for the second-straight year. Throughout the course of the year, members of TRIAD provide seminars on a variety of topics including senior scams, fire and fall prevention, and personal safety.

COMMUNITY OUTREACH

SHREDDING EVENT

The police department hosted its fourth community shredding event on May 21 from 10 a.m. to noon. The purpose of the event was to help citizens cleanly and securely dispose of old paperwork that may contain important identifying information that could be used by thieves to steal somebody's identity. The city's shredding contractor, ProShred, was utilized. The event was sponsored by the City of St. Charles and KCT Credit Union. This has turned into an extremely popular and well attended event that residents continuously inquire about throughout the year. Another event will be held in May of 2017.

SERVICES TO THE COMMUNITY AND TOURS

During the past year, Officer Tynan attended various civic events held in the community and spoke to different groups around town to include: stranger danger talk with kindergartners at Wild Rose School and preschoolers at Children of America and Goddard School; scam talks at Carriage Oaks, Delnor Glen and to the Fox Valley Retired Educators; safety walk-through at St. Patrick's School and Bridges Academy; attended job fairs at Waubensee and Elgin Community Colleges; active shooter presentations at Bethlehem Lutheran, Pactiv, and Brighton Gardens; safety days at St. Charles Bank and Trust and Goldfish Swim School; Cop on Top; personal safety talk at the Delnor Glen summer walking program kickoff event; CPTED walk-through at Clarke Environmental; kids movie day at Charlestowne Mall; St. Charles Park District's Big Truck Show; and a carnival at Wild Rose School. He provided three tours of the police department to Boy Scout and Girl Scout troops in the community. Officer Tynan also hosted two groups of Cub Scouts to discuss police evidence work with Evidence Custodian Rusty Sullivan.





SPECIAL OLYMPICS



The Special Olympics Mission is to provide year-round sports training and athletic competition in a variety of Olympic-type sports for children and adults with physical and intellectual disabilities, providing them with continuing opportunities to develop physical fitness, demonstrate courage, experience joy and participate in a sharing of gifts, skills and friendship with their families, fellow Special Olympic athletes, and their communities.



The Special Olympics is a non-profit program that began in 1968 with a total of 1,000 athletes from the U.S and Canada. Now there are more than 4.5 million athletes in 170 countries. In 2016 there were more than 22,500 athletes served in Illinois alone. That service is provided by more than 45,000 volunteers and coaches. The program relies on the generous donations from a variety of fundraising activities. The Law Enforcement community has been a long-time partner of Special Olympics.

The St. Charles Police Department takes an active role in fundraising and the promotion of this program. Each year a number of events are held throughout the community to raise much needed funds. Events in 2016 included Cop-on-Top, in partnership with Dunkin Donuts, and "Butter Burgers and Badges", in partnership with the St. Charles Culver's. It was our 13th straight year of fundraising through the sale of raffle tickets for a brand new custom Harley Davidson Motorcycle. The motorcycle is sponsored by the Kane County Chiefs of Police Association, an organization in which St. Charles command officers are actively involved. The department has raised over \$130,000.00 for the charity during the past 8 years. All proceeds go directly to Special Olympics athletes and their programs. This would not have been possible without the hard work of all who volunteer their time and energy and through the generous donations from those in the community who faithfully support this program.





Prepared by Training and CALEA Coordinator Guy Hoffrage

The St. Charles Police Department recognizes the importance of training and is continually striving to ensure sworn officers and civilian staff is provided with the knowledge and education to perform their service to the community in a professional and safe manner.

In 2016, St. Charles Police Department personnel received 10,258 hours of job related training. This number reflects a 2.9% increase in the number of training hours attained in 2015. St. Charles police officers work a 10.25-hour workday. The 10.25-hour day allows for an overlap day once a week in which all officers are scheduled to work. All officers have been divided into two teams and are provided, on average, with a 10.25-hour training day once a month.

The Department maintains a training goal of 40 hours of training per year for each full time sworn officer and 24 hours of training per year for each civilian employee. 100% of our sworn officers and 20% of our civilian personnel met or exceeded that goal. It should be noted that many of the Department's civilian employees are part time personnel. Our commitment to training personnel is proven.

In-house training remains an integral part of our training program. Quarterly firearms training along with Tactical Simulations provide our officers with basic firearms handling skills and realistic scenario based training to place officers in stressful use of force situations to sharpen their tactical thinking and reactions. This group training promotes a team concept and approach to problem solving.

Our annual training program addresses a variety of topics, most of which are driven and required by CALEA. These topics include but are not limited to:

- ⇒ Use of Force
- ⇒ Firearms training and qualification
- ⇒ Less than Lethal Weapons
- ⇒ Vehicle Operations
- ⇒ Control Tactics
- ⇒ Bias Based Profiling
- ⇒ Holding Facility/Fire Suppression
- ⇒ Bloodborne Pathogens

CAREER DEVELOPMENT/TRAINING RESOURCES

Some of the training resources are, but not limited to:

- North East Multi Regional Training, Inc. (NEMRT)
- Northwestern University Center for Public Safety (NUCPS)
- Suburban Law Enforcement Academy (SLEA)
- Police Training Institute (PTI)
- Law Enforcement Training, Inc.
- Kane County State's Attorney's Office
- DuPage County State's Attorney's Office
- U.S. Department of Justice
- The Federal Bureau of Investigation
- Northwest Police Academy
- Street Smart Seminars
- TASER International
- Kane County Office of Emergency Management



- ILEAS
- Illinois Division of International Association for Identification
- Illinois Truck Enforcement Association
- Illinois State Police
- Illinois Attorney General's Office
- Illinois Secretary of State
- Illinois Association of Traffic Accident Investigators

NEMRT TRAINING

North East Multi Regional Training continues to be one of the most economical training resources for our Department. The St. Charles Police Department hosted four NEMRT classes in 2016-Illinois Vehicle Code Refresher, Footwear Impression Evidence Workshop, False ID's and Unlawfully Altered Drivers Licenses and Truck Weight Refresher.

NORTHWESTERN UNIVERSITY CENTER FOR PUBLIC SAFETY

Sergeant Shaw attended the School of Police Staff and Command; Sergeant Majewski and Sergeant Pierce attended Supervision of Police Personnel.

INVESTIGATIONS

The Detective Division is continually called upon to investigate a wide variety of crimes and in an effort to stay current with the latest techniques and trends, detectives attended 596 hours of training in 2016 in addition to the monthly in-house training.

K9 TRAINING

Officer Anson and Aries attended bi-monthly K-9 Maintenance training skills.

SWAT TEAM

The St. Charles Police Department has teamed with the Kane County Sheriff's Office to maintain an emergency SWAT Team in the event of an active shooter, barricaded gunman or similar event occurring. SWAT officers trained, on average, twice a month for a total of 778 hours to maintain their state of readiness.

IN-HOUSE TRAINING

The 10-hour schedule provides an opportunity for In-House training at little or no additional expense to the Police Department. In addition to the firearms and use of force topics listed above, the following are topics of instruction provided to all sworn personnel with the exception of those personnel off on benefit time or attending court when the instruction was offered.

- * Juvenile Law Updates
- * Standardized Field Sobriety Testing Refresher
- * CPR Recertification
- * First Aid/Buddy Care
- * Domestic Violence Training
- * HAZCOM Training
- * Emergency Vehicle Operator
- * Law Review
- * Ethics in Law Enforcement

The Saint Charles Police Department was able to gain additional training by serving as a host site for police training. 27 officers attended a variety of classes free of charge in exchange for the use of the training room and/or the Saint Charles Police Department Public Safety Training Facility.



SOCIAL SERVICES

Social Worker

New to the St. Charles Police Department for fiscal year 2016-17 was the addition of a contract Social Worker! Yesenia Herrera, employed by A.I.D. (The Association for Individual Development), has office hours at the Police Department two days a week and works closely with officers on a multitude of different social services cases. She has quickly become an essential member of the department. In Yesenia's first seven months with the City, she quickly substantiated the need for her role in the department. From May – December 2016, Yesenia has accumulated a total of 176 cases and 336 clients. These figures more than corroborate the need for a social worker here at the police department.



Yesenia Herrera, BS, ICDVP
Manager of Victim and Outreach Services

The role of a police social worker is to liaison with the police department, the community, and the various social service agencies that serve our residents. A police social worker does not provide long-term counseling, but rather assesses the quality of life issues brought to the attention of the police department, attempts to stabilize those issues and provides the proper referrals necessary to bring the situation at hand to a successful conclusion or at least a manageable situation moving forward.

Examples of issues/situations in which a police social worker would be utilized:

- ◆ Mental health issues
- ◆ Chemical and/or substance abuse
- ◆ Victim advocacy
- ◆ Neighbor mediation/conflict resolution
- ◆ Hoarding
- ◆ Elderly services
- ◆ Youth services
- ◆ Domestic Violence/Orders of Protection
- ◆ City liaison with area social service agencies

Crisis Intervention

The St. Charles Police Department realizes that mental illness is an enormous problem in our society today and consists of a broad spectrum of illnesses. It is vital that all sworn personnel are trained in CIT (Crisis Intervention Team) matters to effectively address the individuals suffering from these illnesses. Currently, the department has nine sworn personnel who make up the Crisis Intervention Team. They are:

- Commander Erik Mahan
- Sergeant Dan Kuttner
- Sergeant Rich Clark
- Officer Bridget McCowan
- Officer Dawn Churney
- Officer Bill Tynan
- Officer Melinda Anyon
- Detective Rob Vicicondi
- Officer Jennifer Bresnahan

It is a priority of the department, and most police departments, to have all officers trained in this subject matter.



COMMUNITY RESTITUTION

Prepared by Community Restitution Coordinator Dan Orland

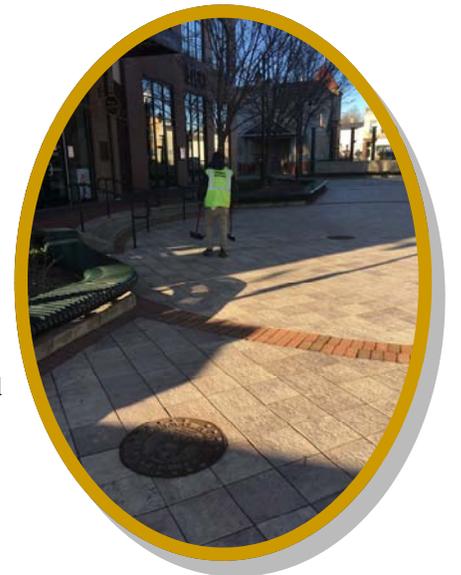
The St. Charles Police Department serves as a not-for-profit work site for those who are required by the courts to perform community restitution. The program, now in its eleventh year, matches defendants with tasks all over the city. Dan Orland oversees the program and Armando Rodriquez is the part time coordinator who supervises defendants on the weekends. The use of the part time coordinator allows for teenagers and adults to complete their hours and not interfere with school and work.

Since its inception in 2004, 2,406 workers have completed 174,940 hours of work for the city. This has resulted in a total monetary savings of \$2,308,148. This figure is calculated using the average of the state minimum wage and an entry level laborer for the city.

The following is a sample of the work performed during 2016:

- * Daily pickup of trash and cigarette butts in the downtown area, all of the city owned parking lots, and in the east and west side parking garages.
- * Emptied trashcans around the city campus, city owned parking lots and the east and west side parking garages for a total of 1,975 bags.
- * Collected 346 bags of trash from 46 right of ways around the city.
- * Pulled 167 bags of weeds around various places in St. Charles.
- * Snow shoveling in front of the businesses in the downtown area and around the Police Department.
- * Spider web removal from the east and west side parking garages.
- * Graffiti removal.
- * Mowing and general landscaping of abandoned/foreclosed properties.
- * General maintenance at the Police Department's range.
- * Washing of city-owned vehicles.
- * General maintenance in the lobby of City Hall.
- * Off-loaded 3,535 cars with uses electronics at the Kane County recycling program.

Total equivalent city project savings is another direct savings to the city. Workers with specialized skills are assigned tasks that would normally be contracted through a private company. Samples of tasks are painting, carpentry, and refuse collection from public garbage cans in the downtown area, the two public parking garages, and the cleaning of the three parking garages are completed using restitution workers. This has resulted in a direct savings to the city of \$379,992. This is money that would have been paid to a private contractor to complete needed work. These are projects that are not assigned to city workers.



In 2016, monetary savings along with the total equivalent city project savings has compiled to a grand total of \$2,688,140.

The program continues to receive accolades from people all over the city who notice the benefits and improvements from the program.



Prepared by Tri-Com Deputy Director Nicole Lamela

During 2016, Tri-Com processed 124,091 inbound and outbound telephone calls, which resulted in 102,532 calls for dispatch. Out of the total calls, 36,198 were calls received via the 9-1-1 emergency number. 67% of Tri-Com's 9-1-1 calls were received from wireless devices.

Calls for service by community and contract agency in 2016 were:

St. Charles – 30.37%

Batavia – 25.97%

Geneva – 20.30%

Tri-City Ambulance – 7.08%

Elburn and Elburn FPD – 6.04%

Sugar Grove and Sugar Grove FPD – 7.94%

North Aurora FPD – 2.18%

Waubensee Campus Police – 0.11%



Staffing

Tri-Com is authorized to hire 20 full-time dispatchers and currently has three immediate openings. One trainee made it out of training in early 2017 with one more scheduled to be out of training in third quarter. By the end of second quarter in 2017, Tri-Com will hire two new employees. Hiring and retention continues to be a challenge in this industry with an average turnover of 19% nationwide. Staff plans to test quarterly for 2017 in an effort to have plenty of candidates in the pipeline when vacancies occur.

Collective Bargaining

The current labor contract will expire April 30, 2017.

Budget

The budget increase this year is approximately 1.15%. Tri-Com did not receive reimbursement from the ETSB for any portion of CAD maintenance and dispatcher training (except for EMD related training) due to ETSB budget cuts and reduced hardline money.

Fiscal Year 2017 Projects

Radio Infrastructure – The Tri-Com Board of Directors has created a committee to explore the StarCom21 radio system for the Police agencies. In addition to implementing this new system, the committee will be responsible for researching and writing an RFP for a wireless network system that transports Ethernet data. This system will be used by the fire agencies and will replace the copperlines currently used to operate the fire main channel.

Consolidation – March 31, 2017 South Elgin Police Department will join Tri-Com and be dispatched on StarCom21. Tri-Com added a dispatch position to allow for this addition.

Text to 9-1-1 – Text to 9-1-1 was deployed in Kane County on March 1, 2016. All callers are strongly urged to “Call if they can, text if they can't.” Tri-Com received 4 texts for assistance and 26 accidental calls in the year of 2016.



EMPLOYEE UPDATES

Those who joined us in 2016...



Officer
Meghan Kelly



Officer
Mike Redmann



Officer
Mike Karnath



Officer
Matt Phillips



Officer
Brian Oko



Records Specialist
Mallory Bryant



Records Specialist
Liliana Pompeo



Community Restitution Asst.
Armando Rodriguez

...and those who left us.



Sergeant
Roger Anderson



Officer
Lisa Ferguson



Officer
Eric Jannusch



Records Specialist
Kathy Rerko-Smith



Records Specialist
Carol Johnson



Records Specialist
Grace Rhead



Records Specialist
Hilaria Garcia

Years of Service

5 YEARS

LIZ MENDOZA
RUSTY SULLIVAN

10 YEARS

MELINDA ANYON
ERIC BAUWENS
GRACE RHEAD
JANIS SCHUESSLER

15 YEARS

JIM BURDEN
DAWN CHURNEY
SCOTT CORYELL
BEN DEVOL

20 YEARS

LISA FERGUSON
CHRIS GROVE
GINA KING
ERIK MAHAN

25 YEARS

CONNIE GOETZ

The St. Charles Police Department would like to congratulate the following Officers for earning Certificates of Appreciation from AAIM: Alliance Against Intoxicated Motorists:

AAIM

RICK MURAWSKI
ROB VICICONDI
JOHNATHON LOSURDO
TIM OCASEK
CRAIG BAHE
JOE DONY
BRETT RUNKLE

St. Charles Police Department Awards

Lifesaving Award

Officer Johnathon Losurdo

Award of Merit

Sergeant Rich Clark

Distinguished Service

Sergeant Roger Anderson

Letters of Appreciation

OFFICER NIC ANSON, OFFICER MELINDA ANYON, OFFICER CRAIG BAHE,
OFFICER BROOKS BOYCE, OFFICER JENNIFER BRESNAHAN,
OFFICER JIM BURDEN, FRANCE CEVALLOS, OFFICER DAWN CHURNEY,
OFFICER CHUCK CRUMLETT, OFFICER BEN DEVOL, OFFICER JOE DONY,
COMMANDER JERRY GATLIN, OFFICER RUSS HAYWOOD,
OFFICER JOSE JACOBO, OFFICER ERIC JANNUSCH, OFFICER MIKE KARNATH,
OFFICER CORY KRUPKE, OFFICER JOHNATHON LOSURDO,
OFFICER RICK MURAWSKI, OFFICER TIM OCASEK, OFFICER BRIAN OKO,
OFFICER MATT PHILLIPS, SERGEANT CHUCK PIERCE,
OFFICER BRETT RUNKLE, SCOTT SANDERS, SERGEANT TOM SHAW,
OFFICER MARTY SHEETS, OFFICER LUIS VARGAS, OFFICER ROB VICICONDI



COMMUNITY KUDOS

“People like you, who naturally go above and beyond, make this world a better place for all of us.”

“I have to send a high five to Officer Steve Heike!”

“I was very impressed how Officer Rob Vicicondi beared himself, as a professional and caring individual.”

“Our thanks to everyone who responded that morning, especially Officer Jen (Bresnahan).”

“I cannot say how much we appreciate Officer Tim Ocasek’s efforts and follow-up during this crisis.”

“Officer Luis Vargas—thanks for helping keep St. Charles safe.”

“Thanks to Officer Bill Tynan and all those involved in the recent Citizens Police Academy.”

“Officer Russ Haywood—thank you to both you and the St. Charles Police Department for doing what you do everyday and risking what you risk to keep our community safe.”

“Please accept my sincere thank you for all you do and have done. You are all in my prayers.”

THANK

“A special thanks to Steven Bedell (Commander), Sergeant Dan Kuttner, and to Janis Schuessler (Detective). May God bless you all for your kindness and help.”

“Two officers arrived in what felt like 30 seconds. I don’t think I was off the phone with 911 and they were here.”

“Each day your help ensures a safe society. Thank you for protecting our community.”

“Thank you to the officer that rang my doorbell at 2 in the morning last night to let me know I forgot to close my garage door!”

“...your response to this incident was swift, coordinated and professional! Thank you.”

“Officer (Jim) Burden kindly left a note last night notifying me of my open garage door. Thank you and stay safe!”

“Thanks for developing a staff that serves, protects, and goes the extra mile in professionalism.”

“Thank you, Officer (Chris) Grove, for being incredibly professional and polite; and for never raising your voice.”

YOU

“Please accept our gratitude for everyone who represented your Department so well.”

“Thank you to Officers (Jim) Burden and (Mike) Redmann for being so kind and considerate during the alarm call.”

“Dear Officer (Joe) Dony; please allow me to thank you for the kind, considerate, and attentive way in which you responded personally to my noise complaint.”

“To the officers who participated in the Salvation Army “Shop with a Cop” event: from the bottom of my heart, thank you for helping to bring Christmas joy to my family! This was truly an amazing experience for my children.”

“Dear Cops: thank you for helping us when we are in trouble!”

“I love living in a safe town!”

“Thanks for all you do to keep St. Charles a great place to live and work!”

