



St. Charles Police Department

2017 ANNUAL REPORT

CHIEF'S LETTER OF INTRODUCTION



March 15, 2018

Mark Koenen, City Administrator
City of St. Charles
2 E. Main Street
St. Charles, IL 60174

Dear Mr. Koenen:

Attached is the annual report for the St. Charles Police Department for calendar year 2017 as organized, prepared, and distributed by Senior Administrative Assistant Sara Cass. This information outlines the activities conducted by members of the Police Department through the calendar year to inform you, the Mayor, City Council, and our community of the great work done by our employees on a daily basis. Our mission is to provide *quality service, with respect and a commitment to excellence.*

This was a busy and tough year for our personnel in several areas followed by some exciting news and changes within our organization. We tried our best to stay ahead of the attrition rate, experienced some personnel shortages, and investigated several uncharacteristic high-profile incidents. However, our low crime rate and overall high quality of life is indicative of a very safe community and close-knit community and citizen feedback and support continues to echo these sentiments.

Highlights of this calendar year include the retirements and promotions of several of our command officers and additional hiring of new personnel with prior law enforcement experience. We are finalizing a contract with the current property owners of the Valley Shopping Center and have retained the services of both FGM Architects and Riley Construction to deliver St. Charles a modern and viable law enforcement facility for decades to come. We anticipate construction to commence in earnest this fall followed by targeted completion in the fall of 2019.

In addition, we continue to make police officer training and social services a top priority. Between our continued partnerships with the Association for Individual Development (AID), we have a licensed social worker on-call 24-hours a day to assist victims and provide referral services for mental health, crisis intervention, counseling, advocacy, and intervention. We also trained numerous officers in "crisis intervention" and formed a department-wide Crisis Intervention Team.

We, as an organization, remain committed to our citizens, business owners and visitors in providing the best possible public safety services we have to offer. We consider ourselves a leader in the Fox Valley and are proud to be "The Pride of the Fox!"

Sincerely,

A handwritten signature in blue ink, appearing to read "James T. Keegan", is written over a horizontal line. Below the line, the name "James T. Keegan, Chief of Police" is printed in a black serif font.

JAMES T. KEEGAN *Chief of Police*

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ST. CHARLES POLICE DEPARTMENT

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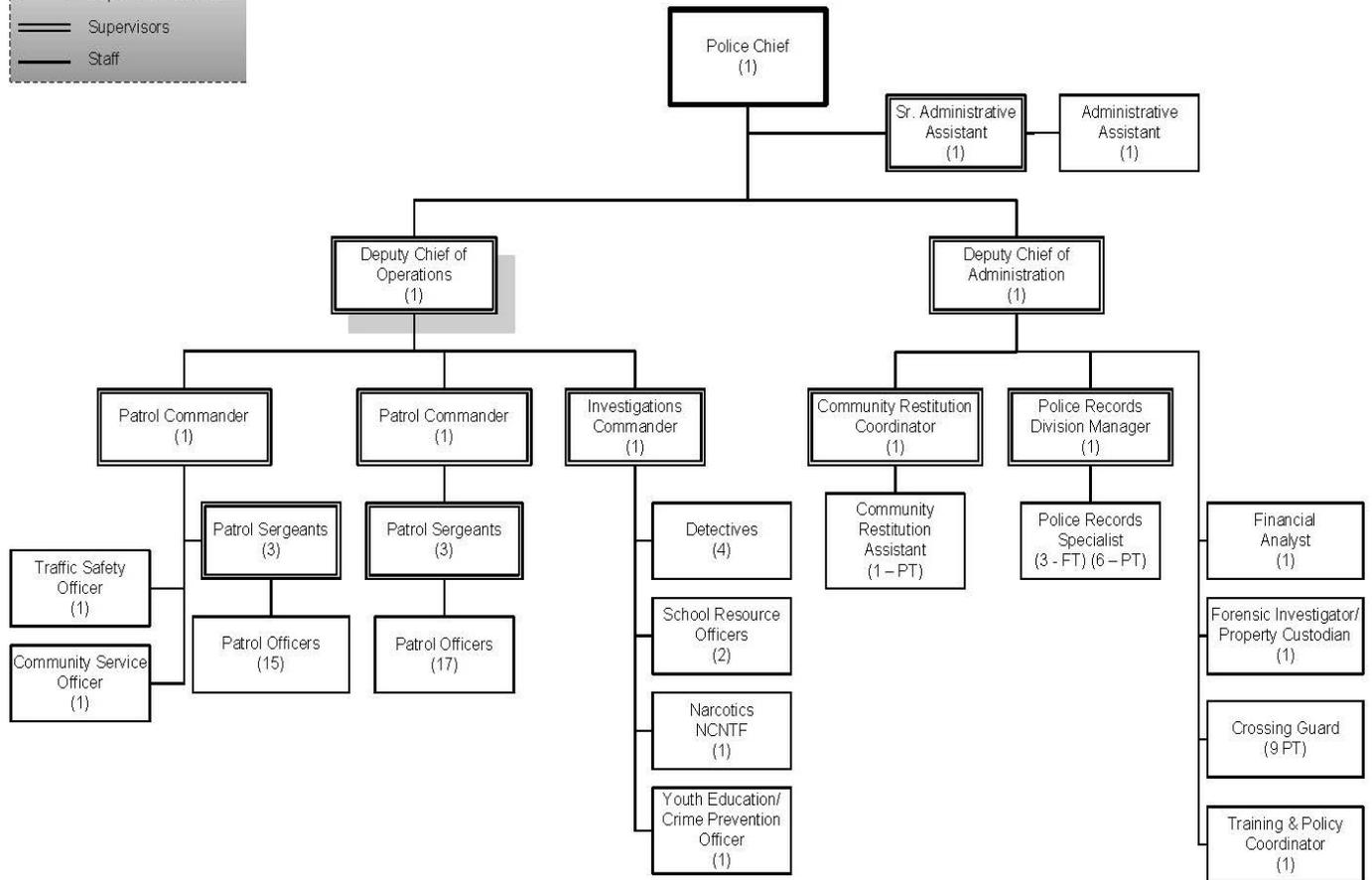
ORGANIZATIONAL CHART



	City of St. Charles, IL	
	Police Department	12/14/2017

Key

- Elected Officials
- Department Directors
- Supervisors
- Staff



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DEPARTMENT ROSTER (SERVING SINCE)



SWORN PERSONNEL

Chief James Keegan	2014	Officer Jim Burden	2001
Deputy Chief David Kintz	1990	Officer Ben Devol	2001
Deputy Chief Erik Mahan	1996	Officer Eric Bauwens	2001
Commander Jerry Gatlin*	1998	Officer Bill Tynan	2003
Commander Steve Bedell	1989	Officer Brooks Boyce	2004
Commander Mike Griesbaum	1990	Officer Chuck Crumlett	2005
Commander Chuck Pierce	1996	Officer Nic Anson	2005
Sergeant Tom Shaw	1997	Officer Melinda Anyon	2006
Sergeant Dan Kuttner	2007	Officer Janis Schuessler	2006
Sergeant Eric Majewski	2000	Officer Steve Woloszyk	2010
Sergeant Rich Clark	2000	Officer Johnathon Losurdo	2010
Sergeant Drew Lamela	1995	Officer Russell Haywood	2012
Sergeant Cory Krupke	2005	Detective Tim Ocasek	2012
Sergeant Brett Runkle	2005	Detective Rob Vicicondi	2012
Officer Craig Bahe	1987	Officer Rick Murawski	2014
Officer Marty Sheets	1988	Officer Jose Jacobo	2015
Officer Darrin Lee*	1990	Officer Jennifer Larsen	2015
Detective Tim Beam	1990	Officer Luis Vargas	2015
Officer Troy Peacock	1992	Officer Joe Dony	2015
Detective Bridget McCowan	1993	Officer Mike Redmann	2016
Officer Mike Ross	1995	Officer Meghan Kelly	2016
Officer Chris Grove	1996	Officer Mike Karnath	2016
Detective David Ketelsen	1997	Officer Matt Phillips	2016
Officer Mike McCowan	1997	Officer Brian Oko	2016
Officer Steve Heike	1999	Officer Anthony Squillo	2017
Officer Jerry Schomer	2000	Officer Justin Bennett	2017
Officer Dawn Churney	2001	Officer Josh Rowoldt	2017
Officer Scott Coryell	2001		

CIVILIAN PERSONNEL

Senior Administrative Assistant Sara Cass	2004	K-9 Aries*	2008
Records Division Manager Kim Schult	2002	Accreditation & Training Coordinator Guy Hoffrage	2007
Forensic Investigator/Property Custodian Rusty Sullivan	2011	Financial Analyst Scott Sanders	2010
Administrative Assistant France Cevallos	2012	Community Restitution Coordinator Dan Orland*	2004
Community Service Officer Ryan Beeter	2007	Francisco Fregoso	2017
		Assistant Restitution Coordinator (Part-time) Armando Rodriguez*	2016

RECORDS PERSONNEL

Diane Leahy	1987
Connie Goetz	1991
Elizabeth Mendoza	2011
Kathy Young	2014
Nancy Ricotta	2014
Mallory Bryant	2016
Liliana Pompeo	2016
Adrienne Casanas Ramos	2017
Renee Helfinstine	2017

CROSSING GUARDS

Dave Evans	1977	Maureen O'Carroll	2007
Gerald Schmitz	1979	Marge Evans	2013
Paul Pfothauer	1981	Brian Schmitz	2014
Gina King	1996	George Mace	2014
Gloria Helm	1997	Tania Williams	2015
Heidi Scaletta	2000	Stanley Jarosz	2017
Richard Schrank	2004	Barbara Rolek	2017
Nicole Kotsy	2005		

*Denotes individual left the Department in 2017

ST. CHARLES POLICE DEPARTMENT

2017 SUMMARY OF ARRESTS / OFFENSES



PART I CRIMES

Homicide	2
Criminal Sexual Assault	8
Robbery	7
Aggravated Battery	45
Aggravated Assault	6
Burglary	33
Burglary from Motor Vehicle	66
Theft	321
Motor Vehicle Theft	15
Arson	3
Total Part I Offenses	506

PART II CRIMES

Reckless Homicide	0
Battery and Domestic Battery	306
Assault (Simple)	11
Deception	240
Criminal Damage and Trespass	251
Deadly Weapons (incl. FOID card violations)	28
Sex Offenses	17
Offenses Involving Children	21
Cannabis Control Act Violations	145
Methamphetamine Offenses	2
Controlled Substance Act Violations	26
Hypodermic Needle	1
Drug Paraphernalia Act	134
Liquor Control Act Violations	32
Intoxicating Compounds	0
Motor Vehicle Offenses (incl. DUI)	749
Disorderly Conduct	134
Interference w/ Peace Officers	29
Intimidation	0
Kidnapping (incl. visitation violations)	9
Violation of Criminal Registry Laws	2
Other Offenses (incl. Domestic Trouble)	490
Total Part II Offenses	2,768

SERVICES

Warrant Service	141
Public Complaints	371

TOTALS

Part I Crimes	506
Part II Crimes	2,768

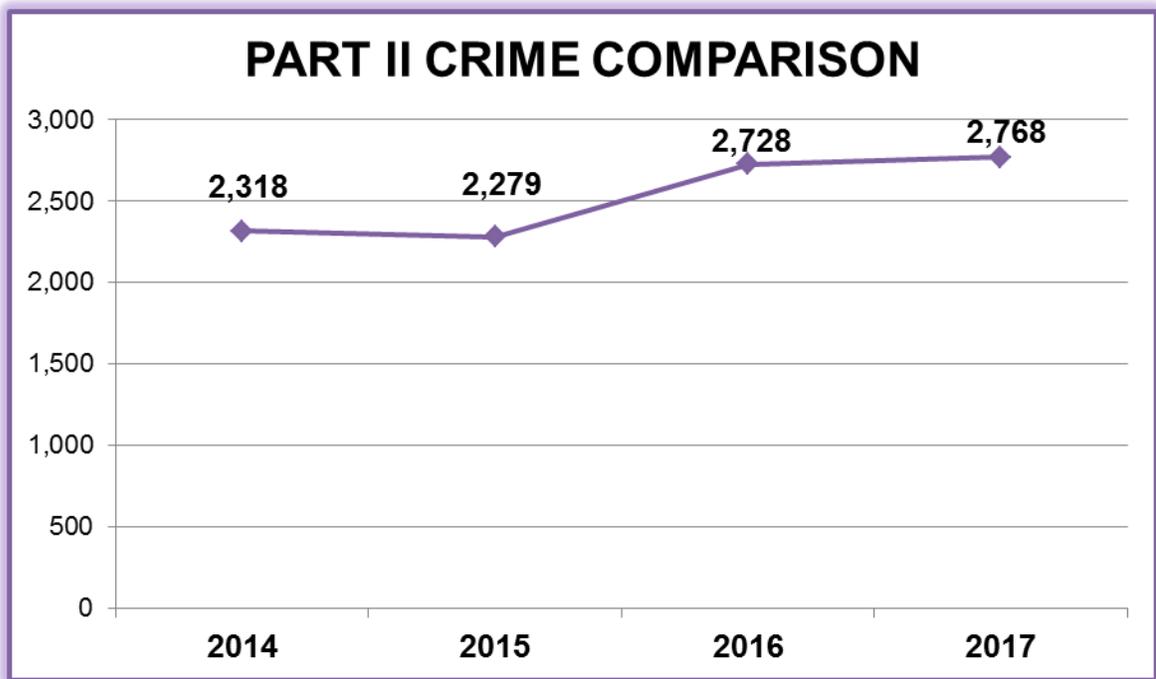
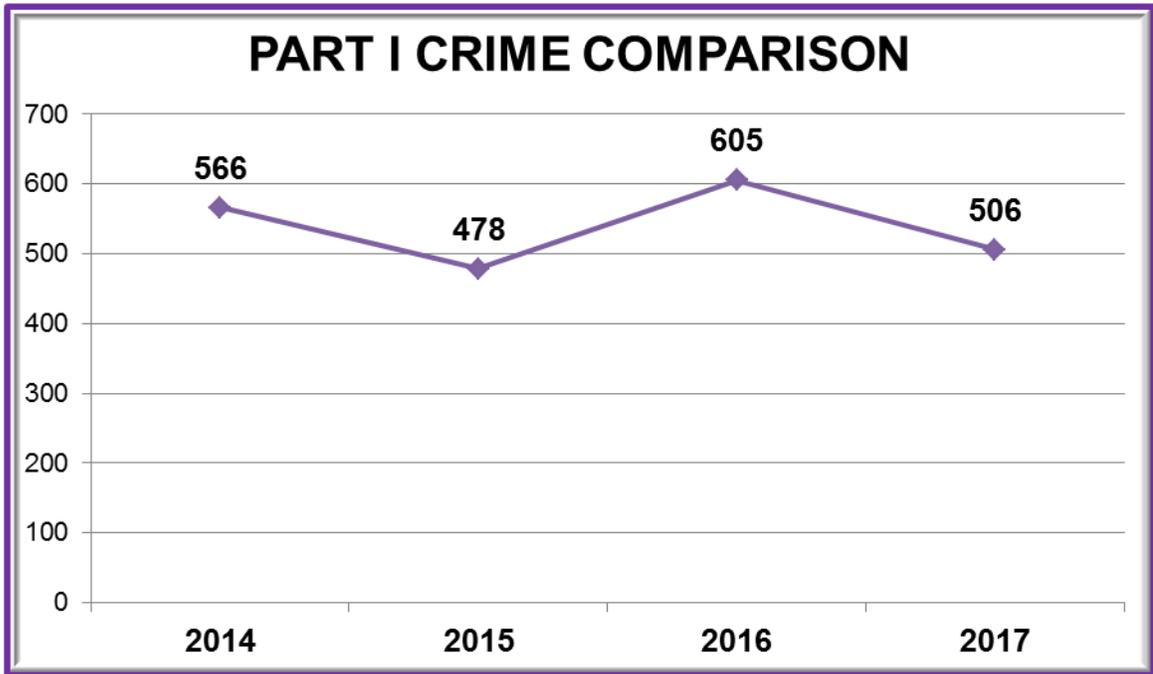
OUR MISSION

We protect and serve our community with respect and a commitment to excellence.

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COMPARISON STATISTICS



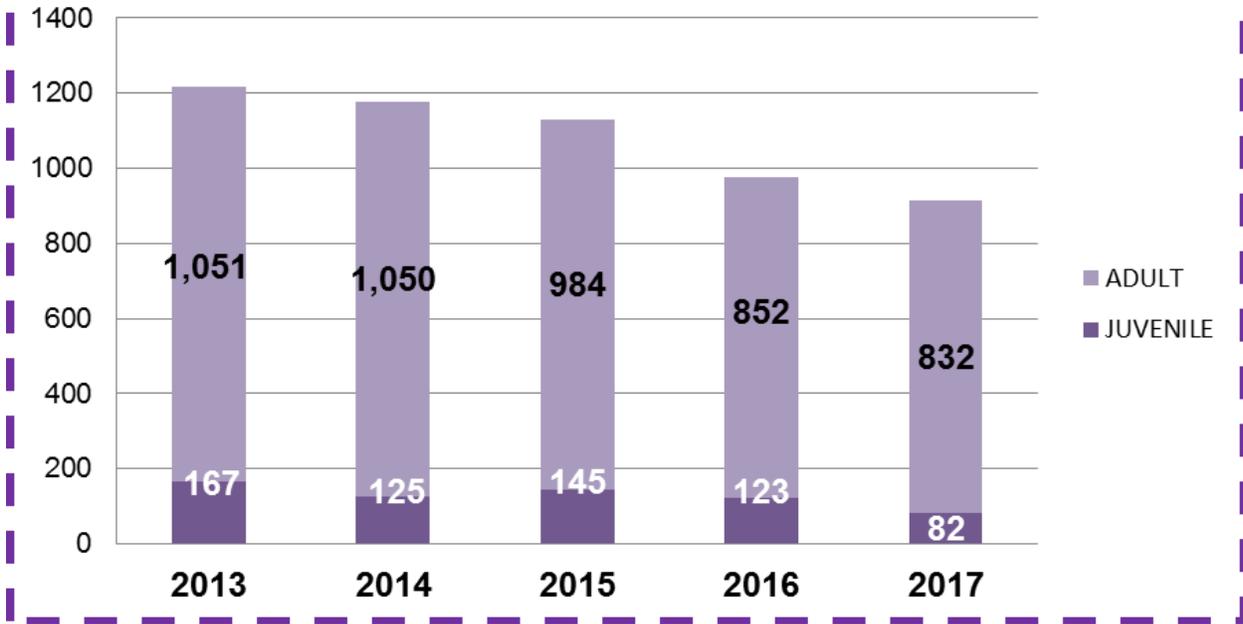
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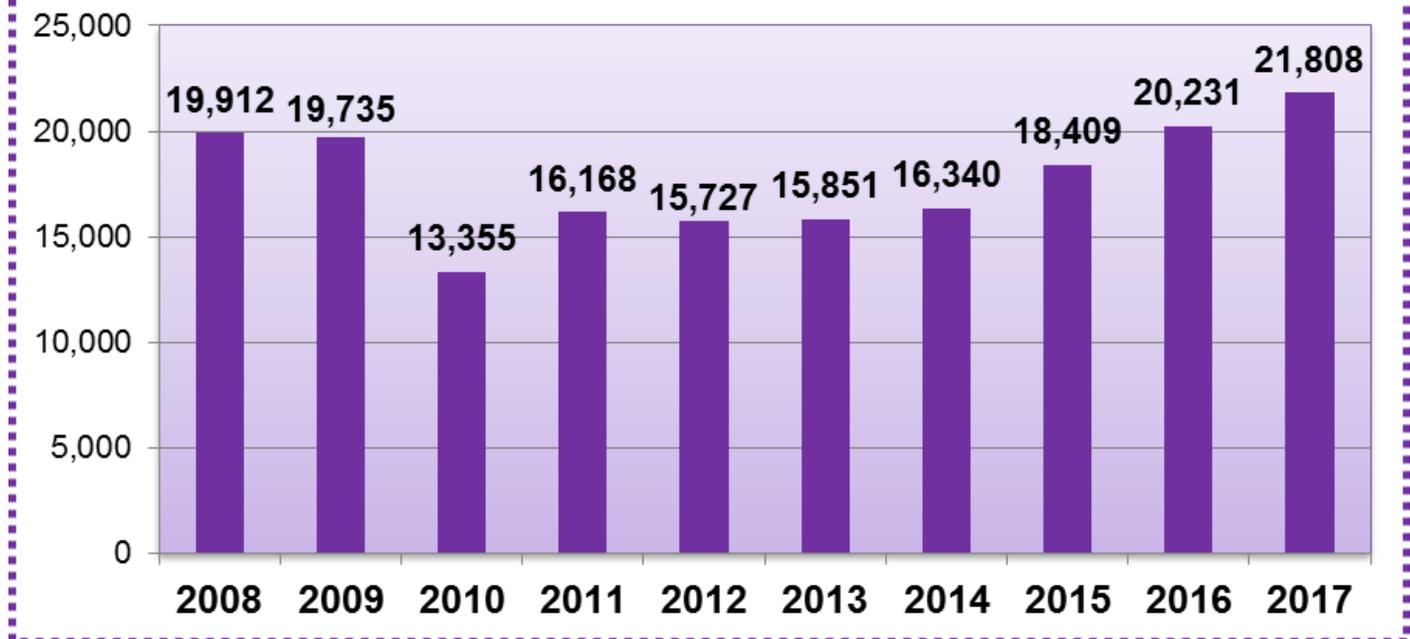
COMPARISON STATISTICS



ARREST COMPARISON



ANNUAL CALLS FOR SERVICE COMPARISON



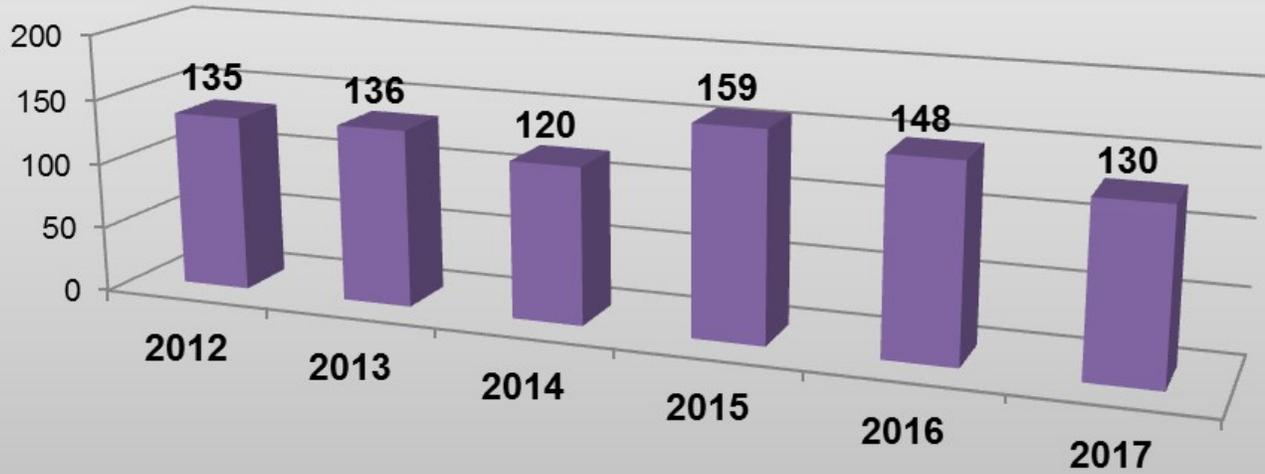
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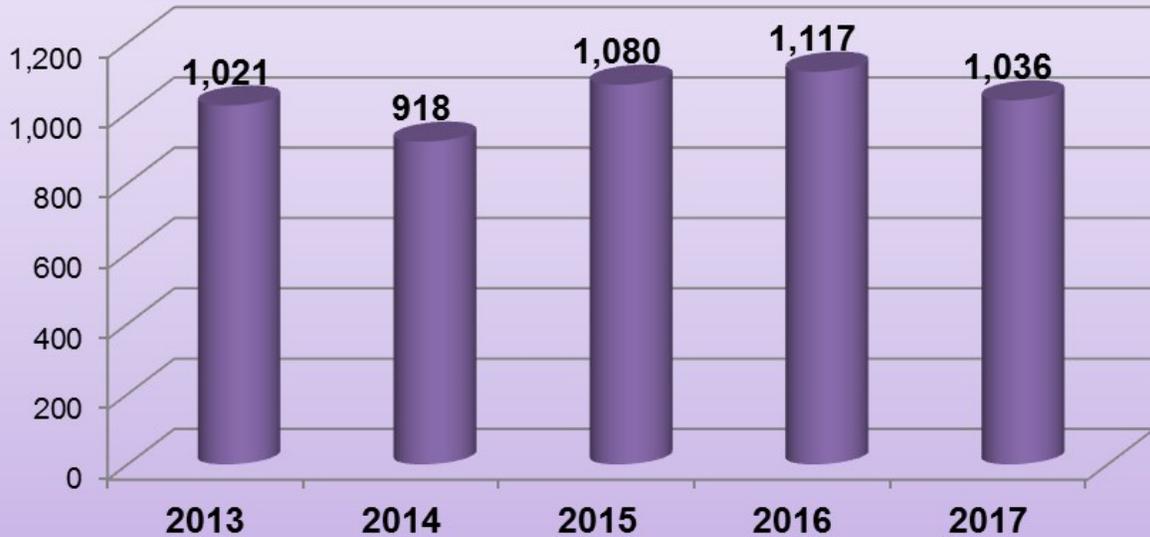
COMPARISON STATISTICS



DUI COMPARISON



ACCIDENTS IN PUBLIC ROADWAY COMPARISON



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RECORDS DIVISION



Prepared by Records Division Manager, Kim Schult

Police Records maintains the confidentiality and integrity of police reports, arrest and criminal history information both electronically and on paper. It handles requests for dissemination of information to other agencies, to the public and internally. The actions and decisions of the Police Records staff must comply with all City, Police, State and Federal laws, guidelines and confidentiality requirements. The data processed by Police Records deals with courts and the law, so Records' duties must be performed accurately and in a timely manner, often bound by state mandate.

Pictured below are the Police Department employees that manage the day-to-day functions of the Records Division. The St. Charles Police Records Division is comprised of six part-time and four full-time civilian staff members. They are here in person to answer your questions fifteen hours a day Monday—Friday from 7:30 a.m.—10:30 p.m.; and eight hours on Saturdays from 8:00 a.m.—4:00 p.m. The office is closed on Sundays and holidays.



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RECORDS DIVISION



ST CHARLES POLICE RECORDS DIVISION -- BY THE NUMBERS - 2017

1397	ACCIDENT REPORTS <i>(Public & Private Property)</i>	Vehicle Crash Data Entry / State Reporting
2055	ADMINISTRATIVE ADJUDICATION	Summons to Appear / Notice of Seizure / Findings and Decisions
802	ALARM PROCESSING	New alarm permits, false alarm letters, invoices
750	ARREST PROCESSING <i>(in-custody arrests)</i>	Process bail bond, tickets, fees, booking and charging documents for dissemination to the Clerk of the Circuit Court.
6000+	CASE REPORTS and SUPPLEMENTS	Review, amend and merge into computer records system
92	CITY CALL OUTS	After hours City public works emergency call outs
666	COURT ACTIVITY	Officers' Notice of Trials/ Depositions/ Cancellations/ Continuances / Subpoenas / Documents to City Prosecutor
7019	DEMOGRAPHIC PROFILING	Data Entry/State Reporting for every traffic and pedestrian stop.
77	EXPUNGEMENTS/SEALED RECORDS	Process received petitions and completed court orders
516	FEE BILLING	Notices sent to City Finance to invoice for unpaid Booking Fees
Varies	FEE HANDLING, PROCESSING and TRANSFER	Fees for: Accident report copies, bike permits, booking, fingerprints, FOIA, registered sex offenders, solicitors, subpoena, towing, utility disconnect after-hours payments, vehicle impounds, and other miscellaneous fees.
750	FINGERPRINTS (Arrest)	Quality assurance review
625	FREEDOM OF INFORMATION	Review and process requests for Police records
292	IMPOUNDED VEHICLES	Process tow information/Notice of Seizure/ Findings and Decisions
161	INSURANCE REQUESTS	Accident report copies
224lbs.	MEDICATION DISPOSAL <i>(pounds)</i>	Prescription drugs turned in for destruction by STC residents
465	RECORDS CHECKS	Military and US Government
1107	RECORDS & EVIDENCE REQUESTS	Prepare and disseminate documents and CDs to Court, Corrections and Law Enforcement Agencies
34 ft³	RECORDS DESTROYED <i>(cubic feet)</i>	Prepare all forms of records for destruction, and submit requests for authorization, per state guidelines
27,000 +	SCANNED DOCUMENTS	Most of the records described above and below are scanned and maintained in an electronic format
46	SOLICITOR APPLICATIONS	Process application to include fees, criminal history and photo submissions
21	TICKETS – OVERWEIGHT	Data Entry / Filing
1885	TICKETS – CITY ORDINANCE	Data Entry / Filing
3379	TICKETS – STATE/LOCAL UTC	Data Entry / Filing / State Reporting
6159	TICKETS – WARNING	Data Entry / Filing
122	VACATION WATCH	Electronic notification entry and hard copy maintenance
110	VERBAL WARNINGS	Traffic stops, without a written citation
641	WARRANTS <i>(365 new and 276 served/recalled)</i>	Process new, served and recalled warrants

TRAFFIC & SPECIAL EVENTS



Prepared by Patrol Commander, Mike Griesbaum

The Traffic and Special Events Unit under the direction of the Commander of Administration, consists of: 1 - Traffic Safety Officer, 1- Community Service Officer, 9 – School Crossing Guards. The Unit works to enhance the quality of life for residents and visitors through the safe and efficient movement of traffic in the City. The unit works in support of the Patrol Division by performing traffic crash investigation, crash reconstruction in conjunction with the Kane County Accident Reconstruction Team, by providing traffic studies and analyses, solving neighborhood traffic and parking problems, and working closely with organizers to plan safe and successful special events.

School Crossing Guards

The Crossing Guards work each school day to safely cross children at eight different locations. An additional six crossing locations are staffed by Community Unit School District #303. The Traffic and Special Events Unit works closely with the School District to train crossing guards and plan safe routes to school. The Crossing Guards also help with pedestrian crossing locations during special events. All Crossing Guards attend an annual training session and are outfitted with safety equipment by the Police Department.

Community Service Officer

The St. Charles Police Department has one full-time Community Service Officer (CSO). The CSO is a non-sworn member of the Department who performs a variety of tasks in support of all divisions of the Police Department. Those tasks include but are not limited to:

- ⇒ Animal Complaints
- ⇒ Motorist Assists
- ⇒ Traffic Control
- ⇒ Parking Enforcement
- ⇒ Minor Traffic Crashes on Private Property
- ⇒ Ordinance Violations
- ⇒ Assisting with booking/processing of arrestees
- ⇒ Responding to other non-criminal Calls for Service
- ⇒ Daily transfer of documents between the Department and agencies such as the Kane County Circuit Clerk, the Kane County State's Attorney, and Tri Com Central Dispatch
- ⇒ Child Car Seat Checks
- ⇒ Delivery of vehicles for maintenance and repair
- ⇒ Transfer of evidence to and from state crime labs
- ⇒ Evidence Processing and property control

In 2017, CSO Ryan Beeter was assigned to 736 calls for service and issued 455 citations for various violations of city ordinances. CSO Beeter also played a key role in the operations of traffic management at each of the special events held throughout the year.

Traffic Safety Officer

The Traffic Safety Officer (TSO) is a Sworn Police Officer specially trained in areas such as:

- ◆ Traffic Crash Investigation and Reconstruction
- ◆ Truck Enforcement
- ◆ Solving Neighborhood Traffic Problems
- ◆ Community Education

TSO Ben Devol is assigned as a member of the City's Special Events Committee and the Development Review Team.

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TRAFFIC & SPECIAL EVENTS



In 2018, the following areas were among those to which Ofc. Devol was assigned to analyze and address traffic and/or parking concerns:

- Kautz Rd. & Illinois Ave. intersection
- 2300 blk Bricher Rd.
- 0-99 blk Roosevelt Street
- 500 blk Timbers Trail
- 3300 blk Foxfield Dr.
- 1900 blk Lincoln Hwy.
- 2600 blk Regency Ct. East
- Il. Rte 31 (N. 2nd St.) & State St.
- Illinois Ave & 38th Ave crash data
- Kautz Rd. & Commerce Dr.
- Tow & Horse Carriage renewal
- 200 blk Timbers Trail
- Il. Rte 31 & Il Rte. 25 bicycle crossings
- 1500 blk S. Kirk Rd.
- Randall Rd. crash history
- 1st Street parking
- 1400 blk S Tyler Rd
- 0-99 blk N. 17th St
- S. Tyler Rd speed study
- Reserve Dr. speed study
- Viewpointe Dr. fire lane agreement
- Chesapeake Rd speed study



The TSO also plays a key role in delivering police services where needed during special events.



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TRAFFIC & SPECIAL EVENTS



2017 Traffic Crash and Enforcement Analysis

CRASHES	2017	2016	% Change
Total # of Crashes on Public Roadways	1,039	1,141	-8.9%
Fatal Crashes	1	1	0%
Injury Crashes	148	159	-6.9%
Property Damage Only (PDO) Crashes	890	981	-9.3%
Hit & Run Crashes*	177	172	3%
Crashes Involving a Pedestrian*	9	0	0%
Crashes Occurring on Private Property	360	403	-11%
* These are also included in totals above under the appropriate classification (Fatal, Injury, or PDO).			
TRAFFIC ENFORCEMENT	2017	2016	%Change
Total Citations Issued	3,425	3,007	14%
Speed Related Citations	1,320	1,134	16%
Other Moving Violations	1,071	769	39%
Non-Moving Violations	988	1,025	-4%
Seat Belt Violations	19	33	-42%
Child Safety Seat Violations	6	29	-79%
Overweight Citations	21	17	24%
Written Warning Notices Issued	6,305	6,626	-5%
Total Traffic Arrests	436	409	7%
DUI Arrests	148	147	1%
Suspended/Revoked DL	193	136	42%
Reckless Driving/Excessive Speed	6	12	-50%
No Valid DL	89	109	-18%
Zero Tolerance	0	5	-100%
Vehicle Impoundments	289	272	6%

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TRAFFIC & SPECIAL EVENTS



2017 Top Ten Intersection Crash Locations

Rank	Intersection	Total Crashes	Crashes Involving Injury
1	S. Randall Rd. / Lincoln Highway	10	1
2	Illinois St. / S. 2 nd St.	7	5
3	Prairie St. / S. 3 rd St	7	0
4	W. Main St. / N. 2 nd St.	7	0
5	S. Randall Rd. / Prairie St.	6	0
6	E. Main St. / Dunham Rd.	5	2
7	E. Main St. / N. Kirk Rd.	5	1
8	N. 2 nd St. / State St.	5	1
9	Cedar St. / N. 2 nd St.	4	1
10	W. Main St. / N. 17 th St.	4	1

2017 Top Ten Roadway Crash Locations

Rank	Location	Total Crashes	Crashes Involving Injury
1	500 S. Randall Rd.	28	5
2	4000 E. Main St.	15	4
3	600 S. Randall Rd.	13	3
4	100 E. Main St.	13	0
5	1900 E. Main St.	11	2
6	2400 E. Main St.	11	0
7	3700 E. Main St.	10	0
8	2500 E. Main St.	10	0
9	800 S. Randall Rd.	10	0
10	500 Dunham Rd.	10	2
10	0-99 Dunham Rd.	10	1

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EVIDENCE



Prepared by Forensic Investigator, Rusty Sullivan

CRIME SCENES AND EVIDENCE

Physical evidence can be anything which can establish relationships. Guns, knives and bloodstains are easily apparent but what about a simple date and time stamped cash register receipt? While not a proverbial smoking-gun this one object may or may not provide a timeline or lead as to who may be involved. There are countless other similar items in crime scenes that often necessitate man-hour intensive investigative efforts.

Look around the room you are currently in, start counting the total number of items present, from small paper clips to a nail in the wall and even up to large items of furniture. Now ask yourself how a first time visitor would know what belongs or what doesn't among all of these or what was involved in an alleged prior event that had not been personally witnessed. Combine these with items that are not readily visible to the human eye (DNA, prints, surface contaminate/dust disturbances) and you are beginning to understand what crime scene forensics/evidence recovery efforts entail.

Given all variables involved, we continually strive to be prepared in advance to deal with undetermined types of evidence that maybe encountered at the various scenes being processed. Utilizing our own small crime laboratory, equipped with specialized equipment, we are able to process many different types of submitted evidence here locally. Cyanoacrylate (super glue) fuming, the application of specialty powders, chemicals or dye stains which can be used with our alternate forensic light sources for the potential recovery of identifiable fingerprints, are all within our capabilities. We can also use static electrical charges, gelatins or casting materials during the recovery and/or enhancement of dust prints or other footwear impression evidence. Chemicals which provide presumptive confirmation level testing of drugs and/or suspected blood evidence are at our disposal. We possess many other similar tools to assist as needed.

In-house and Crime Lab assisted efforts often determine which of the many items recovered may or may not have related value (i.e. consider the presence/recovery of numerous victim's prints on their own property disturbed during criminal incidents). Those items that are determined to have value may are used to further ongoing investigation efforts or may latter serve as potential demonstrative in a future court hearing or other decision-making review process.

Attendance at various outside specialized forensic training courses along with use of computer based webinars throughout this year gives us the means to expand our existing skillsets which can benefit this community as related needs arise. Dedicated use of a specialty designed Sprinter van, allows us to transport many (but not all) of the needed forensic supplies out into the field, where they can be used during the various investigative efforts being undertaken.

Multiple community member presentations continually help clarify the many differences between television type entertainment and the reality of actual forensic science being utilized to help victims.

In a related area, our department actively continues as members of the Kane County Major Crimes Task Force. Police agencies county-wide jointly share specialized/technical resources in order maximize response efforts to what can be complex criminal investigations. During this past year, we provided assistance during two Murder Investigations and one shooting Death Investigation to our neighboring communities.

Task Force participation is reciprocal in that should our community ever need additional manpower and/or specialized resources, then these are only a phone call away. This community asked for and received Task Force assistance during an unfortunate local Double Homicide-Suicide incident and again during an Arson-Death Investigation.

DIGITAL EVIDENCE

E-mail exchanges, internet research, mapping, messaging, photo sharing, social exchange, and video camera programs are just a few of the applications our smartphones, tablets and other devices utilized every hour of the day.

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2017 ANNUAL REPORT

EVIDENCE



As with any technology, elements in our communities can and do utilize these knowingly, and at times unknowingly, during criminal acts –these span the spectrum from a variety of simple misdemeanor crimes to homicide(s). The challenge to law enforcement is recovering and preserving data from these, while also factoring-in software applications designed to conceal or destroy potential evidence.

Cell phones have become the most quickly adopted technology in the world. With every hardware and software version updates, no single tool exists for data recovery off of all these widely varying makes and models, but we continue to expand our abilities to forensically capture digital evidence from witnesses, victims and of course, the suspect's utilized mobile devices.

During this past year, we have recovered digital data for potential evidentiary use in cases like; death investigations, criminal sexual acts, child pornography/solicitation cases, missing juvenile, electronic harassment, illicit drug acts, residential burglary, motor vehicle thefts, retail theft, assisting other agencies and even to just return found electronic items to their lawful owners.

The home automation market is exploding with sound activated and camera equipped home security systems and when combined with the numerous existing business security systems, the need for recovery of digital video based evidence is rapidly escalating. During this year we utilized a Federal Government subsidy for free training and the obtaining of free equipment, which will further enhance this agency's abilities to recover needed video evidence.

PROPERTY CUSTODIAN

The Property Custodian function is a multi-facetted one; the responsibility for maintaining integrity of all found items or submitted evidence is combined with the coordination of future investigative, crime lab submission or court related needs. A single fingerprint can be one of what may be dozens, or more, items recovered during a single case investigation. Using this as an example, this one recovered print will be handled by on-scene police personnel, an evidence custodian, a courier for transportation to a crime lab, processing by one or more lab personnel, and upon return, another courier, evidence custodian, etc. This all happens before it is to be handled by the States Attorney, possibly viewed by a defense attorney and accepted during trial by the court clerk. This one item has now been handled at least nine times and documentation, referred to as the chain of custody, must be completed for each of these individual instances involved. A single case with 20 pieces of evidence now entails numerous man-hours of dedicated work efforts and recordkeeping that regularly occurs out of the public's view.

Evidence storage requires effective warehousing type management while concurrently addressing involved health and safety concerns. Initiated and on-going organization includes the consolidation and long term preservation of this evidence via the use of storage space maximization efforts. Our facilities utilize fixed and moveable shelving units, lockers, refrigerators, freezers, a safe and a vault room in order to accomplish these.

An often unknown aspect of evidence storage involves our compliance with the numerous laws requiring items be appropriately maintained for periods as little as 6 months, up to 25 years or even indefinitely. 2017 efforts resulted in the legal ability to purge 540 items of evidence out of our storage facilities, while we accepted 1694 new items in during this same period.

Annual quarterly audits insure that our integrity efforts are continuously maintained. Audit results are subjected to not only internal command staff review but also that of outside agency inspectors via our ongoing CALEA certification process.

PRESCRIPTION DRUG DISPOSAL

2017 marks the seventh full year completed of this public service program and we were able to safely dispose of approximately 224 pounds of drugs during this time. This total is up from the previous year. Our efforts continue to be a great feat, if one stops and considers where these drugs could have gone otherwise if this program were not in place. We continue to promote this environmentally safe and controlled disposal of unwanted or unneeded drugs in order to reduce or eliminate any related drug based catastrophes.

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INVESTIGATIONS



Prepared by Investigations Commander, Chuck Pierce

The Criminal Investigations Division serves in various roles. The primary function is to provide investigative support to the Patrol Division. Reported incidents are screened to identify those cases that require additional follow-up that would exceed the Patrol Division resources. Solvability factors such as potential suspects, evidence, crime patterns, etc. are evaluated when determining when to assign a case for additional follow-up work. These assignments would include cases requiring multiple interviews, out-of-town follow-ups, extensive crime scene work, and ongoing surveillance activities. These investigations can vary in duration before a case is successfully investigated or closed. A case is closed or deemed inactive after all potential leads have been exhausted.

The Criminal Investigations Division staffing consisted of the following personnel during 2017:

- 1 – Commander
- 4 – General Assignment Detectives
- 2 – School Resource / Juvenile Officers (one assigned to each of the 2 high schools)
- 1 – Narcotics Detective (North Central Narcotics Task Force – Illinois State Police)
- 1 – Crime Prevention Specialist / Too Good for Drugs Program Instructor
- 1 – Civilian Administrative Assistant

General Assignment Detectives worked 282 cases in 2017, a decrease over the 348 cases in 2016. The overall case clearance rate for 2017 was 44% with 34 arrests. 28 cases assigned during 2017 remained in a “pending additional investigation” status at the end of the year.

The following are highlights of cases worked and related job functions performed by investigators in 2017:

- ◆ Execution of numerous search warrants and Grand Jury subpoenas for evidence / property recovery and investigative case support.
- ◆ Double Homicide/Suicide
- ◆ Reported Home Invasion which led to the arrest of the complainant for filing a False Police report.
- ◆ (21) Sexual assault and /or abuse investigations
- ◆ Ongoing compliance based home visits of registered sex offenders, in addition to sexual predator compliance checks during local carnivals, festivals, and child specific holidays such as Halloween, Easter, and Christmas. Two arrests were made for non-compliance in 2017.
- ◆ (1) Online sexual predator investigation
- ◆ Ongoing compliance and license inspections of local massage establishments were conducted resulting in (1) arrest for prostitution and the revocation of (1) massage establishment business license
- ◆ (8) Death investigations – non-criminal
- ◆ (5) Armed robbery investigations; compared to (4) in 2016
- ◆ (3) Arsons
- ◆ (16) Motor vehicle thefts; compared to (6) in 2016. Eight (8) of the 2017 thefts were in relation to identity thefts committed at car dealerships where the offenders purchased the cars with false identification.
- ◆ (68) Burglary from motor vehicles; compared to (96) in 2016 and (65) in 2015. Many of these incidents were entry to unlocked vehicles. Crime prevention press releases, social media alerts and web site reminders were published, alerting the public on ways to protect their valuables.
- ◆ (14) Residential burglary investigations; compared to (19) in 2016
- ◆ (17) Burglary / Attempt burglary to commercial establishments; compared to (20) in 2016.

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- ◆ Numerous incidents of criminal damage to property / criminal damage to vehicles.
- ◆ Numerous city employment background investigations for probationary police officers, firefighter / paramedics, and dispatcher candidates.
- ◆ Liquor license and business renewal applications; liquor, massage and video gaming establishment site inspections; licensing background investigations, and special event applications.
- ◆ Numerous assists to outside agency investigations.
- ◆ Alcohol establishment compliance checks and tobacco compliance checks were ongoing throughout the year. There were (2) citations issued for alcohol sale related non-compliance which is the same as 2016. There were (0) citations issued for underage tobacco sales compared to (4) in 2016. St. Charles Police Department works closely with vendors to provide educational information and ensure continued compliance.
- ◆ Numerous thefts, deceptive practice, credit card, and assorted fraud based offenses. (17%) of the cases investigated by detectives in 2017 were based on some form of theft, fraud or deceptive practice, compared to (27%) in 2016. Many investigations involved multiple offenders committing multiple offenses; activity which accounted for a total of (225) reported offenses compared to (313) in 2016.
- ◆ St. Charles Police Department works closely with the Cook County Regional Organized Crime Task Force (CCROC), our Federal partners, and other area task forces and investigators to identify individual offenders and organized groups involved in high dollar retail thefts, frauds, and other pattern crimes. CCROC is a partnership between numerous retail organizations, regional law enforcement, and prosecutors.
- ◆ Numerous Identity Theft reports were filed with (13) investigations being conducted locally.

DRUG & CRIME TIP LINE

This link allows citizens to submit drug and crime related information easily and anonymously. The "Tip Line" has proven to be a viable resource and has been actively utilized by residents for a variety of crime related issues. The "Tip Line" also allows for the submission of photographs to assist investigators. These tips are reviewed immediately upon receipt, researched, and assigned accordingly. Anyone can access the Tip Line on the City of St. Charles website at www.stcharlesil.gov, the Police Department main page, the Investigations Division link, or by simply calling **1-866-378-4267**.



INVESTIGATIONS ASSIGNMENTS & DUTIES

Officer Jim Burden was assigned the duties of Crime Prevention and Crime Analysis, in addition to facilitating the instruction for the "Too Good for Drugs Program" in our local schools. He coordinates the annual Citizens Police Academy, the Youth Academy, the Community Shredding event, and serves as a liaison to the Illinois Crime Analyst Association, St. Charles Youth Commission, Kane County Senior Services (TRIAD), and the Kane County Hoarding Task Force.

The department continues to staff a full-time position with the North Central Narcotics Task Force. That unit was involved in numerous narcotics related investigations throughout the region, in addition to (20) narcotics related investigations in St. Charles. These efforts resulted in the execution of (4) search warrants, a total of (5) arrests, and the seizure of assorted narcotics, related drug equipment/paraphernalia, weapons, vehicles, and U.S. currency.



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Detective Tim Beam served as liaison to the St. Charles North High School.

Detective Bridget McCowan served as the liaison to St. Charles East High School and is a member of the department's Crisis Intervention Team.

Liaisons provide similar services to all area middle schools, as needed. Liaisons oversee juvenile based initiatives for the department to include referrals to the Juvenile Justice System and alternative programs such as community restitution opportunities, the Turning Point Diversion Program for first time offenders, and the Kane County Peer Jury program.

Detective Eric Bauwens served as a general assignment Detective. He manages the sex offender registration and compliance program for St. Charles, as well as the massage establishment compliance initiative. He also serves as a member of the combined Kane County Accident Reconstruction Team.

Detective Rob Vicicondi served as a general assignment Detective. Det. Vicicondi serves as a defensive tactics instructor for the department.

Detective Tim Ocasek served as a general assignment Detective and was assigned to the unit in late 2017. Det. Ocasek serves as a defensive tactics instructor for the department. Det. Ocasek took the place of Det. Lamela who served as a general assignment detective for over 10 years and was promoted to Sergeant.

Detective David Ketelsen served as a general assignment Detective. He also serves as a department liaison to the F.B.I. Terrorism Liaison Officers Committee (T.L.O.C.), the Cook County Regional Organized Crime Task Force (CCROC), and is a member of the Kane County Major Crimes Task Force.

Commander Erik Mahan oversaw operations for the Investigations Section for the majority of 2017. In that role, he was responsible for coordinating major incident response and investigation, liaison with agencies county-wide, and the supervision of organization members and their training. Commander Chuck Pierce took over as the Investigations Commander on December 4, 2017, when Commander Mahan was promoted to Deputy Chief.

The Criminal Investigations Division participates in ongoing monthly intelligence and case briefings with several area Investigators Associations. St. Charles has led the Fox Valley Investigators Association monthly meetings for more than 20 years. Investigators from Kane County, as well as surrounding counties, municipalities, and Chicago based federal agencies routinely attend these meetings at the St. Charles Police Department. The level of cooperation, collaboration, and resources generated by this partnership has provided tremendous benefits to this agency, as well as all involved in this partnership.

CRIME PREVENTION UPDATES *Prepared by Crime Prevention Officer, Jim Burden*

Citizen Police Academy

The Citizen Police Academy (CPA) has been a popular police department program, and perhaps is the most important community-relations tool used by the department. The curriculum makes use of both classroom instruction and outside demonstrations. The CPA is designed to give participants a better understanding of how the police department functions. It also has the added benefit of being a sounding board regarding how the department is meeting community needs and concerns.

Subjects covered include criminal and narcotics investigations, arrest and court procedures, traffic stops, the canine unit, the SWAT team, crime scene processing and evidence collection, officer training and DUI enforcement, among several others. Each year the program is tweaked to accommodate the constantly changing dynamics of law enforcement. This year the classes were reduced to once a week, meeting every Thursday from 6:30 p.m. - 9:30 p.m. The 2017 class had 18 applicants, of which all were accepted and 13 graduated. Participants range in age from high school juniors and seniors to senior citizens. The 2017 class took place from March 23 to May 15.



Youth Police Academy

The fifth annual Youth Police Academy was held from June 12-16. The class targets kids aged 13-16 years old. Thirteen

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students participated in the 2017 class. The 25 hour course included a wide range of topics, including criminal law, traffic law, juvenile law, bullying, drugs, DUI investigation, Internet safety, personal safety, active shooter and Taser deployment. Students were able to go hands-on during a full day of crime scene investigation and evidence collection. During a discussion about traffic stops, selected students were able to assume the role of a police officer, and conduct a mock traffic stop. All students were certified in CPR and basic first aid, thanks to assistance from the St. Charles Fire Department. Students also received a tour of the Kane County Judicial Center, and participated in a mock trial. The course ended with a graduation that was attended by participants' families. Each student received a certificate documenting their participation in the course. Each student received a certificate documenting their participation in the course and a t-shirt with the department's patch. All Youth Police Academy paraphernalia, training, and certifications were provided free of charge thanks to funds provided by the St. Charles Youth Commission.



Too Good For Drugs

In 2017, over 400 students between four Community Unit School District 303 elementary schools within the city participated in this drug and alcohol resistance program. The district schools that participated were Richmond Intermediate, Munhall, Lincoln and Fox Ridge. The program uses the five components of goal setting, decision making, bonding with others, identifying/managing emotions and communicating with others to go beyond just saying "no" to drugs. The program helps to build students' confidence, self-esteem, and critical thinking skills.

Central Kane County TRIAD

The police department is a member of the Central Kane County TRIAD, which provides seminars and fellowship opportunities for seniors in central Kane County. The primary goal of the organization is to reduce the rate of crime against seniors in the area through education. Officer Burden serves as the representative for the police department. Throughout the course of the year, members of TRIAD provide seminars on a variety of topics including senior scams, fire and fall prevention and personal safety.

Community Shredding Event

The police department hosted its fifth community shredding event on May 20 from 10 a.m. to noon. The purpose of the event was to help citizens cleanly and securely dispose of old paperwork that may contain important identifying information that could be used by thieves to steal somebody's identity. The city's shredding contractor, ProShred, was utilized. The event was sponsored by the City of St. Charles and KCT Credit Union. This has turned into an extremely popular and well attended event that people continuously inquire about throughout the year. Another event will be held in 2018.

D.E.A. Drug Take Back Event

The police department also participated in a prescription drug take back event on April 29 and October 28, 2017. These events provided the community with a valuable opportunity to dispose of unwanted / expired medication in a safe manner. Similar events will be held in 2018.



Services to the community and tours

During the past year, Officer Burden attended various civic events held in the community and spoke to different groups around town to include: stranger danger talks with kindergarteners at Kensington School and Goddard School, several scam talks to seniors at Charlestowne Mall, and one at Greenfield of Geneva, an active shooter presentation at I.P.M.G. (Insurance Program Managers Group located at 225 Smith Rd), safety days at Goldfish Swim School, attended the St. Charles Park District's Big Truck Show, and conducted a security survey at St Charles Episcopal Church. He also provided six tours of the police department to Boy Scout troops in the community, did a read-along with students at Mades-Johnstone School, attended wellness fairs at Lincoln Elementary School and St Charles North High School, took part in career days at Wredling Middle School and St. Charles North High School, a safety talk about internet / social media with kids at Christ Community Church, and attended State Representative Steve Andersson's Senior Fair at the Baker Community Center. Officer Burden also spoke to kids at the park district's day camp about bullying, and did a brief presentation to Kiwanis International members at St John Neumann Church. In addition to the above mentioned events, he inspected several child safety seats at the police station.

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KANE COUNTY SWAT & ILEAS

Prepared by Sergeant Mike McCowan &
Sergeant Brett Runkle



Kane County SWAT

2017 proved to be a memorable year for the Multi-Jurisdictional Kane County SWAT Team both operationally and administratively. There were many changes in personnel on the team. By the end of 2017 the team was thirty people strong and represented 9 different police agencies, 2 fire departments, and 3 independent physicians.



The St. Charles Police Department's manpower commitment to the team was reduced to 3 officers. Ofc. Nic Anson retired from his position. Cory Krupke was promoted to the rank of Sergeant in December 2017 and will be transitioning off SWAT to focus on his new duties as Sergeant. Mike McCowan is currently serving as Entry Team Leader on Kane County SWAT. Mike is to be promoted to Sergeant in early 2018. He, too, will transition off the team and assist the newly appointed department members with their new commitment to SWAT. Those vacancies are to be filled in early 2018. Chuck Crumlett is currently serving as an Assistant Entry Team Leader on SWAT.

The SWAT team was activated locally for the service of several high risk search warrants in 2017. These operations led to arrests of drug dealers and violent crime offenders along with the seizure of illegal narcotics, firearms, and vehicles. SWAT was also activated for a barricaded subject situation in Montgomery. The most noteworthy incident in 2017 was on May 13th for a full-team activation to respond to a hostage situation at the Delnor Hospital in Geneva. An escaped inmate from the Kane County Jail had armed himself with a firearm and taken a Delnor nurse hostage. The inmate and hostage were isolated in a small room near the emergency room. After hours of deteriorating negotiations, the SWAT team stormed the room, neutralized the inmate, and rescued the nurse. The team was later honored and awarded by the Illinois Tactical Officers Association.

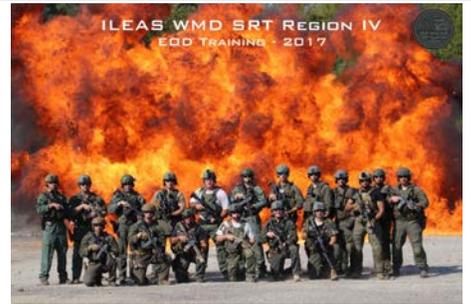
KC SWAT continued an aggressive training schedule. The team trained twice per month on several different tactics and equipment. The team also traveled to Fort McCoy in Wisconsin for an intense 3-day training event.

WMDSRT The Illinois Law Enforcement Alarm System (ILEAS) is a model to provide a comprehensive response to any critical incident in the state. The WMD (Weapons of Mass Destruction) SRT (Special Response Teams) are a law enforcement resource to provide a tactical option in the prevention and mitigation of WMD and/or events of terrorism. In 2017 there were 8 teams in the State of Illinois.

Officer Mike McCowan is assigned to the Region IV ILEAS WMD SRT. The team trains twice per month in a variety of SWAT and WMD applications. Ofc. McCowan currently serves the team as the Assistant Tactical Commander.

In 2017 the team was activated twice. In the first incident, a small group of WMD SRT members supplemented the NIPAS Emergency Response Team in the execution of a high risk search warrant where WMD may have been present. In October, WMD SRT was requested by the Chicago Police Department to assist in security measures for the running of the 2017 Chicago Marathon. Officer McCowan participated in both activations.

ILEAS ILEAS team member Brett Runkle was put on stand-by for several events throughout 2017. He was deployed for the McDonalds protest fight for the \$15 Minimum Wage protest in Oakbrook and to Orland Park for a potential ANTIFA protest. Officer Runkle was promoted to the rank of Sergeant in December 2017. He will be transitioning off the ILEAS team in 2018 to allow for other department members to further their training and experience and will be assisting his replacements as they prepare for this new obligation.



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TRAINING



Prepared by Training & Accreditation Coordinator, Guy Hoffrage

OVERVIEW

The St. Charles Police Department recognizes the importance of training and is continually striving to ensure sworn officers and civilian staff are provided with the necessary knowledge and education to perform their service to the community in a professional and safe manner.

In 2017, St. Charles Police Department personnel received 10,910 hours of job related training. This number reflects a 6.3% increase in the number of training hours attained in 2016.

The Department maintains a training goal of 40 hours of training per year for each full time sworn officer and 24 hours of training per year for each full time civilian employee. 100% of our sworn officers and 30% of our civilian personnel met or exceeded that goal. It should be noted that many of the Department's civilian employees are part time personnel.

In-house training remains an integral part of our training program. Quarterly firearms training along with tactical simunitions provide our officers with basic firearms handling skills and realistic scenario based training to place officers in stressful use of force situations to sharpen their tactical thinking and reactions. This group training promotes a team concept and approach to problem solving.

Our annual training program addresses a variety of topics most of which are driven and required by CALEA law enforcement accreditation. These topics include but are not limited to: Use of Force, Firearms training and qualification, Less than Lethal Weapons, Vehicle Operations, Control Tactics, Bias Based Profiling, Holding Facility/Fire Suppression, and Bloodborne Pathogens.

CAREER DEVELOPMENT/TRAINING RESOURCES

Some of the training resources are, but not limited to: North East Multi Regional Training, Inc. (NEMRT), Northwestern University Center for Public Safety (NUCPS), Suburban Law Enforcement Academy (SLEA), Police Training Institute (PTI), Law Enforcement Training, Inc., Kane County State's Attorney's Office, DuPage County State's Attorney's Office, U.S. Department of Justice, The Federal Bureau of Investigation, Northwest Police Academy, Street Smart Seminars, TASER International, Kane County Office of Emergency Management, ILEAS, Illinois Division of International Association for Identification, Illinois Truck Enforcement Association, Illinois State Police, Illinois Attorney General's Office, Illinois Secretary of State, and the Illinois Association of Traffic Accident Investigators.

NEMRT TRAINING

North East Multi Regional Training continues to be one of the most economical training resources for our Department. In 2017, 72 employees attended 42 different NEMRT courses for a total of 1,060 hours. The annual NEMRT membership is \$90.00 per member. The Department hosted 5 NEMRT classes in 2017.

NORTHWESTERN UNIVERSITY CENTER FOR PUBLIC SAFETY

Commander Bedell attended the School of Police Staff and Command for a total of 400 hours. Sergeant Clark attended Supervision of Police Personnel for a total of 80 hours.

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The Detective Division is continually called upon to investigate a wide variety of crimes and in an effort to stay current with the latest techniques and trends, detectives attended 532 hours of training in 2017 in addition to the monthly in-house training.

FIREARMS TRAINING/USE OF FORCE

- ⇒ All sworn officers
 - ◆ Participated in firearms training conducted quarterly
 - ◆ Attended rifle training
 - ◆ Attended Tactical Simunitions training
 - ◆ Participated in Control Tactics training held quarterly
 - ◆ Completed the annual Use of Force examination.
 - ◆ Completed TASER recertification
 - ◆ Completed a Pepperball Refresher course
 - ◆ Completed OC and Baton Refresher training
- ⇒ Off duty weapons qualification and training was provided to all sworn officers that own/carry off-duty firearms.
- ⇒ Six sergeants attended Use of Force Workshop for Sgts/Lts.
- ⇒ Three Firearms Instructors completed Master Firearms Instructor Recertification.
- ⇒ Three Instructors completed Pepperball Instructor and Armorer Recertification.
- ⇒ Four probationary officers attended three days of intensive Tactical training.

K9 TRAINING

Officer Anson and Aries attended bi-monthly K-9 Maintenance training skills from January thru June.

SWAT TEAM

The St. Charles Police Department continues to team with the Kane County Sheriff's Office to maintain an emergency SWAT Team in the event of an active shooter, barricaded gunman or similar event occurring. Officer Crumlett attended Realistic De-Escalation. Sergeant Pierce, Officer Krupke and Officer McCowan attended the ITOA Leadership and Training for the Fight. Officer Krupke and Officer McCowan attended the Illinois Tactical Officers Association Conference. Additionally, SWAT officers trained, on average, twice a month for a total of 860 hours to maintain their state of readiness.

IN-HOUSE TRAINING

The 10-hour schedule provides an opportunity for in-house training at little or no additional expense to the Police Department. In addition to the firearms and use of force topics listed above, the following are topics of instruction provided to all sworn personnel with the exception of those personnel off on benefit time or attending court when the instruction was offered: Mental Illness Refresher, Radar/Lidar Refresher training, Workplace Spanish, Excited Delirium refresher, Gunshot Residue training, Emergency Vehicle Operator, Law Review, and Psychological Resiliency and Law Enforcement.

The St. Charles Police Department was able to gain additional training by serving as a host site for police training. 38 officers attended a variety of classes free of charge in exchange for the use of the training room and/or the St. Charles Police Department Public Safety Training Facility.

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ACCREDITATION & COMMUNITY RESTITUTION



ACCREDITATION

Prepared by Deputy Chief Erik Mahan

The St. Charles Police department has been an accredited law enforcement agency since 1989. It was one of the first agencies in the State of Illinois to become nationally accredited. In 2017, the department was once again granted re-accreditation by the Commission on Accreditation for Law Enforcement Agencies. The Accreditation process includes completing a self-assessment to confirm the Department's policies and procedures are in compliance with 482 recognized public safety standards, hosting an onsite assessment by Commission officials, and receiving public comments about the Department. The Accreditation is in effect for four years.

An onsite assessment was conducted by two CALEA Assessors in May of 2017. During an exit interview the lead assessor commented that this is as fine of an agency and community that he has seen nationwide in 20 years. Further, he related that there were zero issues to report – something that he has seen only five or six times in his experience.

This latest accreditation was officially awarded at the CALEA National Conference on November 18, 2017.

COMMUNITY RESTITUTION

Prepared by Restitution Coordinator, Francisco Fregoso

The City is always looking for ways to do more with less. One creative, cost-saving initiative is the Police Department's Community Restitution program. The program offers defendants who have committed minor offenses an opportunity to repay their violations in the form of community service hours. During the month of December 2017 alone, there were a total of 38 defendants participating in the program. These defendants saved the City over \$18,000 in outside contractor fees by performing over 1,200 hours of community service hours in December.

Those assigned perform services such as:

- ◆ Picking up garbage on more than 45 right-of-ways
- ◆ Washing City vehicles
- ◆ Maintaining the cleanliness of the downtown parking lots and garages
- ◆ Keeping the downtown sidewalks clean
- ◆ Clearing snow and salting some public places and City facilities
- ◆ Countless other tasks that come up each week.

Individuals are assigned to the program through the judicial system or a local adjudication hearing as part of their sentencing agreement. It offers them an opportunity for a second chance, while also saving the City of St. Charles thousands of dollars annually. Since its inception in 2004, over 2,400 workers have completed over 175,000 hours of work for the City with an accumulated value of over \$2.5 million!

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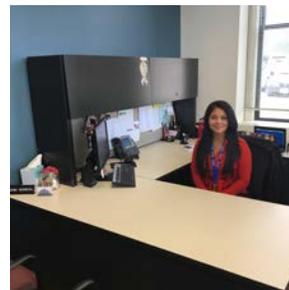
2017 ANNUAL REPORT

SOCIAL SERVICES



Prepared by Social Worker, Yesenia Herrera

Yesenia Herrera, employed by A.I.D. (The Association for Individual Development), has office hours at the Police Department two days a week and works closely with officers on a multitude of different social services cases. In 2017, Yesenia has accumulated a total of 213 cases and 491 clients. These figures more than corroborate the need for a social worker here at the police department.



The role of a police social worker is to liaison with the police department, the community, and the various social service agencies that serve our residents. A police social worker does not provide long-term counseling, but rather assesses the quality of life issues brought to the attention of the police department, attempts to stabilize those issues and provides the proper referrals necessary to bring the situation at hand to a successful conclusion or at least a manageable situation moving forward.

Examples of issues/situations in which a police social worker would be utilized:

- * Mental health issues
- * Chemical and/or substance abuse
- * Victim advocacy
- * Neighbor mediation/conflict resolution
- * Hoarding
- * Elderly services
- * Youth services
- * Domestic Violence/Orders of Protection
- * City liaison with area social service agencies

Crisis Intervention

The St. Charles Police Department realizes that mental illness is an enormous problem in our society today and consists of a broad spectrum of illnesses. It is vital that all sworn personnel are trained in CIT (Crisis Intervention Team) matters to effectively address the individuals suffering from these illnesses. Currently, the department has fourteen sworn personnel who make up the Crisis Intervention Team. They are:

- ◆ Deputy Chief Erik Mahan
- ◆ Sergeant Dan Kuttner
- ◆ Sergeant Rich Clark
- ◆ Sergeant Cory Krupke
- ◆ Sergeant Brett Runkle
- ◆ Officer Melinda Anyon
- ◆ Officer Dawn Churney
- ◆ Officer Russell Haywood
- ◆ Officer Jennifer Larsen
- ◆ Officer Johnathon Losurdo
- ◆ Detective Bridget McCowan
- ◆ Officer Marty Sheets
- ◆ Detective Bill Tynan
- ◆ Detective Rob Vicicondi

It is a priority of the department, and most police departments, to have all officers trained in this subject matter.

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SPECIAL OLYMPICS



The Special Olympics Mission is to “provide year-round sports training and athletic competition in a variety of Olympic-type sports for children and adults with intellectual disabilities, giving them continuing opportunities to develop physical fitness, demonstrate courage, experience joy and participate in a sharing of gifts, skills and friendship with their families, fellow Special Olympic athletes, and the community.”

Special Olympics is a non-profit program that began in 1968 with a total of 1,000 athletes from the U.S. and Canada. Now there are more than 4.5 million athletes in 170 countries. To date, there are more than 23,000 athletes with intellectual disabilities and nearly 20,000 Young Athletes ages 2-7 with and without intellectual disabilities served in Illinois alone! That service is provided by more than 45,000 volunteers and coaches in 18 areas throughout the state. Special Olympics Illinois does not charge athletes or their families to participate in the program. The program relies on the generous donations from a variety of fundraising activities. The Law Enforcement community has been a long-time partner of Special Olympics through the Law Enforcement Torch Run (LETR). LETR has raised more than \$47 million over 32 years.

The St. Charles Police Department takes an active role in fund-raising and the promotion of this program. Each year a number of events are held throughout the community to raise much needed funds. Events in 2017 included a booth at the Motorcycle Show at Pheasant Run Resort, the *Polar Plunge*, *Cop-on-Top*, in partnership with *Dunkin Donuts*, *Butter Burgers and Badges*, in partnership with the St. Charles *Culver's*, a *Portillo's* fundraiser, a booth to raise funds at the Scarecrow Festival, and *Zanie's Comedy Night*, in partnership with *Zanie's Comedy Club* at Pheasant Run Resort. A very special thank you to *101.9 The Mix* for sending Swany and the Mix Crew to broadcast live during this year's Cop on Top! It was a cold but productive and memorable day. It was our 15th straight year of fundraising through the sale of raffle tickets for a brand new custom Harley Davidson Motorcycle.

The department raised \$10,784.07 in 2017 and over \$130,000.00 for the charity during the past 15 years. All proceeds go directly to Special Olympics athletes and their programs. This would not have been possible without the hard work of all who volunteer their time and energy and through the generous donations from those in the community who faithfully support this program. Our goal is to receive at least \$15,000 in donations for 2018! Please contact Officer Jen Larsen at 630.443.3830 or jlarsen@stcharlesil.gov to find out how you can help support this remarkable charity.



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TRI-COM



Prepared by Tri-Com Director, Nicole Lamela

During 2017, Tri-Com processed 134,830 inbound and outbound telephone calls, which resulted in 116,498 calls for dispatch. Out of the total calls, 38,704 were calls received via the 9-1-1 emergency number. 69% of Tri-Com's 9-1-1 calls were received from wireless devices.

Calls for service by community and contract agency in 2017 were:

- ◆ St. Charles – 28.03%
- ◆ Batavia – 21.83%
- ◆ Geneva – 18.67%
- ◆ Tri-City Ambulance – 6.36%
- ◆ Elburn and Elburn FPD – 4.96%
- ◆ Sugar Grove and Sugar Grove FPD – 6.37%
- ◆ North Aurora FPD – 1.85%
- ◆ Waubensee Campus Police – 0.11%
- ◆ South Elgin Police – 11.82%



STAFFING

Tri-Com is authorized to hire 20 full-time dispatchers and currently has four immediate openings. One trainee made it out of training in late 2017 with one more scheduled to be out of training by the 2nd quarter 2018. By the end of second quarter in 2018, Tri-Com will hire two new employees. Hiring and retention continues to be a challenge in this industry with an average turnover of 19% nationwide. Staff plans to test quarterly for 2018 in an effort to have plenty of candidates in the pipeline when vacancies occur.

COLLECTIVE BARGAINING

Tri-Com successfully ratified the collective bargaining agreement in September of 2017 after working together with the union in Interest Based bargaining for 3 months.

BUDGET

Due to new laws passed in Illinois in 2017, Tri-Com should have received 37% more money from wireless funds this year allowing the cost sharing for operations to be less than last year for its subscribers. Tri-Com did not receive reimbursement from the ETSB (Emergency Telephone System Board) for any portion of CAD (Computer Aided Dispatch) maintenance and dispatcher training, except for EMD (Emergency Medical Dispatch) related training.

Tri-Com will create a capital fund with the City of Geneva's assistance and begin creating 2 year budgets that will allow stakeholders to see where funds are being appropriated for capital projects.

FISCAL YEAR 2018 PROJECTS

Radio Infrastructure – The Tri-Com Board of Directors has agreed to move forward on the StarCom21 radio network project and has begun negotiations with Motorola. A timeline has been set for a contract approval in 3rd quarter of 2018. Police will be the first to cut over and Fire second, unless a federal grant is received for the Fire equipment in the summer of 2018.

CONSOLIDATION

Tri-Com successfully brought on the South Elgin Police Department on March 31, 2017.

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EMPLOYEE UPDATES

Those who joined us in 2017...



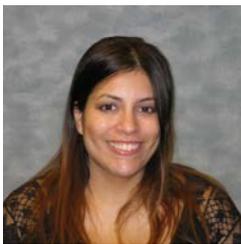
**Officer
Anthony Squillo**



**Officer
Justin Bennett**



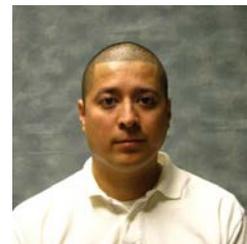
**Officer
Josh Rowoldt**



**Records Specialist
Adrienne Casanas Ramos**



**Records Specialist
Renee Helfinstine**



**Restitution Coordinator
Francisco Fregoso**

...and those who left us.



**Commander
Jerry Gatlin**
retired after
almost 19 years
with the St.
Charles Police
Department.



**Officer Darrin
Lee** retired
after more
than 27 years
of service with
the St. Charles
Police
Department.



K-9 Aries

Sadly, due to health complications, K-9 Aries passed away in June of 2017. Aries was a hard working and well loved asset to the Department and will be missed by all.



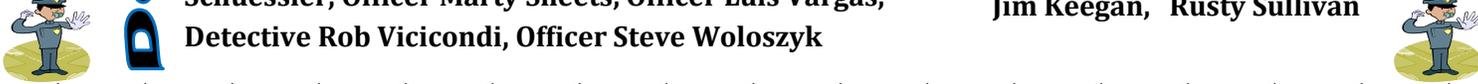
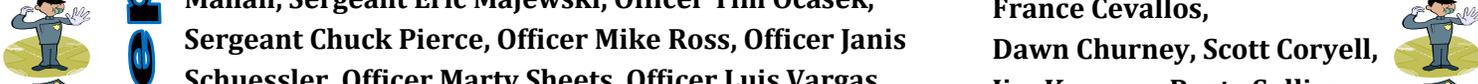
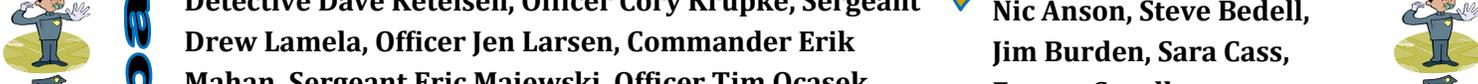
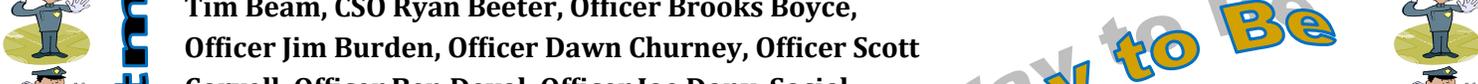
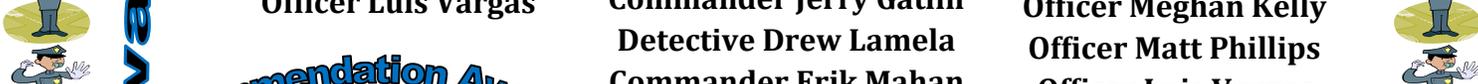
**Restitution Coordinator-PT
Armando Rodriguez**



**Restitution Coordinator
Dan Orland**

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Years of Service

5 YEARS
France Cevallos
Russ Haywood

10 YEARS
Guy Hoffrage
Dan Kuttner
Maureen O'Carroll

15 YEARS
Kim Schult

20 YEARS
Gloria Helm
Dave Ketelsen
Mike McCowan
Tom Shaw

25 YEARS
Troy Peacock

30 YEARS
Craig Bahe
Diane Leahy

The St. Charles Police Department would like to congratulate the following Officers for earning Certificates of Appreciation from AAIM: Alliance Against Intoxicated Motorists:

**CRAIG BAHE
JOHNATHON LOSURDO
RICK MURAWSKI**

**TIM OCASEK
JOSH ROWOLDT
BRETT RUNKLE
ROB VICICONDI**

Department Awards

Medal of Valor

Officer Nic Anson
Officer Craig Bahe
Deputy Chief Dave Kintz
Officer Luis Vargas

Commendation Award

Officer Rick Murawski
Investigator Rusty Sullivan
Officer Steve Woloszyk

Letters of Appreciation

Officer Craig Bahe, Detective Eric Bauwens, Detective Tim Beam, CSO Ryan Beeter, Officer Brooks Boyce, Officer Jim Burden, Officer Dawn Churney, Officer Scott Coryell, Officer Ben Devol, Officer Joe Dony, Social Worker Yesenia Herrera, Officer Meghan Kelly, Detective Dave Ketelsen, Officer Cory Krupke, Sergeant Drew Lamela, Officer Jen Larsen, Commander Erik Mahan, Sergeant Eric Majewski, Officer Tim Ocasek, Sergeant Chuck Pierce, Officer Mike Ross, Officer Janis Schuessler, Officer Marty Sheets, Officer Luis Vargas, Detective Rob Vicicondi, Officer Steve Woloszyk

Award of Merit

Commander Jerry Gatlin
Detective Drew Lamela
Commander Erik Mahan

Lifesaving Award

Officer Chuck Crumlett
Officer Joe Dony
Officer Meghan Kelly
Officer Matt Phillips
Officer Luis Vargas
Officer Steve Woloszyk

Distinguished Service

Officer Tim Beam
Commander Jerry Gatlin
Deputy Chief Dave Kintz
Officer Darrin Lee

Way to Be

Nic Anson, Steve Bedell, Jim Burden, Sara Cass, France Cevallos, Dawn Churney, Scott Coryell, Jim Keegan, Rusty Sullivan

COMMUNITY KUDOS



"Thank you, once again, for all that you do, all that you stand for, and everything you sacrifice."

"Thank you for all you do for our community!"

"To our amazing STC Police Department: The City of St. Charles cannot thank you enough for the essential, supportive, and challenging work you do. We stand with you in these hard times and recognize the selfless work you do."

"Our community is a better place with you on guard."

"Dear Police Officers, we want to thank you for your service. Your safety is constantly in our thoughts and prayers."

"Officer Churney: thank you so much for the kindness you showed my mom thru the accident."

"Thank you for showing me kindness even through my mistake."

"Detective Eric Bauwens and the St. Charles Police investigations team did an outstanding job on this case. They went above and beyond and their efforts are greatly appreciated."

"I offer a heartfelt thanks for your agency's continued support and praise the efforts and professionalism of Officer Mike McCowan."

"Investigator Sullivan should be commended for the skill and professionalism that he exhibited while representing your Department."

"I am happy that the St. Charles Police Department takes pride in its service to its community. Sergeant Clark should be commended for his work; he's a valuable member of your department."

"Officer Phillips handled the situation with great care, compassion, and the best of community relations with my family and our next door neighbor."

"Officer Murawski personally called my son to thank him for calling the police and that he did a good thing—and possibly saved a person's life. He made my son feel on top of the world!"

"I would like to express our heartfelt thanks and appreciation to Officers Losurdo and Oko for the expert, professional, and caring handling of the tragic incident."

"I recently completed the privilege of serving on the Kane County Grand Jury. In this position, I was able to observe and question police officers from St. Charles and other law enforcement agencies. I was continually impressed by the professionalism and integrity exhibited by all officers who appeared before us. Be proud of your officers and please pass this thank you along to all of them."

"My granddaughter texted me to let me know she thought it was wonderful that the officer was parked in the church lot by the school to make sure they won't get taken on their way to school—thank you!"

"We want you to know we support you in facing some difficult and troubling situations. Thank you for your continued good work."

"At a time of political disagreement, your presence, support and enthusiasm were greatly appreciated!"

"Officer Sheets: your help getting me into my car was much appreciated!"

"Just heard about the loss of Aries. My heart goes out to you all and especially Officer Anson. A beloved friend has been lost."

"Please commend Officers Dony & Squillo because our Law Enforcement Officers do not get enough recognition from the public that they deserve. They changed my tire and helped me get back on the road. Thank you for having such wonderful and friendly officers to serve the public."

"There are many times I see you all out working and I worry about you and pray for your safety."

"Please accept my heartfelt appreciation for the efforts of Detectives Bauwens and Burden."

"I want to commend Officer Ocasek for his professionalism and for going that extra step."

"Please know that your efforts to handle the little things are noticed and appreciated!"

"Please extend my thanks to all those involved!"

"You and your officers have always been professional, yet friendly. Just perfect, in my opinion."

MEMORABLE MOMENTS OF 2017



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