



St. Charles Police Department



2018 Annual Report



Chief's Letter of Introduction



March 18, 2019

Mark Koenen, City Administrator
City of St. Charles
2 E. Main Street
St. Charles, IL 60174

Dear Mr. Koenen:

Attached is the annual report for the St. Charles Police Department for calendar year 2018 as organized, prepared, and distributed by Senior Administrative Assistant Sara Cass. This information outlines the activities conducted by members of the Police Department through the calendar year to inform you, the Mayor, City Council, and our community of the great work done by our employees on a daily basis. Our mission is to provide *quality service, with respect and a commitment to excellence.*

2018 will forever be remembered as a year of transition. From numerous hirings, promotions, and retirements, the St. Charles Police Department also broke ground on our new police facility at 1515 W. Main Street. With an anticipated completion date later this fall, we hope to assume operations in our new forever home while simultaneously transitioning to a new statewide digital radio system (Star-Com) through our membership in Tri-Com Central Dispatch.

In addition, our efforts continue in making police officer training, community outreach, and social services our top priorities. We remain steadfast in our partnership with the Association for Individual Development (AID) by hosting a social service program and are dedicated to training more officers as "crisis intervention experts" to add to our department-wide Crisis Intervention Team.

Furthermore, we implemented a bilingual citizen's police academy this past year and initiated a "law enforcement club" which is now available to all D303 high school students. We continue to offer the "Too Good for Drugs" program to all St. Charles 5th graders and expanded our middle school programming, to begin with the 2019-20 school year, by placing a full-time police officer at both Thompson and Wredling Middle Schools.

In closing, we as an organization remain committed to our citizens, business owners, and visitors by providing the best possible public safety services we have to offer. We consider ourselves a leader in the Fox Valley and are proud to be "The Pride of the Fox!"

Sincerely,

James T. Keegan, Chief of Police

JAMES T. KEEGAN, Chief of Police

211 NORTH RIVERSIDE AVENUE ST. CHARLES, IL 60174 PHONE: 630-377-4435 FAX: 630-377-1078
www.stcharlesil.gov



Table of Contents

Chief's Letter of Introduction	2
Table of Contents	3
Organizational Chart	4
Department Roster	5
2018 Summary of Arrests/Offenses	6
Comparison Statistics.....	7-9
Records Division.....	10-11
Special Services Division	12-18
Crime Prevention & Community Outreach	16-18
Evidence	19-20
Prescription Drug Program.....	20
Criminal Investigations Division	21-23
Kane County Special Weapons and Tactics & ILEAS.....	24
Training.....	25-27
Accreditation	27
Community Restitution	28
Social Services & Crisis Intervention.....	29
Special Olympics.....	30
Tri-Com Central Dispatch.....	31
Employee Updates for 2018	32
Awards & Recognition.....	33
Community Kudos	34
Memorable Moments from 2018	35



Organizational Chart



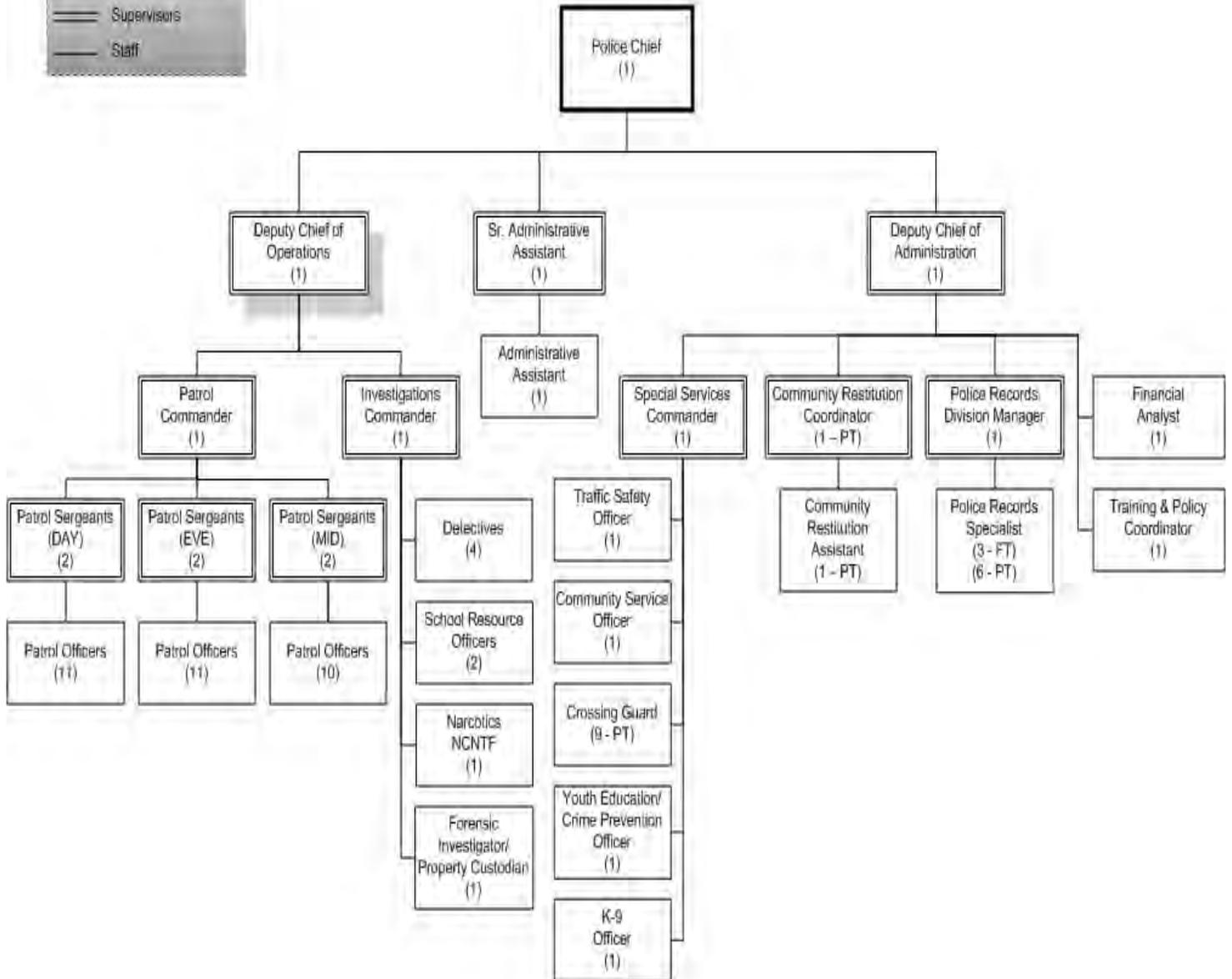
City of St. Charles, IL

Police Department

6/13/2018

Key

- Elected Officials
- ===== Department Directors
- ===== Supervisors
- Staff



Department Roster (serving since)



SWORN PERSONNEL

Chief James Keegan	2014	Officer Brooks Boyce	2004
Deputy Chief Dave Kintz*	1990	Officer Chuck Crumlett	2005
Deputy Chief Erik Mahan	1996	Officer Nic Anson	2005
Deputy Chief Steve Bedell	1989	Officer Melinda Anyon	2006
Commander Mike Griesbaum	1990	Officer Janis Schuessler	2006
Commander Chuck Pierce	1996	Officer Steve Woloszyk	2010
Commander Eric Majewski	2000	Officer Johnathon Losurdo	2010
Sergeant Tom Shaw*	1997	Officer Russell Haywood	2012
Sergeant Dan Kuttner	2007	Detective Tim Ocasek	2012
Sergeant Rich Clark	2000	Detective Rob Vicicondi	2012
Sergeant Drew Lamela	1995	Officer Rick Murawski	2014
Sergeant Cory Krupke	2005	Officer Jose Jacobo	2015
Sergeant Brett Runkle	2005	Officer Jennifer Larsen	2015
Sergeant Mike McCowan	1997	Officer Luis Vargas*	2015
Officer Craig Bahe*	1987	Officer Joe Dony	2015
Officer Marty Sheets*	1988	Officer Mike Redmann	2016
Detective Tim Beam*	1990	Officer Meghan Kramer	2016
Officer Troy Peacock	1992	Officer Mike Karnath	2016
Detective Bridget McCowan	1993	Officer Matt Phillips	2016
Officer Mike Ross	1995	Officer Anthony Squillo	2017
Officer Chris Grove	1996	Officer Justin Bennett	2017
Detective David Ketelsen	1997	Officer Josh Rowoldt	2017
Officer Steve Heike	1999	Officer Niki Diehl	2018
Officer Jerry Schomer	2000	Officer Joe Gaske	2018
Officer Dawn Churney	2001	Officer Rick Jackson	2018
Officer Scott Coryell	2001	Officer Freddy Delgadillo	2018
Officer Jim Burden	2001	Officer Jason Wessendorf	2018
Officer Ben Devol	2001	Officer Bryce Rentschler	2018
Detective Eric Bauwens	2001	Officer Tom Fawkes	2018
Detective Bill Tynan	2003	Officer Matt Kraus	2018

CIVILIAN PERSONNEL

Senior Administrative Assistant

Sara Cass 2004

Administrative Assistant

France Cevallos 2012

Forensic Investigator/Property Custodian

Mike Wojcik 2018

Rusty Sullivan (Part-time) 2011

RECORDS PERSONNEL

Kim Schult, **Records Division Manager** 2002

Diane Leahy 1987

Connie Goetz 1991

Elizabeth Mendoza 2011

Kathy Young 2014

Nancy Ricotta 2014

Mallory Bryant* 2016

Liliana Pompeo 2016

Adrienne Casanas Ramos 2017

Renee Helfinstine 2017

Krystal Reiser 2018

CROSSING GUARDS

Dave Evans 1977 Maureen O'Carroll 2007

Gerald Schmitz 1979 Marge Evans 2013

Paul Pfothenhauer 1981 Brian Schmitz 2014

Gina King 1996 George Mace 2014

Gloria Helm 1997 Tania Williams 2015

Heidi Scaletta 2000 Stanley Jarosz 2017

Richard Schrank * 2004 Barbara Rolek 2017

Nicole Kotsy 2005

Community Restitution Coordinator (Part-time)

Francisco Fregoso 2017

Accreditation & Training Coordinator

Guy Hoffrage 2007

Financial Analyst

Scott Sanders 2010

Community Service Officer

Ryan Beeter 2007

*Denotes individual left the Department in 2018



2018 Summary of Arrests/Offenses

PART I CRIMES

Homicide	1
Criminal Sexual Assault	13
Robbery	6
Aggravated Battery	20
Aggravated Assault	7
Burglary	33
Burglary from Motor Vehicle	78
Theft	315
Motor Vehicle Theft	13
Arson	0
Total Part I Offenses	486

PART II CRIMES

Reckless Homicide	0
Battery and Domestic Battery	281
Assault (Simple)	11
Deception	201
Criminal Damage and Trespass	244
Deadly Weapons (incl. FOID card violations)	8
Sex Offenses	10
Offenses Involving Children	19
Cannabis Control Act Violations	156
Methamphetamine Offenses	1
Controlled Substance Act Violations	27
Hypodermic Needle	0
Drug Paraphernalia Act	108
Liquor Control Act Violations	22
Intoxicating Compounds	0
Motor Vehicle Offenses (incl. DUI)	760
Disorderly Conduct	182
Interference w/ Peace Officers	34
Intimidation	6
Kidnapping (incl. visitation violations)	7
Violation of Criminal Registry Laws	10
Other Offenses (incl. Domestic Trouble)	453
Total Part II Offenses	2,540

SERVICES

Warrant Service	146
Public Complaints	326

TOTALS

Part I Crimes	486
Part II Crimes	2,540

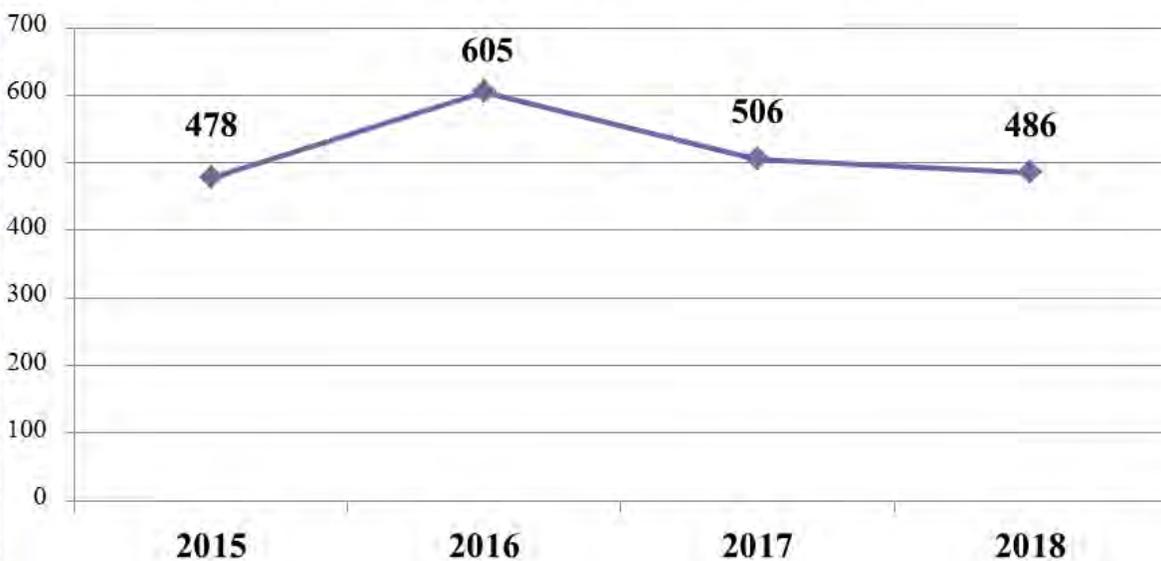
OUR MISSION

We protect and serve our community with respect and a commitment to excellence.

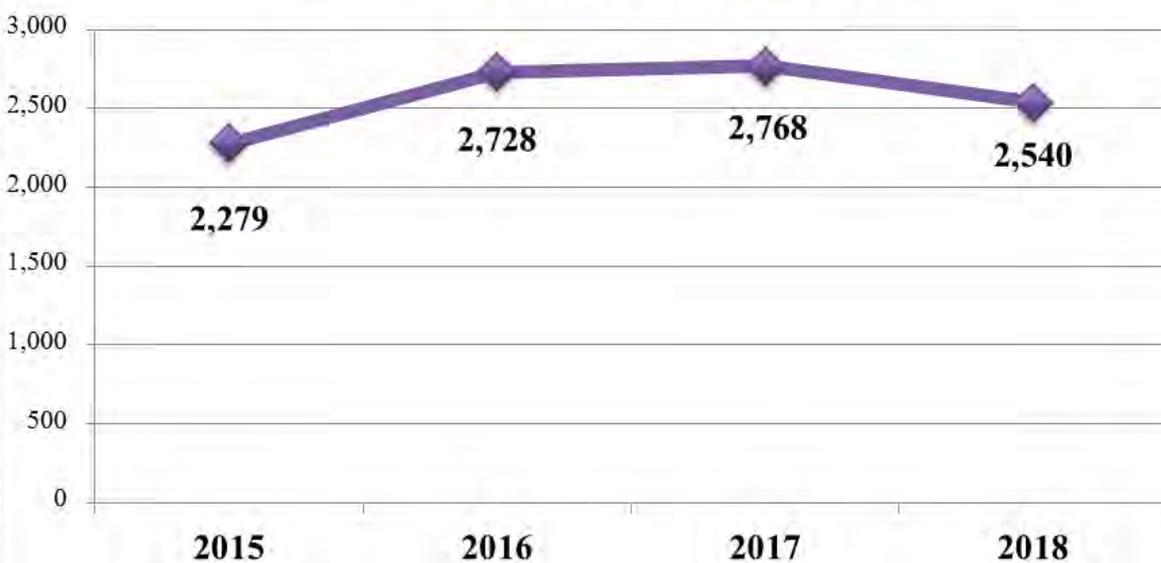


Comparison Statistics

PART I CRIME COMPARISON



PART II CRIME COMPARISON



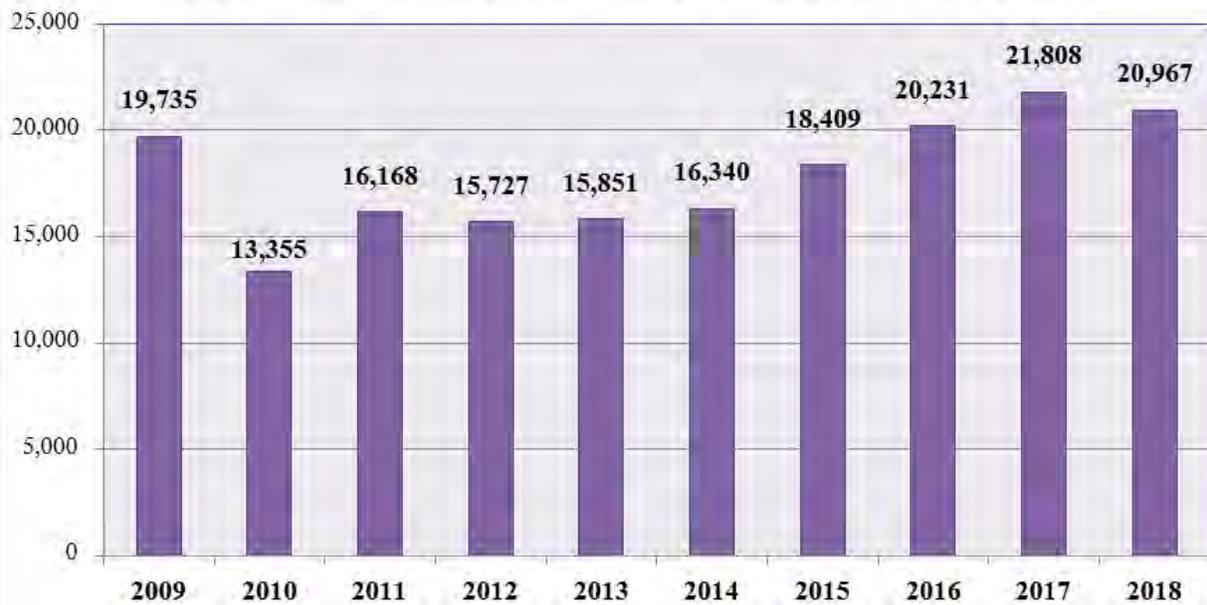


Comparison Statistics

ARREST COMPARISON

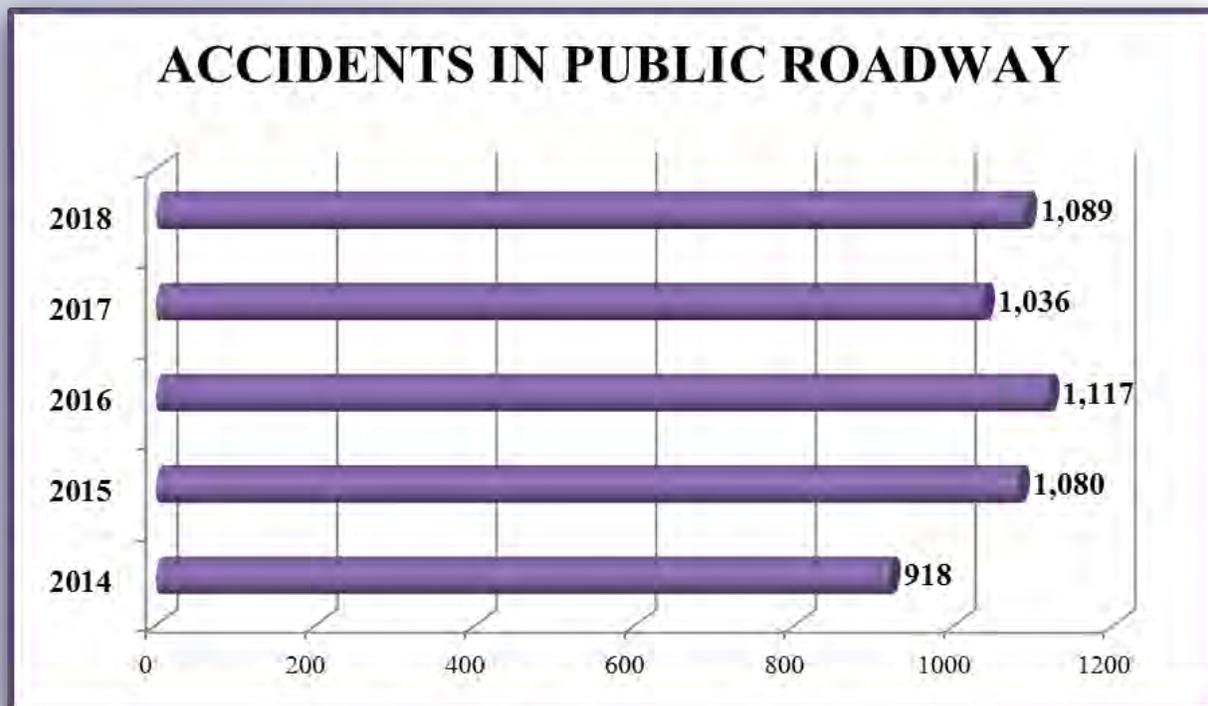
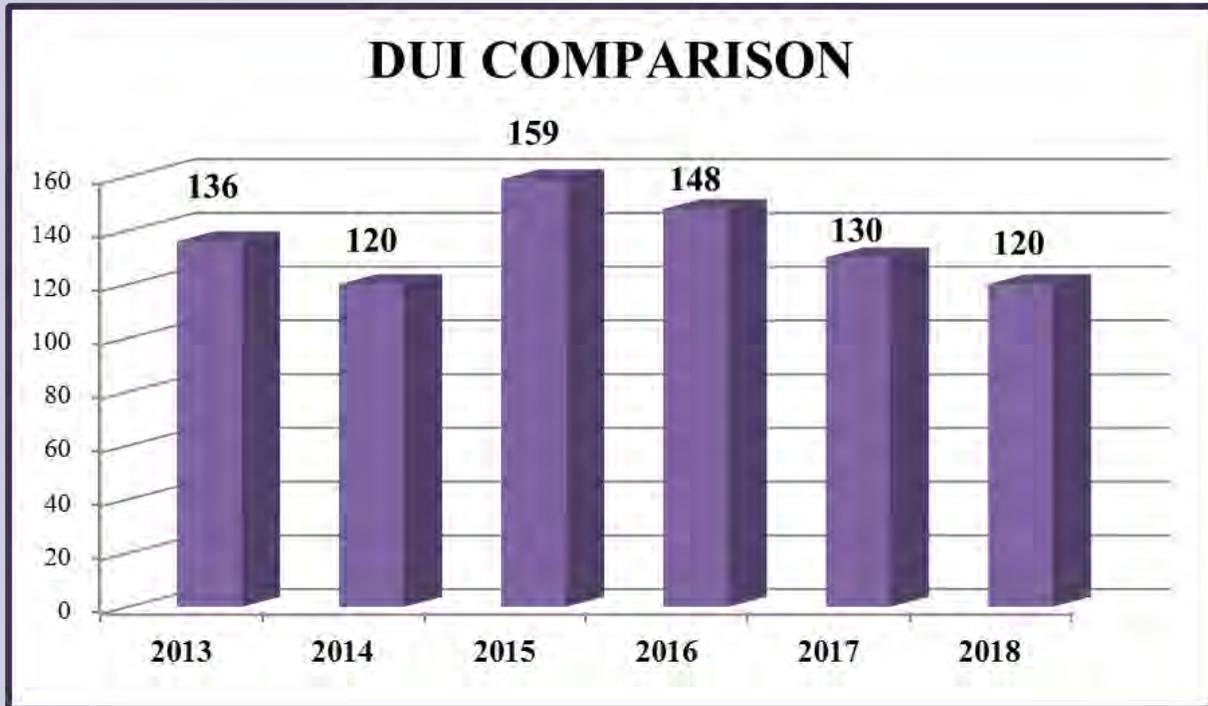


ANNUAL CALLS FOR SERVICE COMPARISON





Comparison Statistics





Records Division

Prepared by Records Division Manager Kim Schult

Police Records maintains the confidentiality and integrity of police reports, arrest and criminal history information both electronically and on paper. It handles requests for dissemination of information to other agencies, to the public and internally. The actions and decisions of the Police Records staff must comply with all City, Police, State and Federal laws, guidelines and confidentiality requirements. The data processed by Police Records deals with courts and the law, so Records' duties must be performed accurately and in a timely manner, often bound by state mandate.

The Police Records staff manages the front desk for the St. Charles Police Department six days a week, Monday—Friday, 15 hours per day; and 8 hours on Saturdays. The office is closed on Sundays and holidays. Currently, there are six part-time and four full-time civilian staff members that make up the Records staff. The Records Division Manager reports to the Deputy Chief of Administration.

Your friendly Records Staff





Records Division

ST CHARLES POLICE RECORDS DIVISION -- BY THE NUMBERS - 2018

1,441	ACCIDENT REPORTS <i>(Public & Private Property)</i>	Vehicle Crash Data Entry / State Reporting
1,906	ADMINISTRATIVE ADJUDICATION	Summons to Appear / Notice of Seizure / Findings and Decisions
851	ALARM PROCESSING	New alarm permits, false alarm letters, invoices
737	ARREST PROCESSING <i>(in-custody arrests)</i>	Process bail bond, tickets, fees, booking and charging documents for dissemination to the Clerk of the Circuit Court.
7,320	CASE REPORTS and SUPPLEMENTS	Review, amend and merge into computer records system
112	CITY CALL OUTS	After hours City public works emergency call outs
670	COURT ACTIVITY	Officers' Notice of Trials/ Depositions/ Cancellations/ Continuances / Subpoenas / Documents to City Prosecutor
6,714	DEMOGRAPHIC PROFILING	Data Entry/State Reporting for every traffic and pedestrian stop.
83	EXPUNGEMENTS <i>(court ordered)</i>	Process received petitions and completed court orders
429	FEE BILLING	Notices sent to City Finance to invoice for unpaid Booking Fees
Varies	FEE HANDLING, PROCESSING and TRANSFER	Fees for: Accident report copies, bike permits, booking, fingerprints, FOIA, registered sex offenders, solicitors, subpoena, towing, utility disconnect after-hours payments, vehicle impounds, and other miscellaneous fees.
737	FINGERPRINTS <i>(Arrest)</i>	Quality assurance review
597	FREEDOM OF INFORMATION	Review and process requests for Police records
301	IMPOUNDED VEHICLES	Process tow information/Notice of Seizure/ Findings and Decisions
116	INSURANCE REQUESTS	Accident report copies
114lbs	MEDICATION DISPOSAL <i>(pounds)</i>	Prescription drugs turned in for destruction by STC residents
418	RECORDS CHECKS	Military and US Government
1,386	RECORDS & EVIDENCE REQUESTS	Prepare and disseminate documents and CDs to Court, Corrections and Law Enforcement Agencies
25,000 +	SCANNED DOCUMENTS	Most of the records described above and below are scanned and maintained in an electronic format
92	SOLICITOR APPLICATIONS <i>(92 Commercial and 0 Charitable)</i>	Process application to include fees, criminal history and photo submissions for both Commercial and Charitable solicitation
13	TICKETS – OVERWEIGHT	Data Entry / Filing
2,360	TICKETS – CITY ORDINANCE	Data Entry / Filing
3,376	TICKETS – STATE/LOCAL UTC	Data Entry / Filing / State Reporting
5,966	TICKETS – WARNING	Data Entry / Filing
110	VACATION WATCH	Electronic notification entry and hard copy maintenance
98	VERBAL WARNINGS	Traffic stops, without a written citation
637	WARRANTS <i>(319 new and 318 served/recalled)</i>	Process new, served and recalled warrants



Special Services

Prepared by Special Services Commander Eric Majewski

The Special Services Unit (SSU) was formed in July of 2018 and is under the direction of a new Police Commander position. This commander oversees special events, traffic safety, and crime prevention and is under the direct supervision of the Deputy Chief of Administration.

The Special Services Unit consists of the following members:

- ⇒ 1 Commander
- ⇒ 1 Traffic Safety Officer
- ⇒ 1 Crime Prevention Officer
- ⇒ 1 Community Service Officer
- ⇒ 13 Crossing Guards (both full and part time as well as substitutes).

The SSU works to enhance the quality of life for residents and visitors through the safe and efficient movement of traffic in the city. The SSU works in support of the Patrol Division by providing traffic studies and analyses, solving neighborhood traffic and parking problems, and working closely with organizers to plan safe and successful special events.

Traffic Safety Officer

Officer Ben Devol completed his third year as the Traffic Safety Officer. He is a state certified Police Traffic Accident Reconstructionist and a member of the Kane County Accident Reconstruction Task Force. The Traffic Safety Officer (TSO) is a Sworn Police Officer specially trained in areas such as:

- ◇ Traffic Crash Investigation and Reconstruction
- ◇ Truck Enforcement.
- ◇ Solving Neighborhood Traffic Problems
- ◇ Community Education
- ◇ Child Safety Seat Technicians

TSO Ben Devol is assigned as a member of the City's Special Events Committee and the Development Review Team. In 2018, the following areas were among those where Ofc. Devol was assigned to analyze and address traffic and/or parking concerns:

- ★ Renaux Blvd Speeding
- ★ Dunham and Fighting Saints
- ★ 400 Valley View Dr.
- ★ 4th and McKinley
- ★ IL Central Bus Routing
- ★ 13th Ave Salvation Army Parking
- ★ Illinois Ave & 38th Ave crash data
- ★ Stop Sign Request Steeplechase
- ★ IL Street Pedestrian Crossing
- ★ Majestic Oaks Parking
- ★ Tanglewood Parking
- ★ Woodward Speed Limits
- ★ 1st Street Parking
- ★ Discount Tire Parking
- ★ S. Tyler Rd Pedestrian Crossing
- ★ 6th Ave and Indiana Ave
- ★ S. 7th and Oak St
- ★ N. Tyler and Allen Ln
- ★ Industrial Dr. Parking
- ★ Thompson Middle School Left Turn
- ★ Cranbrook Parking Signs



Special Services

Following are several charts with 2018 traffic information results. Two of the charts contain the top ten roadway and intersection crash locations for 2018; the third chart compares the difference between crash data from 2017 and 2018 as well as our overall enforcement efforts.

2018 Top Ten Roadway Crash Locations

Rank	Location	Total Crashes	Injury Crashes
1	600 S Randall Rd.	17	1
2	800 S Randall Rd.	15	3
3	2000 Lincoln Hwy.	15	1
4	0-99 Dunham Rd.	13	0
5	800 S Kirk Rd.	11	2
6	100 E Main St.	11	1
7	3800 E Main St.	10	2
8	500 S Randall Rd.	10	1
9	0-99 S Kirk Rd.	10	0
10	600 S Kirk Rd.	9	2
10	2000 W Main St.	9	0

2018 Top Ten Intersection Crash Locations

Rank	Location	Total Crashes	Injury Crashes
1	W Main St. / N 2nd St.	7	3
2	N 2nd St. / W Main St.	6	2
3	S 3rd St. / Prairie St.	6	0
4	N 2nd St. / State St.	5	2
5	S Randall Rd. / Prairie St.	5	1
6	S Randall Rd. / Lincoln Hwy.	4	2
7	N Randall Rd. / W Main St.	4	1
8	Prairie St. / S 3rd St.	4	1
9	S 2nd St. / Illinois St.	4	1
10	S Randall Rd. / Oak St.	4	1
10	Lincoln Hwy. / Bricher Rd.	4	0
10	Lincoln Hwy. / S Randall Rd.	4	0



Special Services

2018 Traffic Crash and Enforcement Analysis

CRASHES	2018	2017	% Change
Total # of Crashes on Public Roadways	1,012	1,036	-2%
Fatal Crashes (F)	0	1	-100%
Injury Crashes (PI)	129	150	-14%
Property Damage Only Crashes (PDO)	883	885	0
Hit and Run Crashes*	147	148	-1%
Pedestrian Crashes*	2	0	200%
Private Property Crashes	324	359	-10%

*These are also included in totals above under the appropriate classification (F,PI,PDO)

TRAFFIC ENFORCEMENT	2018	2017	% Change
Total Citations Issued	3,047	2,900	5%
Speed Related	1,141	1,298	-12%
Other Moving Violations	898	635	41%
Non-moving Violations	943	917	3%
Seat Belt Violations	50	25	100%
Child Safety Seat Violations	2	5	-60%
Overweight Citations	13	20	-35%
Written Warning Notices Issued	6,299	6,414	-2%

Total Traffic Arrests	425	474	-10%
DUI Arrests	114	135	-16%
Suspended/Revoked DL	184	185	-1%
Reckless Driving Excessive Speed	11	44	-75%
No Valid DL	116	110	5%
Zero Tolerance	0	0	0
Vehicle Impounds	214	292	-27%
Traffic Enforcement Index (TEI)**	17.21	14.17	21%

**The TEI represents the number of citations written for moving violations, in relation to the number of injury and fatal crashes.



Special Services

Community Service Officer

The St. Charles Police Department has one full-time Community Service Officer (CSO). The CSO is a civilian member of the Department who performs a variety of tasks in support of all divisions of the Police Department. Those tasks include but are not limited to:

- Animal complaints
- Motorist assists
- Traffic control
- Parking enforcement
- Minor traffic crashes on private property
- Ordinance violations
- Assisting with booking/processing of arrestees
- Responding to other non-criminal Calls for Service
- Daily transfer of documents between the department and agencies such as, The Kane County Circuit Clerk, The Kane County State's Attorney, and Tri-Com Central Dispatch.
- Child car seat checks
- Delivery of vehicles for maintenance and repair
- Transfer of evidence to and from state crime labs
- Evidence Processing and property control.



In 2018, CSO Ryan Beeter was assigned to 454 calls for service and issued 325 citations for various violations of city ordinances. This is a dramatic reduction in calls for service and citations issued caused by CSO Beeter's increased responsibilities pertaining to evidence processing and property control. CSO Beeter also played a key role in the operations of traffic management at each of the special events held throughout the year. This is CSO Ryan Beeter's 11th year of service to the department.

School Crossing Guards

The Crossing Guards work each school day to safely cross children at nine different locations. An additional seven crossing locations are staffed by Community Unit School District #303. The Special Services Unit works closely with the School District to train crossing guards and plan safe routes to school. The Crossing Guards also help with pedestrian crossing locations during special events. All Crossing Guards attend an annual training session and are outfitted with safety equipment provided by the police department.

Crossing Guard Richard Schrank stepped down after 14 years of service and his full time spot was taken by substitute Stan Jarosz at the beginning of the school year.





Special Services

Crime Prevention

Prepared by Crime Prevention Officer Jim Burden

Crime Prevention Officer

The Crime Prevention Officer position was moved from Investigations to the SSU and is held by Officer Jim Burden who is also a state certified Police Traffic Accident Reconstructionist and a member of the Kane County Accident Reconstruction Task Force. Officer Burden has held this position since 2016 and is in his 17th year of service. The Crime Prevention Officer (CPO) is a Sworn Police Officer specially trained in areas such as:

- ◆ Traffic Crash Investigation and Reconstruction
- ◆ Crime Prevention Through Environmental Design (CPTED)
- ◆ Security Assessment Specialist
- ◆ Community Education

Officer Jim Burden is assigned the duties of Crime Prevention and Crime Analysis, in addition to facilitating the instruction for the “Too Good for Drugs Program” in our local schools. He coordinates the annual Citizens Police Academy, the Youth Academy, Spanish CPA, Elder Watch Program and serves as a liaison to the Illinois Crime Analyst Association, St. Charles Youth Commission, Kane County Senior Services (Central Kane County-TRIAD), Child Safety Seat Technician, and the Kane County Hoarding Task Force.

Citizen Police Academy

The Citizen Police Academy has been a popular police department program, and perhaps is the most important community-relations tool used by the department. The curriculum makes use of both classroom instruction and outside demonstrations. The CPA is designed to give participants a better understanding of how the police department functions. It also has the added benefit of being a sounding board regarding how the department is meeting community needs and concerns. Subjects covered include criminal and narcotics investigations, domestic violence, arrest and court procedures, traffic stops, the SWAT team, crime scene processing and evidence collection, officer training and DUI enforcement, among several others. Each year the program is updated to accommodate the constantly changing dynamics of law enforcement. The classes were held once a week-meeting every Thursday from 6:30pm-9:30pm. The 2018 class had 15 applicants, of which all were accepted and all 15 graduated. Participants range in age from high school juniors and seniors to senior citizens. The 2018 class took place from March 15 to May 31.



Youth Police Academy

The fifth annual Youth Police Academy was held from June 11-15. The class targets kids aged 13-16 years old. Fourteen students applied and thirteen students participated in the 2018 class. The 25 hour course included a wide range of topics, including criminal law, traffic law, juvenile law, bullying, drugs, DUI



Special Services

investigation, Internet safety, personal safety, active shooter, and Taser deployment. Students were able to go hands on during a full day of crime-scene investigation and evidence collection. During a discussion about traffic stops, selected students were able to assume the role of a police officer, and conduct a mock traffic stop. All students also were certified in CPR and basic first aid thanks to assistance from the St. Charles Fire Department. Students also received a tour of the Kane County Judicial Center, and participated in a mock trial. The course ended with a graduation that was attended by participants' families. Each student received a certificate documenting their participation in the course. Each student also received a T-shirt with the department's patch free of charge, and the CPR certification was given free of charge thanks to funds provided by the St. Charles Youth Commission.



Spanish Citizen Police Academy



The first Spanish Citizen Police Academy was held from October 18 - November 8 at St. Patrick's Parish in downtown St. Charles. Approximately 40 people attended and instructors for the classes were Officer Luis Vargas, Officer Jose Jacobo, Officer Jennifer Larsen, and A.I.D. Social Worker Yesenia Herrera. This program was designed to build a relationship with our Spanish-speaking residents to help them feel more comfortable reporting crimes and helping us to solve crimes. The program appears to have been well received and we hope to host this

opportunity again in 2019.



Too Good For Drugs

In 2018, approximately 350 students between four Community Unit School District 303 elementary schools within the city participated in this drug and alcohol resistance program. The district schools that participated were Richmond Intermediate, Munhall, Lincoln, and Fox Ridge. The program consists of 10 lesson plans, and although only the last three deal with the effects of alcohol, tobacco, and marijuana, the first seven lessons provide valuable life skills to the students which include: goal setting, decision making, identifying/managing emotions, effective communication, bonding and relationships, managing mistakes, and dealing with peer pressure. This program helps to build students' confidence, self-esteem, and critical thinking skills.

Central Kane County TRIAD

The police department is a member of the Central Kane County TRIAD, which provides seminars and fellowship opportunities for seniors in central Kane County. The primary goal of the organization is to reduce the rate of crime against seniors in the area through education. Officer Burden serves as the representative for the police department. Throughout the course of the year, members of TRIAD provide seminars on a variety of topics including senior scams, fire and fall prevention, and personal safety.

Community Shredding Event

The police department hosted its sixth community shredding event on May 19, 2018 from 10 a.m. to noon.



Special Services

The purpose of the event was to help citizens cleanly and securely dispose of old paperwork that may contain important identifying information that could be used by thieves to steal somebody's identity. The city's shredding contractor, ProShred, was utilized. The event was sponsored by the City of St. Charles and Kane County Teacher's Credit Union. This has turned into an extremely popular and well attended event that people continuously inquire about throughout the year. Another event will be held in 2019.



D.E.A. Drug Take Back Event

The police department also participated in a prescription drug take back events on April 28 and October 27, 2018. These events provided the community with a valuable opportunity to dispose of unwanted / expired medication in a safe manner. Similar events will be held in 2019.

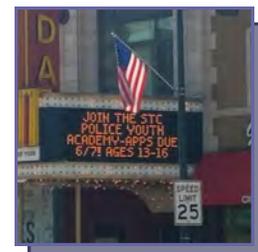


Crime Prevention Notices

The department's crime prevention notices were redone in 2018 and issued for many things such as open doors/windows, unlocked vehicles etc. New to the form is a box to check that lets the person/business receiving the notice know that their property was checked and everything was found to be in order. Overall 1,173 crime prevention notices were issued in 2018 by SCPD officers.

Services to the Community and Tours

During the past year, Officer Burden attended various civic events held in the community and spoke to different groups around town to include: Stranger Danger talks with kindergarteners at Kensington School (Wheaton) and Goddard School (St Charles); scam talks to seniors at Charlestowne Mall; active shooter presentations at COSTCO, Lazarus House, Bridges Montessori Academy, and Hickory Knolls Nature Center for park district staff members. He attended the St. Charles Park District's Big Truck Show and conducted security surveys at Midwest Powder Coatings, Farm Progress, and at a private residence. Officer Burden also provided six tours of the police department to scout troops in the community, attended a wellness fair at St. Charles North High School, and took part in career days at Wredling Middle School. In addition to the above mentioned events, he installed several child safety seats at the police station and attended the Chicago Auto Show to work the Child Passenger Safety Seat booth. Officer Burden made McGruff appearances in the St. Patrick's Day Parade, Cop on Top event at Dunkin Donuts, and at the PD for a 3 year old cancer patient (Make A Wish Foundation) and her family. He read to students at Lincoln School during "Read Across America" week, and spoke with kids and parents about safety at Bill Cho's TaeKwonDo. Officer Burden participated in the Open House at SCFD and talked about safety and scams at Bethlehem Lutheran Church, as well as hosted two D.E.A. Drug Take Back events and one shredding event.





Evidence

Prepared by Property Custodian Rusty Sullivan

CRIME SCENES AND EVIDENCE

Physical evidence can be anything which can establish relationships. Guns, knives and bloodstains are easily apparent but what about a simple date and time stamped cash register receipt? While not a proverbial smoking-gun this one object may or may not provide a timeline or lead as to who may be involved. There are countless other similar items in crime scenes that often necessitate man-hour intensive investigative efforts.

Look around the room you are currently in, start counting the total number of items present, from small paper clips to a nail in the wall and even up to large items of furniture. Now ask yourself how a first time visitor would know what belongs or what doesn't among all of these or what was involved in an alleged prior event that had not been personally witnessed. Combine these with items that are not readily visible to the human eye (DNA, prints, surface contaminate/dust disturbances) and you are beginning to understand what crime scene forensics/evidence recovery efforts entail.

Given all variables involved, we continually strive to be prepared in advance to deal with undetermined types of evidence that may be encountered at the various scenes being processed. Utilizing our own small crime laboratory, equipped with specialized equipment, we are able to process many different types of submitted evidence here locally. Cyanoacrylate (super glue) fuming, the application of specialty powders, chemicals or dye stains which can be used with our alternate forensic light sources for the potential recovery of identifiable fingerprints, are all within our capabilities. We can also use static electrical charges, gelatins or casting materials during the recovery and/or enhancement of dust prints or other footwear impression evidence. Chemicals which provide presumptive confirmation testing of drugs and/or suspected blood evidence are at our disposal. We possess many other similar tools to assist as needed.

In-house and Crime Lab assisted efforts often determine which of the many items recovered may or may not have related value (i.e. consider the presence/recovery of numerous victims' prints on their own property, disturbed during criminal incidents). Those items that are determined to have value are used to further the ongoing investigation or may later serve as potential demonstrative exhibits in a future court hearing or other decision-making review process.

Attendance at various outside specialized forensic training courses along with use of computer based webinars throughout this year give us the means to expand our existing skillsets which can benefit this community as related needs arise. Dedicated use of a specialty designed Sprinter van allows us to transport many (but not all) of the needed forensic supplies out into the field, where they can be used during the various investigative tasks being undertaken.

Multiple community member presentations continually help clarify the many differences between television type entertainment and the reality of actual forensic science being utilized to help victims.

Our department actively continues as a member of the Kane County Major Crimes Task Force. Police agencies county-wide jointly share specialized/technical resources in order to maximize response to what can be complex criminal investigations. Task force participation is reciprocal in that should our community ever need additional manpower and/or specialized resources they are only a phone call away. This year, we asked for and received task force assistance during an unfortunate vehicular homicide at Pheasant Run and again during a death investigation.

DIGITAL EVIDENCE

E-mail exchanges, internet research, mapping, messaging, photo sharing, social exchange, and video camera programs are just a few of the applications on our smartphones, tablets and other devices which are being utilized every hour of the day.

As with any technology, elements in our community can utilize these devices knowingly and at times unknowingly during criminal acts –these span the spectrum from a variety of simple misdemeanor crimes to



Evidence



homicides. The challenge to law enforcement is recovering and preserving data from these devices, while also factoring in software applications designed to conceal or destroy potential evidence.

Cell phones have become the most quickly adopted technology in the world. With every hardware and software version update, no single tool exists for data recovery off of all these widely varying makes and models, but we continue to expand our abilities to forensically capture digital evidence from witnesses, victims and of course the suspect's utilized mobile devices.

During this past year, we have recovered digital data for potential evidentiary use in cases like; death investigations, criminal sexual acts, child pornography/solicitation cases, missing juvenile, electronic harassment, illicit drug acts, residential burglary, motor vehicle thefts, retail theft, assisting other agencies and even just to return found electronic items to their lawful owners.

This year the department has trained additional digital evidence recovery specialists to keep up with the growing volume of digital evidence we encounter. Additionally, we utilized a Federal Government subsidy for equipment to aid in seized computer evidence recovery.

PROPERTY CUSTODIAN

The Property Custodian function is a multi-faceted one; the responsibility for maintaining integrity of all found items or submitted evidence is combined with the coordination of future investigative, crime lab submission or court related needs. A single fingerprint can be one of what may be dozens, or more, items recovered during a single case investigation. Using this as an example, this one recovered print will be handled by on-scene police personnel, an evidence custodian, a courier for transportation to a crime lab, processing by one or more lab personnel, and upon return, another courier, evidence custodian, etc. This all happens before it is to be handled by the States Attorney, possibly viewed by a defense attorney and accepted during trial by the court clerk. This one item has now been handled at least nine times and documentation, referred to as the chain of custody, must be completed for each of these individual instances involved. A single case with 20 pieces of evidence now entails numerous man-hours of dedicated work and recordkeeping that regularly occurs out of the public's view. This year the St. Charles Police Department welcomes a new full time property custodian with a background in technology, law enforcement and forensic investigation.

Evidence storage requires high levels of organization, effective warehousing type management and maximization of available space while considering health, safety and long term preservation of evidence concerns. Our facilities utilize fixed and moveable shelving units, lockers, refrigerators, freezers, a safe and a vault room in order to accomplish these goals.

An often unknown aspect of evidence storage involves our compliance with the numerous laws requiring items be appropriately maintained for periods as little as 6 months, up to 25 years or even indefinitely. In 2018 we were able to legally purge 697 items of evidence from our storage facilities, while we accepted 1,761 new items during this same period.

Annual quarterly audits ensure that our integrity efforts are continuously maintained. Audit results are subjected to not only internal command staff review but also that of outside agency inspectors via our on-going CALEA certification process.

PRESCRIPTION DRUG DISPOSAL

2018 marks the eighth year of the prescription drug disposal program and we were able to safely dispose of approximately 196 pounds of drugs during this time. Of this, 82 pounds were collected in partnership with Northwestern Medicine from the DEA's national prescription drug take back day. Our efforts continue to be a great feat, if one stops and considers where these drugs could have gone otherwise if this program were not in place. We continue to promote this environmentally safe and controlled disposal of unwanted or unneeded drugs in order to reduce or eliminate any related drug based catastrophes.



Criminal Investigations

Prepared by Investigations Commander Chuck Pierce

The Criminal Investigations Division serves in various roles. The primary function is to provide investigative support to the Patrol Division. Reported incidents are screened to identify those cases that require additional follow-up that would exceed the patrol division resources. Solvability factors such as potential suspects, evidence, crime patterns, etc. are evaluated when determining when to assign a case for additional follow-up work. These assignments would include cases requiring multiple interviews, out-of-town follow-ups, extensive crime scene work, and ongoing surveillance activities. These investigations can vary in duration before a case is successfully investigated or closed. A case is closed or deemed inactive after all potential leads have been exhausted.

The Criminal Investigations Division staffing consisted of the following personnel during 2018:

- 1 – Commander
- 4 – General Assignment Detectives
- 2 – School Resource / Juvenile Officers (one assigned to each of the 2 high schools)
- 1 – Narcotics Detective (North Central Narcotics Task Force – Illinois State Police)
- 1 – Civilian Administrative Assistant



General Assignment Detectives worked 276 cases in 2018, compared to the 282 cases in 2017. The overall case clearance rate for 2018 was 31% with 47 arrests compared to 34 arrests in 2017. 39 cases assigned during 2018 remained in a “pending additional investigation” status at the end of the year.

The following are highlights of cases worked and related job functions performed by investigators in 2018:

- ⇒ Execution of numerous search warrants and Grand Jury subpoenas for evidence / property recovery and investigative case support
- ⇒ One Homicide which resulted in the arrest and charging of the offender
- ⇒ (22) Sexual assault and /or abuse investigations
- ⇒ Ongoing compliance-based home visits of registered sex offenders, in addition to sexual predator compliance checks during local carnivals, festivals, and child-specific holidays such as Halloween, Easter, and Christmas. We are proud to announce that there were no compliance violations this year.
- ⇒ (1) Online sexual predator investigation
- ⇒ Ongoing compliance and license inspections of local massage establishments were conducted resulting in (0) arrests for prostitution and the revocation of (0) massage establishment business licenses
- ⇒ (10) Death investigations – non-criminal
- ⇒ (3) Armed robbery investigations; compared to (5) in 2017
- ⇒ (0) Arsons, down from (3) the previous year
- ⇒ (13) Motor vehicle thefts; compared to (16) in 2017. Eight (8) of the 2018 thefts were in relation to identity thefts committed at car dealerships where the offenders purchased the cars with false identification.
- ⇒ (77) Burglary from motor vehicles; compared to (68) in 2017 and (96) in 2016. Many of these



Criminal Investigations

incidents were entry to unlocked vehicles. Crime prevention press releases, social media alerts and web site reminders were published, alerting the public on ways to protect their valuables.



- ⇒ (19) Residential burglary investigations; compared to (14) in 2017
- ⇒ (12) Burglary / Attempt burglary to commercial establishments; compared to (17) in 2017
- ⇒ Numerous incidents of criminal damage to property / criminal damage to vehicles
- ⇒ Numerous city employment background investigations for probationary police officers, firefighter / paramedics, and dispatcher candidates
- ⇒ Liquor license and business renewal applications; liquor, massage and video gaming establishment site inspections; licensing background investigations, and special event applications
- ⇒ Numerous assists to outside agency investigations
- ⇒ Alcohol establishment compliance checks and tobacco compliance checks were ongoing throughout the year. There were (0) citations issued for alcohol sale related non-compliance which is down from (2) in 2017. There were (3) citations issued for underage tobacco sales compared to (0) in 2017. St. Charles Police Department works closely with vendors to provide educational information and insure continued compliance.
- ⇒ Numerous thefts, deceptive practice, credit card, and assorted fraud based offenses. (10%) of the cases investigated by detectives in 2018 were based on some form of theft, fraud or deceptive practice, compared to (17%) in 2017. Many investigations involved multiple offenders committing multiple offenses; activity which accounted for a total of (208) reported offenses compared to (225) in 2017.
- ⇒ St. Charles Police Department works closely with the Cook County Regional Organized Crime Task Force (CCROC), our Federal partners, and other area task forces and investigators to identify individual offenders and organized groups involved in high dollar retail thefts, frauds, and other pattern crimes. CCROC is a partnership between numerous retail organizations, regional law enforcement, and prosecutors.
- ⇒ Numerous Identity Theft reports were filed with (3) investigations being conducted locally.

Drug and Crime Tip Line

The "Tip Line" has proven to be a viable resource and has been actively utilized by residents for a variety of crime related issues. This program allows individuals to submit drug and crime related information easily and anonymously. The "Tip Line" also allows for the submission of photographs to assist investigators. These tips are reviewed immediately upon receipt, researched, and assigned accordingly. Anyone can access the Tip Line on the City of St. Charles website, the Police Department main page, the Investigations Division link, or by simply calling 1-866-378-4267.



In 2018, the St. Charles Police Department started to utilize the website, IDThisPerson.com. The website allows police departments to post photographs of crime suspects that could not otherwise be identified in the investigation. Over the course of the year, St. Charles Police received (15) tips on various photographs that led to the positive identification of (4) individuals that were not previously known to the Department.





Criminal Investigations



Investigations Assignments and Duties

The department continues to staff a full-time position with the North Central Narcotics Task Force. That unit was involved in numerous narcotics related investigations throughout the region, in addition to (20) Narcotics related investigations in St. Charles. These efforts resulted in the execution of (6) search warrants, a total of (7) arrests, and the seizure of assorted narcotics, related drug equipment/paraphernalia, weapons, vehicles, and U.S. currency.

Detective Bill Tynan served as liaison to the St. Charles North High School.



Detective Bridget McCowan served as the liaison to St. Charles East High School and is a member of the department's Crisis Intervention Team.



Liaisons provide similar services to all area middle schools, as needed. Liaisons oversee juvenile based initiatives for the department to include referrals to the Juvenile Justice System and alternative programs such as community restitution opportunities, the Turning Point Diversion Program for first time offenders, and the Kane County Peer Jury program.

Detective Eric Bauwens served as a general assignment Detective. He manages the sex offender registration and compliance program for St. Charles, as well as the massage establishment compliance initiative. He also serves as a member of the combined Kane County Accident Reconstruction Team and as an Evidence Technician with the Kane County Major Crimes Task Force.



Detective Rob Vicicondi served as a general assignment Detective. Det. Vicicondi serves as a defensive tactics instructor for the department.

Detective Tim Ocasek served as a general assignment Detective. Det. Ocasek serves as a defensive tactics instructor for the department and is a department representative on ILEAS Mobile Field Force.

Detective David Ketelsen served as a general assignment Detective. He also serves as a department liaison to the F.B.I Terrorism Intelligence Task Force (T.L.O.C.), the Cook County Regional Organized Crime Task Force (CCROC), and is a member of the Kane County Major Crimes Task Force.

Commander Chuck Pierce oversaw operations for the Investigations Section for 2018. In that role, he was responsible for coordinating major incident response and investigation, liaison with agencies county-wide, and the supervision of organization members and their training.



The Criminal Investigations Division participates in ongoing monthly intelligence and case briefings with several area Investigators Associations. St. Charles has led the Fox Valley Investigators Association monthly meetings for more than 20 years. Investigators

from Kane County, as well as surrounding counties, municipalities and Chicago based federal agencies routinely attend these meetings at the St. Charles Police Department. The level of cooperation, collaboration, and resources generated by this partnership has provided tremendous benefits to this agency, as well as all involved in this partnership.



Kane County SWAT & ILEAS

Prepared by SWAT Member Chuck Crumlett & ILEAS Member Mike Karnath

Kane County SWAT

The Multi-Jurisdictional Kane County SWAT (Special Weapons and Tactics) team completed another successful year in 2018. As usual, the team added and lost operators. Entry team leaders Chris Peeler and Mike McCowan both retired from their SWAT team positions after many years of service. Their abilities to lead and strive for excellence, not only for themselves but also all around them, will serve them well in their new endeavors. Chris Peeler has been promoted to Specialty Units Coordinator at the Kane County Sheriff's Department and SWAT Team Coordinator. Mike McCowan was promoted to Sergeant at the St. Charles Police Department. Bob Kenders of the Geneva Police Department also retired from the Kane County SWAT team as he was also promoted to Sergeant.



The Kane County SWAT team is comprised of nine different police agencies, two fire departments, and three independent physicians. The St. Charles Police Department added two new operators to replace the promoted Mike McCowan and Cory Krupke. St. Charles Officers Luis Vargas and Steve Woloszyk were welcomed on to the SWAT team in March. Luis Vargas's time was short lived as he retired shortly after to take a position with the US Marshals. Steve Woloszyk has taken a position on the Sniper team. Chuck Crumlett continues to serve as an Assistant Entry Team Leader.

The SWAT team was activated for the service of multiple high risk search warrants in 2018. In August, the SWAT team assisted Batavia with a suicidal subject armed with a shotgun. In September, the SWAT team was called out to Sugar Grove to assist with an armed subject involved in a domestic dispute. In July, the team responded to a barricaded subject who was armed with a rifle and a shotgun.

The Kane County SWAT team continues to push itself during our bi-monthly training. This year the team trained on firearms proficiency, close quarters battle (CQB), hostage rescue, vehicle assaults, armored vehicle operation, rappelling, fire suppression, and tactical medicine. All Operators are required to pass a physical agility test twice a year. The SWAT team also conducted an aggressive three-day training course at Fort McCoy in Tomah Wisconsin.

ILEAS

The Department has two members involved in the Illinois Law Enforcement Alarm System (ILEAS). Formed in response to the September 11th attacks, the ILEAS provides rapid, organized, and disciplined response to civil disorder and public safety emergencies.

ILEAS team members Timothy Ocasek and Michael Karnath were put on stand-by for several events throughout 2018. They were deployed in support of the first annual Gay Pride Parade in Aurora, IL and also participated in multiple training events throughout the year to prepare for protests, search and rescue, and natural disasters. Ocasek and Karnath are eager to continue to support ILEAS.





Training

Prepared by CALEA & Training Coordinator Guy Hoffrage

The St. Charles Police Department recognizes the importance of training and is continually striving to ensure sworn officers and civilian staff are provided with the knowledge and education to perform their service to the community in a professional and safe manner.

In 2018, St. Charles Police Department personnel received 9,753 hours of job related training. This number reflects a 10.6% decrease in the number of training hours attained in 2017.

St. Charles police officers work a 10.25-hour workday. The 10.25-hour day allows for an overlap day once a week in which all officers are scheduled to work. All officers have been divided into two teams and are provided, on average, with a 10.25-hour training day once a month.

The Department maintains a training goal of 40 hours of training per year for each full time sworn officer and 24 hours of training per year for each full time civilian employee. 100% of our sworn officers and 22% of our civilian personnel met or exceeded that goal. It should be noted that many of the Department's civilian employees are part time personnel. Our commitment to training personnel is proven.

In-house training remains an integral part of our training program. Quarterly firearms training along with Tactical Simunitions provide our officers with basic firearms handling skills and realistic scenario based training to place officers in stressful use of force situations to sharpen their tactical thinking and reactions. This group training promotes a team concept and approach to problem solving.

Our annual training program addresses a variety of topics most of which are driven and required by CALEA. These topics include but are not limited to:

- ◆ Use of Force
- ◆ Firearms training and qualification
- ◆ Less than Lethal Weapons
- ◆ Vehicle Operations
- ◆ Control Tactics
- ◆ Bias Based Profiling
- ◆ Holding Facility/Fire Suppression
- ◆ Bloodborne Pathogens

State Mandated Training

Recent changes in the law mandated that all sworn officers must receive training in the following areas: Constitutional and proper use of law enforcement authority, Procedural Justice, Civil Rights, Human Rights, and Cultural Competency. To comply with these mandates, all sworn officers completed online training through the Illinois Training and Standards Board Executive Institute.

NEMRT Training

North East Multi Regional Training continues to be one of the most economical training resources for our Department. In 2018, 38 employees attended 26 NEMRT courses for a total of 912 hours. The annual NEMRT membership is \$90.00 per member.

The St. Charles Police Department hosted 5 NEMRT classes in 2018: ARIDE (Advanced Roadside Impaired Driving Enforcement), Supervising and Managing the Field Training Process, Asset Forfeiture Seminar, Lead Homicide Investigator Course, and Less Lethal Executive Forum.

Northwestern University Center for Public Safety

Sergeant Kuttner attended the School of Police Staff and Command for a total of 400 hours. Sergeant Lamela, Sergeant Krupke, Sergeant McCowan and Sergeant Runkle attended Supervision of Police Personnel for a total of 320 hours.



Training



CAREER DEVELOPMENT/TRAINING RESOURCES

Some of the training resources are, but not limited to:

- ◆ North East Multi Regional Training, Inc. (NEMRT)
- ◆ Northwestern University Center for Public Safety (NUCPS)
- ◆ Suburban Law Enforcement Academy (SLEA)
- ◆ Police Training Institute (PTI)
- ◆ Law Enforcement Training, Inc.
- ◆ Kane County State's Attorney's Office
- ◆ DuPage County State's Attorney's Office
- ◆ U.S. Department of Justice
- ◆ The Federal Bureau of Investigation
- ◆ Northwest Police Academy
- ◆ Street Smart Seminars
- ◆ TASER International
- ◆ Kane County Office of Emergency Management
- ◆ ILEAS
- ◆ Illinois Division of International Association for Identification
- ◆ Illinois Truck Enforcement Association
- ◆ Illinois State Police
- ◆ Illinois Attorney General's Office
- ◆ Illinois Secretary of State
- ◆ Illinois Association of Traffic Accident Investigators

Accident Investigation/Training and Traffic Control

The St. Charles Police Department is committed to its effort to make St. Charles a safer place to live and work by attending 547 hours of training in the area of traffic accident investigation along with traffic control.

Investigations

The Detective Division is continually called upon to investigate a wide variety of crimes and in an effort to stay current with the latest techniques and trends, detectives attended 410 hours of training in 2018 in addition to the monthly in-house training.

Firearms Training/Use of Force

- ⇒ All sworn officers participated in firearms training conducted quarterly.
- ⇒ All sworn officers attended rifle training.
- ⇒ All sworn officers attended Tactical Simunitions training.
- ⇒ All sworn officers participated in Control Tactics training held quarterly.
- ⇒ All sworn completed the annual Use of Force examination.
- ⇒ All officers completed TASER recertification.
- ⇒ All sworn officers completed a Pepperball Refresher course.
- ⇒ All sworn officers completed OC and Baton Refresher training.
- ⇒ Off duty weapons qualification and training was provided to all sworn officers that own/carry off duty firearms.

SWAT Team

The St. Charles Police Department has teamed with the Kane County Sheriff's Office to maintain an emergency SWAT Team in the event of an active shooter, barricaded gunman or similar event occurring. SWAT officers trained, on average, twice a month for a total of 678 hours to maintain their state of readiness.



Training

In-House Training

The 10.25-hour schedule provides an opportunity for In-House training at little or no additional expense to the Police Department. In addition to the previously listed firearms and use of force topics, the following are topics of instruction provided to all sworn personnel with the exception of those personnel off on benefit time or attending court when the instruction was offered:

- * Mental Illness Refresher
- * CPR Recertification
- * NARCAN Recertification
- * Shoulder Injury Prevention
- * Standardized Field Sobriety Testing
- * Fire Suppression
- * HAZMAT Updates
- * Holding Facility training
- * Shattered Stars (Emotional Support) training
- * Evidence Awareness/Barcoding Rollout
- * Law Review

The St. Charles Police Department was able to gain additional training by serving as a host site for police training. 24 officers attended a variety of classes free of charge in exchange for the use of the training room and/or the St. Charles Police Department Public Safety Training Facility.

Accreditation

The St. Charles Police Department has been accredited by the Commission on Accreditation for Law Enforcement Agencies (CALEA) since 1989. It was one of the first agencies in the State of Illinois to become nationally accredited.

In 2018, the department began a new on-line annual assessment program as part of a 4-year re-accreditation cycle. This year one remote web-based assessment included 77 standards (approximately 25% of all required standards) from the CALEA Standards for Law Enforcement Manual. Compliance was verified in each of those areas.





Community Restitution

Prepared by Restitution Coordinator Francisco Fregoso

The Community Restitution Program is overseen by Restitution Coordinator Francisco Fregoso. Unique to the county and surrounding areas, the program was created to serve as a place where people who committed minor offenses could have the opportunity to work off their sentence in lieu of serving jail time. For this reason, the number of hours each defendant works reflects the type of offense they committed.

In December 2017 the program restarted again after a brief hiatus. Since then, the program has proven to be an important contributing asset to the Police Department, the City of St. Charles, and its residents. Francisco has revitalized the program with a positive approach and assists participants to find purpose in their actions and pride in the work they perform. Currently, the program is operating five days per week which gives defendants the opportunity to fulfill their sentence while minimally interrupting their work and school schedules.

The program is operated as a work day. Defendants arrive early in the morning and are assigned tasks which are necessary for the community. These tasks would otherwise be completed by private contractors which would impact the City's budget. Following are examples of some of the noticeable accomplishments for 2018:

- ★ 20 gallons of paint used to cover graffiti.
- ★ Daily pick-up of trash from the downtown area, public parking lots, and three parking garages.
- ★ Collected 2,714 bags of trash from 55 right-of-ways.
- ★ Emptied over 37 trash bins from around the City on a daily basis.
- ★ Regularly wash City vehicles.
- ★ General maintenance to police department properties.
- ★ Mowing, general landscaping, and snow removal from 22 abandoned or foreclosed properties and 9 City-owned properties.
- ★ Provided assistance to the Kane County's Recycling program throughout the year, which resulted in 122,000 pounds of recycled waste.
- ★ Clean-up during and after parades and special events.

In 2018, 218 assigned defendants worked a total of 6,163 hours resulting in \$92,445.00 total savings for the City, which would have otherwise been paid to private contractors to perform the work. 122 defendants were able to complete the program within their time assigned. This figure is calculated using the average of the state minimum wage and an entry level laborer for the City.

In addition to fulfilling the needs of the City, the Restitution Program had the opportunity to take its mission a step further and has helped several elderly and disabled residents who are unable to upkeep their properties due to health issues or injuries. Additionally, program participants had the unique opportunity to assist a non-profit organization. The defendants, along with volunteers, packed 186,840 meals to feed starving children in third-world countries. The end result was more than packing food for the needy; they worked with a sense of pride, honor, respect, teamwork, communication, and service to others, everything that the Community Restitution Program stands for.

In an effort to uphold the guiding principles of the City of St. Charles, the Restitution Program is dedicated to working with City departments to identify current and future needs to enhance the City's impeccable repute.





Social Services

Prepared by Yesenia Herrera MSW, ICDVP

The St. Charles Police Department continues to partner with A.I.D. (Association for Individual Development). Yesenia Herrera, employed by A.I.D., has office hours at the Police Department two days a week and works closely with officers on a multitude of different social services cases. In 2018, Yesenia accumulated a total of 228 cases and 505 clients. These figures more than corroborate the need for a social worker at the Police Department. The department is excited to have dedicated space for this social worker partnership at the new facility, scheduled to open at the end of 2019.

The role of a police social worker is to liaison with the Police Department, the community, and the various social service agencies that serve our residents. A police social worker does not provide long-term counseling, but rather assesses the quality of life issues brought to the attention of the Police Department, attempts to stabilize those issues and provides the proper referrals necessary to bring the situation at hand to a successful conclusion or at least a manageable situation moving forward.

Examples of issues/situations in which a police social worker would be utilized:

- * Mental health issues
- * Chemical and/or substance abuse
- * Victim advocacy
- * Neighbor mediation/conflict resolution
- * Hoarding
- * Elderly services
- * Youth services
- * Domestic Violence/Orders of Protection
- * City liaison with area social service agencies



The St. Charles Police Department was recognized by A.I.D. for their outstanding Community Partnership

Crisis Intervention

The St. Charles Police Department realizes that mental illness is an enormous problem in our society today and consists of a broad spectrum of illnesses. It is vital that all sworn personnel are trained in CIT (Crisis Intervention Team) matters to effectively address the individuals suffering from these illnesses. Currently, the department has 19 sworn personnel who make up the Crisis Intervention Team. They are:

- | | |
|---------------------------|-----------------------------|
| ★ Deputy Chief Erik Mahan | ★ Officer Scott Coryell |
| ★ Commander Eric Majewski | ★ Officer Russell Haywood |
| ★ Sergeant Dan Kuttner | ★ Officer Jennifer Larsen |
| ★ Sergeant Rich Clark | ★ Officer Johnathon Losurdo |
| ★ Sergeant Cory Krupke | ★ Detective Bridget McCowan |
| ★ Sergeant Drew Lamela | ★ Officer Rick Murawski |
| ★ Sergeant Brett Runkle | ★ Officer Marty Sheets |
| ★ Officer Melinda Anyon | ★ Detective Bill Tynan |
| ★ Officer Brooks Boyce | ★ Detective Rob Vicicondi |
| ★ Officer Dawn Churney | |

It is a priority of the department, and most police departments, to have all officers trained in this subject matter.



Special Olympics



The Special Olympics Mission is to “provide year-round sports training and athletic competition in a variety of Olympic-type sports for children and adults with intellectual disabilities, giving them continuing opportunities to develop physical fitness, demonstrate courage, experience joy and participate in a sharing of gifts, skills and friendship with their families, fellow Special Olympic athletes, and the community.”*

Special Olympics is a non-profit program that began in 1968 with a total of 1,000 athletes from the U.S. and Canada. Now there are more than 4.5 million athletes in 170 countries. To date, there are more than 23,000 athletes with intellectual disabilities and nearly 20,000 Young Athletes ages 2-7 with and without intellectual disabilities served in Illinois alone! That service is provided by more than 45,000 volunteers and coaches in 18 areas throughout the state. Special Olympics Illinois does not charge athletes or their families to participate in the program. The program relies on the generous donations from a variety of fundraising activities. The Law Enforcement community has been a long-time partner of Special Olympics through the Law Enforcement Torch Run (LETR). LETR has raised more than \$47 million since 1986*.

The St. Charles Police Department takes an active role in fund-raising and the promotion of this program. Each year a number of events are held throughout the community to raise much needed funds. Events in 2018 included the *Polar Plunge*, *Cop-on-Top*, in partnership with *Dunkin Donuts*, *Butter Burgers and Badges*, in partnership with the west side St. Charles *Culver’s*, and *Zanie’s Comedy Night*, in partnership with *Zanie’s Comedy Club* at Pheasant Run Resort. It was our 16th straight year of fundraising through the sale of raffle tickets for a brand new custom Harley Davidson Motorcycle.

The department raised **\$13,758.97** in 2018 and over \$140,000 for the charity during the past 16 years. All proceeds go directly to Special Olympics athletes and their programs. This would not have been possible without the hard work of all who volunteer their time and energy and through the generous donations from those in the community who faithfully support this program. Our goal is to receive at least \$15,000 in donations for 2019! Please contact Officer Jen Larsen at 630.443.3830 or jlarsen@stcharlesil.gov to find out how you can help support this remarkable charity.

*www.specialolympics.org/about/our-mission

“I want to thank the officers and staff who support Special Olympics athletes through their many Torch Run activities and fundraisers—Sincerely, David L. Kelly” (Special Olympian)





TRICOM

Prepared by Tri-Com Director Nicole Lamela

During 2018, Tri-Com processed 136,742 inbound and outbound telephone calls, which resulted in 118,411 calls for dispatch. Out of the total calls, 40,296 were calls received via the 9-1-1 emergency number. 70% of Tri-Com's 9-1-1 calls were received from wireless devices.

Calls for service by community and contract agency in 2018 were:

- ◆ St. Charles – 27.12%
- ◆ Batavia – 20.26%
- ◆ Geneva – 17.15%
- ◆ Tri-City Ambulance – 6.55%
- ◆ Elburn and Elburn FPD – 6.71%
- ◆ Sugar Grove and Sugar Grove FPD – 6.16%
- ◆ North Aurora FPD – 1.85%
- ◆ Waubensee Campus Police – 0.09%
- ◆ South Elgin Police – 14.11%



Staffing

Tri-Com is authorized to hire 20 full-time dispatchers and currently has four immediate openings. One trainee made it out of training in January 2018, and 2 in October 2018. By the end of 1st quarter 2019 2 more will graduate from training, and Tri-Com will hire four new employees in 2nd and 3rd Quarter of 2019. Hiring and retention continues to be a challenge in this industry with an average turnover of 19% nationwide. Staff plans to test every other month in 2019 in an effort to have plenty of candidates in the pipeline when vacancies occur.

Collective Bargaining

The current labor contract will expire April 30, 2021.

Budget

The budget increase this year is approximately 1.39%. State 9-1-1 revenue was increased this year from \$.50 a phone line to \$1.50 a phone line. Revenues received from Tri-Com increased by 1.8%. This increase was passed on to the users and the dispatch fees went down over all 6%. Tri-Com received reimbursement for training from the ETSB for EMD continuing education.

Fiscal Year 2018 Projects

Radio Infrastructure – The Tri-Com Board of Directors entered into a contract with Motorola to purchase the StarCom21 radio system. Tri-Com will work with Motorola throughout 1st and 2nd quarter 2019 to have a successful implementation of the system by 3rd Quarter 2019 for all police and fire agencies dispatched by Tri-Com.

Text to 9-1-1 – Text to 9-1-1 was deployed in Kane County on March 1, 2016. All callers are strongly urged to **“Call if they can, text if they can’t!”** Tri-Com received 13 texts for assistance and 13 accidental texts in the year of 2018.

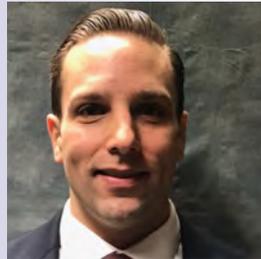


Employee Updates

Welcome to those who joined us in 2018...



Officer
Niki Diehl



Officer
Joe Gaske



Officer
Rick Jackson



Officer
Freddy
Delgadillo



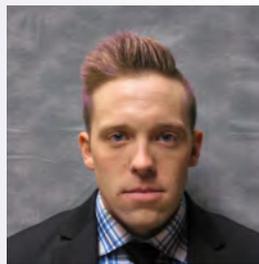
Officer
Jason
Wessendorf



Officer
Bryce
Rentschler



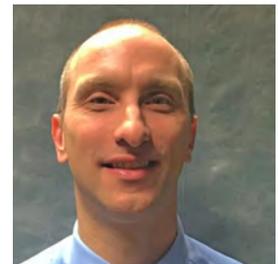
Officer
Tom Fawkes



Officer
Matt Kraus



Police Records
Specialist (P/T)
Krystal Reiser



Property Custodian
& Forensic
Investigator
Mike Wojcik

...and best wishes to those who left us.



Deputy Chief
Dave Kintz
retired after
almost 28 years
with the St.
Charles Police
Department.



Officer
Craig Bahe
retired after
31 years with
the St. Charles
Police
Department.



Detective
Tim Beam
retired after
almost 28 years
with the St.
Charles Police
Department.



Crossing Guard
Richard Schrank



Officer
Matt McGregory



Officer
Brian Oko



Officer
Luis Vargas



Police Records Specialist
Mallory Bryant



Awards

Award of Merit

Officer Jerry Schomer

Lifesaving Award

Officer Craig Bahe
Officer Dawn Churney
Officer Jennifer Larsen

Commendation Award

Officer Scott Coryell
Officer Steve Heike
Officer Mike Karnath
Sergeant Mike McCowan
Officer Matt Phillips (2)

Department Letters of Appreciation

Detective Eric Bauwens, CSO Ryan Beeter, Officer Scott Coryell, Officer Niki Diehl, Officer Joe Dony, Officer Joe Gaske, Commander Mike Griesbaum, Yesenia Herrera, Officer Rick Jackson, Officer Jose Jacobo, Officer Mike Karnath, Detective Dave Ketelsen (2), Sergeant Cory Krupke, Officer Jennifer Larsen (2), Deputy Chief Erik Mahan (2), Sergeant Mike McCowan, Liz Mendoza, Detective Tim Ocasek, Officer Matt Phillips (2), Commander Chuck Pierce (2), Officer Mike Redmann, Nancy Ricotta, Officer Josh Rowoldt (2), Sergeant Brett Runkle (2), Kim Schult (2), Officer Anthony Squillo, Rusty Sullivan, Detective Bill Tynan, Officer Luis Vargas (3), Detective Rob Vicicondi, Officer Steve Woloszyk, Kathy Young

Thank you for your service!

5 YEARS

Tim Ocasek
Rob Vicicondi

10 YEARS

Ryan Beeter

15 YEARS

Bill Tynan

25 YEARS

Bridget
McCowan

30 YEARS

Marty Sheets

The St. Charles Police Department would like to congratulate the following Officers for earning Certificates of Appreciation from AAIM: Alliance Against Intoxicated Motorists:

CRAIG BAHE
CHUCK CRUMLETT
JOE DONY
JOHNATHON
LOSURDO

RICK MURAWSKI
TIM OCASEK
MATT PHILLIPS
MIKE REDMANN
LUIS VARGAS

Way to Be

Craig Bahe, Sara Cass, Dawn Churney,
Francisco Fregoso, Jennifer Larsen, Troy Peacock



Community Kudos

“A big hug to you for your above and beyond the call of duty actions!”

“Thank you for patrolling our neighborhoods and keeping us safe.”

“Thank you for allowing me to participate in the ride-along program. This was certainly a positive experience for me and something I will remember for a long time.”

“Officer Dony is an excellent example of what we want our police to be!”

“Thank you for all you do for the community.”

“I commend your police department in your efforts to prevent crime...thank you Officer Wessendorf!”

“What the Public Safety services of St. Charles did for our family will never be forgotten, and we value you all greatly.”

“For their graceful handling of an on-going situation, their genuine concern for the individual's well-being, and their general strength of character, Officers Bahe and Churney stand as shining examples of police excellence.”

“Officers Phillips, Woloszyk & Vargas are a credit to your department and community.”

“Officers Haywood & Boyce—thank you so much for your compassion and care.”

“The two officers that came to our house (Officers Dony & Kramer) were outstanding!”

“I feel blessed to call St. Charles my home (and workplace) and to know that kind, dedicated officers like you are protecting me, my family, my neighbors, and my coworkers. Thank you Officer Sheets!”

“I would like to thank your Department and Deputy Chief Bedell personally for the time and effort he put forth to assist our agency during this serious incident.”

“Officer Karnath, it's comforting to know that St. Charles has you serving their community.”

“I greatly appreciate Rusty's assistance in this matter and his willingness to go above and beyond for my investigators.”

“I offer a heartfelt thanks for your agency's continued support and praise the efforts and professionalism of Officer Mike McCowan.”

“We cannot thank you all enough for everything that evening.”

“Maureen is part of what makes St. Charles a great place to live and we are lucky to have her as our Crossing Guard.”



1515 W. Main Street



Chief Keegan asked department employees to submit a motivational phrase or famous quote to place in the new police station. Suggestions were submitted to the department's Awards Committee and they voted on the famous quote listed here from Ronald Reagan.

This selected quote is scheduled to be placed above the doorway officers will use to exit to their squad. We hope it will serve as a reminder to our sworn personnel that what they do each day matters.

