

St. Charles Police Department



Annual Report
2019



Chief's Letter of Introduction



January 27, 2020

Mark Koenen, City Administrator
City of St. Charles
2 E. Main Street
St. Charles, IL 60174

Dear Mr. Koenen:

Attached is the annual report for the St. Charles Police Department for calendar year 2019 as organized, prepared, and distributed by Senior Administrative Assistant Sara Cass. This information outlines the activities conducted by members of the Police Department through the calendar year to inform you, the Mayor, City Council, and our community of the great work done by our employees on a daily basis. Our mission is to provide *quality service, with respect and a commitment to excellence.*

2019 saw our dreams become a reality as we moved into our new police facility at 1515 W. Main Street on September 14, 2019. The building was formally dedicated with a public ceremony on November 9, 2019. We also moved a step closer towards transitioning to a new statewide digital radio system (Star-Com) through our membership in Tri-Com Central Dispatch and experienced unprecedented personnel changes due to retirements, promotions, and hiring.

We continue to make community outreach a top priority. From citizen academies to expanded youth offerings in partnership with School District 303, we now have a "law enforcement club" and have full-time police officers stationed in each of our secondary schools. We are also looking to expand our police social worker program through A.I.D. (Association for Individual Development) and in-service mental health training continues to be a key tenet of our mission.

In closing, we as an organization remain committed to our citizens, business owners, and visitors by providing the best possible public safety services we have to offer. The following annual report nicely chronicles the good work done by all of our staff in carrying out those values.

Sincerely,


James T. Keegan, Chief of Police

JAMES T. KEEGAN Police Chief

1515 WEST MAIN STREET ST. CHARLES, IL 60174 PHONE: 630-377-4435 FAX: 630-377-1078
www.stcharlesil.gov

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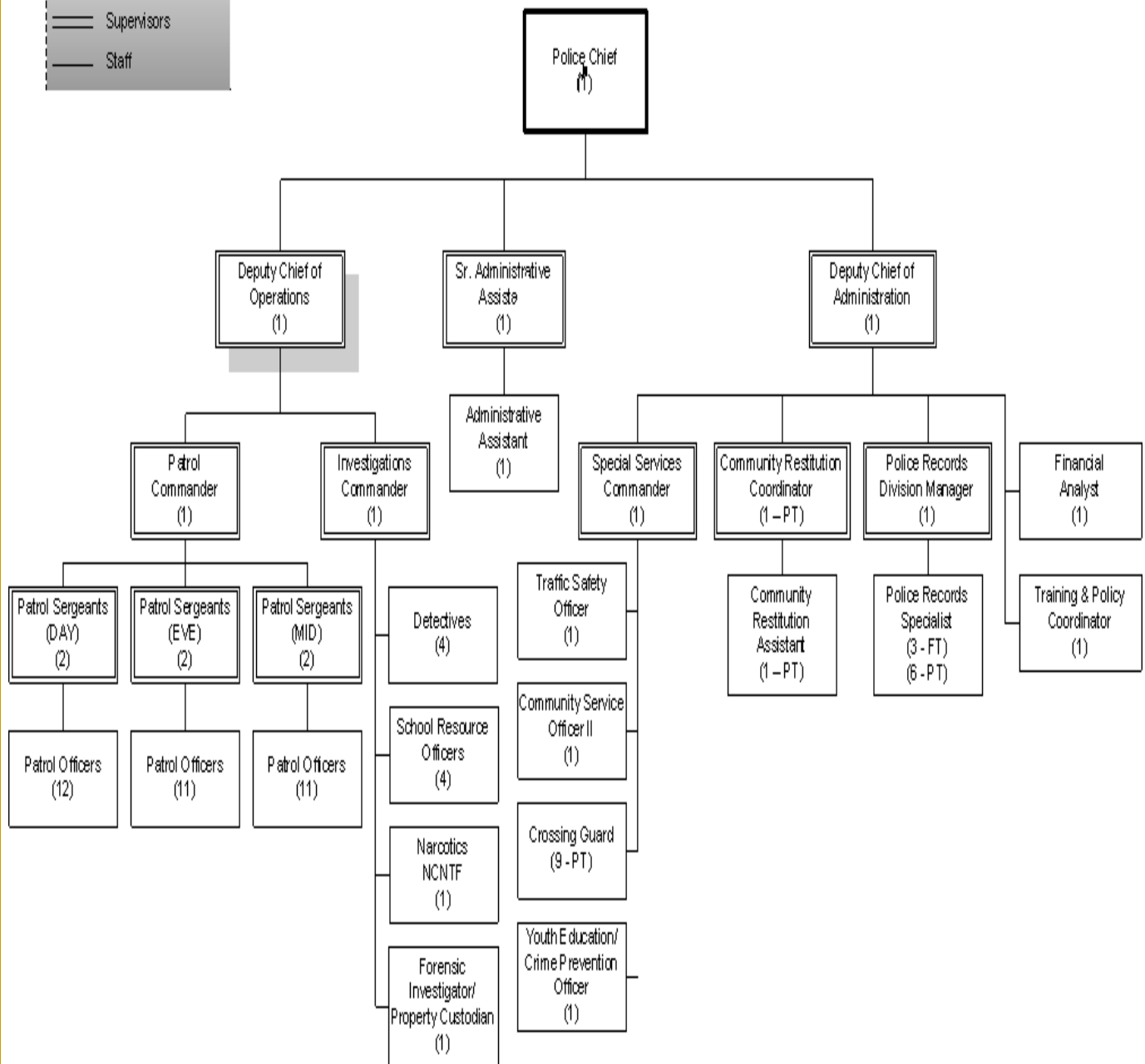
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Organizational Chart



Key

- Elected Officials
- Department Directors
- Supervisors
- Staff





Department Roster (serving since)

SWORN PERSONNEL

Chief James Keegan	2014	Officer Steve Woloszyk	2010
Deputy Chief Erik Mahan	1996	Officer Johnathon Losurdo	2010
Deputy Chief Steve Bedell*	1989	Officer Russell Haywood	2012
Deputy Chief Chuck Pierce	1996	Detective Tim Ocasek	2012
Commander Mike Griesbaum	1990	Officer Rick Murawski	2014
Commander Eric Majewski	2000	Officer Jose Jacobo	2015
Commander Rich Clark	2000	Officer Jennifer Larsen	2015
Sergeant Dan Kuttner	2007	Officer Joe Dony	2015
Sergeant Drew Lamela	1995	Officer Mike Redmann	2016
Sergeant Cory Krupke	2005	Officer Meghan Kramer	2016
Sergeant Brett Runkle	2005	Officer Mike Karnath	2016
Sergeant Mike McCowan	1997	Officer Matt Phillips	2016
Sergeant Rob Vicicondi	2012	Officer Anthony Squillo	2017
Officer Troy Peacock	1992	Officer Justin Bennett	2017
Detective Bridget McCowan	1993	Officer Josh Rowoldt	2017
Officer Mike Ross	1995	Officer Niki Garcia	2018
Officer Chris Grove	1996	Officer Joe Gaske	2018
Detective David Ketelsen	1997	Officer Rick Jackson	2018
Officer Steve Heike	1999	Officer Freddy Delgadillo*	2018
Officer Jerry Schomer	2000	Officer Jason Wessendorf	2018
Officer Dawn Churney	2001	Officer Bryce Rentschler	2018
Officer Scott Coryell*	2001	Officer Tom Fawkes	2018
Officer Jim Burden	2001	Officer Matt Kraus*	2018
Officer Ben Devol	2001	Officer Joe Bonifas	2019
Detective Eric Bauwens	2001	Officer Steve Mattas	2019
Detective Bill Tynan	2003	Officer Kevin Comstock	2019
Officer Brooks Boyce	2004	Officer Noelle Wold	2019
Detective Chuck Crumlett	2005	Officer Brad Schumacher	2019
Detective Nic Anson	2005	Officer Nicholas Rankovich	2019
Officer Melinda Anyon	2006	Officer Nicholas Wasmond	2019
Officer Janis Schuessler	2006		

Senior Administrative Assistant

Sara Cass 2004

Administrative Assistant

France Cevallos 2012

Forensic Investigator/Property Custodian

Rusty Sullivan (Part-time) 2011

Mike Wojcik 2018

Training & Policy Coordinator

Guy Hoffrage 2007

Financial Analyst

Scott Sanders 2010

Community Service Officer

Ryan Beeter 2007

Community Restitution Coordinator (Part-time)

Francisco Fregoso 2017

RECORDS PERSONNEL

Kim Schult, **Records Division Manager** 2002

Diane Leahy 1987

Connie Goetz 1991

Elizabeth Mendoza 2011

Kathy Young 2014

Nancy Ricotta 2014

Liliana Pompeo 2016

Adrienne Casanas Ramos 2017

Renee Helfinstine 2017

Krystal Reiser 2018

CROSSING GUARDS

Dave Evans	1977	George Mace	2014
Gerald Schmitz	1979	Tania Williams	2015
Gina King	1996	Stanley Jarosz	2017
Gloria Helm	1997	Barbara Rolek	2017
Heidi Scaletta	2000	Lisa Newell	2019
Nicole Kotsy	2005	Diana Cornett	2019*
Maureen O'Carroll	2007		

*Denotes individual left the Department in 2019

CIVILIAN PERSONNEL

2019 Summary of Arrests / Offenses



PART I CRIMES	
Homicide	0
Criminal Sexual Assault	16
Robbery	2
Aggravated Battery	24
Aggravated Assault	9
Burglary	39
Burglary from Motor Vehicle	48
Theft	372
Motor Vehicle Theft	14
Arson	1
Total Part I Offenses	525

SERVICES	
Warrant Service	127
Public Complaints	320

TOTALS	
Part I Crimes	525
Part II Crimes	2,501

PART II CRIMES	
Reckless Homicide	0
Battery and Domestic Battery	276
Assault (Simple)	8
Deception	198
Criminal Damage and Trespass	215
Deadly Weapons (including FOID card violations)	11
Sex Offenses	12
Offenses Involving Children	16
Cannabis Control Act Violations	179
Methamphetamine Offenses	1
Controlled Substance Act Violations	28
Hypodermic Needle	0
Drug Paraphernalia Act	112
Liquor Control Act Violations	33
Intoxicating Compounds	0
Motor Vehicle Offenses (including DUI)	759
Disorderly Conduct	159
Interference w/ Peace Officers	38
Intimidation	1
Kidnapping (including visitation violations)	1
Violation of Criminal Registry Laws	0
Other Offenses (including Domestic Trouble)	454
Total Part II Offenses	2,501

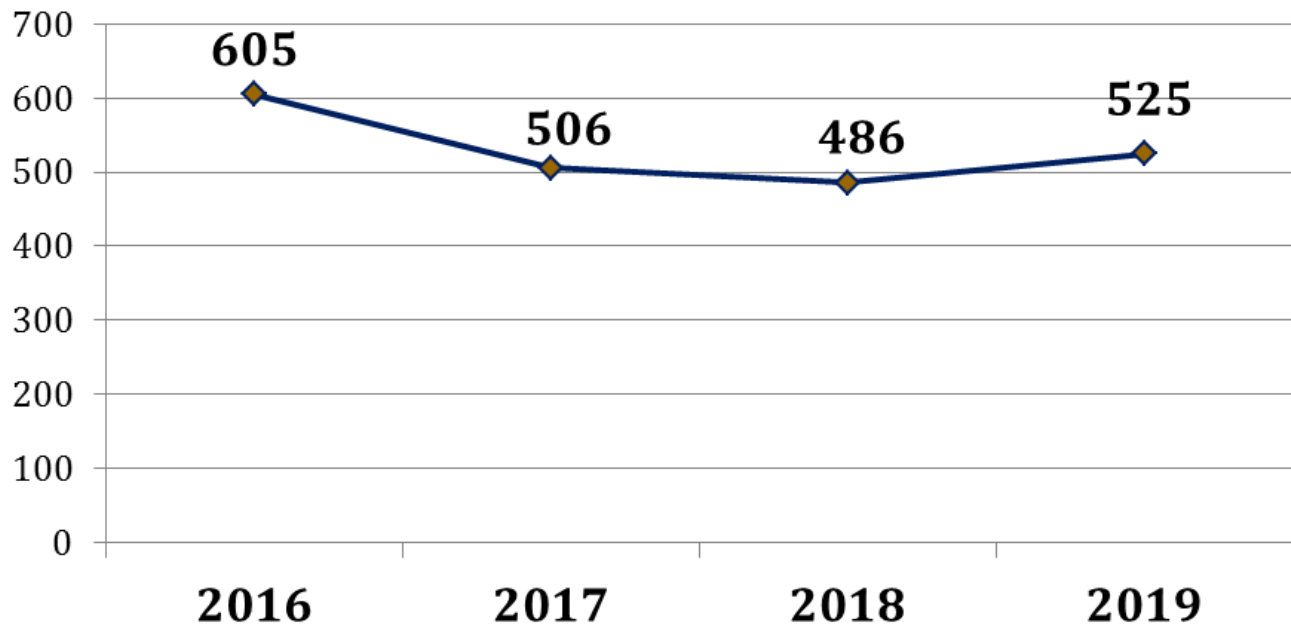
OUR MISSION

We protect and serve our community with respect and a commitment to excellence.

Comparison Statistics



PART I CRIME COMPARISON



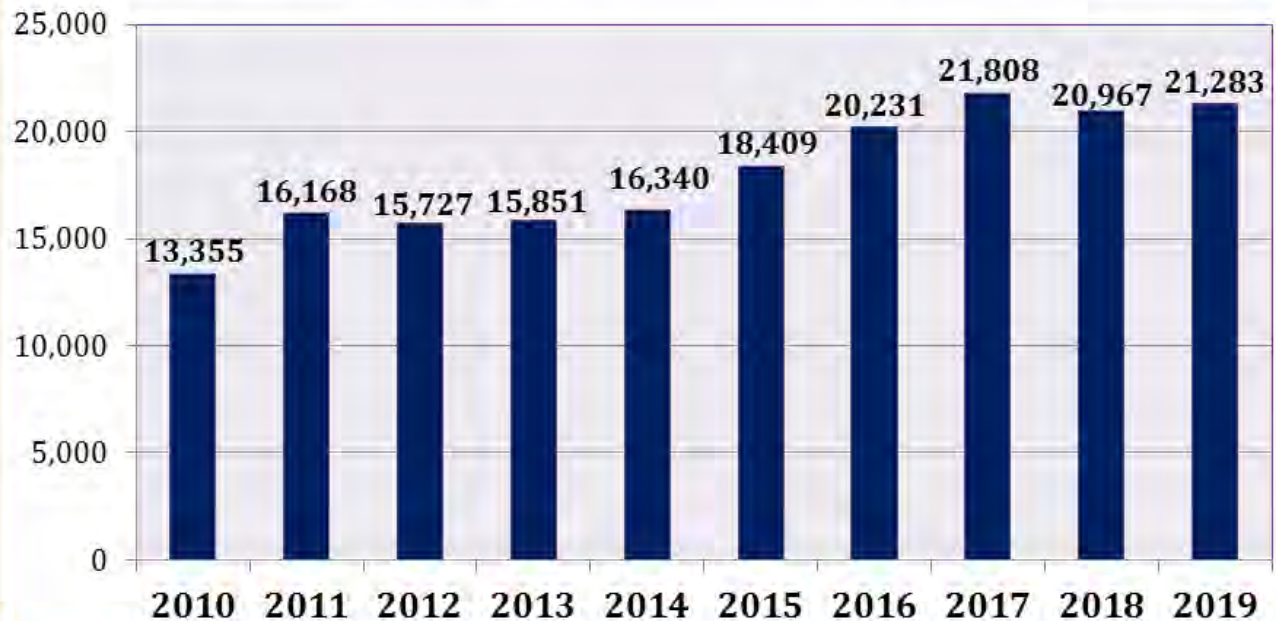
PART II CRIME COMPARISON



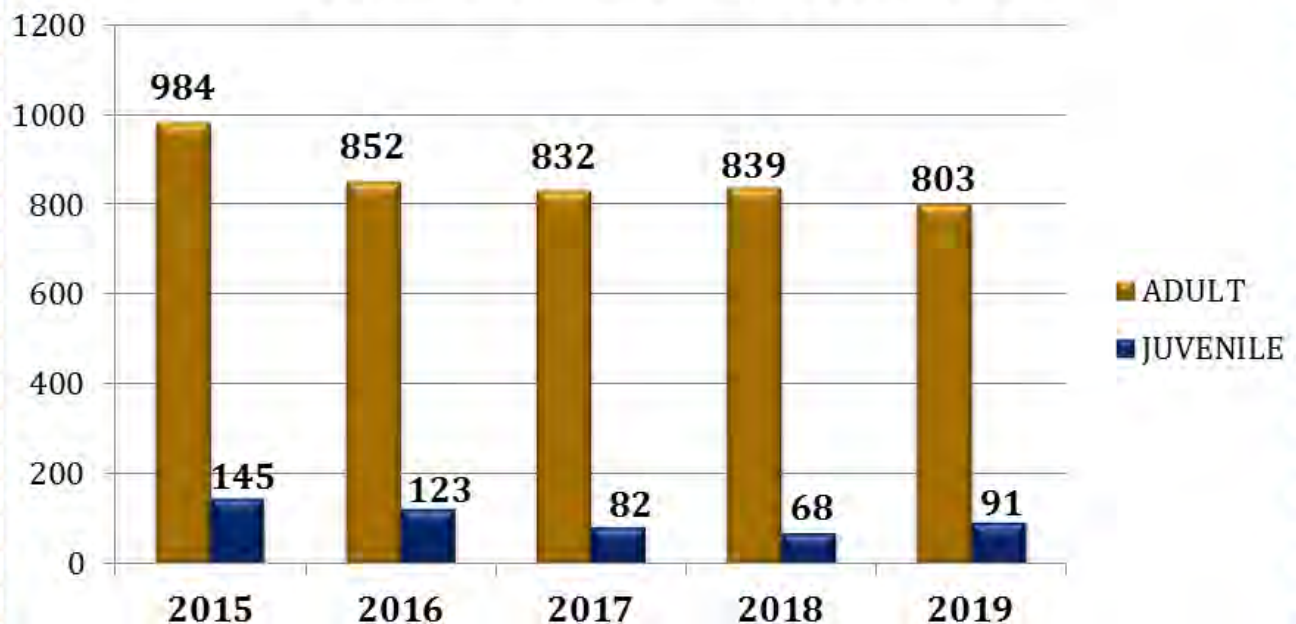
Comparison Statistics



ANNUAL CALLS FOR SERVICE COMPARISON



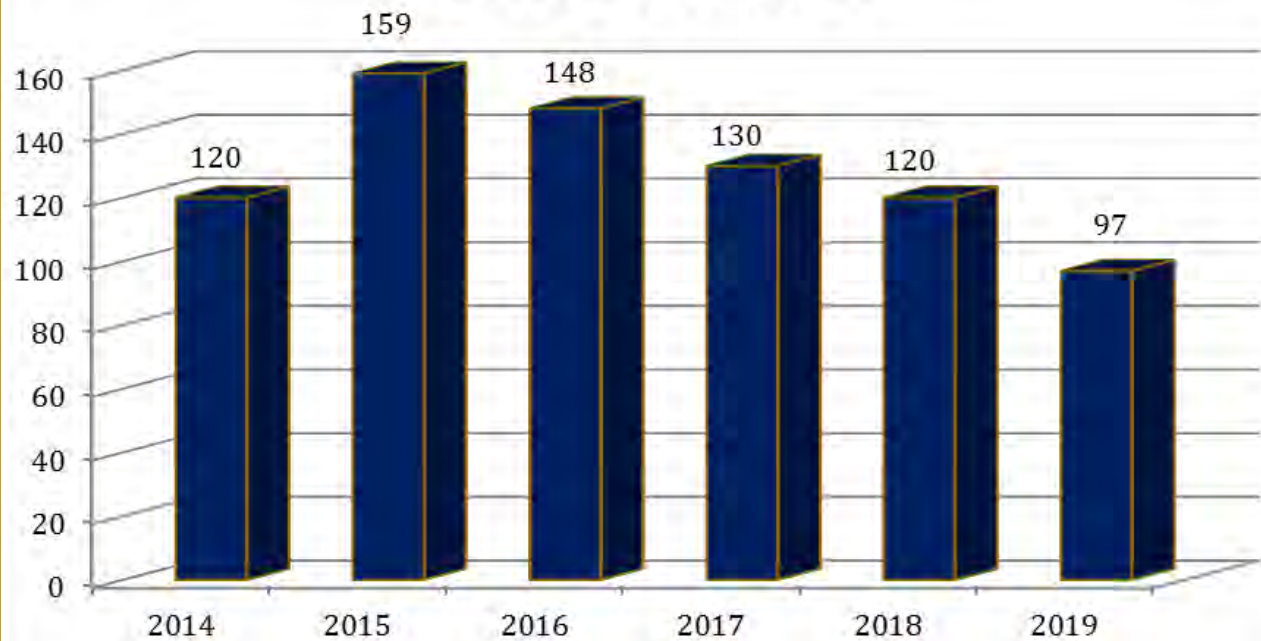
ARREST COMPARISON



Comparison Statistics



DUI COMPARISON



ACCIDENTS IN PUBLIC ROADWAY





Records Division

Prepared by Records Division Manager Kim Schult

Police Records maintains the confidentiality and integrity of police reports, arrest and criminal history information both electronically and on paper. It handles requests for dissemination of information to other agencies, to the public and internally. The actions and decisions of the Police Records staff must comply with all City, Police, State and Federal laws, guidelines and confidentiality requirements. The data processed by Police Records deals with courts and the law, so Records' duties must be performed accurately and in a timely manner, often bound by state mandate.

The Police Records staff manages the front desk for the St. Charles Police Department six days a week, Monday—Friday, 15 hours per day; and 8 hours on Saturdays. The office is closed on Sundays and holidays. Currently, there are six part-time and four full-time civilian staff members that make up the Records staff. The Records Division Manager reports to the Deputy Chief of Administration.

Your friendly Records Staff



Records Division



ST CHARLES POLICE RECORDS DIVISION -- BY THE NUMBERS - 2019

1,322	ACCIDENT REPORTS (Public & Private Property)	Vehicle Crash Data Entry / State Reporting
2,771	ADMINISTRATIVE ADJUDICATION	Summons to Appear / Notice of Seizure / Findings and Decisions
805	ALARM PROCESSING	New alarm permits, false alarm letters, invoices
693	ARREST PROCESSING (in-custody arrests)	Process bail bond, tickets, fees, booking and charging documents for dissemination to the Clerk of the Circuit Court.
7,156	CASE REPORTS and SUPPLEMENTS	Review, amend and merge into computer records system
38	CITY CALL OUTS	After hours City public works emergency call outs
605	COURT ACTIVITY	Officers' Notice of Trials/ Depositions/ Cancellations/ Continuances / Subpoenas / Documents to City Prosecutor
7,992	DEMOGRAPHIC PROFILING	Data Entry/State Reporting for every traffic and pedestrian stop.
108	EXPUNGEMENTS (court ordered)	Process received petitions and completed court orders
423	FEE BILLING	Notices sent to City Finance to invoice for unpaid Booking Fees
Varies	FEE HANDLING, PROCESSING and TRANSFER	Fees for: Accident report copies, bike permits, booking, fingerprints, FOIA, registered sex offenders, solicitors, subpoena, towing, utility disconnect after-hours payments, vehicle impounds, and other miscellaneous fees.
693	FINGERPRINTS (Arrest)	Quality assurance review
572	FREEDOM OF INFORMATION	Review and process requests for Police records
339	IMPOUNDED VEHICLES	Process tow information/Notice of Seizure/ Findings and Decisions
151	INSURANCE REQUESTS	Accident report copies
120 lbs	MEDICATION DISPOSAL (pounds)	Prescription drugs turned in for destruction by STC residents
111	PARKING TICKET REVIEW REQUESTS	Entry, processing and response to public requests for appeal
463	RECORDS CHECKS	Military and US Government
1,328	RECORDS & EVIDENCE REQUESTS	Prepare and disseminate documents and CDs to Court, Corrections and Law Enforcement Agencies
25,000+	SCANNED DOCUMENTS	Most of the records described above and below are scanned and maintained in an electronic format
61	SOLICITOR APPLICATIONS	Process application to include fees, criminal history and photo submissions for both Commercial and Charitable solicitation
24	TICKETS – OVERWEIGHT	Data Entry / Filing
2,360	TICKETS – CITY ORDINANCE	Data Entry / Filing
3,198	TICKETS – STATE/LOCAL UTC	Data Entry / Filing / State Reporting
7,144	TICKETS – WARNING	Data Entry / Filing
106	VACATION WATCH	Electronic notification entry and hard copy maintenance
98	VERBAL WARNINGS	Traffic stops, without a written citation
615	WARRANTS (Process new, served and recalled warrants

Special Services



Prepared by Special Services Commander Rich Clark

The Special Services Unit (SSU) was formed in July of 2018 and is under the direction of Commander Rich Clark. Commander Clark took over the position from Commander Eric Majewski in September of this year and Commander Majewski was transferred to the department's Investigations Division. Commander Clark oversees special events, traffic, and crime prevention and is under the direct supervision of the Deputy Chief of Administration.

The SSU consists of the following members; 1- Commander, 1- Traffic Safety Officer, 1- Crime Prevention Officer, 1-Community Service Officer, and 13-Crossing Guards (both full and part time). The SSU works to enhance the quality of life for residents and visitors through the safe and efficient movement of traffic in the City. The SSU works in support of the Patrol Division by providing traffic studies and analyses, solving neighborhood traffic and parking problems, and working closely with organizers to plan safe and successful special events.

At the end of 2019, Officer Ben Devol completed his fourth and final year as the Traffic Safety Officer. He will be succeeded by Officer Jerry Schomer who has been selected to take over this position beginning in January of 2020. Officer Devol is a state certified Police Traffic Accident Reconstructionist and will remain a member of the Kane County Accident Reconstruction Task Force. Community Service Officer Ryan Beeter is in his 12th year of service and continues to also assist with evidentiary duties. The Crime Prevention Officer position is held by Officer Jim Burden who is also a state certified Police Traffic Accident Reconstructionist and a member of the Kane County Accident Reconstruction Task Force. Officer Burden has held this position since 2016 and is in his 19th year of service. All three officers are Child Safety Seat Technicians.

Traffic Safety Officer

The Traffic Safety Officer (TSO) is a Sworn Police Officer specially trained in areas such as:

- ⇒ Traffic Crash Investigation and Reconstruction
- ⇒ Truck Enforcement
- ⇒ Solving Neighborhood Traffic Problems
- ⇒ Community Education

TSO Ben Devol is assigned as a member of the City's Special Events Committee and the Development Review Team. In 2019, the following areas were among those where Officer Devol was assigned to analyze and address traffic and/or parking concerns:

- 2018-19 School area crash study
- Walnut Hill Ave. parking
- Resident parking in the Rivers Edge Subdivision
- Dean St. speed issues
- 4th Ward traffic issues
- Tow and horse carriage license renewals
- Red Gate Rd. speeding complaints
- Stop sign request Steeplechase
- Stonehedge crash history
- sUAS (drone) policy

Special Services



- Kautz Rd. crash history – Engineering
- Timbers Trail parking
- 1st Street parking
- Via Veneto speed and crash history
- 0-99 S. Riverside Ave. loading zone
- Yearly officer statistics
- Delnor Ave. parking
- S. 38th Ave. and Illinois Ave. crash and speed study
- Lakewood Circle
- 2018 annual crash statistics
- Engine braking
- Fairfax-Huntington study
- Low speed electric cycle law
- Thompson Middle School traffic flow
- Woodward Dr. speed and traffic study
- Campton Hills / IYC entrance-exit study
- Ride Share signage – downtown

The following two charts contain the top ten roadway and intersection crash locations for 2019. The third chart compares the difference between crash data from 2018 and 2019 as well as our overall enforcement efforts.

2019 Top Ten Roadway Crash Locations

Rank	Location	Total Crashes
1	800 S. Randall Rd.	15
2	600 S. Randall Rd.	13
3	3700 E. Main St.	12
4	4000 E. Main St.	11
5	2400 E. Main St.	11
6	500 S. Randall Rd.	11
7	800 S. Kirk Rd.	11
8	2000 W. Main St.	10
9	0-99 S. Randall Rd.	9
10	3800 E. Main St.	9



2019 Top Ten Intersection Crash Locations

Rank	Location	Total Crashes
1	E. Main St. / Dunham Rd.	10
2	W. Main St. / 2 nd St.	9
3	S. 3 rd St. / Prairie St.	9
4	E. Main St. / 5 th Ave.	7
5	S. Randall Rd. / Lincoln Hwy.	7
6	S. Randall Rd. / Oak St.	6
7	W. Main St. / N. Randall Rd.	6
8	Prairie St. / S. 7 th St.	5
9	N. Randall Rd. / Dean St.	5
10	Riverside Ave. / Moore Ave.	5

2019 Summary

<u>CRASHES</u>	<u>2019</u>	<u>2018</u>	<u>% Change</u>
Total # of Crashes on Public Roadways	984	1,033	-5%
Fatal Crashes (F)	3	0	300%
Injury Crashes (PI)	91	129	-42%
Property Damage Only Crashes (PDO)	890	904	-2%
Hit and Run Crashes*	139	137	1%
Pedestrian Crashes*	2	2	0%
Private Property Crashes	315	317	-1%

*These are also included in totals above under the appropriate classification (F,PI,PDO)

Special Services



<u>TRAFFIC ENFORCEMENT</u>	2019	2018	% of Change
Total Citations Issued	4,064	3,036	34%
Speed Related	1,443	1,141	26%
Other Moving Violations	918	886	4%
Non-moving Violations	1,597	941	70%
Seat Belt Violations	72	51	41%
Child Safety Seat Violations	10	2	500%
Overweight Citations	24	15	60%
Written Warning Notices Issued	7,437	6,272	19%
Total Traffic Arrests	438	422	4%
DUI Arrests	96	107	-10%
Suspended/Revoked DL	221	191	16%
Reckless Driving Excessive Speed	8	11	-27%
No Valid DL	112	113	-1%
Zero Tolerance	1	0	100%
Vehicle Impounds	565	298	90%
Traffic Enforcement Index (TEI)**	27.06	17.12	58%

**The TEI represents the number of citations written for moving violations, in relation to the number of injury and fatal crashes.

A TEI of twenty (20) is considered to be the minimum effective enforcement to crash ratio.

Community Service Officer

The St. Charles Police Department has one full-time Community Service Officer (CSO). The CSO is a non-sworn member of the Department who performs a variety of tasks in support of all divisions of the Police Department. Those tasks include but are not limited to:

- Animal Complaints
- Motorist Assists
- Traffic Control
- Parking Enforcement
- Minor Traffic Crashes on Private Property
- Ordinance Violations
- Assists with booking/processing of arrestees
- Responding to other non-criminal Calls for Service

Special Services



- Daily transfer of documents between the department and agencies such as The Kane County Circuit Clerk, The Kane County State's Attorney, and Tri Com Central Dispatch
- Child car seat checks
- Delivery of vehicles for maintenance and repair
- Transfer of evidence to and from state crime labs
- Evidence processing and property control



In 2019, CSO Ryan Beeter was assigned to 639 calls for service and issued 182 citations for various violations of City ordinances such as parking tickets. CSO Beeter also played a key role in the operations of traffic management at each of the special events held throughout the year.

Crime Prevention Officer

The Crime Prevention Officer (CPO) is a Sworn Police Officer specially trained in areas such as:

- ♦ Traffic Crash Investigation and Reconstruction
- ♦ Crime Prevention Through Environmental Design (CPTED)
- ♦ Security Assessment Specialist
- ♦ Community Education



Officer Jim Burden is assigned the duties of Crime Prevention and Crime Analysis, in addition to facilitating the instruction for the "Too Good for Drugs Program" in our local schools. He coordinates the annual Citizens Police Academy, the Youth Academy, Spanish CPA, Elder Watch Program, and serves as a liaison to the Illinois Crime Analyst Association, St. Charles Youth Commission, Kane County Senior Services (Central Kane County-TRIAD), and the Kane County Hoarding Task Force.

School Crossing Guards

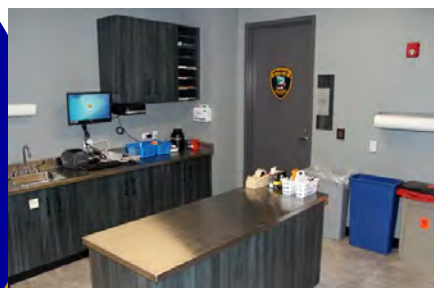
The Crossing Guards work each school day to safely cross children at nine different locations. There are 13 guards assigned to the nine positions and there are four additional substitute guards who fill in as needed throughout the year. An additional seven crossing locations are staffed by Community Unit School District #303. The Special Services Unit works closely with the School District to train crossing guards and plan safe routes to school. The Crossing Guards also help with pedestrian crossing locations during special events. All Crossing Guards attend an annual training session and are outfitted with safety equipment provided by the St. Charles Police Department.





Evidence

Prepared by Forensic Investigator & Property
Custodian Mike Wojcik



EVIDENCE SUBMISSION AND STORAGE

In 2019 we were excited to be able to move into our new police department facility! Officers have a new area where they are able

to package items of evidence (pictured above). Information about the items are entered into a computer system and a barcode is generated. These barcodes stay with the evidence package throughout its lifetime and help keep track of its location. Once an item is packaged and barcoded, it gets locked into a “one way” evidence locker by the Officer. The items stay secured in the locker until a property custodian checks them into the evidence vault and assigns a permanent storage location within the vault, keeping a chain of custody or “life history” for each item of evidence.



The property custodian maintains the integrity of all found items and submitted evidence and coordinates future investigative, crime lab submission or court related needs. A single fingerprint can be one of dozens or more items recovered during a single case investigation. Using this as an example, this one recovered print will be handled by on-scene police personnel, an evidence custodian, processing by one or more lab personnel, and upon return, evidence custodian, etc. This all happens before it is to be handled by the States Attorney, possibly viewed by a defense attorney and accepted during trial by the court clerk. This one item has now been handled at least nine times and chain of custody documentation must be completed for each of these individual instances. A single case with 20 pieces of evidence now entails numerous man-hours of dedicated work and recordkeeping that regularly occurs out of the public’s view.

Evidence storage requires high levels of organization, effective warehousing type management and maximization of available space while considering health, safety and long term preservation of evidence concerns. Our new



evidence storage facility utilizes moveable high density shelving units (pictured to the left), large rack shelving for oversized items, refrigerators, freezers and a vault room in order to accomplish these goals.

An often overlooked aspect of evidence storage involves our compliance with the numerous laws requiring items be maintained for periods as little as 6 months, up to 25 years or even indefinitely. In 2019 we were able to legally purge 1,138 items of evidence from our storage facilities, while we accepted 1,622 new items during this same period.

Quarterly audits ensure that the integrity of our stored evidence is continuously maintained. Audit results are subject to not only internal command staff review but also that of outside agency inspectors via our on-going CALEA certification process.

MAJOR CRIMES TASK FORCE

Our department actively continues as members of the Kane County Major Crimes Task Force. Police agencies county-wide jointly share specialized/technical resources in order to maximize response to what can be complex criminal investigations. Task force participation is reciprocal in that should our community ever need additional manpower and/or specialized resources then these are only a phone call away.



Evidence



EVIDENCE PROCESSING

Our new police facility includes a spacious evidence processing area. This area is used by evidence technicians to employ more advanced processing techniques than what is often available at a crime scene.

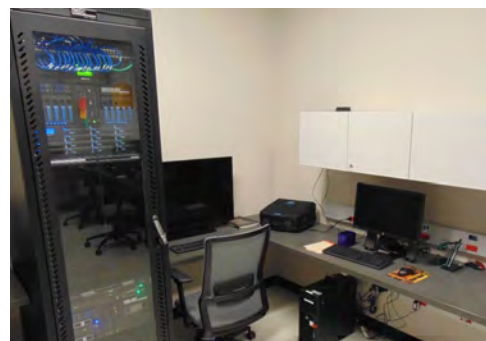
The processing area includes a cyanoacrylate (superglue) fuming chamber which can be used to reveal fingerprints which are not visible to the naked eye, a fingerprinting down draft table and a macro photography stand for taking close-up photos of developed latent evidence and trace evidence. The processing room also features bright LED task lighting and houses several alternate light sources (ALS) for revealing and photographing unseen evidence such as fingerprints or biological stains. The processing area is equipped with chemicals and dye stains which can be used in conjunction with the forensic ALS to aid in the recovery of evidence.

Casting materials, static electrical charges, and gelatins are available for the recovery and/or enhancement of dust prints or other footwear impression evidence. Chemicals which provide presumptive confirmation testing of drugs and/or suspected blood evidence are also at our disposal.

In addition to an evidence processing area, our new facility also has an evidence garage bay. This is a space large enough and with proper equipment to process a vehicle for evidence. The garage is equipped with a winch, equipment for lifting a vehicle and lower level LED lighting to aid in photography and recovery of evidence.

DIGITAL EVIDENCE

No area in forensics is growing faster than digital forensics. Electronic devices are becoming more and more a part of our everyday life. New devices are released and changes or updates happen at a whirlwind pace. Storage sizes on our devices continue to increase rapidly. Cell phones have storage capacities of hundreds of gigabytes up to one terabyte! To help the St. Charles Police Department cope with the ever increasing demand to recover evidence in the digital age, our new facility is equipped with a dedicated digital forensics lab.



The digital lab has workstations to process information from cell phones, computers and vehicles. Security and privacy are key for this recovered digital data as it is treated the same as any other type of physical evidence. The digital lab contains a forensic server which holds all of the recovered data. The forensic server and its data are completely isolated from the Internet and even the City and Police Department networks.

PRESCRIPTION DRUG DISPOSAL

2019 marks the ninth year of the prescription drug disposal program and we were able to safely dispose of approximately 179 pounds of prescription drugs during this time. Of this, 59 pounds were collected in partnership with Northwestern Medicine from the DEA's national prescription drug take back day. Our efforts continue to be a great feat, if one stops and considers where these drugs could have gone otherwise if this program were not in place. We continue to promote this environmentally safe and controlled disposal of unwanted or unneeded drugs in order to reduce or eliminate any related drug based catastrophes.

Criminal Investigations

Prepared by Investigations Commander Eric Majewski



The Criminal Investigations Division serves in various roles. The primary function is to provide investigative support to the Patrol Division. Reported incidents are screened to identify those cases that require additional follow-up that would exceed the Patrol Division resources. Solvability factors such as potential suspects, evidence, crime patterns, etc. are evaluated when determining when to assign a case for additional follow-up work. These assignments would include cases requiring multiple interviews, out-of-town follow-ups, extensive crime scene work, and ongoing surveillance activities. These investigations can vary in duration before a case is successfully investigated or closed. A case is closed or deemed inactive after all potential leads have been exhausted.

The Criminal Investigations Division staffing consisted of the following personnel during 2019:

- ◆ 1 – Commander
- ◆ 4 – General Assignment Detectives
- ◆ 4 – School Resource / Juvenile Officers (one for each of the 2 high schools and 2 middle schools)
- ◆ 1 – Narcotics Detective (North Central Narcotics Task Force – Illinois State Police)
- ◆ 1 – Civilian Administrative Assistant

General Assignment Detectives and School Resource Officers worked 326 cases in 2019, compared to the 276 cases in 2018. The overall criminal case clearance rate for 2019 was 24% with 59 arrests compared to 47 in 2018. 35 cases assigned during 2019 remained in a “pending additional investigation” status at the end of the year.



The following are highlights of cases worked and related job functions performed by investigators in 2019:

- ◇ Execution of numerous search warrants and Grand Jury subpoenas for evidence / property recovery and investigative case support.
- ◇ (15) Sexual assault and /or abuse investigations.
- ◇ Ongoing compliance based home visits of registered sex offenders, in addition to sexual predator compliance checks during local carnivals, festivals, and child specific holidays such as Halloween. We are proud to announce that there were no compliance violations this year.
- ◇ (1) Online sexual predator investigation.
- ◇ Ongoing compliance and license inspections of local massage establishments were conducted resulting in (2) arrests for violating the state massage licensing act in addition to other related local ordinances.
- ◇ (21) Death investigations – non-criminal.
- ◇ (1) Armed robbery investigations; compared to (3) in 2018.

Criminal Investigations



- ◇ (1) Arson
- ◇ (10) Motor vehicle thefts; compared to (13) in 2018.
- ◇ (54) Burglary from motor vehicles; compared to (77) in 2018 and (68) in 2017. Many of these incidents were entry to unlocked vehicles. Crime prevention press releases, social media alerts and web site reminders were published, alerting the public on ways to protect their valuables.
- ◇ (9) Residential burglary investigations; compared to (19) in 2018.
- ◇ (20) Burglary / Attempted burglary to commercial establishments; compared to (12) in 2018.
- ◇ Numerous incidents of criminal damage to property / criminal damage to vehicles.
- ◇ Numerous City employment background investigations for probationary police officers, firefighter / paramedics, and dispatcher candidates.
- ◇ Liquor license and business renewal applications; liquor, massage and video gaming establishment site inspections; licensing background investigations, and special event applications.
- ◇ Numerous assists to outside agency investigations.
- ◇ Tobacco establishment compliance checks were ongoing throughout the year. There were (4) citations issued for underage tobacco sales compared to (3) in 2018. St. Charles Police Department works closely with vendors to provide educational information and insure continued compliance.
- ◇ Numerous investigations involved thefts, retail thefts, deceptive practices, credit card fraud, identity thefts and other assorted fraud based offenses. (17%) of the cases investigated by detectives in 2019 were based on some form of theft, fraud or deceptive practice, compared to (10%) in 2018.
- ◇ St. Charles Police Department works closely with the Cook County Regional Organized Crime Task Force (CCROC), our Federal partners, and other area task forces and investigators to identify individual offenders and organized groups involved in high dollar retail thefts, frauds, and other pattern crimes. CCROC is a partnership between numerous retail organizations, regional law enforcement, and prosecutors.



Drug and Crime Tip Line

This link allows citizens to submit drug and crime related information easily and anonymously. The “Tip Line” has proven to be a viable resource and has been actively utilized by residents for a variety of crime related issues. The “Tip Line” also allows for the submission of photographs to assist investigators. These tips are reviewed immediately upon receipt, researched, and assigned accordingly.

Anyone can access the Tip Line on the City of St. Charles website, the Police Department main page, the Investigations Division link, or by simply calling 1-866-378-4267.

In 2019, the St. Charles Police Department started to utilize the Ring doorbell Neighbors Portal. Neighbors by Ring is a free app that brings communities together to help create safer neighborhoods. With real-time crime and safety alerts directly from residents, law enforcement and the Ring team, the Neighbors app proactively keeps you in the know. Content on the Neighbors app is focused on crime and safety only and moderated by Ring 24/7, 365 days a year.



Criminal Investigations



Investigations Assignments and Duties

The D303 School District and St. Charles Police Department agreed to have School Resource Officers in the middle schools which began in the fall of 2019. With the closing of Haines Middle school, the SROs were placed at Wredling Middle School with Detective Nic Anson and at Thompson Middle School with Detective Chuck Crumlett.



Detective Bill Tynan served as liaison to St. Charles North High School and established a new high school club called Law Enforcement Club which meets once a month at the police department during the school year. Detective Bridget McCowan served as the liaison to St. Charles East High School and is a member of the department's Crisis Intervention Team.



The School Resource Officers oversee juvenile based initiatives for the department to include referrals to the Juvenile Justice System and alternative programs such as community restitution opportunities.

Detective Eric Bauwens again served as a general assignment Detective. He manages the sex offender registration and compliance program for St. Charles, as well as the massage establishment compliance initiative. He also serves as a member of the combined Kane County Accident Reconstruction Team and as an Investigator with the Kane County Major Crimes Task Force.

Detective Rob Vicicondi served as a general assignment Detective until his promotion to Patrol Sergeant in September of 2019.



Detective Tim Ocasek served as a general assignment Detective. Det. Ocasek serves as a defensive tactics instructor for the department and is a department representative on the Illinois Law Enforcement Alarm System (ILEAS).

Detective David Ketelsen served as a general assignment Detective. He also serves as a department liaison to the F.B.I. Terrorism Intelligence Task Force (T.L.O.C.), the Regional Organized Retail Theft Task Force (CCROC), and is a member of the Kane County Major Crimes Task Force.

Commander Chuck Pierce oversaw operations for the Investigations Section until his promotion to Deputy Chief of Operations in September of 2019. At that time, Commander Eric Majewski, previously the Commander of the Special Services Unit, took over the Investigations Section.

In this role, the Commander of Investigations was responsible for coordinating major incident responses and investigations acting as liaison with agencies county-wide and the supervision of organization members and their training.

The Criminal Investigations Division participates in ongoing monthly intelligence and case briefings with several area Investigators Associations. St. Charles has led the Fox Valley Investigators Association monthly meetings for more than 20 years. Investigators from Kane County, as well as surrounding counties, municipalities, and Chicago based federal agencies, routinely attend these meetings at the St. Charles Police Department. The level of cooperation, collaboration, and resources generated by this partnership has provided tremendous benefits to this agency, as well as all involved in this partnership.

The department continues to staff a full-time position with the North Central Narcotics Task Force. That unit was involved in numerous narcotics related investigations throughout the region, in addition to (25) Narcotics related investigations in St. Charles. These efforts resulted in the execution of (9) search warrants, a total of (17) arrests, and the seizure of assorted narcotics, related drug equipment/paraphernalia, weapons, vehicles, and U.S. currency.



Kane County SWAT & ILEAS



Prepared by SWAT Member & St. Charles Detective Chuck Crumlett
and ILEAS Team Member & St. Charles Detective Tim Ocsek

The Multi-Jurisdictional Kane County SWAT (Special Weapons and Tactics) team completed another successful year in 2019. The Kane County SWAT team is comprised of nine different police agencies, two fire departments, and three independent physicians.



As usual, the team added and lost operators.

Entry team operator Stan Towers retired from his SWAT team position after many years of service. The St. Charles Police Department added one new operator: St. Charles Officer Matthew Phillips was added to the SWAT team in April. Steve Woloszyk is currently assigned as a member of the Sniper team. Chuck Crumlett continues to serve as an Assistant Entry Team Leader.

The SWAT team was activated for service on multiple high risk search warrants in 2019, but other than that it has been a quiet year. In October, the SWAT team assisted West Dundee with a suicidal subject armed with a gun and a knife. This callout ended peacefully without incident.

In November the Kane County SWAT team added a new armored vehicle, a Lenco Bear-Cat. It has already been used in multiple operations, as well as training.

The Kane County SWAT team continues to push itself during our bi-monthly training. This year the team trained on firearms proficiency, close quarters battle (CQB), hostage rescue, vehicle assaults, armored vehicle operation, rappelling, fire suppression, and tactical medicine. All Operators are required to pass a physical agility test twice a year. The SWAT team also conducted an aggressive three-day training course at Fort McCoy in Tomah, Wisconsin.



St. Charles Officers Timothy Ocsek and Michael Karnath are assigned to the ILEAS (Illinois Law Enforcement Alarm System) Team, Region 3 North. The team, comprised of agencies from Kane and McHenry Counties, were placed on stand-by for a number of potential events in 2019 but there were no activated deployments. They participated in multiple training events throughout the year to prepare for day or night time search and rescue, large scale protests, crowd control, and arrest tactics. The team also began training for their anticipated role assisting at the Democratic National Convention in Milwaukee in July of 2020.



Training



Prepared by Training & Policy Coordinator Guy Hoffrage

Training Overview

The St. Charles Police Department recognizes the importance of training and is continually striving to ensure sworn officers and civilian staff are provided with the knowledge and education to perform their service to the community in a professional and safe manner.

In 2019, St. Charles Police Department personnel received 12,935 hours of job-related training. This number reflects a 24.6% increase in the number of training hours attained in 2018.

St. Charles police officers work a 10.25-hour workday. The 10.25-hour day allows for an overlap day once a week in which all officers are scheduled to work. All officers have been divided into two teams and are provided, on average, with a 10.25-hour training day once a month.

The Department maintains a training goal of 40 hours of training per year for each full time sworn officer. 100% of our sworn officers exceeded that goal. Our commitment to training personnel is proven.

In-house training remains an integral part of our training program. Quarterly firearms training along with tactical simunitions provide our officers with basic firearms handling skills and realistic scenario-based training to place officers in stressful use of force situations to sharpen their tactical thinking and reactions. This group training promotes a team concept and approach to problem solving.

Our annual training program addresses a variety of topics most of which are driven and required by CALEA. These topics include but are not limited to:

- | | |
|---------------------------------------|-------------------------------------|
| ★ Use of Force | ★ Control Tactics |
| ★ Firearms training and qualification | ★ Bias Based Profiling |
| ★ Less than Lethal Weapons | ★ Holding Facility/Fire Suppression |
| ★ Vehicle Operations | ★ Bloodborne Pathogens |

Career Development / Training Resources

Some of the training resources include, but are not limited to:

- | | |
|--|---|
| ★ North East Multi Regional Training, Inc. (NEMRT) | ★ On-Target Solutions Group |
| ★ Northwestern University Center for Public Safety (NUCPS) | ★ TASER International |
| ★ Suburban Law Enforcement Academy (SLEA) | ★ Kane County Office of Emergency Management |
| ★ Police Training Institute (PTI) | ★ ILEAS |
| ★ Law Enforcement Training, Inc. | ★ Illinois Division of International Association for Identification |
| ★ Kane County State's Attorney's Office | ★ Illinois Truck Enforcement Association |
| ★ DuPage County State's Attorney's Office | ★ Illinois State Police |
| ★ U.S. Department of Justice | ★ Illinois Attorney General's Office |
| ★ The Federal Bureau of Investigation | ★ Illinois Secretary of State |
| ★ Northwest Police Academy | ★ Illinois Association of Traffic Accident Investigators |
| ★ Street Smart Seminars | |

Training



State Mandated Training

Recent changes in the law mandated that all sworn officers must receive training in Trauma-Informed Response to Sexual Assault/Abuse. To comply with this mandate, all sworn officers completed online training through the Illinois Training and Standards Board Executive Institute.

NEMRT Training

North East Multi Regional Training continues to be one of the most economical training resources for our Department. In 2019, 51 employees attended 37 NEMRT courses for a total of 960 hours. The annual NEMRT membership is \$95.00 per member.

The St. Charles Police Department hosted six NEMRT classes in 2019, which included De-escalation Strategies for Safe Street Encounters, Breath Analysis for Alcohol, Field Training Officer Refresher, John Reid Interviews and Interrogations, Advanced John Reid Interviews and Interrogations, Domestic Violence/Crisis Intervention, and Law Enforcement Use of Force Review.

Northwestern University Center for Public Safety

Deputy Chief Pierce and Commander Clark both attended the School of Police Staff and Command for a total of 400 hours. Sergeant Vicicondi attended Supervision of Police Personnel for a total of 80 hours.

Accident Investigation/Training and Traffic Control

The St. Charles Police Department is committed to its effort to make St. Charles a safer place to live and work by attending 377 hours of training in the area of traffic accident investigation along with traffic control. Topics of training for this category in 2019 included certification and recertification as Breath Operators, Advanced Roadside Impaired Driving Enforcement, Marijuana Impaired DUI, Child Safety Seat Technician certification, Standardized Field Sobriety Testing instructor, attendance to the Illinois Impaired Driving Summit, Tire Failure Analysis, Advanced DUI Enforcement, and E-Ticket training.

Investigations

The Investigations Division is continually called upon to investigate a wide variety of crimes and in an effort to stay current with the latest techniques and trends, detectives attended 569 hours of training in 2019 in addition to the monthly in-house training.

Firearms Training/Use of Force

- ◆ All sworn officers participated in firearms training conducted quarterly.
- ◆ All sworn officers attended rifle training.
- ◆ All sworn officers attended Tactical Simulations training.
- ◆ All sworn officers participated in Control Tactics training held quarterly.
- ◆ All sworn completed the annual Use of Force examination.
- ◆ All officers completed TASER recertification.
- ◆ All sworn officers completed a Pepperball Refresher course.
- ◆ All sworn officers completed OC and Baton Refresher training.
- ◆ Off duty weapons qualification and training was provided to all sworn officers that own/carry off duty firearms.

Training



In-House Training

The 10-hour schedule provides an opportunity for In-House training at little or no additional expense to the Police Department. In addition to the firearms and use of force topics listed above, the following are topics of instruction provided to all sworn personnel with the exception of those personnel off on benefit time or attending court when the instruction was offered.

- ◆ Mental Illness Refresher
- ◆ Stroke Prevention
- ◆ Proper Lifting
- ◆ Below 100
- ◆ Resilience Presentation
- ◆ Domestic Violence/Sex Assault
- ◆ Barcoding
- ◆ Emergency Vehicle Operator Course
- ◆ A.I.D. Involuntary Committal
- ◆ Evidence Packaging
- ◆ E-Ticket training
- ◆ Law Review

The St. Charles Police Department was able to gain additional training by serving as a host site for police training. Forty officers attended a variety of classes free of charge in exchange for the use of the training room and/or the St. Charles Police Department Public Safety Training Facility.

Accreditation

The St. Charles Police Department has been accredited by the Commission on Accreditation for Law Enforcement Agencies (CALEA) since 1989. St. Charles was one of the first agencies in the State of Illinois to become nationally accredited.

In 2019, the department completed year two of the on-line annual assessment program as part of a 4-year re-accreditation cycle. This year's remote web-based assessment included 81 standards marking the halfway point of all required standards from the CALEA Standards for Law Enforcement Manual. Compliance was verified in each of those areas.





Community Restitution

Prepared by Restitution Coordinator Francisco Fregoso

The Community Restitution Program serves as a not-for-profit work site which operates under the St. Charles Police Department, and is overseen by Francisco Fregoso. Unique to the county and surrounding areas, the program was created to serve as a place where people who committed minor offenses could have the opportunity to work off their sentence in the form of restitution to the City in lieu of serving jail time or paying a fine. The program accepts adults and juveniles who are charged with non-violent offenses.

In 2019, the Police Department inaugurated its new facility. Restitution defendants played an important role in helping prepare, move, and organize boxes and furniture to the new facility. Their participation eased the stress and logistics of managing such an important event.

The new facility is equipped with a hand car-wash and vacuum enabling the restitution program to wash and detail police vehicles on an as needed basis, which saves the City hundreds of dollars each month. In addition to washing vehicles, defendants are responsible for maintaining the cleanliness of an indoor garage which houses police vehicles. Workers also clean and upkeep the Police Department as needed to include: stairwells, gym facility, restrooms, lobby, trash receptacles, and surrounding areas of the Police Department.

The program is operated as a work day. Defendants arrive early in the morning and are assigned tasks which are necessary for the town. These tasks would otherwise be completed by private contractors which would impact the City's budget. The following are examples of some of the noticeable accomplishments for 2019:

- ⇒ Defendants who have a painting background assisted in painting the interior of St. Charles Fire Station 1.
- ⇒ Pressure washed wild animal waste off downtown walkways on a weekly and as needed basis; enabling residents and visitor's scenic views of the river and downtown areas.
- ⇒ Daily pickup of trash from the downtown area, public parking lots, and three parking garages.
- ⇒ Defendants work in collaboration with City departments to assist in cleaning, moving, and performing daily tasks; this allows department members more time to focus on their job responsibilities.
- ⇒ Collected 2,185 bags of trash from 55 right-of-ways.
- ⇒ Emptied over 40 trash bins from around the City on a weekly basis.
- ⇒ Defendants performed over 400 car washes of City department vehicles.
- ⇒ General maintenance at both the Police Department and the department's shooting range.
- ⇒ Mowing and general landscaping as well as snow removal from 18 abandoned or foreclosed properties, and seven City owned properties.
- ⇒ Provided assistance to the Kane County's Recycling program throughout the year. Over 5,300 residents were served and over 386,000 pounds of materials were kept out of landfills and reused or recycled.

In 2019, 227 defendants participated in the program resulting in a total of 5,494.50 hours worked. These hours worked brought a monetary savings to the City of \$91,992.50, which would have otherwise been paid to private contractors to perform the work. This brings the total contribution to \$184,445.50 in free labor since 2017. These figures are calculated using the average of the state minimum wage and an entry level laborer for the City.

Always keeping the City of St. Charles mission statement in mind to uphold the heritage, community, and service above all, the Restitution Program works closely with several departments to identify the needs of the City.

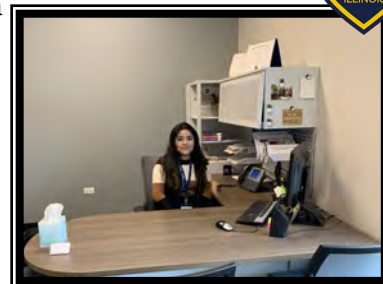


Social Services

Prepared by Social Worker Sandra Rincon



The St. Charles Police Department continues to partner with A.I.D. (Association for Individual Development). Sandra Rincon, employed by A.I.D., has office hours at the Police Department two days a week and works closely with officers on a multitude of different social services cases. She obtained her Bachelors Degree in Social Work from the University of St. Francis and holds a Master's Degree in Social Work from Aurora University. Her background is in crisis intervention, training in Applied Suicide Intervention Skills (ASIST), and an understanding of bereavement. Sandra's collaboration with the St. Charles Police Department began in April of 2019. Since then, Sandra has accumulated a total of 151 cases and 317 clients so far. Sandra looks forward to being a supportive resource to the community.



Sandra Rincon, MSW
Victim Services Case Manager



The role of a police social worker is to liaison with the Police Department, the community, and the various social service agencies that serve our residents. A police social worker does not provide long-term counseling, but rather assesses the quality of life issues brought to the attention of the Police Department, attempts to stabilize those issues, and provides the proper referrals necessary to bring the situation at hand to a successful conclusion or at least a manageable situation moving forward.



Examples of issues/situations in which a police social worker would be utilized:

- * Mental health issues
- * Chemical and/or substance abuse
- * Victim advocacy
- * Neighbor mediation/conflict resolution
- * Hoarding
- * Elderly services
- * Youth services
- * Domestic Violence/Orders of Protection
- * City liaison with area social service agencies

With the move of the St. Charles Police Department to the new facility, the social worker area has greatly improved! There is now a waiting area for visitors and the social worker has their own, private office.

Crisis Intervention

The St. Charles Police Department realizes that mental illness is an enormous problem in our society today and consists of a broad spectrum of illnesses. It is vital that all sworn personnel are trained in CIT (Crisis Intervention Team) matters to effectively address the individuals suffering from these illnesses.

Currently, the department has 20 sworn personnel who make up the Crisis Intervention Team. They are:

- | | |
|-------------------|-------------------|
| ★ Melinda Anyon | ★ John Losurdo |
| ★ Brooks Boyce | ★ Erik Mahan |
| ★ Dawn Churney | ★ Eric Majewski |
| ★ Rich Clark | ★ Bridget McCowan |
| ★ Russell Haywood | ★ Mike McCowan |
| ★ Jose Jacobo | ★ Rick Murawski |
| ★ Mike Karnath | ★ Brett Runkle |
| ★ Cory Krupke | ★ Brad Schumacher |
| ★ Drew Lamela | ★ Bill Tynan |
| ★ Jen Larsen | ★ Rob Vicondi |

It is a priority of the department, and most police departments, to have all officers trained in this subject matter.



Special Olympics



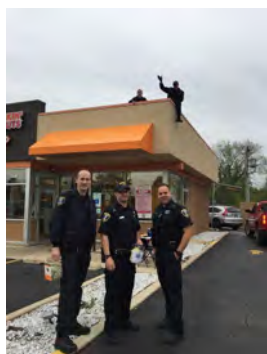
The Special Olympics Mission is to “provide year-round sports training and athletic competition in a variety of Olympic-type sports for children and adults with intellectual disabilities, giving them continuing opportunities to develop physical fitness, demonstrate courage, experience joy and participate in a sharing of gifts, skills and friendship with their families, fellow Special Olympic athletes, and the community.”*

Special Olympics is a non-profit program that began in 1968 with a total of 1,000 athletes from the U.S. and Canada. Now there are more than 5.5 million athletes in 193 countries. To date, there are more than 23,000 athletes with intellectual disabilities and nearly 17,000 Young Athletes ages 2-7 with and without intellectual disabilities served in Illinois alone! That service is provided by more than 48,000 volunteers and coaches in 11 regions throughout the state. Special Olympics Illinois does not charge athletes or their families to participate in the program. The program relies on the generous donations from a variety of fundraising activities. The Law Enforcement community has been a long-time partner of Special Olympics through the Law Enforcement Torch Run (LETR). LETR has raised more than \$52 million since 1986.

The St. Charles Police Department takes an active role in fundraising and the promotion of this program. Each year a number of events are held throughout the community to raise much needed funds. Events in 2019 included the *Polar Plunge*, *Cop on a Rooftop* - in partnership with *Dunkin Donuts*, *Butter Burgers and Badges* - in partnership with the west side St. Charles *Culver's*, and *Zanie's Comedy Night* - in partnership with Zanie's Comedy Club at Pheasant Run Resort. It was our 17th straight year of fundraising through the sale of raffle tickets for a brand new custom Harley Davidson Motorcycle.

The department raised **\$13,248.77** in 2019 and over \$150,000 for the charity during the past 17 years. All proceeds go directly to Special Olympics athletes and their programs. This would not have been possible without the hard work of all who volunteer their time and energy and through the generous donations from those in the community who faithfully support this program. **Our goal is to receive at least \$15,000 in donations for 2020!** Please contact Officer Jen Larsen at 630.443.3830 or jlarsen@stcharlesil.gov to find out how you can help support this remarkable charity.

*www.specialolympics.org/about/our-mission



TRI-COM



Prepared by Interim Tri-Com Director Joe Schelstreet

During 2019, Tri-Com processed 142,314 inbound and outbound telephone calls, which resulted in 121,874 calls for dispatch. Out of the total calls, 45,573 were calls received via the 9-1-1 emergency number. 66% of Tri-Com's 9-1-1 calls were received from wireless devices.

Calls for service by community and contract agency in 2019 were:

St. Charles – 27.98%

Batavia – 18.85%

Geneva – 17.15%

Tri-City Ambulance – 6.08%

Elburn and Elburn FPD – 5.92%

Sugar Grove and Sugar Grove FPD – 7.67%

North Aurora FPD – 1.98%

Waubonsee Campus Police – 0.09%

South Elgin Police – 14.29%



Staffing

Tri-Com is authorized to maintain 20 full-time dispatchers and two part-time dispatchers. We currently have five immediate openings in the full-time ranks. By the end of the first quarter in 2020, two will graduate from training, and two will start on March 9. Tri-Com will hire at least four new employees in third and fourth quarters of 2020. Hiring and retention continues to be a challenge in this industry with an average turnover of 19% nationwide. Staff plans to revise our testing and training programs in 2020 in an effort to have plenty of candidates in the pipeline when vacancies occur.

Collective Bargaining

The current labor contract will expire April 30, 2021.

Budget

State 9-1-1 revenue to Tri-Com fluctuated this year due to revised proportioning agreements through the Emergency Telephone System Board (ETSB). Tri-Com maintains very healthy reserves and is able to utilize these funds to offset large variations in the year over year costs passed on to the users. Tri-Com received reimbursement for training from the ETSB for Emergency Medical Dispatch (EMD) continuing education.

Fiscal Year 2019 Projects

Radio Infrastructure – the Tri-Com Board of Directors had previously entered into a contract with Motorola to purchase the StarCom21 radio system. Tri-Com worked with Motorola throughout 2019 to have a successful implementation of the system by the second quarter of 2020 for all police and fire agencies dispatched by Tri-Com.

Text to 9-1-1 – Text to 9-1-1 was deployed in Kane County on March 1, 2016. All callers are strongly urged to "Call if they can, text if they can't!" Tri-Com received 12 calls for assistance and 13 accidental calls in the year of 2019.

Employee Updates



Welcome to those who joined us in 2019...



Officer
Joe Bonifas



Officer
Steve Mattas



Officer
Kevin Comstock



Officer
Brad Schumacher



Officer
Noelle Wold

...and best wishes to those who left us.



Deputy Chief
Steve Bedell



Officer
Scott Coryell



Property Custodian
& Forensic
Investigator
Rusty Sullivan



Awards

Thank you for your service!

5 YEARS

Jim Keegan
Rick Murawski
Nancy Ricotta
Kathy Young

15 YEARS

Brooks Boyce
Sara Cass

20 YEARS

Steve Heike

30 YEARS

Steve Bedell

Award of Merit

Chief Jim Keegan
Deputy Chief Erik Mahan
Sergeant Mike McCowan



Kane County Chiefs of Police Officer of the Year Officer Jennifer Larsen



Department Letters of Appreciation

Deputy Chief Steve Bedell, France Cevallos, Officer Niki Garcia,
Officer Chris Grove, Officer Rick Jackson, Officer Jose Jacobo (2),
Officer Jennifer Larsen, Deputy Chief Chuck Pierce, Scott Sanders

Way to Be

A City of St. Charles Employee Recognition Program

Jim Burden, Adrienne Casanas Ramos, Sara Cass, France Cevallos, Rich Clark,
Kevin Comstock, Joe Dony, Francisco Fregoso, Joe Gaske, Connie Goetz, Jim Keegan,
Dan Kuttner, Erik Mahan, Eric Majewski, Steve Mattas, Bridget McCowan (2),
Mike McCowan, Liz Mendoza, Chuck Pierce, Krystal Reiser, Nancy Ricotta,
Scott Sanders, Kim Schult, Bill Tynan

Community Kudos



"Thank you to the officer who pulled up and put his lights on so that my family and I could safely cross a busy intersection. It was a great opportunity to affirm the role of all Police: to protect us and keep us safe."

"Officer Steve Heike went above and beyond his duties and out of his way to help me."

"Thank you to Sergeant Clark for his outstanding performance during a recent encounter."

"Officer Jim Burden exemplifies the department's commitment to the residents of the City of St. Charles."

"Thank you to Sergeant Mike McCowan for your quick response to our burglar alarm; it is comforting and gives us a sense of security knowing our police force is so competent."

"Thank you to Officer Justin Bennett for coming to help when my dogs locked me out of my car."

"I found Officer Niki Garcia to be very courteous and professional; she is a credit to your department."

"Thank you for allowing me to ride along with Officer Russ Haywood; please extend my thanks and appreciation to him—this was a very informative experience."

"I want to compliment Officer Justin Bennett for his courtesy and professionalism."

"I would like to commend Detective Bauwens, Detective Ketelsen, and ET Wojcik and thank them for their professionalism and the service they provided to the Huntley PD during this investigation."

"On behalf of the Sleepy Hollow PD and the Village of Sleepy Hollow, please accept our thanks and appreciation to Detective Ketelsen, ET Wojcik, and CSO Beeter."

"Officers Jose Jacobo, Mike Karnath and Jason Wessendorf were the first to arrive at my parents house for a medical emergency; it's comforting to know the officers of the STCPD are there to protect and serve the community and family."

"Thank you to Officer Niki Garcia for being the responding officer!"

"Sergeant Clark is an outstanding example of the good work done by our police officers and he was very professional and thorough."

"Officer Mike Redmann demonstrated the utmost level of professionalism and courtesy to Elk Grove Village detectives."

"Officer Jim Burden: thank you for taking time out of your day to come to our troop meeting. We appreciate all that you do for our community—Troop 1431."

"Thank you for training your officers to be so friendly, as well as protective and authoritative."

"Thank you to Sergeant Dan Kuttner for helping me find a place to park during the half-marathon and for supporting the runners by cheering for them—he definitely went above and beyond."

"On behalf of the Batavia Police Department, thank you to Deputy Chief Steve Bedell and Detective Chuck Crumlett for responding to our call for assistance during this serious incident."

"Commander Eric Majewski: words can't express how grateful we are for making such a special day for Liam & Izzy."

"Thank you to the students of Anderson Elementary for bringing us Orange Fanta...to show we're FANTastic!"

"Thank you for what you do every day to keep us safe, Officer Brooks Boyce."

"We just want to offer our thanks to all of the officers!"

