



**#1** City for Families  
by FamilyCircle® 2011

October 7, 2016

**Subject: N. 2<sup>nd</sup> Avenue and Delnor Avenue Concept Study - Notifications**

Dear Resident:

The City of St. Charles as part of our long term goals has identified a potential need for infrastructure improvements in your neighborhood along N. 2<sup>nd</sup> Avenue and Delnor Avenue (see attached location map). We understand the unique nature of every neighborhood and seek your input to help identify the needs and appropriate scope of work.

**Concept Study**

The City has hired WBK Engineering of St. Charles to complete a Concept Engineering Study of this area. The purpose of this study is to determine the potential infrastructure improvements, which may include; water main replacement, sanitary sewer spot repairs, roadway resurfacing or reconstruction and drainage improvements. As part of this study WBK Engineering will be evaluating all of the existing field conditions, existing utility conditions and work with the property owners to gain feedback of your experiences.

**Field Work**

Over the next few weeks you will see WBK Engineering, Testing Service Corporation (TSC) and the City of St. Charles in your neighborhood gathering data. You will observe various activities that will facilitate the development of concepts and work scope alternatives. These activities may include marking of utilities, survey of right-of-way areas, soil borings (geotechnical testing), tagging trees and sewer televising. All of this information will be used to evaluate the existing conditions and future needs in this area.

**Property Owner Questionnaire**

In an effort to obtain feedback on your experiences, the City has prepared a brief resident survey. This survey is attached in paper form and can be completed and mailed back in the enclosed pre-paid envelope by October 17. We appreciate your participation in this survey and look forward to your feedback.

**Public Meetings**

After all of the data has been gathered and evaluated a Public Meeting will be held to discuss the findings of the field evaluations, the extent of the anticipated improvements, proposed alternates and to gain feedback from the property owners. Notifications regarding the date for this meeting will be sent out when the date has been determined.

Should you have any questions about this project, please contact Karen Young P.E. Assistance Director of Public Works at 630-377-4486 ([kryoung@stcharlesil.gov](mailto:kryoung@stcharlesil.gov)).

RAYMOND P. ROGINA *Mayor*

MARK KOENEN, P.E. *City Administrator*



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Publication Date:  
September 19, 2016  
Data Source:  
City of St. Charles, Illinois  
Harris County, Illinois  
Coordinate System: Illinois State Plane East  
North American Datum 1983  
Scale: 1" = 150'



Improvement Area

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## Delnor and N. 2<sup>nd</sup> Avenue Neighborhood Survey

Please complete the survey as thoroughly as possible and **return by October 17**. Most questions can be answered by circling the best fit answer. Please include additional comments or notations as appropriate. Including your address allows us to locate specific concerns and to best evaluate options to address those concerns.

1. Address: \_\_\_\_\_

2. Years of residence

- 0-2
- 2-4
- 4-6
- > 6

3. Regarding the City's water supply to your house

- **Water pressures are:**
  - i. Good
  - ii. Adequate
  - iii. Poor
  
- **Water service interruptions occur:**
  - i. Frequently
  - ii. Occasionally
  - iii. Almost never
  - iv. Never
  
- **Water quality is:**
  - i. Good
  - ii. Adequate
  - iii. Poor

4. Regarding sanitary sewer service to your house:

- **Backups or problems occur:**
  - i. Frequently
  - ii. Occasionally
  - iii. Almost never
  - iv. Never

5. Regarding drainage conditions on your property:

- I have experienced basement flooding – Yes – No
- I have areas which do not drain or drain slowly creating problems for me – Yes - No
- I have erosion or eroded areas on my property which require repair – Yes - No
- My driveway culvert is draining properly – Yes – No



**Delnor and N. 2<sup>nd</sup> Avenue Neighborhood Survey**

**6. Regarding the public roadway:**

- **The pavement condition is:**
  - i. Good
  - ii. Adequate
  - iii. Poor
  
- **Roadway drainage is:**
  - i. Good
  - ii. Adequate
  - iii. Poor
  
- **Roadway lighting is:**
  - i. Good
  - ii. Adequate
  - iii. Poor
  
- **Roadway width relative to parking and maneuvering is:**
  - i. Good
  - ii. Adequate
  - iii. Poor

**7. There is a need for sidewalk in our neighborhood – Agree – Disagree**

**8. Are there any safety concerns in your neighborhood related to utilities and the roadway?**

**9. Is there anything else we should know or take into consideration when evaluating the infrastructure of the neighborhood?**

**10. Contact (optional)**

- **Name:** \_\_\_\_\_
  
- **E-mail:** \_\_\_\_\_
  
- **Phone:** \_\_\_\_\_
  
- **When to reach you:** \_\_\_\_\_