



## **Water Service Transfer Notice IL Route 31 and Roosevelt St. Sewer Main Replacement**

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(Date)

Dear Resident,

Today your water service was transferred to the new water main improvements on Roosevelt Street. This resulted in a brief loss of water (5 to 10 minutes) to your residence. You may temporarily experience some air or discolored water within your plumbing and we offer the follow flushing guidelines to remediate any issues:

### **Recommended Instructions for Customer Flushing of Interior Plumbing**

1. Open the faucets in the basement or lowest floor in the house. Leave all faucets running at highest rate possible, using cold water.
2. After the faucets are all open in lowest floor, open the faucets on next highest floor of the house. Continue until faucets are open on all floors.
3. After all faucets are opened, leave the water running until all the air is removed from the lines and the water runs clear.
4. Turn off the first faucet you opened and continue to turn off other faucets in the same order you turned them on.
5. If you experience low water pressure it can be a sign your aerators/screens are clogged. Clean aerators/screens at each faucet if necessary. You may need to replace screens/aerators if they are old or worn.

We advise you not to use hot water in the interior plumbing until flushing is complete to prevent sediment from collecting in your hot water tank. Additionally, we advise you to regenerate your water softener if you have one.

If you continue to experience water quality or pressure issues after completing the above instructions, please contact Todd Wells with Engineering Enterprises, Inc. at 773-454-4214 or City Department of Public Works at 630-377-4405.