

2012

St. Charles Police Department

Annual Report



Chief's Letter of Introduction



March 15, 2013

Brian Townsend, City Administrator
City of St. Charles
2 East Main Street
St. Charles, Illinois 60174

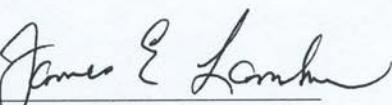
Dear Mr. Townsend,

I am presenting you with an annual report for the St. Charles Police Department for 2012. This information outlines the activities conducted by members of the Police Department to inform you, the Mayor, City Council and our community. Our mission is to provide quality service, with respect and a commitment to excellence. We have included an overview of our services, crime rates and other activities.

In 2012, the calls for police services showed a reduction from the previous years and were lower than the record set in 2011. Those calls vary from traffic crashes to criminal investigations and other types of calls for assistance. Also worthy of note is a reduction of both Part I and Part II crimes reported. Traffic crashes showed a slight reduction from last year and continues to trend downward over the last several years. We continue to share our resources of time to collaborate with other law enforcement agencies in the area, in crash and criminal investigations. We value the benefit of the firing range to allow for regular interval firearms training.

We are pleased with the feedback from our citizens on the quality of our services. We are proud of our state of readiness for any emergency that arises. Our commitment is constant and ever present, and we consider the St. Charles Police Department a leader in the Fox Valley.

Sincerely,



James E. Lamkin
Chief of Police

JAMES E. LAMKIN Chief of Police

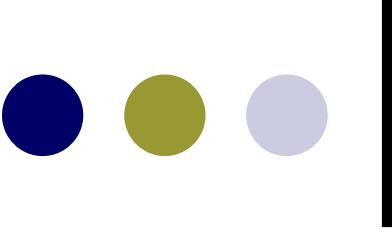


Table of Contents

Chief's Letter of Introduction.....	2
Table of Contents.....	3
Organizational Chart.....	4
Department Roster.....	5
2012 Summary Arrests/Offenses.....	6
Comparison Statistics.....	7-9
Operations Section.....	10-16
K-9 Team.....	13-14
Kane County Special Weapons and Tactics.....	14-16
Criminal Investigations Division.....	17-19
Crime Prevention Unit.....	20
Special Olympics.....	21
Administration Section.....	22-29
Training.....	24-26
Records Division.....	26-27
TriCom Central Dispatch.....	28
Community Restitution.....	29
Traffic and Special Events.....	30-36
Evidence.....	37-38
Prescription Drug Program.....	38
CALEA/Public Information.....	39-40
Those Who Left & Joined Us in 2012.....	41
Awards & Recognition.....	42
Community Kudos.....	43
Memorable Moments from 2012.....	44

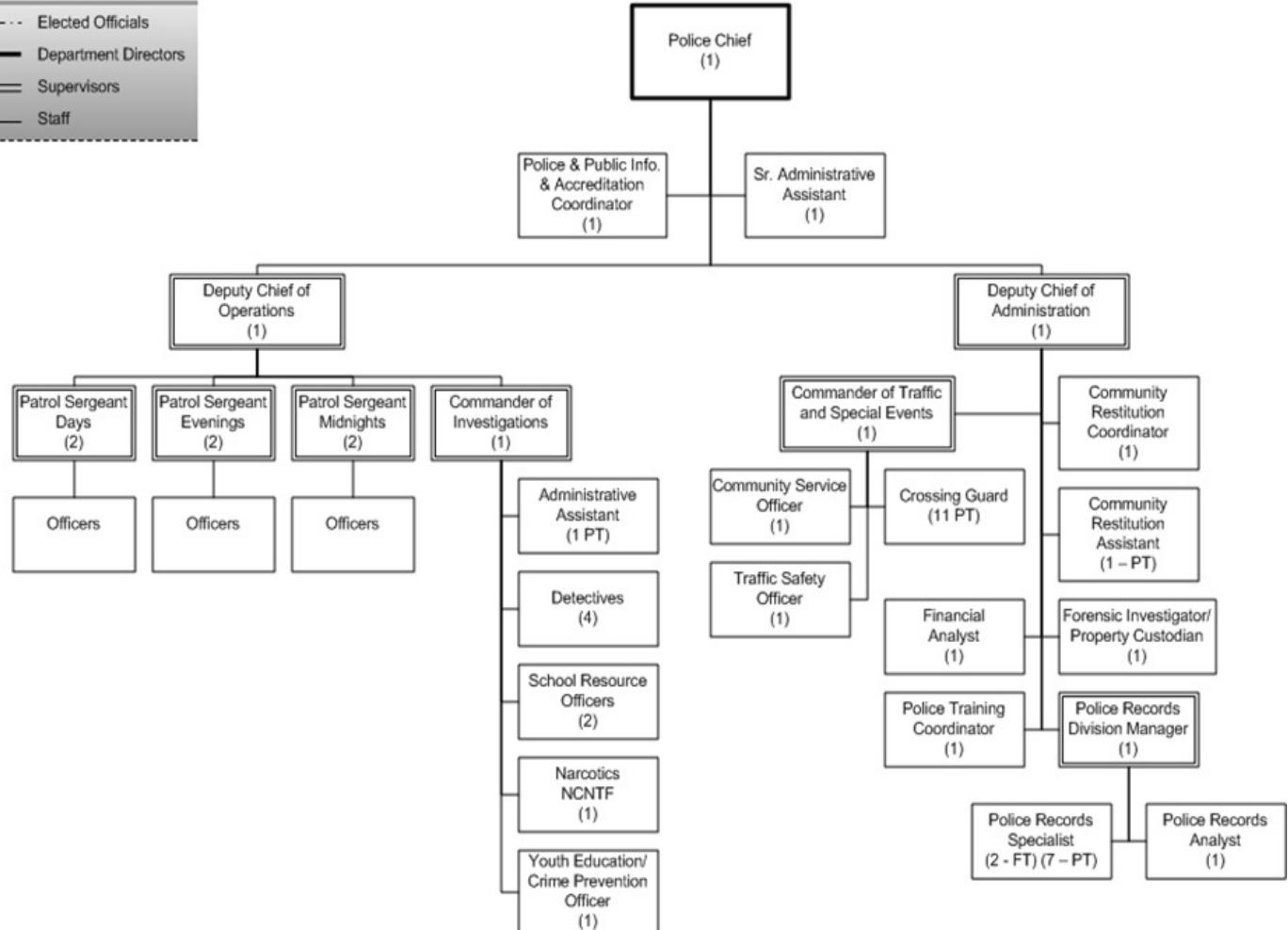
Organizational Chart



	City of St. Charles, IL
Police Department	1/1/2013

Key

- - - Elected Officials
- Department Directors
- Supervisors
- Staff



Department Roster (serving since)

SWORN PERSONNEL

Chief James Lamkin	2003	Officer Steve Heike	1999
Deputy Chief Steve Huffman	1993	Detective Jerry Schomer	2000
Deputy Chief David Kintz	1990	Officer Rich Clark	2000
Commander Jerry Gatlin	1998	Detective Eric Majewski	2000
Commander Erik Mahan	1996	Detective Chuck Pierce	2000
Sergeant Joe Cicci	1989	Officer Dawn Churney	2001
Sergeant Lin Dargis	1989	Officer Scott Coryell	2001
Sergeant Roger Anderson	1989	Officer Jim Burden	2001
Sergeant Tom Shaw	1997	Officer Ben Devol	2001
Sergeant Mike Griesbaum	1990	Officer Eric Bauwens	2001
Sergeant Brad Griffin	1989	Officer Bill Tynan	2003
Sergeant Dan Kuttner	2007	Officer Brooks Boyce	2004
Officer Jeff Finley	1974	Officer Brett Runkle	2005
Officer Craig Bahe	1987	Officer Chuck Crumlett	2005
Officer Marty Sheets	1988	Officer Nic Anson	2005
Officer Steve Bedell	1989	Officer Cory Krupke	2005
Officer Joanne Pawlak	1989	Officer Melinda Anyon	2006
Officer Darrin Lee	1990	Detective Janis Schuessler	2006
Officer Tim Beam	1990	K-9 Aries	2008
Officer Troy Peacock	1992	Officer Adam Stander	2010
Officer Bridget McCowan	1993	Officer Steve Woloszyk	2010
Detective Drew Lamela	1995	Officer Johnathon Losurdo	2010
Officer Mike Ross	1995	Officer Russell Haywood	2012
Officer Lisa Ferguson	1996	Officer Tim Ocasek	2012
Officer Chris Grove	1996	Officer Robert Viciconti	2012
Officer David Ketelsen	1997	Officer Eric Jannusch	2012
Officer Mike McCowan	1997		

CIVILIAN PERSONNEL

Senior Administrative Assistant Sara Cass	2004	Accreditation Manager Paul McCurtain	2004
Records Supervisor Kim Schult	2002	Financial Analyst Scott Sanders	2010
Forensic Investigator/Property Custodian Rusty Sullivan	2011	Training Coordinator Guy Hoffrage	2007
Administrative Assistant France Cevallos	2012	Community Restitution Coordinator Dan Orland	2004
Community Service Officer Ryan Beeter	2007		
Records Staff			
Kathy Rust	1987	Grace Rhead	2006
Diane Leahy	1987	Sara Ndonga	2006
Sandy Hansen	1990	Elizabeth Mendoza	2011
Connie Goetz	1991	Samantha Witt	2011
Carol Johnson	1993	Keith Goode	2012

2012 Summary Arrests/Offenses

Part I Crimes

Homicide	0
Criminal Sexual Assault	12
Robbery	4
Aggravated Battery	19
Aggravated Assault	6
Burglary	57
Burglary from Motor Vehicle	86
Theft	388
Motor Vehicle Theft	21
Arson	8
Total Part I	601

Services

Warrant Service	105
Public Complaint	208
Total Services	313

Totals

Total Part I Crimes	601
Total Part II Crimes	2,271
Total Offenses	2,872

Part II Crimes

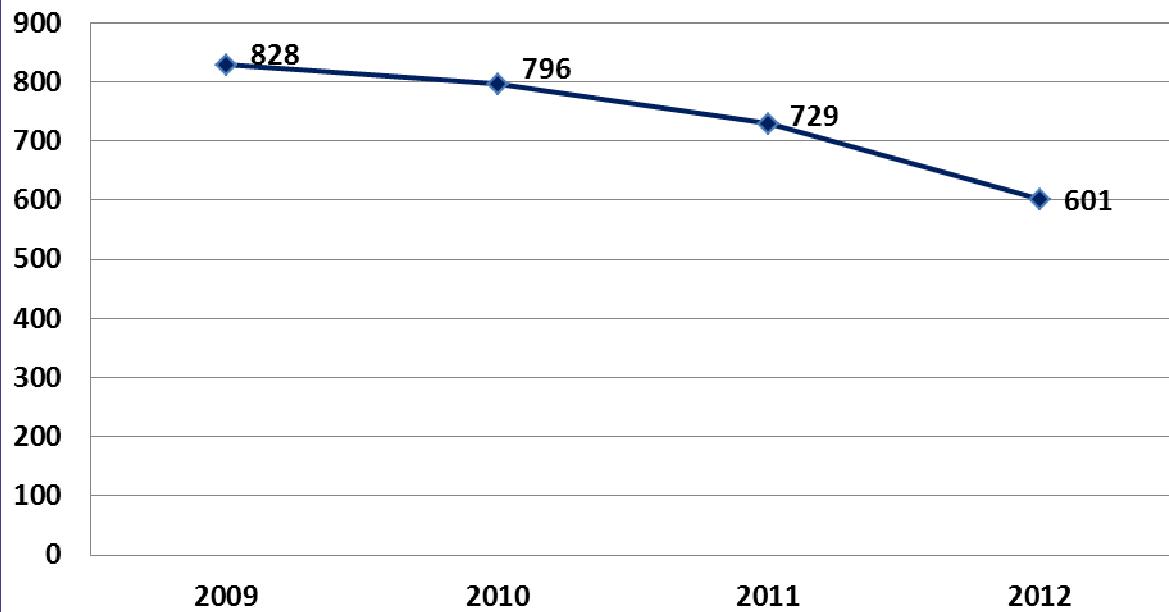
Reckless Homicide	0
Battery & Domestic Battery	240
Assault (Simple)	6
Deception	145
Criminal Damage and Trespass	299
Deadly Weapons	4
Sex Offenses	6
Offenses Involving Children	31
Cannabis Control Act Violations	53
Methamphetamine Offenses	0
Controlled Substance Act Violations	26
Hypodermic Needle	2
Drug Paraphernalia Act	44
Liquor Control Act Violations	49
Intoxicating Compounds	0
Motor Vehicle Offenses	615
Disorderly Conduct	245
Interference w/ Peace Officers	53
Intimidation	2
Kidnapping	3
Violation of Criminal Registry Laws	2
Other Offenses	446
Total Part II	2,271

OUR MISSION

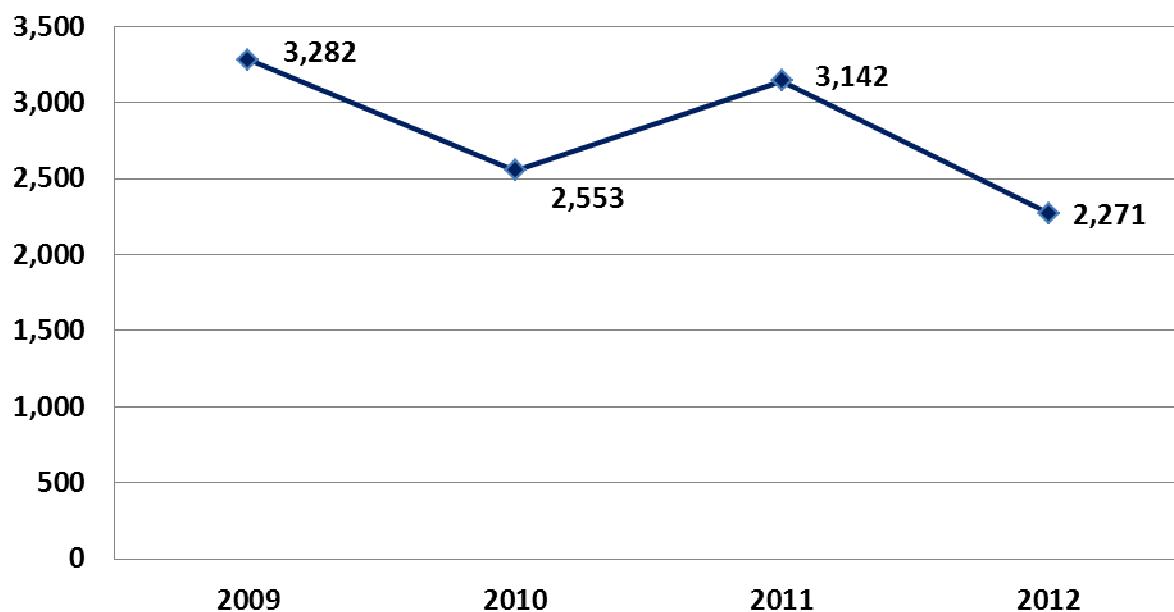
TO PROTECT AND SERVE OUR
COMMUNITY WITH RESPECT AND A
COMMITMENT TO EXCELLENCE

Comparison Statistics

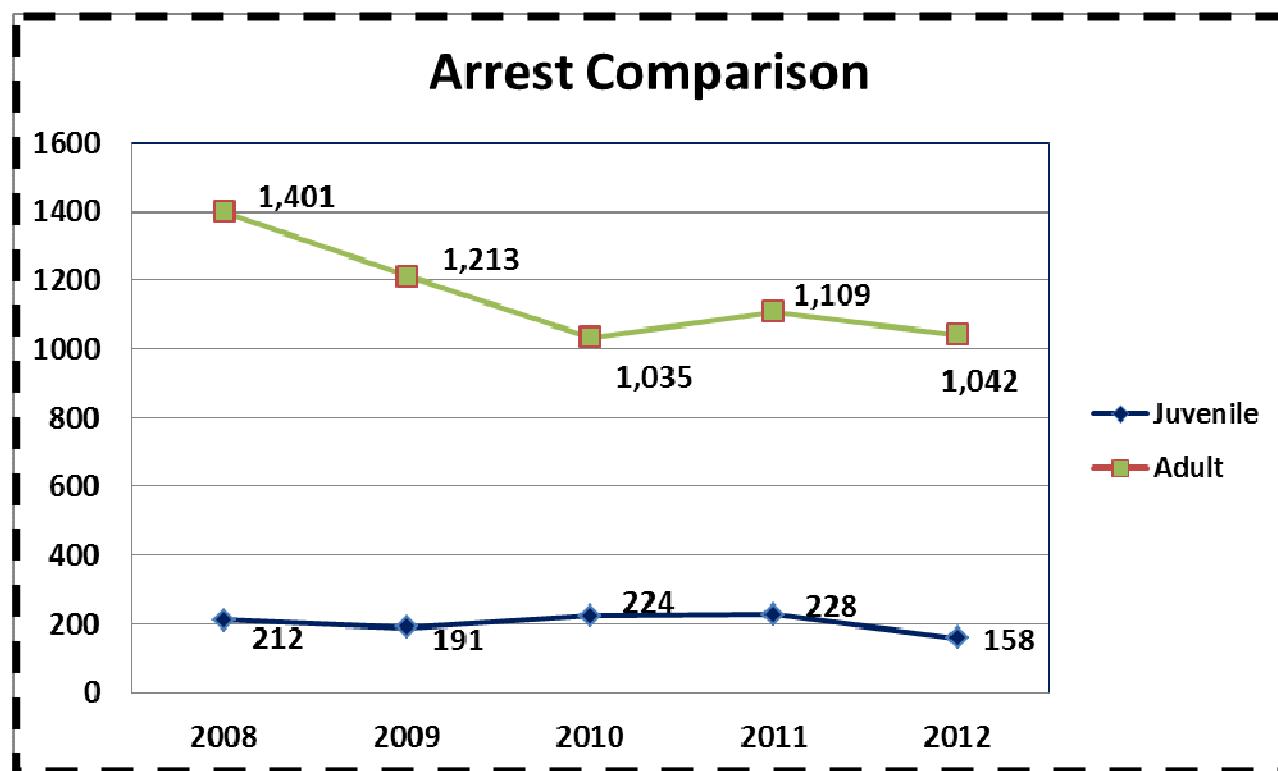
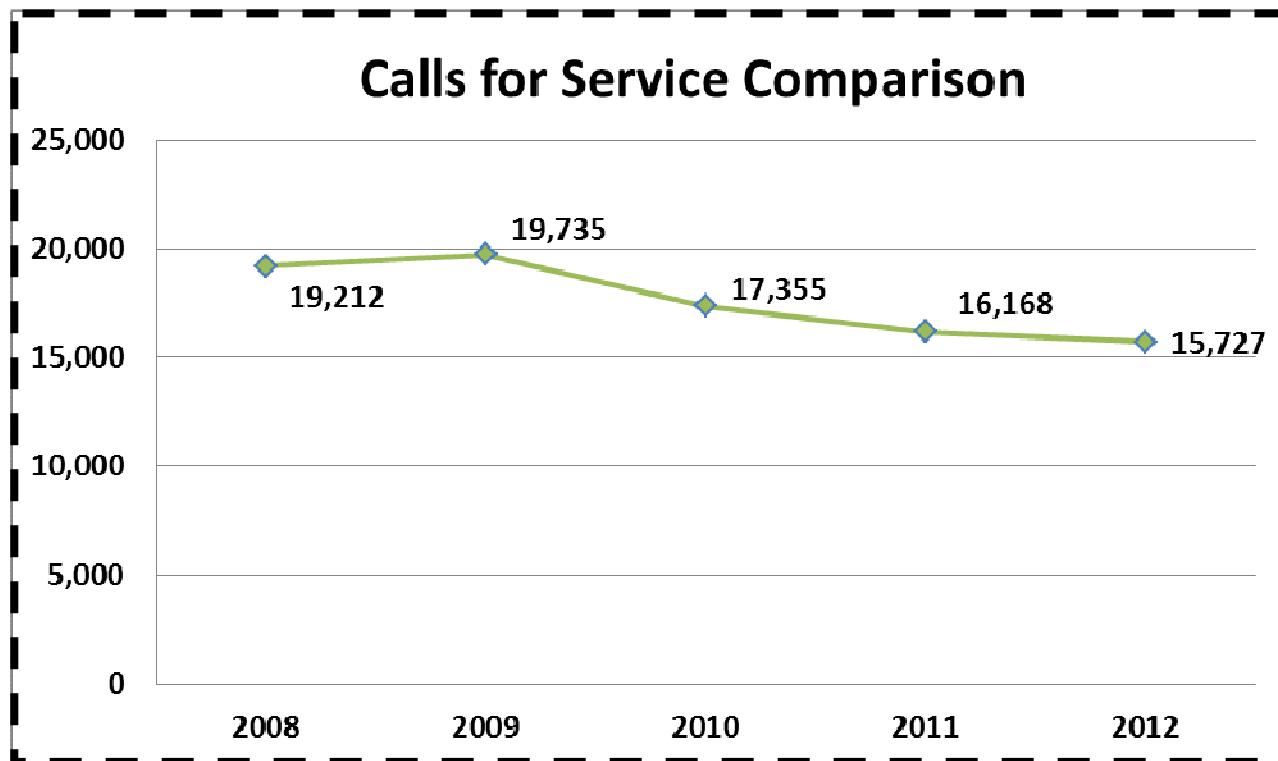
Part I Crime Comparison



Part II Crime Comparison

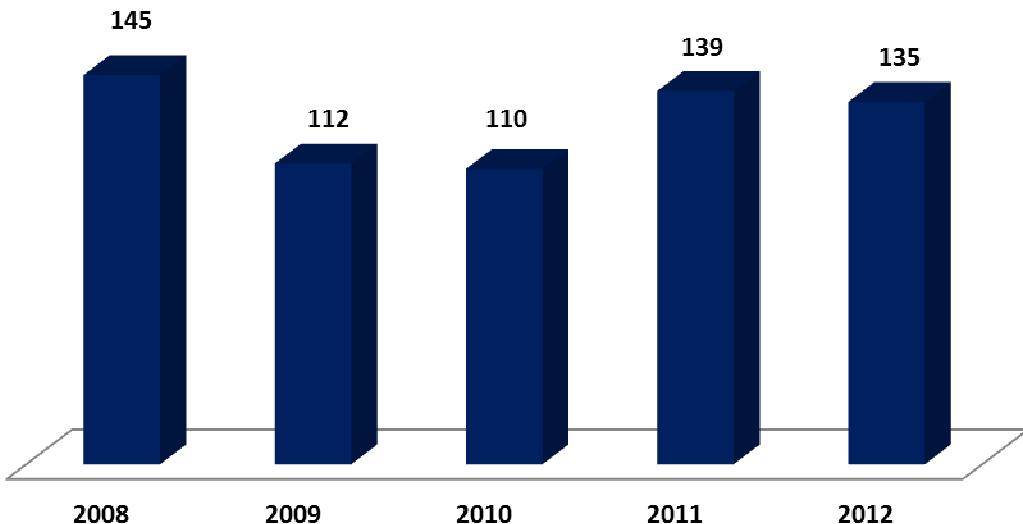


Comparison Statistics

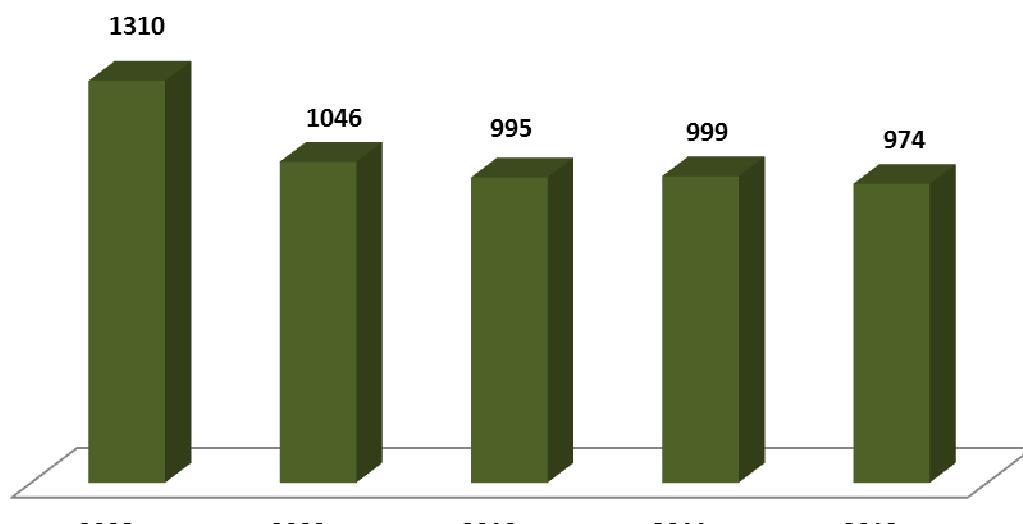


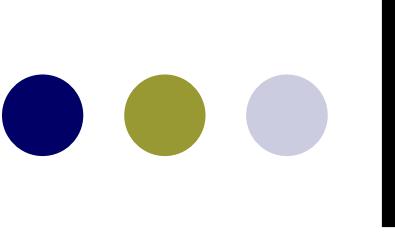
Comparison Statistics

DUI Comparison



Accidents in Public Roadway Comparison





Operations

Prepared by Deputy Chief Steve Huffman

In 2012, the Operations Section consisted of two work-groups; Patrol and Investigations Divisions.

Patrol Section

The Patrol Section consists of the following personnel:

- (1) Deputy Chief of Operations
- (6) Patrol Sergeants
- (32) Patrol Officers
- (1) K9 officer

In 2012, we hired four officers to fill vacancies through attrition. One probationary officer graduated from the academy in December, while the remaining three will graduate in March of 2013. Additionally, one officer was promoted to the rank of Sergeant to fill a vacancy created through retirement. At the end of the year, the Department had an authorized staffing level of fifty-two sworn officers.

Contained within the Patrol Section is a gang/problem oriented policing unit. This unit consists of one sergeant and four patrol officers. The officers work in this unit on a part-time basis, and are responsible for gang enforcement and apartment complex-specific issues. In 2012, this unit continued to meet monthly with apartment managers to address specific problems at their properties, as well as to share information with one another as it relates to quality of life issues for their tenants.

Patrol shifts are assigned to a 10.25-hour shift, as follows:

- Day Shift 0645 – 1700 hours
- Early Car 1345 – 2400 hours
- Evening Shift 1600 – 0215 hours
- Midnight Shift 2045 – 0700 hours

The Patrol Section remains divided into two teams, with one team working Monday through Thursday, and the other team working Thursday through Sunday. On the common workday of Thursday, one team trains while the other works patrol duties. Both teams rotate through the same training day on alternative Thursdays.

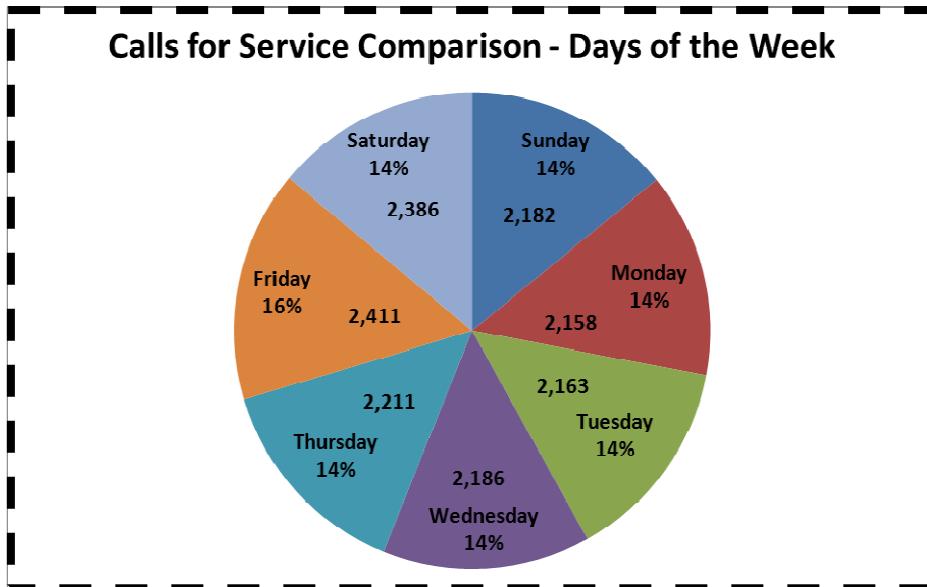
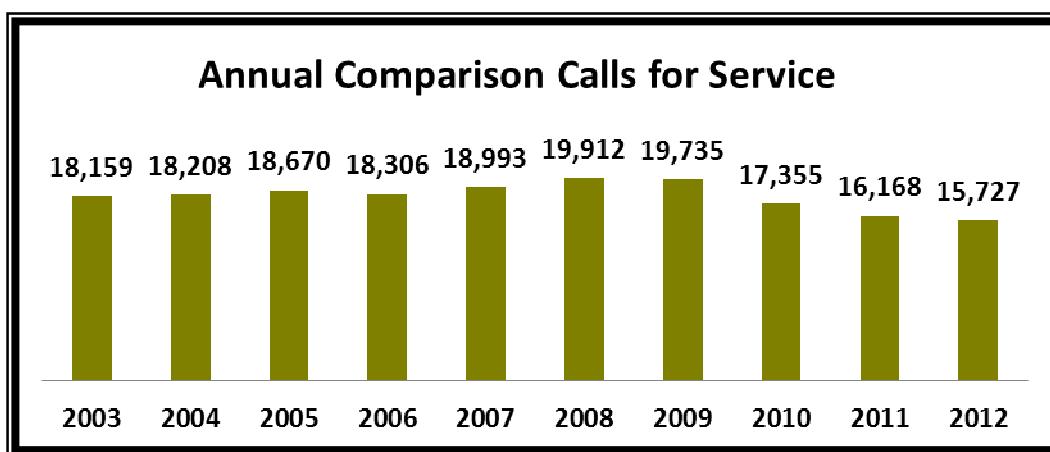
In addition to the above training, the 10.25-hour workday allows for an overlap of staffing levels during time periods where calls for service are the heaviest. For example, on Friday and Saturday evenings, from 2100 – 0200 hours (closing time for bars and pubs), there are between nine and thirteen officers working to handle the higher volume of patrons visiting the downtown area.

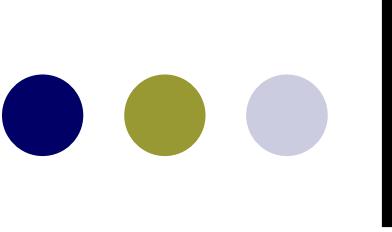
The city is divided into four basic reporting beats, with the Fox River and Main St. as the dividing lines for the beat structure. Additionally, a fifth reporting beat is listed to identify calls for service provided outside of the city's corporate boundaries. In general, the nature of these calls is to assist other agencies on personal injury accidents, warrant services or other mutual aid requests.

The following table represents different comparisons of the calls for service by reporting beats for calendar years 2011 and 2012:

Operations

Reporting Beat	CFS 2012	CFS 2011	% change
#1 NE Quadrant	3,992	3,534	↑ 13 %
#2 SE Quadrant	3,689	3,789	↓ 3 %
#3 SW Quadrant	5,196	5,482	↓ 5 %
#4 NW Quadrant	2,631	2,714	↓ 3 %
Outside Geographical Area	219	649	↓ 66 %
Total East Side	7,681	7,323	↑ 5 %
Total West Side	7,827	8,196	↓ 5 %
Total Calls For Service	15,727	16,168	↓ 3 %



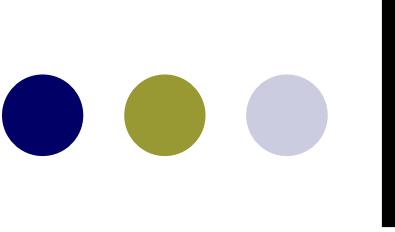


Operations

2012 Hour-of-day Activity Ranking (Highest to Lowest)

Rank	Hour	Incidents	% of Total	Previous Year's Ranking
1	1500-1600	973	6.2	1
2	1600-1700	951	6.0	3
3	1700-1800	942	6.0	2
4	1400-1500	878	5.6	4
5*	1800-1900	870	5.5	5
5*	1300-1400	870	5.5	8
6*	1900-2000	800	5.1	9
6*	1200-1300	800	5.1	6
7	2100-2200	799	5.1	10
8	2200-2300	775	4.9	11
9	1000-1100	773	4.9	13
10	1100-1200	766	4.9	7
11	2000-2100	662	4.2	14
12	0900-1000	659	4.2	17
13	2300-2400	658	4.2	12
14	2400-0100	627	4.0	16
15	0100-0200	580	3.7	18
16	0800-0900	573	3.6	15
17	0700-0800	440	2.8	19
18	0200-0300	419	2.7	20
19	0300-0400	277	1.8	21
20	0600-0700	260	1.7	22
21	0400-0500	209	1.3	23
22	0500-0600	166	1.1	24
Total		15,727		

* Denotes equal number of incidents for time periods



Operations

In 2012, the Department remains dedicated to working with Community School District 303 in regard to school safety. Several lock-down drills were conducted with the schools in St. Charles. During these exercises, the schools are placed in a lock-down status, and officers walk through the buildings with school administrators to assess and improve operational readiness. Additionally, we continue to work with the city's Geographical Information Systems Department to provide electronic, tactical information to the officers through the Mobile Data Computers in the squad cars.

Illinois Law Enforcement Alarm System Mobile Field Force

The ILEAS Mobile Field Force (MFF) is designed to provide rapid, organized and disciplined response to civil disorder, crowd control or other tactical situations involving the distribution of pharmaceuticals from the National Strategic Stockpile, weapons of mass destruction incidents as well as other more conventional events.

The MFF is basically a platoon of police officers of various ranks with a leader. Tactics used are based on small squad tactics developed by the Office of Domestic Preparedness as well as the more traditional Mobile Field Force tactics. A team generally consists of four squads and may be supplemented by specialized units from ILEAS member agencies.



The MFF may be utilized to:

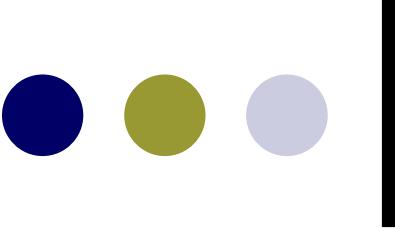
- Provide security at sites where pharmaceuticals from the National Strategic Stockpile are being distributed.
- Provide evacuation assistance related to weapons of mass destruction incidents.
- Rescue victims or police officers under hazardous conditions.
- Apprehend multiple offenders in crowd situations.
- Isolate areas of civil disorder or disaster by the use of large, organized perimeters.
- Control or disperse unruly crowds.
- Act as the first response to emergency requests from other states.

Officer Brett Runkle represents the St. Charles Police Department assigned to the Mobile Field Force, and has acted in this capacity since 2007. Training drills with the MFF continue to be conducted six times per year.

In 2012, the Mobile Field Force was used in a support role to the Chicago Police Department for the NATO conference. Their duties included guarding several bridges as the last line of defense against potential rioting. Mobile Field Force was also put on stand-by status for Hurricane Sandy for deployment to New Jersey, as well as for the Northern Illinois University homecoming event. They ultimately did not deploy for these events.

K-9 Team

The St. Charles K-9 Unit consists of Officer Nic Anson and his K-9 partner, Aries. Aries, a German shepherd born in Germany, is now going on his fifth year at the St. Charles Police Department and starting his third year as a member



Operations

of the Kane County SWAT Team.

In 2012, Aries assisted the St. Charles Community in performing several school searches in School District 303, along with surrounding communities. In October of 2012, Aries was called on to assist another agency with a narcotic search of a vehicle. Aries alerted to the odor of a narcotic in the vehicle. After further investigation by the agency they were able to locate over 200 plants of marijuana growing in the suspect's home.

Every year, Aries is required to be recertified by the State of Illinois. This year, the K-9 Unit updated their recertification standards during a week-long training session with the Illinois State Police. During this time, the K-9 Unit was tested in the following categories:

- ◆ Obedience
- ◆ Agility
- ◆ Area and Building Searches
- ◆ Tracking
- ◆ Controlled Aggression
- ◆ Narcotics Detection

The K-9 Unit received passing marks in all categories and has been successfully recertified as a dual purpose K-9 unit through the Illinois State Police.



Officer Anson and partner, Aries, during ladder training.

Kane County SWAT

2012 was another productive year for the Kane County Special Weapons and Tactics (SWAT) team. Each year since 2006, the team has increased its member numbers and 2012 was no different. The Kane County SWAT team was proud to have West Dundee Officer Kyle Ficek, as well as St. Charles Officer Adam Stander join its ranks as operators.



Officer Ficek brought to the team his valuable experience as a member of the Illinois Law Enforcement Alarm System (ILEAS) Region 3, Weapons of Mass Destruction response team. Officer Stander filled a vacancy left by Detective Majewski of the St. Charles Police Department, who retired from the team in 2011. Currently, the St. Charles Police Department has six active members committed to the team.

In 2012, the SWAT team had the opportunity to add additional equipment and vehicles necessary to complete their mission. The Garda Armored Car Company donated a retired armored car, while an additional armored car was obtained through the Law Enforcement Support Office (LESO). This is a program in which surplus military equipment is made available to Law Enforcement agencies at no cost. Additionally, through grant funding the

Operations

team was able to obtain a “tactical robot.” This robot is operated via remote control and drives on a track system. It is equipped with a camera and loudspeaker, and is used for deployment in a room or structure to determine if it is safe for team entry.

Kane County SWAT trains twice per month, and all team members must pass a physical fitness test twice per year. In April, the Team and Assistant Team Leaders composed a series of firearm drills and took the team to Fort McCoy in Tomah, Wisconsin. This training provided a valuable opportunity for team members to conduct live-fire scenarios in “shoot houses”, urban environments and long distance ranges. Efforts are underway to incorporate this quality training into the annual training curricula.

In 2012, Kane County SWAT was utilized in executing several high risk search warrants



SWAT members prepare to repel down one of the buildings on 1st St. during a festival demonstration in June of 2012.



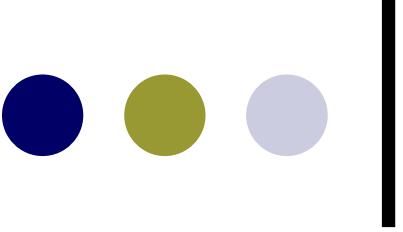
Kane County Sheriff's National Night Out

Police/community relations continue to be a high priority for Kane County SWAT. Members again attended Fox Valley area events, such as: the Chicagoland Emergency Vehicle Show in North Aurora; the Sugar Grove Corn Boil; Pride of the Fox River Festival in St. Charles; National Night Out Against Crime; and Special Olympic events. SWAT demonstrations were conducted at many of these events.

Illinois Law Enforcement Alarm System (ILEAS), Region IV Weapons of Mass Destruction (WMD) & Special Response Team (SRT) Updates

Officer Mike McCowan continued his training commitment and team assignment to the ILEAS (Illinois Law Enforcement Alarm System) Region IV WMD (Weapons of Mass Destruction) SRT (Special Response Team). Officer McCowan attended regular team training twice a month and passed an annual physical fitness test.

In February 2012, Officer McCowan traveled to Las Vegas, Nevada and then on to the Nevada Test Site in Mercury, Nevada to attend a Radiological/Nuclear Haz-Mat Technician Course. The class was sponsored by FEMA (Federal Emergency Management Agency) and taught by CTOS (Counter Terrorism Operations Support). During this course, Officer McCowan had the opportunity to use radiological detection equipment to locate actual radioactive sources.

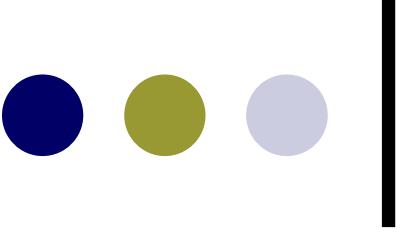


Operations

The WMD SRT was not activated in 2012. The team training is demanding and is focused on preparing operators for any of the following functions (as put forth by ILEAS):

- Stabilize the scene.
- Establish inner perimeter.
- Neutralize human threat.
- Detect conventional bombs, hazardous materials, chemical or biological agents.
- Aid victims.
- Decontaminate victims, emergency responders and items moving from the hot to cold zones.
- Preserve crime scene.
- Establish communications with the local incident commander and state Emergency Operations Center (EOC).
- Prepare for the arrival of the State Weapons of Mass Destruction Team and Illinois National Guard Civil Support Team.
- Provide liaison and operate with the local incident commander, SWMD, and National Guard.





Investigations

Prepared by Commander Jerry Gatlin

The Criminal Investigations Division addresses various responsibilities. The primary function is to provide investigative support to the Patrol Division. Reported incidents are screened to identify those cases that require additional follow-up that would exceed the patrol division resources. Solvability factors such as potential suspects, evidence, etc. are evaluated when determining when a case assignment is made. These assignments would include cases requiring multiple interviews, out-of-town follow-ups, extensive crime scene work, and ongoing surveillance activities. These investigations can vary in duration, before a case is successfully investigated or closed. A case is closed after all potential leads have been exhausted.

The Criminal Investigations Division staffing consisted of the following personnel during 2012:

- 1 – Investigations Commander
- 2 – General Assignment Detectives assigned to the day shift
- 2 – General Assignment Detectives assigned to the afternoon shift
- 2 – School Resource/Juvenile Officers
- 1 – Narcotics Detective (North Central Narcotics Task Force – Illinois State Police)
- 1 – Crime Prevention Specialist
- 1 – Administrative Assistant
- 1 – Inventory/Evidence Specialist



In 2012, General Assignment Detectives worked (413) cases, down from 475 cases in 2011. The overall case clearance rate for 2012 was (56 %). A total of (17) cases assigned during 2012 remained in a pending status at the end of the year.

The following highlights some of the cases worked and related job functions performed:

- Execution of (5) search warrants.
- Numerous Grand Jury Subpoenas and Grand Jury appearances for Investigative support / documents / information and criminal indictments.
- (2) Child Predator/Pornography Internet investigations. (1) case was referred to another jurisdiction.
- (13) Sexual assault and/or abuse investigations/(5) cleared by arrest, (2) determined to be unfounded, and (2) were referred to the Child Advocacy Center with (1) case leading to charges and (1) case pending.
- Compliance based home visits on Registered Sex Offenders, in addition to several sexual predator specific compliance checks during local carnivals and festivals, as well as checks on child specific holidays such as Halloween, Easter and Christmas. During 2012 there were (2) arrests made for non-compliance compared to (6) in 2011.
- A total of (7) compliance and license inspections of local massage parlors were conducted in 2012. There were no arrests or citations for violations in 2012.
- (7) Death investigations, to include (4) by suicide.
- (3) Armed Robbery investigations compared to (10) in 2011;

Investigations

- (1) Home Invasion;
- (9) Arsons compared to (3) in 2011. These cases remain pending investigation.
- (7) Motor Vehicle Thefts, down from (16) in 2011.
- (73) Burglary from Motor Vehicles compared to (100) in 2011;
- (13) Residential Burglary investigations compared to (36) in 2011;
- (21) Burglary to Commercial Establishments compared to (30) in 2011;
- (11) Assault/Battery Aggravated Battery investigations;
- (41) Incidents of Criminal Damage to Property, resulting in a 56% clearance rate.
- (13) Police Department employment background investigations resulting in the hiring of (4) new probationary police officers, (5) Fire Department employment background investigations and (3) Tri-Com Communication and Dispatch employment background investigations.
- Numerous Liquor License and Business Renewal Application Background Investigations and Special Event applications.
- (37) Quarterly alcohol compliance checks and (104) tobacco compliance checks, which resulted in a total of (4) citations issued for alcohol sales related non-compliance compared to (6) in 2011. There were (3) citations issued for tobacco sales related non-compliance compared to (1) in 2011. The "Sticker Shock" program continued in 2012, which partnered Investigators, School Liaisons and area high school groups to visit local liquor establishments to promote responsible sales of alcohol. This program was well received by local businesses. The State of Illinois has discontinued the program for 2013 due to funding issues. The St. Charles Police Department will continue to work closely with vendors to ensure continued compliance.
- A multitude of Retail Thefts, Credit Card Frauds, Deceptive Practices and Identity Thefts. (31 %) of cases worked in 2012 were based on some form of theft, fraud or deceptive practice. These cases continue to prove more challenging in their complexity and the transient nature of the offenders. The time and resources required to investigate these case continues to present a challenge for law enforcement.
- (10) Identity Theft investigations were conducted, resulting in (4) arrests, for a 40% clearance rate. Two cases were transferred to outside agencies.
- In 2011 we experienced several incidents related to negative reactions and overdose resulting from a rise in the use of synthetic based products, such as bath salts, potpourri and synthetic cannabis. Subsequently, the City of St. Charles enacted a local ordinance to ban these products from local retail establishments. There was a 100% compliance rate with local businesses in 2012, resulting in a substantial decline in reported incidents related to these substances.



*Sticker Shock 2012, chaperoned by
School Resource Officer Majewski*

Investigations Assignments and personnel changes during 2012:

Detective Dan Kuttner was reassigned to the patrol division in December 2012 following his promotion to the rank of Sergeant. Officer Tim Beam completed a six year assignment as the Crime Prevention Officer and returned to the patrol division. Officer Bill Tynan was assigned the duties of Crime Prevention and Crime Analysis, in addition to

Investigations

facilitating the instruction for the “Too Good for Drugs Program” in our local schools. He coordinates the annual Citizens Police Academy, and serves as a liaison to the Illinois Crime Analyst Association and the St. Charles Youth Commission.

The department staffs a full-time position with the North Central Narcotics Task Force. That unit was involved in (12) narcotics related investigations in St. Charles, leading to the execution of several search warrants, (7) arrests and seizure of assorted narcotics, related equipment and paraphernalia and US Currency.



Detective Eric Majewski serves as Liaison to the St. Charles North High Schools as well as the area middle schools, as needed. Detective Chuck Pierce was selected as the department's newest school liaison in August 2012, assigned to St. Charles East High School. Additionally, they oversee referrals to the Juvenile Justice System, as well as alternative programs such as Turning Point.

Detective Jerry Schomer serves as a member of the Kane County SWAT Team in addition to his Investigative assignment. Detective Drew Lamela remained active in supporting the Illinois Attorney General's Office in the investigation into Online Sexual Predators and manages the Sex Offender Registration and Compliance program for St. Charles. He serves as a member of the Kane County Major Crimes Task Force. Detective Janis Schuessler serves as a general assignment Detective. In 2012 she was certified as a Voice Stress Analyst and was assigned to represent the department on the Kane County Major Crimes Task Force.

Drug and Crime Tip Line – New in 2012

This new tool was added to the City of St. Charles website in 2012 which allows citizens to submit drug and crime related information easily and anonymously. This can be done either by telephone or online submission. The Tip Line also allows for the submission of photographs. These tips are reviewed immediately upon receipt. Anyone can access the Tip Line on the City of St. Charles main page, the Police Department main page or Investigations link.

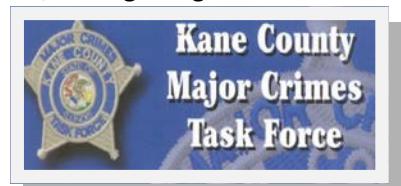


Kane County Major Crimes Task Force

Commander Gatlin oversees operations of the Investigations Section, while also serving as Commander of the Kane County Major Crimes Task Force. In that role, he is responsible for coordinating major incident response and investigation, liaison with agencies county-wide and to supervise the organization members and their training. Commander Gatlin also serves as a co-leader for the joint Kane County - St. Charles Crisis/Hostage Negotiations Response Team.

The St. Charles Police Investigations Division benefited from the acquisition of additional state of the art technology to assist in the investigation of electronic and technical based investigations.

The Criminal Investigations Division participates in ongoing monthly intelligence and case briefings with several area investigators associations. St. Charles has led the Fox Valley Investigators Association monthly meetings for more than twenty years. Investigators from all over Kane County, as well as surrounding counties, municipalities and Chicago based Federal agencies, routinely attend these meetings. The level of cooperation and resources generated by this partnership has provided great benefits to this agency, as well as all involved in this partnership.



Crime Prevention

Prepared by Crime Prevention Officer Bill Tynan



Citizen Police Academy

The Citizen Police Academy is a popular Police Department program, and perhaps is the most important community-relations tool used by the Department. The CPA classes are held twice per week for eight weeks in the spring in the training room of the Police Department. The curriculum makes use of both classroom instruction and outside demonstrations. The CPA is designed to give participants a better understanding of how the Police Department functions. It also has the added benefit of being a sounding board regarding how the Department is meeting community needs and concerns. Subjects covered include criminal and narcotics investigations, arrest and court procedures, traffic stops, the canine unit, the SWAT team, crime scene processing and evidence collection, officer training and DUI enforcement. Each year the program is modified to accommodate the constantly changing dynamics of law enforcement. The 2013 class will include new topics on coroner duties and the Department's Records Section. Students range in age from high school juniors and seniors to senior citizens. The 2012 session had nineteen participants and took place from March 6 to May 1.



Too Good For Drugs

In 2012, more than 350 students between four Community Unit School District 303 elementary schools within the city participated in this drug and alcohol resistance program. The district schools that participated were Richmond Intermediate, Munhall, Lincoln and Fox Ridge. The program uses the five components of goal setting, decision making, bonding with others, identifying/managing emotions, and communicating with others to go beyond just saying "No" to drugs. The program helps to build students' confidence, self-esteem and thinking skills.

Central Kane County TRIAD

The Police Department is a member of the Central Kane County TRIAD, which provides services for seniors in central Kane County. The primary goal of the organization is to improve the quality of life for seniors in our area. Officer Tynan serves as the representative for the Police Department. Throughout the course of the year, members of TRIAD provide seminars on a variety of topics including: senior scams, fire and fall prevention and personal safety.

Services to the Community and Tours

During the past year, various civic events held in the community were attended, to include: after school enrichment at Lincoln School, fingerprinting event at St. Charles Bank and Trust, health fair at St. Charles North and career day at Haines Middle School. Additionally, numerous children at different elementary schools and pre-school facilities were informed about stranger danger and internet safety. A total of thirteen tours of the Police Department were conducted for Boy Scout and Girl Scout troops in the community.



A lesson on bicycle safety by Officers Coryell & Tynan at Fox Ridge School.



The Big Truck Show



Officer Tynan giving a local Girl Scout Troop a tour of the Police Department facility.



Special Olympics



Special Olympics

The Special Olympics Mission is to provide year-round sports training and athletic competition in a variety of Olympic-type sports for children and adults with physical and intellectual disabilities, giving them continuing opportunities to develop physical fitness, demonstrate courage, experience joy and participate in a sharing of gifts, skills and friendship with their families, other Special Olympic athletes and their communities.



*Cop on Top 2012 with Olympiad
Dusty and Officer Sheets*

Special Olympics is a non-profit program that began in 1968 with a total of 1,000 athletes from the U.S and Canada. In 2012 there were more than 32,000 athletes served in Illinois alone. That service is provided for by more than 25,000 volunteers. The program relies on the generous donations from a variety of fundraising activities. The Law Enforcement community has been a long-time partner of Special Olympics.

The St. Charles Police Department takes a very active role in fund-raising and the promotion of this program. Each year a number of events are held throughout the community to raise much needed funds. Events in 2012 included Cop-on-Top (in partnership with Dunkin' Donuts), The Polar Plunge, Tip-A-Cop (in partnership with Red Robin), and the 10th Annual St. Charles Special Olympics Golf Outing at Hughes Creek, to name a few. 2012 was also our 9th straight year of fundraising through the sale of raffle tickets for a new Harley Davidson motorcycle. The motorcycle is sponsored by the Kane County Chiefs of Police Association, an organization in which St. Charles command officers are actively involved. As a result of all these fund-raising efforts, the St. Charles Police Department raised a total of \$20, 253.00 in 2012, all of which went directly to the charity. This would not have been possible without the hard work of all who volunteered their time and energy and through the generous donations from those in the community who faithfully support this program.

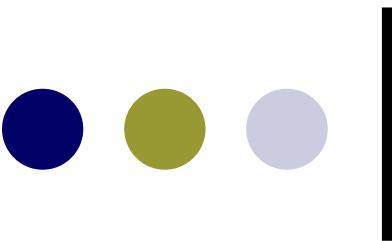
The St. Charles Police Department was once again one of the top fundraising agencies in Illinois in 2012 and played an important role in a record setting year for Illinois, raising nearly 3 million dollars statewide.



Officer Stander expertly clears a table during Tip a Cop 2012



Olympiads Dusty and David posing with Detective Schomer, Officer McCowan, Deputy Chief Huffman, Sergeant Griesbaum and Officer Tynan at the annual Special Olympics Golf outing at Hughes Creek



Administration

Prepared by Deputy Chief Dave Kintz

The responsibility of the Administration Section is to manage the business functions of the Department and to provide the essential resources and equipment for daily operations. The following are part of the Administration Section:

- Community Restitution
- Training
- Records
- Forensic Investigations
- Budget
- Traffic and Special Events

The Records Division was fully staffed in 2012 after openings occurred due to a Voluntary Separation Incentive Plan. A task analysis was completed and cross training was done with all the employees to create improved efficiency of functions. This has resulted in a backlog of work being completed and records entry is now current.

The firing range opened for its first full year of operation. Twenty-one area police departments and two specialized teams signed up to use the range during 2012. Agencies pay a rental fee that covers the regular maintenance and some future improvements. Some of the maintenance, including cleanup, weeding, and repair of the berm, is done at no cost through the use of the Community Restitution program. 216,000 rounds of ammunition have been fired at the range since its opening. Counts are kept to determine when mitigation of the shooting berm should be done. Regular soil testing is done in accordance with EPA best practices to make sure no adverse impact occurs to the surrounding area. Many departments have been complimentary about the range and how it has increased their officers' tactical abilities and knowledge.

With the loss of the Ford Crown Victoria, the Department switched to the Dodge Charger for as its front line patrol vehicle. The color scheme remained the same but the black and white squad took on a whole new look with the new body lines. One of the features incorporated into the new vehicle is the use of a vinyl wrap for the white portion of the car. This change is more cost effective than the traditional paint used in the past. It will allow for easy removal when the car is eventually taken out of service and sold at auction. The vinyl wrap is a common technique used to customize and add graphics for business. It is virtually undetectable from a traditional paint scheme.

The Department also introduced a new vehicle to aid with crime scene processing and to serve as a command post. An aging cargo van was replaced with a Mercedes Sprinter Van. The van was outfitted with shelves and a workspace that allows an evidence technician to thoroughly process a scene and maintain the proper chain of custody for the evidence. The van was used successfully during the year for some major crime scenes and served as a command post for a call with a barricaded subject. This was all done at a cost lower than a custom utility truck that was needed to accommodate all the needs. The vehicle is also fuel efficient using a newer technology diesel engine.

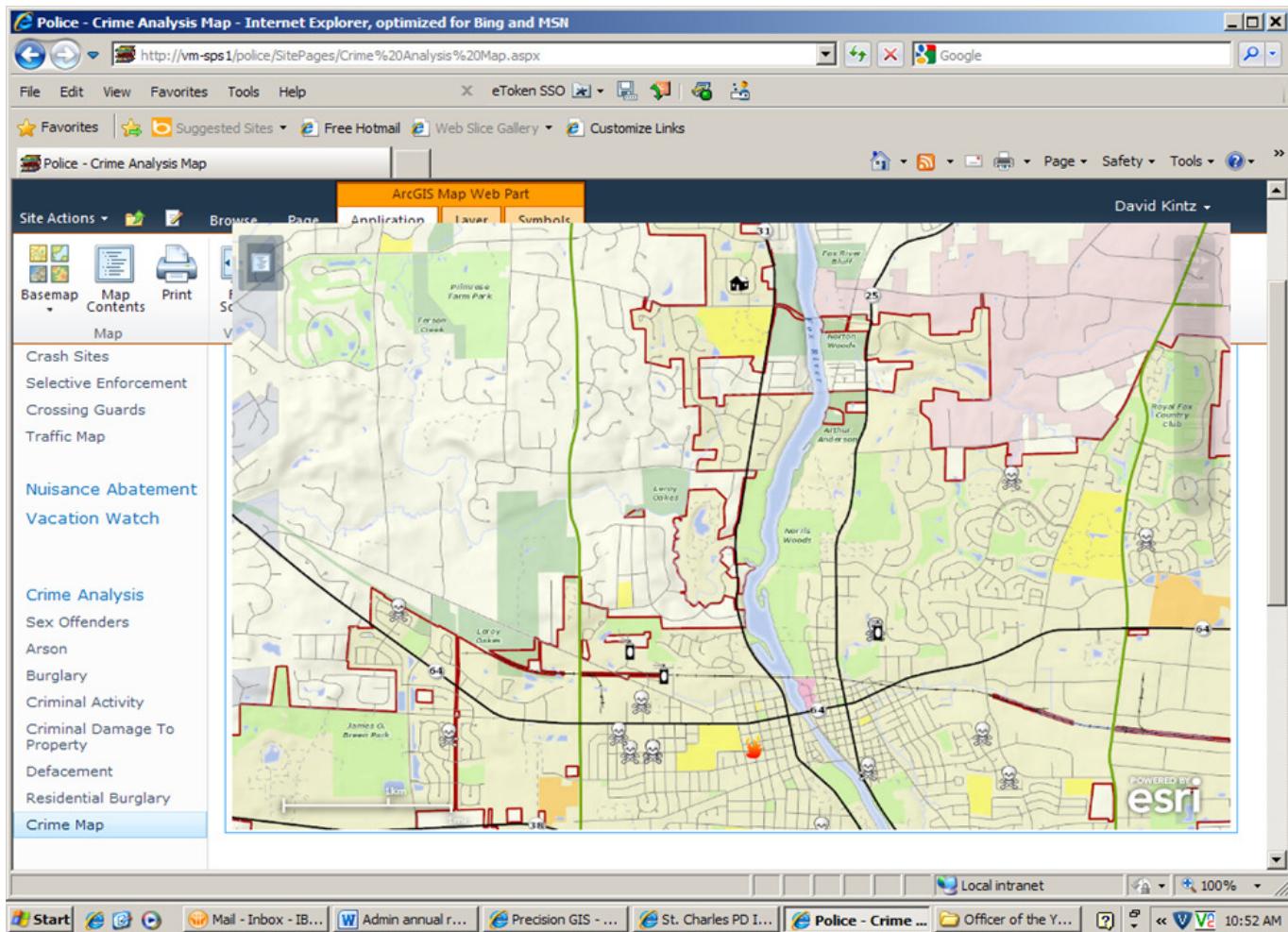
The Department frequently participates with accredited universities with an internship program. Seniors in college participate in an internship typically as their last class before graduation. The students gain valuable insight into the law enforcement profession. The Department had a student from Western Illinois University, who was also a resident of St. Charles. Participants are given exposure to all facets of the Department via ride alongs on the patrol shifts, observations in Investigations and Traffic, as well as time spent with specialized units such as the SWAT team and the narcotics task force. The St. Charles program has received positive reviews for the variety of experiences the student gets exposure to.

Eight members of the Department's command staff traveled to Emmitsburg, MD in July to participate in city-wide training and exercises at the Emergency Management Institute. The session taught basic skills to be used during an area wide disaster. The participants were then challenged during daily drills that ended with a daylong disaster

Administration

scenario. Resources were stretched thin but overall the experience provided an opportunity for the Department to test its readiness to handle a large scale event. The session increased the amount of communication between city departments to ensure coordination of efforts. The course covered topics such as working in the Incident Command System and Multiagency Coordination System. The drill challenged resources with a scenario involving a tornado during a major festival.

The Police Department finished developing a new tool with the help of the city GIS Mapping division. The department receives and disseminates a tremendous amount of information about crime patterns, extra patrols, and service calls. Previously, this information was shared via the city email system. This made it difficult to sort, prioritize, and find information. The new system, dubbed Digital Roll Call will provide a centralized place for this information. It will automatically plot the locations on a map of the city, allowing for a quick and easy reference. Information is categorized by patrol beat and shift, allowing officers to concentrate on the information needed for their assignment. Officers can also update the entries and track patrol efforts to allow for a coordinated effort. Digital Roll call allows for the crime prevention officer to create an ongoing pin map to quickly identify pattern crimes and direct patrol efforts. The system will also keep the most pressing, current problems within easy reach of the officers. The patrol officers will be able to review the data and make entries from the computers in their squads. The sergeants will be able to review the new information and track the progress during roll call.



Training

Prepared by Training Coordinator Guy Hoffrage

The St. Charles Police Department values the importance of training and strives to ensure sworn officers and civilian staff are provided with the knowledge and education to perform their service to the community in a professional and safe manner.

In 2012, St. Charles Police Department personnel received 12,826 hours of job related training. This number reflects a 13.2% increase in the number of training hours attained in 2011.



St. Charles police officers work a 10.25-hour workday. The 10.25-hour day allows for an overlap day once a week in which all officers are scheduled to work. All officers have been divided into two teams and are provided, on average, with a 10.25-hour training day every other week.

The Department maintains a training goal of 40 hours of training per year for each full time sworn officer and 24 hours of training per year for each civilian employee. 100% of our sworn officers and 44.4% of our civilian personnel met or exceeded that goal. It should be noted that many of the Department's civilian employees are part time personnel. Our commitment to training personnel is evident.



In-house training remains an integral part of our training program. Quarterly firearms training along with Tactical Simulations provide our officers with basic firearms handling skills and realistic scenario based training to place officers in stressful "use of force" situations to sharpen their tactical thinking and reactions. This group training promotes a team concept and approach to problem solving.

Our annual training program addresses a variety of topics, most of which are driven and required by the Commission on Accreditation for Law Enforcement Agencies (CALEA). These topics include but are not limited to: Use of Force, Firearms training and qualification, Less than Lethal Weapons, Vehicle Operations, Control Tactics, Bias Based Profiling, Holding Facility/Fire Suppression, and Bloodborne Pathogens

CAREER DEVELOPMENT/TRAINING RESOURCES

Some of the training resources are, but not limited to: North East Multi Regional Training, Inc. (NEMRT), Northwestern University Center for Public Safety (NUCPS), Suburban Law Enforcement Academy (SLEA), Police Training Institute (PTI), Cook County Sheriff's Police Training Academy, Law Enforcement Training, Inc., Kane County State's Attorney's Office, R. A. Doran and Associates, U.S. Department of Justice, The Federal Bureau of Investigation, National Insurance Crime Bureau, Street Smart Seminars, Illinois Truck Enforcement Association, Illinois State Police, Illinois Attorney General's Office, and Illinois Association of Traffic Accident Investigators.

NEMRT Training

North East Multi Regional Training continues to be one of the most economical training resources for our Department. In 2012, 69 employees attended 24 different NEMRT courses for a total of 866 hours. The annual NEMRT membership is \$90 per member.

Training

The St. Charles Police Department hosted five NEMRT classes in 2012-Illinois Vehicle Code Refresher/Truck Weight Refresher/Crime Free Multi Housing/Supervising and Managing the Field Training Process and Low Profile/High Efficiency Baton Instructor Course.

Accident Investigation/Training and Traffic Control & Accident Investigation/Training and Traffic Control

The St. Charles Police Department is committed to its effort to make St. Charles a safer place to live and work by attending 969 hours of training in the area of traffic accident investigation along with traffic control. Topics covered for these training courses included the following:

- ◊ Standardized Field Sobriety Testing Refresher Training.
- ◊ Illinois Vehicle Code Refresher course.
- ◊ Fake ID's and Vehicle Code updates.
- ◊ Traffic Crash Reconstruction training.
- ◊ Truck Weight Refresher.
- ◊ Commercial Vehicle Safety Inspection.
- ◊ Distracted Driving Simulator Facilitator demonstration.
- ◊ Emergency Helicopter Response.
- ◊ Illinois Child Passenger Safety Conference in Springfield.



Investigations

The Detective Division is called upon to investigate a wide variety of crimes, and to stay current with the latest techniques and trends, detectives attended 428 hours of training in 2012 in addition to the weekly in-house training. This training included State mandated Homicide Investigator training.



K9 Training

Officer Anson and Aries attended monthly K-9 Maintenance skills training. Officer Anson and Aries attended the Illinois State Police K-9 Certification program in January and the Recertification program in December.

SWAT Team

The St. Charles Police Department has teamed with the Kane County Sheriff's Office to maintain an emergency SWAT Team in the event of an active shooter, barricaded gunman or similar event occurring. Additionally, SWAT officers trained, on average, twice a month for a total of 990 hours to maintain their state of readiness.



Training & Records

In-House Training

The following are topics of instruction provided to all sworn personnel with the exception of those personnel off on benefit time or attending court when the instruction was offered: Standardized Field Sobriety Refresher training, Precision GIS Training, Refresher on Evidence Protocols, Fake ID's/IVC Updates, How to Prepare Charging Documents and Warrants, Juvenile Updates and Referrals, Basic Preparation of Search Warrants and Subpoenas, HAZMAT Refresher, DNR Updates, Boating Regulations and Investigating Boat Accidents, ILEAS Responsibilities and Callout Procedures, Domestic Terrorism Groups, Ballistic Shield Training, Ethics in Law Enforcement, Emergency Helicopter Response, Juvenile Court Act and Police Procedures, Law Review, and Rapid Deployment.



The St. Charles Police Department gains additional training with a limited budget by serving as a host site for police training. Thirty officers attended a variety of classes free of charge in exchange for the use of the training room and/or the St. Charles Police Department Public Safety Training Facility.

Records Division

Prepared by Records Division Manager Kim Schult

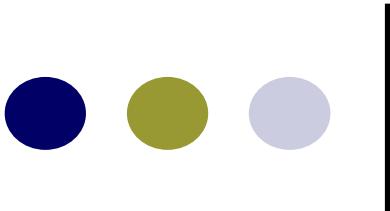
2012 was a year of "**firsts**" for the Police Records Division.

E-TICKETING PILOT PROGRAM

In 2012, we began an exploratory trial period and our **first** experience with E-Ticketing. Four officers were selected and trained for Kane County's electronic ticket-writing system. Tickets are printed in the squads and the data is electronically transferred to the Records Division. In turn, Records does a quality check and uploads the data to the Kane County Clerk's office. The ultimate goal is a paperless ticketing and information transfer process.

NEW SOLICITOR ORDINANCE

A new city ordinance regarding door-to-door solicitors was put into effect in May 2012. It includes the **first** time we have required a solicitation fee. The Records staff is responsible for explaining the process and supplying applications to potential solicitors. Records personnel perform background checks for the Chief's review. We receive application payments and maintain solicitor files as a reference resource.



Records

UNIFORM CRIME REPORTING AUDIT

The Records Division supplies a substantial volume of statistics to the State of Illinois. For example, every month, we upload data on Accidents and Demographic Profiling.

In cooperation with the National Crime Information Center, Illinois also requires each police agency to submit monthly reporting on certain crimes. This is called Uniform Crime Reporting (UCR).

In 2012 the St. Charles Police Records Division was selected for an auditing of UCR data quality. This was the **first** time our agency had been selected for this audit, which came on a recommendation from the Illinois State Police. This recommendation was based on our agency having a solid reputation for submitting quality data and confidence that we would present as an outstanding example of UCR reporting. As the national administrator of crime classifications and reporting, the FBI performed the audit over two days in April.

Accurate UCR reporting takes considerable thought, and is a meticulous procedure of analysis and judgment. We are proud to say that we passed the audit with flying colors!

FREEDOM OF INFORMATION RECORDS REQUESTS

2012 was the **first** time we processed, reviewed and responded to a quantity of almost 630 records requests from the public, under the Freedom of Information Act (FOIA). This was 10% more than in 2011.

Our FOIA responses must directly address the details of each request and fully explain any denials, citing the appropriate sections of the Freedom of Information Act. Reviewing records for release to the public is a deliberate and thoughtful process requiring knowledge of the state FOIA laws and an ability to interpret and apply those laws to each unique circumstance, while keeping in mind that all public records are presumed to be open for inspection.

MORE 2012 RECORDS DIVISION 'FIRSTS':

- November saw the **first** anniversary for 2 Records staff members.
- September marked the **first** full year for our Records Division Manager.
- 2012 was the **first** time our warrant file system was given an overhaul.
- In October, we completed the **first** full year of processing new state-authorized Booking Fees.
- And just as in every workplace, the Police Records staff experienced significant '**first**' life events - both joyful and not so: a new daughter, 2 new Grandmas, and the loss of loved ones.



Whether performing a task for the **first** time, or the thousandth time, the St. Charles Police Records Division staff maintained our high standards and met all deadlines throughout 2012.



Tri-Com

Prepared by Tri-Com Executive Director Stacy Sarna

During 2012 Tri-Com processed 104,177 inbound and outbound telephone calls which resulted in 82,470 calls for dispatch. Out of the total calls, 37,303 were calls received via the 9-1-1 emergency number. The number of cellular calls to 9-1-1 continues to increase with 60.77% of the total 9-1-1 calls now coming in on wireless phones.

Calls for service by community and contract agency in 2012 were:

St Charles – 34.05%
Batavia – 29.92%
Geneva – 21.91%
Tri-City Ambulance – 7.81%
Elburn and Elburn FPD – 6.31%



Staffing & Labor

We currently have two new employees in training with one immediate opening. The Board has authorized the hiring of two positions with the addition of the three new agencies. Tri-Com will then be increasing staffing from 16 full-time telecommunicators to 18. The current labor contract expires April 30th, 2014.

Budget

On the expense side, the budget is just over 6% higher than FY13 due to some operational expense increases and because of hiring two additional dispatch positions. The three new agencies will bring in an additional \$239,499.00 in dispatch fees revenue and a reserve contribution of \$71,730.00 this fiscal year. There will also be a small increase to Tri-Com's wireless and hardline surcharge revenue this year.

This budget includes a 2.5% wage increase place holder for the non-bargaining employees and contractual step advancements for the bargaining group.

Fiscal Year 2014 Projects

Expansion and Feasibility Study – Tri-Com has rehired ESCI consultants to conduct a follow-up expansion and feasibility study. The study will be paid for with ETSB hardline money and should be completed by June of 2013. The goal of the study is to evaluate Tri-Com key areas potentially impacted by any expansion, including expansion steps, and timeline considerations in the following areas: organizational, operational practices, facilities and technologies and financial impact – expansion.

Next Generation 9-1-1 System and Audio Recorder – The Kane County ETSB issued a bid in February of 2013 to procure and implement a phone system and a logging recorder which will position Tri-Com for Next Generation 9-1-1. The ETSB hired RCC consultants to oversee the project through to implementation. The project will be fully funded by 9-1-1 hardline money and is scheduled to be completed no later than December 31, 2013.



Community Restitution

Prepared by Community Restitution Coordinator Dan Orland

The St. Charles Police Department serves as a work site for those who are required by the courts to perform community restitution. The program, now in its ninth year, matches workers with tasks all over the city. Since its inception in 2004, 1,822 workers have completed 140,253 hours of work for the city. This has resulted in a total monetary savings of \$1,774,895. This figure is calculated using the average of the state minimum wage and an entry level laborer for the city.

The following is a sample of the work performed during 2012:

- ⇒ Daily pickup of trash and cigarette butts in the downtown area and in the east and west side parking garages
- ⇒ Collected 438 bags of trash from forty right-of-ways around the city
- ⇒ Pulled 1,061 bags of weeds around various locations throughout St. Charles
- ⇒ Snow shoveling in front of the businesses in the downtown area
- ⇒ Graffiti removal
- ⇒ Painting of city offices, light poles, all three stair wells and the safety bollards at the east and west side parking garages
- ⇒ Mowing and general landscaping of city property as well as abandoned/foreclosed properties
- ⇒ General maintenance at the Heritage Center Museum
- ⇒ General maintenance at the Police Department's firing range
- ⇒ Washing city-owned vehicles



Total equivalent city project savings is another direct savings to the city. Workers with specialized skills are assigned tasks that would normally be contracted through a private company. Samples of tasks utilizing specialized labor skills are painting, drywall repair and carpentry work. This has resulted in a direct savings to the city of \$223,362.

This is money that would have been paid to a private contractor to complete the needed work. The program continues to use a part-time Restitution Coordinator to allow for additional workers on the weekends. This addition allows for teenagers and adults to complete their hours and not interfere with school or work.

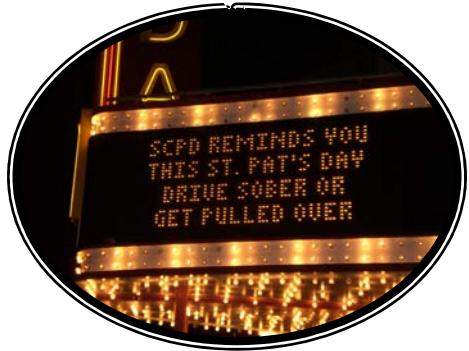
In 2012, monetary savings along with the total equivalent city project savings has compiled to a grand total of \$1,998,257.



Traffic & Special Events

Prepared by Traffic Division by Commander Erik Mahan

The Traffic and Special Events Division works to enhance the quality of life for residents and visitors by making efforts to reduce the number and severity of traffic crashes on roadways throughout the city. The Traffic and Special Events Division conducts proactive enforcement, analysis of traffic crash data, community education, and utilizes collaborative problem solving measures toward that goal.



Members of the Traffic and Special Events Division serve on the city's Special Events Committee and act as liaisons with special event coordinators to ensure public safety during the more than twenty-five special events held each year.

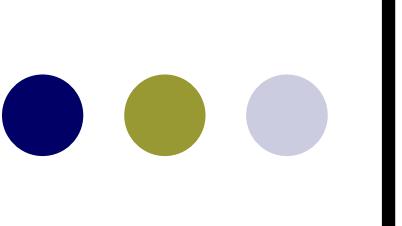
The Traffic and Special Events Division consists of one Commander, a Traffic Safety Officer, one Community Service Officer, seven Crossing Guards, and four substitute Crossing Guards.

Crossing Guards

Our dedicated Crossing Guards work every school day, regardless of weather conditions, to safely cross over 480 kids per day. Crossing Guards also help to staff pedestrian crossing and traffic assistance locations at special events such as parades and festivals. The Crossing Guards attend an annual training session at the start of each school year and conduct surveys in the fall and spring to provide updated counts of the students they help cross every day. The table below outlines the results of surveys taken during 2012 as compared to the two previous years.

LOCATION	MORNING AVERAGE	AFTERNOON AVERAGE	2012 DAILY AVERAGE	2011 DAILY AVERAGE	2010 DAILY AVERAGE
7 th Av/Jewel Av	3.3	5.9	9.2	9	6
13 th Av/Ronzheimer Av	60.1	76.3	136.4	75	69
Madison/Banbury	25.1	31.2	56.3	22	26
7 th Av/Indiana Av	27	25.5	52.5	31	35
3 rd St/Horne St	7.5	8.6	16.1	18	27
7 th St/Horne St	35.9	61.9	97.8	84	96
12 th St/Oak St	55.7	63.9	119.6	49	33
TOTAL	214.6	273.3	487.9	*322	*383
AVERAGE/Location	30.7	39.0	69.7	48	77

**2010 and 2011 totals include numbers for 5th St./State St. crossing (St. Patrick's School) which is no longer staffed*



Traffic

Community Service Officer

Community Service Officer (CSO) Ryan Beeter was responsible for parking enforcement and enforcement of other local ordinances. He assisted the Patrol Division by handling non-criminal calls for service such as: motorists with disabled vehicles in need of assistance, vehicle crashes occurring on private property, animal complaints, reported lost or found property, and traffic direction at emergency scenes. In 2012, CSO Beeter handled 765 calls for service. He also served as a certified Child Passenger Safety Technician and assisted residents with the installation and/or inspection of those seats. The CSO is also responsible for daily transfers of important documents between the Department and other agencies such as the Kane County Circuit Clerk and Tri-Com Central Dispatch. He also transports evidence to and from the state crime labs. CSO Beeter assisted with the booking of arrestees and assisted with a number of investigations as a Field Evidence Technician. CSO Beeter also plays a key role in the operations of traffic management at all of the special events throughout the year.



The tables below show the number of parking tickets issued and the number of private property crashes during the last three years.

Traffic Safety Officer

Parking Tickets Issued – Last Three Years			
	2012	2011	2010*
Handicapped	59	87	148
Overtime Parking	79	126	290
Other Parking Enforcement	861	966	1211
Private Property Crashes – Last Three Years			
	2012	2011	2010
	280	359	328
<i>*In 2010, the St. Charles Police Department employed two Community Service Officers</i>			

During 2012 Traffic Safety Officer (TSO) Rich Clark worked to address traffic safety concerns throughout the city. He provided public education on topics of traffic safety, and conducted traffic crash analysis and speed studies in problem areas. Officer Clark also worked to provide input regarding traffic safety as a member of the city's Development Review Team and the Special Events Committee.

A great deal of Officer Clark's time in 2012 was dedicated to the Illinois Route 64 Improvement Project as well as the Red Gate Bridge Project. Officer Clark worked closely with the Illinois Department of Transportation and assigned contractors to help facilitate the safe movement of traffic in and around these project areas. He also conducted several enforcement details in the construction areas.

Officer Clark worked on a number of traffic concerns in residential areas. Among those in 2012, he addressed concerns regarding the intersection of Independence Ave. and Banbury Ave. This was an uncontrolled intersection



Traffic

which experienced a traffic crash that raised concern. Studies of this intersection had been done in previous years and it was found that additional traffic control devices were not warranted. In this 2012 study, however, Officer Clark



found that some environmental issues surrounding the intersection had changed and that the installation of yield signs on Banbury Ave. would now be appropriate.

A traffic study was also conducted for the intersection of 7th Street and State Street based on a citizen's request for an all-way stop. The study showed that an all-way stop was not warranted but improvements, including crosswalks and caution signs, were recommended and installed.

Traffic Crash and Selective Enforcement Analysis

Crash Analyses

For the second year in a row, there were no crashes involving a fatality in the City of St. Charles. The number of roadway traffic crashes was down 3% as compared to 2011. In 2011, there were 999 reported traffic crashes on public roadways in St. Charles. That number fell to 974 in 2012. Most of that decrease involved non-injury crashes. Despite fewer crashes overall, the number of injury-related crashes only fell by one. There were 148 injury crashes in 2012, as opposed to 149 in 2011. However, the number of speed related injury crashes was reduced by 22% in 2012. In 2012, there were 52 speed related injury crashes compared to 67 in 2011. There was also a 17% reduction in the number of speed related non-injury crashes. There were 306 speed related non-injury crashes as opposed to 369 in 2011. Speed related crashes were determined by contributory cause codes used during reporting. Crashes which listed any of the following contributory cause codes were considered speed related:

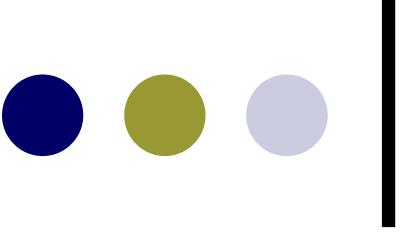
- ⇒ Exceeding authorized speed limit
- ⇒ Following too closely
- ⇒ Exceeding safe speed for conditions
- ⇒ Failing to reduce speed to avoid crash

It should be noted that not all speed related crashes involved a vehicle exceeding the speed limit.

Alcohol related injury crashes were reduced **by 25% in 2012**. In 2011 there were eight alcohol related injury crashes as opposed to six in 2012. Alcohol related crashes were also determined by contributory cause codes used by officers when completing crash reports. Crashes which listed either of the following contributory cause codes were considered alcohol related:

- ◊ Under the influence of alcohol/drugs (used when arrest was effected)
- ◊ Had been drinking (used when arrest is not made)





Traffic

Hit and Run Crashes were down 29% in 2012. There were 98 Hit and Run crashes reported in 2011 and only 70 in 2012. There was also a significant decrease in pedestrian involved crashes in 2012. That number was down to six as opposed to 21 in 2011, a 71% reduction.

The Top Ten crash locations for 2012 (both intersection and roadway locations) were consistent with recent years. The majority of those locations were either along S. Randall Rd. or E. Main St. (Illinois Rt. 64). East Main Street was under construction for a majority of 2012 which appears to have contributed to an increase in crashes at some “top ten” locations. “Road construction/maintenance” was one of the leading contributory causes listed for crashes that occurred in both the 4000 block of E. Main St. as well as the 1500 block of E. Main Street. Both of those locations were in the “heart” of the construction areas. Both locations experienced numerous lane re-configurations throughout the year.

Two of the top ten intersection locations which were new to the list this year and may have been affected by the Main Street construction project. Those intersections were Illinois Avenue at 38th Avenue and Kirk Road at Swenson Avenue. As part of the construction project, Powis Road was closed and the detour route for that closure included those two intersections. Those roads also would have likely been among those used by motorists otherwise trying to avoid the construction project.

The intersection of S. 2nd Street (Rt. 31) and Illinois St. again had the most crashes of all intersections within the city this year. There were eleven crashes in that intersection this year; two of which were injury related crashes. Those numbers reflect only those crashes that occurred in the intersection itself and do not include those which may have occurred in the approaches to the intersection. This is an intersection which has obstructed sight lines and no protected left turns for north and south traffic.

Selective Enforcement Report

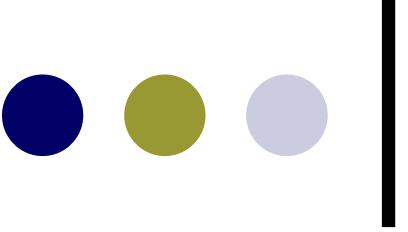
In 2012 the overall number of citations written rose by two percent. The number of speeding related citations decreased by three percent but the number of citations written for other moving violations increased by eight percent. The number of citations written for non-moving violations increased by two percent. The number of written warnings issued in 2012 rose by 13% compared to 2011.

Forty percent of the speeding related citations written during 2012 were written in Selective Enforcement areas. Selective Enforcement areas are areas identified as the 2011 Top Ten crash areas. 40% of citations written for moving violations, other than speed, were issued in those areas as well. As mentioned before, there was a 22% reduction in speed related injury crashes during 2012, a 17% reduction in speed related non-injury crashes, and a 25% reduction in alcohol related injury crashes this year. DUI arrests were down by three percent in 2012; however Zero Tolerance arrests were up by 67%. Other notable increases in enforcement were a 56% increase in the number of Seat Belt citations as well as a 50% increase in citations issued for not using child safety seats. Those occupant restraint increases were due mainly to seat belt enforcement zone details which were held in Selective Enforcement areas.

The data listed above has been outlined in the following tables:

Traffic

Crashes	2012	2011	% Change	
Total Number	974	999	-3%	
Fatal	0	0	0%	
Injury	148	149	-1%	
PDO	826	850	-3%	
Hit & Run	70	98	-29%	
Pedestrian	6	21	-71%	
Private Property	315	359	-12%	
Traffic Enforcement	2012	2011	% Change	
Ticket Totals	3964	3903	2%	
Speeding Related	1329	1370	-3%	
Other Moving	991	915	8%	
Non-moving	1644	1618	2%	
DUI Arrests	135	139	-3%	
DWLS/DWLR	111	140	-21%	
Enforcement Index	16.33	16.35	0%	
Warning Tickets	7434	6561	13%	
Selective Enforcement Tickets	2012	% of Tickets Written in 2012	2011	% of Tickets Written in 2011
Speeding Related	531	40%	511	37%
Moving Violations	393	40%	384	42%
Non-Moving	621	38%	632	39%
Warnings	2836	38%	2754	42%
Other Monthly Data	2012	2011	%Change	
Speed Related Injury Crashes	52	67	-22%	
Speed Related PDO Crashes	306	369	-17%	
Alcohol Related Injury Crashes	6	8	-25%	
Zero Tolerance Arrests	5	3	67%	
No Valid D.L. Arrests	181	237	-24%	
Seat Belt Tickets	232	149	56%	
Child Safety Seat Tickets	6	4	50%	
Overweight Tickets	14	19	-26%	
Vehicle Impoundments	331	355	-7%	
Red Light Photo Enforcement	294	250	18%	



Traffic

Top Ten Crash Locations (by hundred block) for 2012 Calendar Year

	Location	Total Crashes	Injury Crashes
1	800 block S. Randall Rd. (#8 last year)	21	3
2	600 block S. Randall Rd. (#1 last year)	18	4
3	3800 block E. Main St. (IL Rt. 64) (new this year)	17	1
4	4000 block E. Main St. (IL Rt. 64) (new this year)	16	2
5	500 block S. Randall Rd. (#7 last year)	16	1
6	1600 block E. Main St. (IL Rt. 64) (same)	11	0
7	100 block W. Main St. (IL Rt. 64) (#2 last year)	10	1
8	1500 block E. Main St. (IL Rt. 64) (new this year)	10	0
9	200 block W. Main St. (IL Rt. 64) (new this year)	10	2
10	2500 E. Main St. (IL Rt. 64) (new this year)	10	0

Top Ten Crash Intersections for 2012 Calendar Year

	Location	Total Crashes	Injury Crashes
1	S. 2 nd St. (Rt. 31) & Illinois St. (#1 last year)	11	2
2	W. Main St. (Rt 64) & 2 nd St. (Rt. 31) (#6 last year)	9	3
3	Randall Rd. & Prairie St. (#7 last year)	8	2
4	Illinois Av. & 38 th Av. (new this year)	7	3
5	Prairie St. & S. 3 rd St. (#8 last year)	7	1
6	Randall Rd. & W. Main St. (Rt 64) (#4 last year)	7	1
7	Kautz/Smith Rd. & E. Main St. (Rt 64) (new this year)	7	1
8	Kirk Rd. & Swenson Av. (new this year)	6	2
9	Randall Rd. & Lincoln Hwy. (Rt. 38) (#5 last year)	6	1
10	Kirk Rd. & E. Main St. (new this year)	6	1

Traffic

Child Passenger Safety

The St. Charles Police Department has six Nationally Certified Child Passenger Safety Technicians. Those Technicians provide Child Safety Seat Checks free of charge to residents by appointment on Thursday afternoons. They also participate in community education events including Kane County Safe Kids events as well at the Chicago Auto Show in cooperation with the Illinois Department of Transportation – Division of Traffic Safety. In 2012, St. Charles CPS Techs performed 81 Child Safety Seat Checks at our facility. This number does not include those performed at other events.



Special Events

The Traffic and Special Events Unit worked closely with other City officials and organizers of special events to plan safe and successful festivals, parades, runs, and walks throughout the City. The following were among those Special Events which took place in St. Charles during 2012:

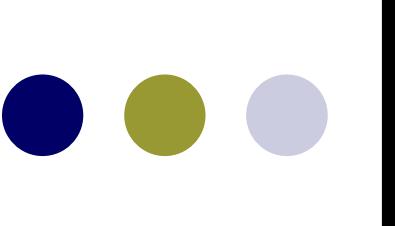
- St. Patrick's Day Parade
- MS Walk
- St Charles Fine Arts Show
- Memorial Day Parade
- Pride of the Fox RiverFest
- Bloomington Gold
- 4th of July Fireworks
- St. Charles Cruise Nites
- St. Charles Knights of Columbus 5K
- Bob Leonard 5K Run & Walkathon
- BAPS Walk
- Tri-City Gran Fondo
- St. Charles East High School Homecoming Parade
- St. Charles North High School Homecoming Parade
- Fox Valley Marathon
- Scarecrow Festival
- Holiday Homecoming Lighting of the Lights
- Holiday Homecoming Electric Parade
- River Rock House Fest



Traffic Safety Grant

In 2012, St. Charles Police continued enforcement efforts connected with the Sustained Traffic Enforcement Program (STEP). This was facilitated by grants through the Illinois Department of Transportation Division of Traffic Safety. The St. Charles Police Department concluded participation in the 2012 STEP Program and began participation in the 2013 STEP Program. These grants are part of the "CLICK IT OR TICKET" and the "DRIVE SOBER OR GET PULLED OVER" traffic safety campaigns. The STEP Program focuses sharply on specific times of the year and also on specific times of the day when data shows alcohol-involved and unbuckled fatalities are the highest. The increased enforcement details conducted during these times raises the perception of getting caught and deters potential impaired drivers and potential unbuckled drivers. In 2012, St. Charles Officers assigned to these grant details had the following enforcement results during these campaigns:

- 25 DUI Arrests
- 127 Safety Belt/Child Safety Seat citations issued
- 67 Speeding citations issued
- 6 Citations for Operating an Uninsured Motor Vehicle
- 45 Citations for other violations



Evidence

Prepared by Forensic Investigator/Property Custodian Rusty Sullivan

The Forensic Investigator/Property Custodian is a civilian position at our Police Department, whose primary responsibilities include crime scene investigation, evidence processing and long-term evidence storage management.

Evidence, which is meant to furnish proof, encompasses a vast array of items. Commonly thought of forms include fingerprints, DNA, blood spatter, ballistics, footwear or tire impressions & tool marks, hairs and fibers. However in reality, any object whatsoever can be a piece of evidence as long as it proves something, and we must be prepared to deal with all of these as encountered.



By definition, forensics is the application of science to law in a public forum. We do this with items that can be recovered or enhanced scientifically and may demonstrate that a violation of a law has taken place and by an individual. This identification of related item(s), recovery and presentation of evidential proof are ultimately intended for a court or other future decision making process. The Forensic Investigator, utilizing specialized training and knowledge, applies industry recognized methodologies to search for, and when possible, recover usable items of evidence to further investigative efforts.

Utilizing a small crime laboratory, equipped with specialized equipment, we are able to process many different types of submitted evidence here locally. Cyanoacrylate (super glue) fuming, the application of specialty powders, chemicals or dye stains that can be used with our alternate forensic light sources for the potential recovery of identifiable fingerprints are all within our capabilities. We can also use static electrical charges, gelatins or casting materials for the recovery and/or enhancement of dust prints or other footwear impression evidence. Chemicals which can provide presumptive conformation level testing of drugs and/or suspected blood evidence are at our disposal. Many other similar tools and abilities also exist. Attendance at various specialized forensic training throughout this year gives us the means to expand upon these existing skillsets and processes which can serve to benefit this community.

The replacement of our 1999 cargo van, with a new, larger Sprinter van, now allows us to transport additional forensic supplies out into the field, where they can be used during the various investigative efforts being undertaken. As members of the Kane County Major Crimes Task Force, which pools specialized resources from all over the county, we provided crime scene investigative assistance during a Homicide/Suicide, as well as an Unusual Death and a Home Invasion with two individuals having been shot.



Multiple guest lectures provided to students at each of our high schools combined with other community member presentations helps clarify the differences between television type entertainment and the reality of actual forensic science used to help crime victims.

The Property Custodian function is multi-faceted one; the responsibility for maintaining integrity of all found items or submitted evidence is combined with the coordination of future investigative, crime lab submission or court related

Evidence



needs. A single fingerprint can be one of what may be dozens, or more, items recovered during a single case investigation. Using this as an example, this one recovered print will be handled by on-scene police personnel, an evidence custodian, a courier for transportation to a crime lab, processing by one or more lab personnel, and upon return, another courier, evidence custodian, etc. This all happens before it is to be handled by the State's Attorney, possibly viewed by a defense attorney and accepted during trial by the court clerk. This one item has now been handled at least nine times and documentation, referred to as the chain of custody, must be completed for each of these individual instances involved. A single case with twenty pieces of evidence now entails numerous man-hours of dedicated work efforts and recordkeeping that regularly occurs out of the public's view.

Evidence storage requires effective warehousing type management while concurrently addressing involved health and safety concerns. Initiated and on-going organization includes the consolidation and long term preservation of this evidence via the use of storage space maximization efforts. Our facilities utilize fixed and moveable shelving units, lockers, refrigerators, freezers, a safe and a vault room in order to accomplish these efforts. An often unknown aspect of evidence storage involves our compliance with the numerous laws requiring items be appropriately maintained for periods as little as six months, up to twenty-five years or even indefinitely. Our efforts in 2012 resulted in the legal ability to purge 1,180 items of evidence out of our storage facilities, while we accepted 1,159 new items in during this same period; this is not always common with entries often outpacing purges.

Annual quarterly audits insure that our integrity efforts are continuously maintained. Audit results are subjected to not only internal command staff review but also that of outside agency inspectors via our on-going CALEA certification process.

Prescription Drug Program

2012 marks the second full year of this public service program and we were able to safely dispose of approximately 523 pounds of drugs. This total is down from the previous year as a direct result of EPA regulation changes which we instituted in June of this year. These on-going efforts are still a great feat considering where these drugs could have gone. We will continue to promote this environmentally safe and controlled disposal of unwanted or unneeded drugs in order to reduce or eliminate any related drug based catastrophes.



The Forensic Investigator is assigned to oversee the disposal of these publically submitted items, which are then transferred to an authorized IEPA (Illinois Environmental Protection Agency) disposal site.

Financial assistance from the St. Charles Police Department Citizen Police Academy Alumni Association, the Central Kane County TRIAD and Provena Pine View Care Center organizations made the initial drug disposal box purchase possible.

CALEA & Public Information

Prepared by Accreditation Manager/Public Information Officer Paul McCurtain



The Commission on Accreditation for Law Enforcement Agencies (CALEA) is the voluntary practice through which a police department receives an objective, outside stamp of approval earned through diligent internal and external evaluations. The evaluations are based on 480 professional policing standards set by a knowledgeable group of law enforcement professionals from across the United States. Each agency is then required to go through an onsite assessment once every three years. CALEA was first created in 1979 to improve the delivery of law enforcement service.

Our Department began the self-assessment phase in 1987 and was first accredited in 1989. Re-accreditation is for a period of three years, during which our agency must submit annual reports attesting to continued compliance with the standards. We received our "Meritorious Status" Award in July 2005 for being accredited for fifteen (15) years. The St. Charles Police Department was designated a CALEA Flagship Agency in 2008. We went through our last reaccreditation in 2011 and received the "Accreditation with Excellence" Award, which is presented to law enforcement agencies that display excellence in a manner that sets the bench mark for public safety professionalism.

It was a busy year for accreditation with many changes, including three Standard Change Notices being sent out to all law enforcement agencies. Each change notice included modifications that needed to be made to existing agency directives, as well as preparing and staffing new directives. We are currently in the middle of our three-year assessment period. A "mock" onsite will be scheduled for November 2013 with members of the State of Illinois Police Accreditation Coalition (IPAC) organization. At that time, a team of assessors from the PAC will come to the St. Charles Police Department to review our directives and check our facility to make sure we're ready for the CALEA onsite to be held in April 2014.

Public Information

In 2012, there were a total of seventy-seven (77) news releases distributed to the media in 2012, along with many daily contacts with media personnel in order to answer questions and provide information. The news releases included: crime analysis, arrests, traffic safety material, Department programs, crime statistics, and various tips for preventing crime.

We continued to have an excellent working relationship with media representatives. As in years past, we invited reporters to attend our training days; to find out what it's like to be involved with an "active shooter" situation, or handle "emergency driving" with one of our squad cars. It's a "win-win" situation; our local reporters get to take a



Photos courtesy of Ted Schnell, St. Charles Patch

CALEA & Public Information

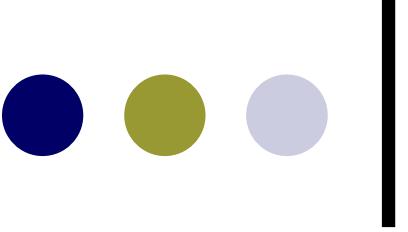
look inside of our organization and learn more about us. They also publish great articles and photographs of our Agency that are disseminated to our community. In 2012, local reporters had a front row seat to view our Department's annual rapid deployment training inside of a local middle school.

Releasing information requires a deliberate and thoughtful process. Members of the media and our public expect disclosure. Yet, privacy rights of individuals must be protected, and there is a need to maintain the integrity of our criminal investigations. We have an obligation to inform the public of events that affect the lives of our citizens. Our goal is to be an open agency and release as much information as possible, while still following the Freedom of Information Act, court rulings, and department directives. Care is given to not release restricted information regarding; the accused, on-going investigations, the identity of a witness, opinions, or personal information of the victim or juvenile offender. The purpose of the public information function is to develop and maintain a relationship of mutual trust and respect by providing the news media and our community with accurate information.

Our personnel respond to emergency dispatches every day; some calls for service are more of an interest to the public than others. The media needs access to that all-important photograph for the front page and basic information to cover the, "who, why, where, when and how" for their story. The sharing of information creates a mutual respect between reporters and members of our department. With this common bond, we provide more and better information to the public. Cooperation with the media also promotes the many positive things we do in the City of St. Charles every day.

ST. CHARLES POLICE DEPARTMENT OFFICIAL PRESS RELEASE			
REPORT #	12-10389	DATE	December 13, 2012
INCIDENT:	Armed robbery Arrest		
LOCATION:	1525 W. Main Street, St. Charles, Illinois		
<p>A 32 year old Glendale Heights man has been arrested and charged with robbery after his palm prints matched those found on property stolen from the victim. Antwon D. Powell, of 2188 Roland Drive, Glendale Heights, was taken into police custody the night of December 11th without incident.</p> <p>On May 19, 2012, the 37 year old male victim was walking in a bank parking lot located at 1525 W. Main Street when he was approached by two men. One of the suspects was armed with a handgun. Currency, a wrist watch, cell phone and a plastic bag containing cigars was stolen from the victim. The victim then called police after the offenders fled the scene. Responding officers processed the scene and recovered the plastic bag that contained the stolen cigars. Prints were located on the bag and it was sent to the Illinois State Forensic Division for comparison.</p> <p>On September 27th, St. Charles Police personnel received a forensic lab report that showed that the palm prints located on the bag belonged to Mr. Powell. Powell was taken into custody at the Glendale Heights Police Department on December 11th. Contact was then made with the Kane County State's Attorney's Office and charges of Armed Robbery with a Firearm were authorized. Powell was then transported to the Kane County Correctional Facility to be held for bond call.</p> <p>Mr. Powell appeared at bond call on December 12th at the Kane County Judicial Center. Bail was set at \$500,000 (10% bond applies). The investigation is still pending.</p> <p>ARRESTED: Antwon D. Powell, DOB: 01/31/1980, 2188 Roland Drive, Glendale Heights, Illinois CHARGES: (1 Count) Armed Robbery with a Firearm (Class X Felony)</p> <p>All Defendants are presumed innocent until proven guilty in a court of law.</p>			
For additional information please contact: Paul McCourtain 630-377-4435	Releasing Authority: Paul McCourtain 762-6967		





Employee Updates

Those who left in 2012...



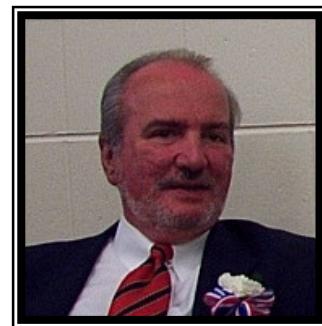
Jeanne Abrams
October 9, 1945—March 18, 2012

Jeanne was a dedicated employee of the St. Charles Police Department from September 12, 1995 until February 3, 2012.

She is remembered fondly and is dearly missed by all.

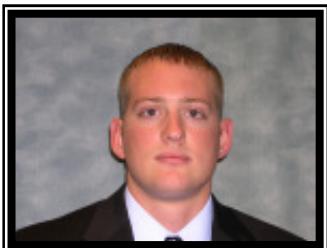


Retired
Sergeant
Brad Griffin
City of St. Charles
Police Department
1989—2012



Jim
Urhausen
Served as Chairman of
the Board of Fire and
Police Commissioners
for 25 years

...and those who joined us



Officer
Russell Haywood



Officer
Timothy Ocasek



Officer
Eric Jannusch



Administrative Assistant
France Cevallos



Officer
Robert Viciconti

Years of Service

5 YEARS

DAN KUTTNER

MAUREEN O'CARROLL

CAROL SEIDEL

GUY HOFFRAGE

10 YEARS

DAN ORLAND

KIM SCHULT

CAROLE ODDO

LISA RICE

15 YEARS

TOM SHAW

MIKE MCCOWAN

GLORIA HELM

DAVE KETELSEN

20 YEARS

TROY PEACOCK

25 YEARS

KATHY RUST

CRAIG BAHE

DIANE LEAHY

The St. Charles Police Department would like to congratulate the following Officers for earning Certificates of Appreciation from AAIM: Alliance Against Intoxicated Motorists:

Officer
Craig
Bahe

Officer
Joanne
Pawlak

Officer
Troy
Peacock

Officer
Brett
Runkle

Officer
Adam
Stander

Officer Steve Heike was nominated for the prestigious Louis Spuhler award given to the top cop in Kane County. Officer Heike was nominated at a spring 2012 ceremony for his life saving work during a call in 2011. While investigating a missing person call, Officer Heike found the person hidden in an unusual location inside some furniture. The person had overdosed on medication and likely would not have been found in time had it not been for his thorough work.

Letters of Appreciation

OFFICER NIC ANSON, OFFICER ERIC BAUWENS, OFFICER TIM BEAM, OFFICER STEVE BEDELL, OFFICER BURDEN, OFFICER DAWN CHURNEY, OFFICER RICH CLARK, OFFICER SCOTT CORYELL, OFFICER CHUCK CRUMLETT, OFFICER STEVE HEIKE, OFFICER SCOTT KERR, DEPUTY CHIEF DAVE KINTZ, OFFICER CORY KRUPKE, DETECTIVE DREW LAMELA, COMMANDER ERIK MAHAN, DETECTIVE ERIC MAJEWSKI, OFFICER MIKE MCCOWAN, OFFICER JOANNE PAWLAK, OFFICER MIKE ROSS, RUSTY SULLIVAN, DETECTIVE JANIS SCHUESSLER, SERGEANT TOM SHAW, OFFICER BILL TYNAN

Way to Be

NIC ANSON * MELINDA ANYON * CRAIG BAHE * RYAN BEETER * BROOKS BOYCE

SARA CASS * RICH CLARK * SCOTT CORYELL * JERRY GATLIN * STEVE HEIKE

STEVE HUFFMAN * DAVE KINTZ * DAN KUTTNER * DREW LAMELA * JIM LAMKIN

JOHNATHON LOSURDO * ERIK MAHAN * ERIC MAJEWSKI * BRIDGET MCCOWAN

PAUL MCCURTAIN * ELIZABETH MENDOZA * DAN ORLAND * JOANNE PAWLAK

KATHY RUST * SCOTT SANDERS * RICHARD SCHRANK * JERRY SCHOMER * KIM SCHULT

SAMANTHA SPODEN * ADAM STANDER * STEVE WOLOSZYK

Community Kudos

"Dear Chief Lamkin, Thank you for keeping St. Charles safe. See you at Too Good for Drugs."

"We have had several reasons to call you guys over the last three years and every time we have been very impressed and wanted to thank you for that!"

"Please take a moment of your time to recognize her for her service, and to thank her for representing your department with efficiency and grace."

"She was polite and professional during the stop..."

"Thank you for your thoughtful consideration and thereby preventing a potential theft."

"You are definitely an asset to the community and I thank you for all that you do."

"As a former Detective myself, and the National Director of Security for Domino's Pizza, I have talked to and worked with police officers across the country but I must tell you seeing the dedication and professionalism shown by these officers was refreshing, to say the least."

"Thank you for the extra sensitivity you showed working with our family this past week. Thanks, again. St. Charles is lucky to have you on the Force."

"We want to thank you for taking time to come to visit with us this morning. You gave us so much information about law enforcement as a career and how to manage crime scenes."

"Again I want to tell you how proud you should be of your department and its officers for the work that they do for Special Olympics."

"Not only did he spend extra time standing in the frigid cold to explain what I needed to do but he set an incredible example for my 10 year-old son."

"Thank you so much for the tender care and loving kindness you showed to our daughter."

"You have been very kind and gone beyond what is expected of a policewoman on duty."

"Please thank Officer Losurdo for his professionalism and courtesy during a recent incident at my home."

"...if you see this officer who responded to this call, give him my thanks for doing what he did. I can't imagine having to deal with situations like this and am appreciative that people like this officer and others willingly do it day in and day out."

"The handling of these individual cases by your people has always met excellent standards of professionalism and human caring. I am sure you are proud of your fine organization."

"I thank you, your agency and Sergeant Shaw for his time and the effort he put for the to make this an outstanding experience."

"...thank you for having such a great guy on your force and I wish there were more Officer Heikes in the world. Thanks to Officer Heike and the St. Charles Police Department."

"I would like to extend my sincere appreciation and gratitude to all members of your department involved in the aforementioned investigation and arrest for their hard work, dedication, and diligence. The individuals involved are to be congratulated on a job well done."

"With all the hard work put forth by all the officers involved it was an excellent example of teamwork and extra effort, which allowed us to come to a positive conclusion."

"The professionalism, dedication to duty and sense of teamwork that they displayed during this event was truly appreciated and reflected proudly on them and the entire St. Charles Police Department."

"These kind, caring and compassionate men treated our new friend with great care and respect."

"Thank you hardly expresses my gratitude to you."

Memorable Moments of 2012

