

**AGENDA ITEM EXECUTIVE SUMMARY**

Agenda Item number: 5

Title:

Recommendation from Mayor Vitek to Approve the Appointment of Bill Kalamaris as Ward 1 Alderman with term ending April 30, 2023

Presenter:

Mayor Lora Vitek

Meeting: City Council

Date: July 18, 2022

Proposed Cost: \$

Budgeted Amount: \$

Not Budgeted: **Executive Summary** *(if not budgeted please explain):*

Due to the resignation of Alderman Richard Balla, there is a vacancy in the Ward 1 seat. The Mayor has identified Bill Kalamaris as a qualified candidate and the City Council interviewed the candidate. Request favorable consideration of appointment of Bill Kalamaris as Ward 1 Alderman for the remainder of the term ending April 30, 2023.

Attachments *(please list):*

Affidavit of Residence

Resume

Recommendation/Suggested Action *(briefly explain):*

Recommendation from Mayor Vitek to Approve the Appointment of Bill Kalamaris Balla as Ward 1 Alderman with term ending April 30, 2023

Affidavit of Residence

I, Bill Kalamaris, born on 8/15/76, aged 45 and

being duly sworn, do hereby depose and attest that:

1. I am a resident of the city of Saint Charles, in Kane county, in the State of Illinois

2. I am registered to vote at the following address, [REDACTED]

3. I have been a full-time resident at his address since the date of 8/16/18

4. I am a qualified elector at the address noted above.

[Signature]
Signature

7/5/22
Date

State of Illinois

County of Kane

Signed and attested before me this 5th day of July, 2022, by

William Kalamaris (name/s of person/s).



Notary Stamp

Anne E. Healy
Notary Signature

June 2, 2025
Commission Expiration

Bill Kalamaris

 [redacted]@gmail.com

 [redacted]

 [linkedin.com/in/bill-kalamaris-031a216](https://www.linkedin.com/in/bill-kalamaris-031a216)

Summary

Global Technology Executive with diverse experience in leading a global technology organization. Expertise in building and leading high performing, agile teams focused on technology solutions powering business objectives. Proven leadership skills include, leading diverse work teams and stakeholder management. Strong change management and communication skills. Exceptional experience in building partnerships with Suppliers, Business Partners, Franchisee's, and Senior Executive Leadership.

Experience

Senior Director - Global Technology Supplier Management

McDonald's

Oct 2021 - Present (9 months +)

In this role, I am responsible for overseeing a \$1.2B portfolio of products and services for the Global Technology organization. Included in this is the strategy, effectiveness, standardization, and overall success of the Global Technology Vendor Management Office and our Global Supply Chain. Ensuring alignment and partnership with our 500+ Suppliers, supporting both the Global Corporate Business and products/services used across 130+ countries and over 39,000 Restaurants. We continue to drive prioritization of all Global Technology projects to execute the company strategy.

Additional responsibilities include:

Leads the group responsible for vendor management for IT and ensures best practices are adopted across the group while minimizing risk and maximizing the value of our supplier partnerships.

Defines, communicates, and supports execution of the entire VMO strategy on behalf of McDonald's.

Partners strategically with executives and coaches reports on executive relationship management.

Accountable for the overall success of portfolio management for the VMO.

Responsible for creating and measuring value for McDonald's by managing provider relationships/ contracts.

Provides senior leadership support for the most critical contracts or projects.

Manages and develops leaders working with different focus areas to encourage a learning culture and career growth.

Manages workload capacity within the VMO and strategically re-prioritizes projects as new needs arise.

Leads, defines, and executes the risk management program for all the VMO in partnership with COE leadership.

Director - Employee Engagement Technology

McDonald's

May 2015 - Oct 2021 (6 years 6 months)

In this role, I had responsibility for implementing globally scalable products in support of modernizing the employee experience across 138 countries and 2 Million employees. Working with key Supplier Partners to deploy new recruiting tools, learning technology platforms, and employee engagement platforms, saving our Restaurants hundreds of hours of administrative work and millions of dollars

across the system annually. We are connecting and communicating with People across our brand and engaging them in new ways through technology.

Key responsibilities include:

Partnering with Facebook to build and deploy Employee engagement platforms, including an integration strategy to bring all platforms together into one employee facing collaboration application.

Led the global deployment of a Cloud based LMS migration including the implementation of a new data architecture and ID Management strategy.

Partnered w Apple To deploy mobile devices to our restaurants in support of managed mobile learning.

Partnering and managing the development and deployment of gamification based training applications.

Selecting a supplier and deploying a Cloud based AI hiring platform including Applicant Tracking systems and On Boarding modules including video based interviewing.

Member of National Operator People team and Restaurant Technology Board, working directly with Franchisee leadership, Global Chief Learning Officer, Chief People Officer, and the Chief Information Officer.

Member of Recruiting Supplier Board of Advisors.

Member of Incisiv Board of Advisors.

Director - Supplier Management

McDonald's

Mar 2010 - May 2015 (5 years 3 months)

Responsible for selecting and managing strategic relationships with our technology Suppliers who provide products and services to our 14,000+ US restaurants and 2,700+ Owner/Operators.

Key Responsibilities:

Led a team of Supplier Managers, engaged in contract negotiations, RFP's, scorecarding, QBR's, new SOW's on behalf of our restaurants.

Managed relationships and monitored performance of over 50 technology suppliers with an annual spend of \$30 Mil.

Worked with our Mergers and Aquisitions team on the multimillion dollar sale of our internal restaurant help desk to Xerox Corporation.

Sr. Manager - Technology Deployment

McDonald's

Jun 2008 - Mar 2010 (1 year 10 months)

Led a cross functional team of employees and partnered with suppliers to create a National Operations Technology Person training program for restaurant employees. The training program was a catalyst for McDonald's largest Point of Sale hardware and software technology deployment.

Benefits:

The OTP program allowed our restaurant employees to have the ability to support technology in their restaurants. This allowed issues to be resolved quicker and resulted in less technology downtime. In addition, I negotiated discounted service contracts with the technology suppliers. This program has and continues to save the system millions of dollars on service and installation costs annually.

Responsibilities included:

Managed the creation of a web based portal for restaurant employees which provided support tools and allowed for two way communication with OTP's.

Developed computer based training curriculum, and launched a monthly face to face training program at Hamburger University.

Sr. Manager - Point of Sale Technology

McDonald's

Apr 2006 - Jun 2008 (2 years 3 months)

In this role I was responsible for the development and deployment of all Point of Sale Hardware for 14,000+ restaurants. This also included migrating the first set of restaurants off our DOS based POS platform and onto the new POS 6.1 Windows based platform. Responsibilities included performing overnight installations, creating installation manuals, and training suppliers on full restaurant hardware and software upgrades, including network certifications.

Worked directly with OEM's to certify new products and managed end of life of existing hardware and POS software.

Manager - Technical Support

McDonald's

May 2000 - Apr 2006 (6 years)

Managed the internal support desk for US corporate employees. Responsibilities included; managing the level 1 & 2 call center and field service staff.

Education



Northern Illinois University

Masters in Business Administration, Management and Operations



Judson University

Bachelor of Science, Management of Information Systems



Institute of Project Management

Project Management

Licenses & Certifications



Professional SCRUM Product Owner - Project Management Institute

Skills

IT Service Management • Vendor Management • Team Leadership • IT Management • IT Strategy • Management • ITIL • PMP • Integration • Help Desk Support