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|  <p>CITY OF<br/>ST. CHARLES<br/>ILLINOIS • 1834</p>  | <b>AGENDA ITEM EXECUTIVE SUMMARY</b> |  | Agenda Item number: 5.*a                      |
|   | Title:                               | <b>Recommendation to approve a Resolution to Authorize the Execution of an Agreement with Infor (US), LLC for annual Infor software maintenance and support in the amount of \$200,340</b> |   |
|   | Presenter:                           | <b>Larry Gunderson, Director of Information Systems</b>  |   |
| <b>Meeting:</b> Government Operations Committee   |                                      | <b>Date:</b> May 1, 2023   |   |
| <b>Proposed Cost:</b> \$200,340   |                                      | <b>Budgeted Amount:</b> \$200,340  | <b>Not Budgeted:</b> <input type="checkbox"/> |
| <b>TIF District:</b> None   |                                      |  |   |
| <p><b>Executive Summary</b> (if not budgeted, please explain):<br/> Annual maintenance and support for the City's Infor Lawson Enterprise Resource Planning (ERP) software is up for renewal as of June 1, 2023. Maintenance and support services cover all Infor Lawson applications, including Financials, HR/ Payroll, Inventory Control, Procurement and Fixed Assets, and a number of other enterprise software-related applications and services.</p> <p>Infor, as the owner and developer of the software, is the sole provider of support for the software applications. Benefits received under the maintenance and support package include Infor Support Assistant, Software Updates and Patches, Critical Solution Notifications, Knowledge Base, Incident Management, and access to Customer Communities. The cost for maintenance and support is an increase of 8.2% over the previous year.</p> |                                      |  |   |
| <p><b>Attachments</b> (please list):<br/> Resolution</p>  |                                      |  |   |
| <p><b>Recommendation/Suggested Action</b> (briefly explain):<br/> Recommend approval of an agreement with Infor (US), LLC for annual software maintenance and support services for \$200,340.</p>   |                                      |  |   |

**City of St. Charles, Illinois  
Resolution No.**

**A Resolution to Authorize the Execution of an Agreement with Infor  
(US), LLC for annual Infor software maintenance and support in the  
amount of \$200,340**

**Presented & Passed by the  
City Council on**

WHEREAS, since 2010 Infor (US), LLC, and its predecessor, Lawson Software Americas, Inc., have provided Enterprise Resource Planning software to the City;

WHEREAS, Infor (US), LLC, as the owner and developer of the software, is the sole provider of software maintenance and support for the Infor software applications;

WHEREAS, Infor (US), LLC submitted pricing for Infor software maintenance and support for the period of one year, June 1, 2023 to May 31, 2024;

THEREFORE, BE IT RESOLVED by the Mayor and City Council of the City of St. Charles, Kane and DuPage Counties, Illinois, an Agreement be approved with Infor (US), LLC in the submitted amount.

PRESENTED to the City Council of the City of St. Charles, Illinois, this \_\_\_\_ day of \_\_\_\_\_, 2023

PASSED by the City Council of the City of St. Charles, Illinois, this \_\_\_\_ day of \_\_\_\_\_, 2023

APPROVED by the Mayor of the City of St. Charles, Illinois, this \_\_\_\_ day of \_\_\_\_\_, 2023

\_\_\_\_\_  
Lora Vitek, Mayor

ATTEST:

\_\_\_\_\_  
City Clerk

COUNCIL VOTE:

Ayes:

Nays:

Absent:

Abstain: