

**AGENDA ITEM EXECUTIVE SUMMARY**Agenda Item number: **6a**

Title:

**Recommendation to Authorize Staff to use Robert Half Technology for Temporary Help Desk Support Services Staff for a Not-to-Exceed Cost of \$28,500**

Presenter:

Larry Gunderson, Director of Information Systems

Meeting: Government Operations Committee

Date: December 5, 2016

Proposed Cost: \$28,500

Budgeted Amount:

Not Budgeted: **Executive Summary** *(if not budgeted please explain):*

The Information Systems Department has utilized Robert Half Technology to provide temporary help desk staff. These staff have filled a need for help of desk/user support, PC maintenance and software support without having to hire additional staff.

Due to the unexpected loss of a key staff member, the Information Systems Department has utilized temporary staff from Robert Half Technology to fill the role of the PC and Network Specialist position. This has enabled the Information Systems Department to meet some of the need for PC user support, while also allowing for time to recruit a new full-time staff position.

The cost for temporary help desk support services staff has exceeded \$25,000 for the current fiscal year. The Information Department is seeking authorization to use Robert Half Technology for temporary help desk support services staff for a not-to-exceed cost of \$28,500.

**Attachments** *(please list):*

None

**Recommendation/Suggested Action** *(briefly explain):*

Recommendation to authorize staff to use Robert Half Technology for temporary help desk support services staff for a not-to-exceed cost of \$28,500.