

 <p>CITY OF ST. CHARLES ILLINOIS • 1834</p>	AGENDA ITEM EXECUTIVE SUMMARY		Agenda Item number: 6a
	Title:	Recommendation to approve a Resolution Authorizing Staff to purchase one-year of NorthStar Hosting, Software Support, and Maintenance from Harris Computer Systems for \$99,676	
	Presenter:	Larry Gunderson, Director of Information Systems	
Meeting: Government Operations Committee		Date: August 21, 2023	
Proposed Cost: \$ 99,676		Budgeted Amount: \$105,000	Not Budgeted: <input type="checkbox"/>
TIF District: None			
Executive Summary (if not budgeted, please explain):			
<p>NorthStar Customer Information Systems (CIS) software, which is currently being implemented, will be used by the Finance Department and Public Works for customer management, service requests, and customer billing. Also included is the Harris SilverBlaze customer portal, which provides the ability for the City's utility customers to make payments on-line and perform inquiries into their accounts.</p> <p>This contract provides hosting, technical support and product upgrades for NorthStar software for one year, October 1, 2023 to September 30, 2024. Since NorthStar software is only licensed and supported by Harris Computer Systems, Harris is the sole provider of these services.</p>			
Attachments (please list):			
NorthStar Software Maintenance and Hosting Services resolution			
Recommendation/Suggested Action (briefly explain):			
Authorize staff to award Harris Computer Systems the annual contract for NorthStar hosting, software support and maintenance for \$99,676.			

**City of St. Charles, Illinois
Resolution No.**

**A Resolution Authorizing the Purchase of One-Year of NorthStar
Hosting, Software Support and Maintenance Services from Harris
Computer Systems in the submitted amount**

**Presented & Passed by the
City Council on**

WHEREAS, since 2022, Harris Computer Systems has provided Utility Customer Management and Billing software to the City;

WHEREAS, Harris Computer Systems, as the owner and developer of the software, is the sole provider of software maintenance, support and hosting services for the NorthStar software application;

WHEREAS, Harris Computer Systems submitted pricing for NorthStar software maintenance, support and hosting for the period of one year, October 1, 2023 to September 30, 2024;

THEREFORE, BE IT RESOLVED by the Mayor and City Council of the City of St. Charles, Kane and DuPage Counties, Illinois, an Agreement be approved with Harris Computer Systems in the submitted amount.

PRESENTED to the City Council of the City of St. Charles, Illinois, this ____ day of _____, 2023

PASSED by the City Council of the City of St. Charles, Illinois, this ____ day of _____, 2023

APPROVED by the Mayor of the City of St. Charles, Illinois, this ____ day of _____, 2023

Lora Vitek, Mayor

ATTEST:

City Clerk

COUNCIL VOTE:

Ayes:

Nays:

Absent:

Resolution No. _____

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Abstain: