

**AGENDA ITEM EXECUTIVE SUMMARY**

Agenda Item number: \*IF

Title:

Recommendation to approve an agreement with Infor (US) for annual software maintenance and support services for \$164,789.

Presenters:

Larry Gunderson, Director of Information Systems

Meeting: City Council

Date: May 18, 2020

Proposed Cost: \$164,789

Budgeted Amount: \$164,789

Not Budgeted: ☐**Executive Summary** *(if not budgeted please explain):*

Annual maintenance and support for the City's Infor/Lawson Enterprise Resource Planning (ERP) software is up for renewal as of June 1, 2020. Maintenance and support services covers all Infor/Lawson applications including Financials, HR/ Payroll, Inventory Control, Procurement and Fixed Assets, and a number of other enterprise software-related applications and services.

Infor, as the owner and developer of the software, is the sole provider of support for the software applications. Benefits received under the maintenance and support package include: Infor Support Assistant, Software Updates and Patches, Critical Solution Notifications, Knowledge Base, Incident Management and access to Customer Communities.

The cost for maintenance and support is an increase of 6% over the previous year. The annual increase amount was incorporated into the agreement that the City signed with Infor in 2017.

**Attachments** *(please list):*

None

**Recommendation/Suggested Action** *(briefly explain):*

Recommend approval of an agreement with Infor (US) for annual software maintenance and support services for \$164,789.