

Tri-Com Central Dispatch

3823 Karl Madsen Drive
St Charles, IL 60175
(630) 232-4739 Main
www.tri-com911.org



Tri-Com Central Dispatch (Tri-Com) located in Kane County, Illinois is Now Accepting Applications for the position of Telecommunicator (Full-time).

TRI-COM Central Dispatch is a multi-jurisdictional 9-1-1 dispatch center located in St Charles, Illinois. We receive 9-1-1 calls and dispatch police, fire and emergency medical calls. Duties involve answering 9-1-1 calls, transmitting vital information to emergency personnel via the radio, relaying information via a computer-aided dispatch terminal, and answering administrative and non-emergency lines.

Applicants must meet the following minimum requirements:

- Minimum age requirement of 19 years old
- Education and experience equivalent to a high school diploma
- Ability to speak clear articulate English
- Full range of hearing in both ears
- Type accurately with a speed of at least 40 WPM
(typing test must be passed in order to proceed with interview process)

The position supports a 24 hour, 7 day a week operation and applicants must have the desire and ability to work any shift, including weekends and holidays.

Desirable qualifications:

- Previous experience in public-safety dispatching
- Multi-line telephone equipment
- Fast paced, computerized customer service experience
- Flexibility, split ear and multi-tasking are paramount

Applicants must successfully pass applicant testing, a keystroke/typing test, and an oral board interview. After placement on the eligibility list, applicants will take a polygraph test, extensive background investigation, criminal history check, psychological evaluation, physical exam, and drug test.

Benefits:

- Current Starting Salary: \$49,002
- Group Health/Dental insurance
- Life insurance
- IMRF pension
- Holiday, Personal, and Vacation Time
- Represented by Metropolitan Alliance of Police (MAP)

Experienced 9-1-1 Telecommunicators

If you are an experienced 9-1-1 Telecommunicator, you may be eligible to start at a higher pay scale (\$50,227 to \$54,767). This is dependent on a review of your experience and qualifications.

How to Apply:

Mail or drop off Tri-Com application. You may also email your application to SRamirez@tri-com911.org Applications are available at <https://tricom911.org/careers> or at our facility at 3823 Karl Madsen Drive, St Charles, IL 60175. You will receive an email confirmation that your application has been received.

Application Deadline:

Applications are due **TUESDAY, MARCH 12, 2019 BY 3:00 P.M.**

Questions? Contact SRamirez@tri-com911.org No phone calls.