



**ST. CHARLES**  
SINCE 1834

## AGENDA ITEM EXECUTIVE SUMMARY

Title: Introduction of CitySourced Citizen Service Request Mobile App

Presenter: Peggy Forster

*Please check appropriate box:*

X	Government Operations (4/1/13)	Government Services
	Planning & Development	City Council
	Public Hearing	

Estimated Cost:		Budgeted:	YES		NO	
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If NO, please explain how item will be funded:

**Executive Summary:**

The City is in the process of rolling out a mobile application that will allow citizens to request services or information via their portable electronic devices (smart phones, tablets, laptops, web site, etc.). This system will enable citizens and employees to easily create requests that can then be provided to the appropriate department for consideration and resolution.

Information Systems will provide a short Power Point presentation to introduce the new application.

**Attachments:** *(please list)*

**Recommendation / Suggested Action** *(briefly explain):*

Information only.

*For office use only:* Agenda Item Number: 6b