



Upcoming Meetings

To see a complete list of meetings go to www.stcharlesil.gov/meetings

Plan Commission

8.2.16.....7:00 pm

Historic Preservation Commission

8.3.16.....7:00 pm

Planning & Development

8.8.16.....7:00 pm

Liquor Control Commission

8.15.16.....4:30 pm

City Council

8.15.16.....7:00 pm

Government Operations

8.15.16.....7:05 pm

Plan Commission

8.16.16.....7:00 pm

Historic Preservation Commission

8.17.16.....7:00 pm

Housing Commission

8.18.16.....7:00 pm

Government Services

8.22.16.....7:00 pm



CITY OF
ST. CHARLES

ILLINOIS • SINCE 1834

Heritage. Community. Service. Opportunity.

First Street Progress Continues

Construction for Phase 3 of the First Street project is well underway at the northeast corner of Illinois and First streets. Phase 3 plans include three mixed-use buildings, a public parking deck, an extension of the First Street plaza east to the riverfront, and a bi-level pedestrian riverwalk.



Building 1 brick work is just about done, as work continues on the roof. The upper floors of Building #1 will be home to the corporate offices for ALE Solutions. The street level will include storefronts for retail and restaurant businesses. The basement level will provide private parking for the building.



More parking spots are coming to the heart of downtown as work is progressing steadily on the City's 110-space public parking deck at Illinois & First streets, immediately east of Building #1. Precast panels, which form the sides of the structure, recently were put into place.

More information about the First Street Project is [here](#).

New Happenings on The East Side



The old Charlestowne Mall sign has been taken down to make room for the new **Cooper's Hawk Winery and Restaurant** that is coming to St. Charles. Site work on the new restaurant also has begun, with an anticipated opening in 2017. More about them on their website www.coopershawkwinery.com.

Starbuck's also is coming to The Quad outlots at the mall entrance opposite 38th Avenue.

Carson's has added furniture and mattresses to their store in the mall. Be sure to check it out.

Across the street from The Quad, **Noodles & Company**, **Potbelly** and **ATI Physical Therapy** all have opened their doors.

BUSINESS REPORT

The City Welcomes these Business!

DOWNTOWN

Antiques Market III

314 W. Main St.
(formerly located at 11 N. 3rd St.)
630-377-5599

A.F.B. Boutique

201 S. 3rd Street
630-286-3216
Men and women's apparel

GLAS, Inc.

202 W. Main St., Ste. 100
630-513-9800
Law Firm

Gym Chic

151 S. 1st St.
630-338-6092
Women's Athletic Wear

Two Wild Seeds Baking Co.

320 W. Main St.
630-330-0945

The Velvet Butterfly

404 S. 2nd St., Lower Level
630-940-4836
Vintage Shop & Art Studio

EAST GATEWAY

Beautiful You Salon & Spa

3861 E. Main St.
630-587-3150

Colt-Riss Tools

525 S. Tyler Rd., Ste. L
630-762-7391

C – Storm Electronics, LLC

1730 Wallace Ave, Ste. A
630-406-1353
Electronics Manufacturer

Ecoshield Pest Control

124 Lakeside Dr., Unit 534
630-854-2687

IB-Fit

1150 N. 5th Ave., Ste. B1 & B2
847-774-8882
Fitness Studio

Integrative Neurology & Athletic Clinic

1607 E. Main St., Ste. A
331-222-9667
Chiropractor

Pho 95 Restaurant

2770 E. Main St.
630-945-3870

Power Athletics

3800 E. Main St., Ste. A202
847-468-4045
Fitness Center

Studio 64 Dance Fitness

3800 E. Main St., Ste. C209
630-715-5626

Noodles & Company

3871 E. Main St.
630-584-2183

Potbelly Sandwich Shop

3875 E. Main St.
630-485-5101

ATI Physical Therapy

3873 E. Main St.
630-940-0941

EAST GATEWAY INDUSTRIAL

Accurate Auto Detail

1820 E. Production Dr., Ste. G
815-501-1514

Direct Aero Systems

3830 Ohio Ave.
630-509-3968
Aerospace components manufacturer

Kingdom Construction

1815 Wallace Ave., Ste. 311
630-297-6830
Remodeling

WEST GATEWAY

Dance Arts of St. Charles

731 N. 17th St., Ste. 19
331-901-5983

Have You Used the St. Charles Connect Mobile App Yet?

Did you know the City has a convenient way to report issues and get information? Download our St. Charles Connect app for your mobile device from your device's app store.

What It Is

St. Charles Connect is an easy, convenient way to get in touch with us to let us know if you have an issue we can resolve or to ask us questions.

How You Can Use It

- Report a maintenance issue, such as a downed tree, pot hole or a streetlight that's out. You can even snap a picture to show us.
- Want to know where public parking is? Ask us, right from your smartphone.

What It Is Not

- It should not be used to report an emergency or any time-sensitive issues; in those cases dial 911.
- It is not a 24/7 service. It is only staffed during regular business hours.
- And it's not a replacement for the power outage reporting system; for that dial 866.444.0016.

For more information, contact Penny Lancor at plancor@stcharlesil.gov.



PUBLIC SAFETY UPDATE

Police Dept Brings Social Worker on Board



Police Commander Steve Bedell, Social Worker Yesenia Herrera and Police Chief Jim Keegan

When police officers respond to a call, as they arrive on the scene they often find that along with law enforcement services, the situation requires additional professional assistance. Sometimes it's clear that crisis intervention services for traumatized victims, mental illness or other issues are desperately needed. That's when the expertise of a social worker can help.

For the last two years, the St. Charles Police Department has contracted with the Association for Individual Development, an agency that provides on-call victims services 24/7, supporting both police and fire departments. At its Aug. 2 meeting, the City Council approved a one-year extension and expansion of this contract that brings social worker Yesenia Herrera, BS, ICDVP, as into the day-to-day operations of the Police Department.

Herrera will be onsite two-three days a week. She is bilingual and will provide assistance with issues surrounding mental health, chemical or substance abuse, victim advocacy, mediation and conflict resolution, elderly services, youth services and domestic violence orders of protection, among others.

"The social worker acts as liaison between the Department, the community and various social services agencies," said Police Chief Jim Keegan. "A police social worker does not provide long term counseling, but rather assesses quality of life issues, attempts to stabilize those issues, and provides the proper referrals necessary for long-term success of managing the issues."

Herrera said she is ready to bring needed services to an even more individuals. "My experience collaborating with St. Charles Police has been amazing," she said. "I am glad to be able to expand services to victims of crime and those in need of support."

City Participates in Statewide Health Emergency Drill

The City recently took part in a critical response drill organized by the Illinois Department of Public Health. The drill tested the ability of the state public health system to receive and distribute medicine and medical supplies during a public health emergency.

The scenario was the release of anthrax at various sites in Will County, Jackson County and Kane County, which required distributions from the Strategic National Stockpile, a national repository of medications and medical supplies. The City assisted the communications team at the Kane County Health Department in disseminating critical information to the public during the crisis.

This is just one example of disaster planning the City regularly undertakes. Last year, St. Charles was a dispensing site of critical medications in another statewide drill. And just last month, Matt Fritz, City Administrator from Coal City, Illinois, made a special presentation to Council Members to relate his real life experience guiding his town through devastating tornadoes last year.



No Solicitors Invited? No Problem!

With the recent storms, the Police Department has had an increase in complaints of phony handyman services soliciting home restoration projects. Please know that both charitable and commercial solicitors must register with the City before they can go door-to-door. In addition, commercial solicitors must display a photo identification card issued by the Police Department that lists the business name, solicitor's name and date the permit expires; complete a fingerprint background check; and register each person who will be soliciting within city limits.

Other General Solicitor Restrictions

- Solicitors are required to recognize when residents prefer no solicitors. "No Solicitors Invited" cards are available at the police department for display on the front door.
- Soliciting may only be performed between 9 a.m. and 7 p.m. No soliciting is allowed on Sundays or state and federal holidays.
- A commercial solicitor must prominently display the City-issued ID card.
- Any solicitor is required to depart immediately at the resident's request.

Please call 911 if you have any questions or complaints about a solicitor at your home. For more information, contact the Police Department at police@stcharlesil.gov or 630.377.4435.

PUBLIC SAFETY UPDATE

Police Bike Patrol Unit Patrols Where Cars Can't



(L to R): Russell Haywood, Steve Heike, Ben Devol, Tim Ocasek, Craig Bahe, Brett Runkle, Scott Coryell, Dawn Churney, Chris Grove

When the weather warms up, the St. Charles Police Department Bike Patrol Unit gets rolling.

The bicycle patrol unit is an “as needed” volunteer unit that was started in May 1993 by now retired Sergeant Joe Cicci. The bicycle patrol is prominently used during the summer and highly populated city events that can be navigated easier by bike. As opposed to being in a car, officers on a bike can hear their surroundings better and seem more approachable to pedestrians.

“The patrol provides an additional level of support for areas where cars are unable to go,” says Deputy Police Chief Dave Kintz. “Recently, the bike patrol has been used in areas where there have been car break-ins and reports of graffiti vandalism.”

Each bike is equipped with a small pack that contains a first aid kit, flashlights, and reflective vest in the event traffic assistance is needed. Each officer is trained in general and specified techniques such as how to make an arrest, ride a bike down the stairs, or successfully up a curb.

Beat the Heat; Download the FEMA App

It’s hot across the U.S. and folks are out traveling for summer break. Download the FEMA app for free on the App Store and Google Play to stay cool and know ahead of time when extreme heat or other severe weather is on the way. Add up to five locations to include your upcoming travel destinations, and watch over family and friends out of town. The FEMA app also provides other safety tips to help you stay prepared:

- What to pack in an emergency kit with an interactive checklist.
- What to do to stay safe before, during, and after each type of emergency.
- Where to go with directions to open shelters and where to talk to FEMA in person if disaster strikes.

“I would encourage everyone to check out FEMA’s app,” said Fire Chief Joe Schelstreet. “It offers a variety of preparedness resources and is very easy to use.”

St. Charles Emergency Management Agency

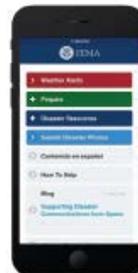
PAID-FOR-RESPONSE Opportunities:

...Severe weather warnings have been coming in all day and assistance is needed for weather spotters who head out to track the storm... Help with crowd control is needed during a parade... It’s the middle of the night, and your radio tones go off, there is a request to provide food and water for fire fighters as they work around the clock to put out a house fire...

Does this sound interesting to you? We are looking to add to our team of Emergency Management Technicians with paid-for-response opportunities (pay is \$11.33/hr). The St. Charles Emergency Management Agency is state accredited, holds two meetings a month and provides continuous training to respond to local emergencies and planned events throughout the year.

EMA technicians participate and respond to planned crowd and traffic control events, such as parades and festivals, as well as provide weather spotting and support to first responders in severe weather events. We assist municipalities and the county with search and rescue efforts and maintain CPR and First Aid credentialing. The Agency has a catalogue of resources that the technicians are trained to operate in a variety of situations.

To apply for this exciting opportunity to serve your community, go to www.stcharlesil.gov/jobs to complete the employment application and obtain additional information.



Extreme Heat Safety

We've had some pretty hot days this summer with more surely to come. Stay safe and review these tips for dealing with extreme heat:

- Never leave children or pets alone in a closed vehicle—even for a minute. It only takes a vehicle 10 minutes to heat up 20 degrees.
- Slow down, avoid strenuous activity.
- Stay in air-conditioning.
- Wear lightweight, light-colored clothes.
- Drink water regularly and avoid alcohol or caffeine.

Signs of Heat Exhaustion

- Cool, moist, skin; heavy sweating.
- Headache; nausea, vomiting; dizziness; exhaustion
- Normal body temperature.

What to Do

- Loosen tight clothes; apply cool, wet cloths.
- Drink cool water.

Signs of Heat Stroke

- Hot, red skin
- Changes in consciousness; rapid, weak pulse; rapid, shallow breathing.
- High body temperature (105° F); no sweating.

What to Do

- Call 911 immediately.
- Quickly cool the body by immersing in a cool bath or wrapping in wet sheets and fanning.



Tips for Saving Power During Peak Usage

With hot summer days in full swing, people are using their air conditioners, swimming pools, fans, and lots of energy. Here are some tips to help save energy and costs during peak usage times:

- A microwave uses about two-thirds less energy than your stove.
- Keeping your fridge stocked with lots of food will help reduce it from warming up too fast when someone opens the door.
- Keeping your thermostat higher and utilizing fans means less times per day your air conditioner will run, saving energy.
- Make sure when you do laundry, that you use full loads.
- Limit the operating time of your pool's filter and cleaning systems to about four or five hours per day.
- Install window shading to help keep the inside of your home cooler.

More at www.consumerenergycenter.org/tips/summer.



Tips for Dealing with Mosquitos

According to the Kane County Health Department, the best way to prevent West Nile Virus or any other mosquito-borne illness is to take the following precautions:

- Avoid being outdoors when mosquitoes are most active, especially between dusk and dawn. Use prevention methods whenever mosquitoes are present.
- When outdoors, wear shoes, socks, long pants and a long-sleeved shirt. Apply insect repellent that includes DEET, but consult a physician before using repellents on infants.
- Make sure doors and windows have tight fitting screens; repair and replace screens that have tears or other openings. Try to keep doors and windows shut, especially at night.
- Change water in birdbaths and wading pools weekly. Stock ornamental ponds with fish. Cover rain barrels with 16-mesh wire screen.
- Discard old tires, buckets, drums or any containers located in a yard.
- Keep roof gutters and downspouts clear of debris and fill in tree rot holes and hollow stumps that hold water.

Clarke, the City's mosquito abatement vendor, will conduct a citywide spray when mosquitos in local traps test positive for West Nile Virus. While the treatment is safe, if you would like to be notified by Clarke before a spray, call them at 800-942-2555 and register for their notification service. They will call you the day of the spraying.

PUBLIC WORKS NOTES



Facts about Flood Insurance

Because the City of St. Charles is a participating member of the National Flood Insurance Program (NFIP), residents can purchase flood insurance through his or her local insurance agent via the NFIP. There is a 30-day waiting period for flood insurance coverage to begin.

A home located within a Special Flood Hazard Area has a 26% chance of being damaged by a flood over the life of a 30-year mortgage, and your homeowner's insurance may not cover flood damage. Please check with your insurance agent and Mortgage Company regarding the insurance and mortgage requirements for buildings in the floodplain.

Your home does not have to be in a flood zone to get flooded. Flood insurance is available at a reduced rate for these properties. Also, the City of St. Charles currently has a FEMA "Community Rating System" number of 5, which helps to further reduce insurance premiums. For more information contact the Public Works Engineering Division at [630.377.4486](tel:630.377.4486).

Rain Garden combines Beauty with Utility



Did you know that St. Charles has its very own Rain Garden? It's right along the river just outside the police station, near our Firemen's Memorial Monument.

What exactly is a Rain Garden? It's a group of native plants and flowers located within a depressional area that collects and naturally filters rain water.

Native plants have evolved over many years to withstand our climate extremes and therefore have roots that grow deep into the ground. These deeply rooted plants encourage water to infiltrate into the ground where the soil acts as a natural filter. The plants roots then utilize some of the nutrients contained in the water. Specially designed soil material also is used to help with filtration. When it rains, storm water runoff is captured in the Rain Garden and filters through the soil, into the ground and back into the water table.

"Rain Gardens are a great sustainable practice," said Director of Public Works Peter Suhr. "Our Rain Garden helps filter pollutants from the parking lot storm water runoff before they seep down into the water table. And it makes a nice addition to the landscape."

The City's Rain Garden was created in conjunction with the River Corridor Foundation. It was placed in Volunteer Plaza, near the Municipal Building, in recognition of William "Jim" Spears' years of community service and volunteerism, having served as a Plan Commissioner for more than 40 years.

Brush Collection Pick-Up for 2016

EAST SIDE OF RIVER

August 15
September 19
October 17
November 14

WEST SIDE OF RIVER

August 22
September 26
October 24
November 21

YARD WASTE

Yard waste bags will be picked up on your weekly refuse pickup day.

Remember Water Conservation is Year-Round

The sprinkling time limits now apply all year long:

- Even numbered addresses may sprinkle on the even numbered days of the month, from 6 a.m. to 9 a.m. and from 6 p.m. to 9 p.m.
- Odd numbered addresses may sprinkle on the odd numbered days of the month, from 6 a.m. to 9 a.m. and from 6 p.m. to 9 p.m.

NOTE: Lawn sprinkling is not allowed at any address within the City on any day of the week between the hours of 9 a.m. and 6 p.m. or between the hours of 9 p.m. and 12 a.m. We ask that all residents, businesses and industrial water users help us achieve our conservation goals. If you have any questions, please contact Public Works at [630-377-4405](tel:630-377-4405) or check the city's website at www.stcharlesil.gov.

SPECIAL RECOGNITION



The Legacy Project Encourages Leadership Roles for Women in Local Government

Between Cheryl Sandberg’s LeanIn movement and the nomination of the first-ever female presidential candidate, gender equity is a trending topic. Several studies identify the value of female leadership, the enhanced success of employers that incorporate diversity, and the importance of women and minorities to see leaders that “look like them.”

But it’s clear from the number of women in leadership roles at the municipal level that gender equity is lacking. In 1974, the International City/County Management Association (ICMA) launched a study that revealed, of approximately 2,800 chief administrative officers, only 36 were women. In 2014, ICMA revisited the issue and found that over the past 40 years, the percentage of females in the City Administrator position had increased from 1.6 percent to a mere 14.4 percent.

In answer to this, women in local government are looking at what barriers exist and how they can gain better gender representation in leadership positions. In 2011, female leaders in suburban municipalities launched the Legacy Project, a forum for learning, connecting, and promoting the knowledge that supports the collective legacy of women in local government management.

We’re proud that our Director of Human Resources, Jennifer McMahon, was named President of the Legacy Project at their annual conference in May. She will continue the group’s mission to help more women choose careers in local government and to encourage advancement of women in leadership roles. Here at the City of St. Charles, women are represented on the City Council, at the Department Director and Assistant Department Director levels, and on middle management teams.



Jennifer McMahon, Director of Human Resources, came to the City of St. Charles in May 2016. Prior to that, she was Assistant City Administrator at the City of Warrenville for almost 15 years. Jennifer holds a Bachelor’s degree in Urban Studies from DePaul University and a master’s degree in Urban Planning & Policy from the University of Illinois at Chicago.

Jennifer is passionate about working in municipal government and believes former Illinois Governor Jim Edger said it best: “working in government is about service and about helping people and we must do it with civility, compromise, and compassion.”

What’s the most unusual thing she has had happen when interviewing a job candidate? “I asked what his weaknesses were and he answered, ‘missing days.’ I replied, ‘What?’ and he said, ‘I’m just kidding.’ At the end of the interview I asked him if he had any questions and he asked to see the City’s policy on sick time usage!” (He didn’t get the job.)

When not championing municipal government as a profession—especially for women, Jennifer likes to bake, “particularly healthy desserts that taste so good you don’t know they are good for you,” she says.

Follow Us

Know someone who should be reading our Den eNews? Send them this link
www.stcharlesil.gov/newsletter/subscribe

SPECIAL RECOGNITION



The America in Bloom Committee Thanks You

Thank you to the generous sponsors of our entry into this year's America in Bloom competition. Be sure to patronize their businesses & events!

- Al Piemonte Ford
- Aquascape
- Ball Horticulture
- Blue Goose Market
- Charleston on The River
- Circle 8 Logistics
- Courtyard by Marriott
- Eclectic Garden
- Francesca's by The River
- Heinz Brother's Greenhouse
- Johnson's Statuary
- McNally's Traditional Irish Pub
- Salerno's Restaurant
- Stage Fright Productions
- St. Charles Downtown Partnership
- St. Charles Park District
- The Finery and Blacksmith Bar
- Townhouse Books

City of St. Charles Mission: Heritage. Community. Service. Opportunity.

Service. It's the third of four key components of the City's mission. And quite an important one too. Our sole function as a government organization is to supply crucial services the community wants and needs. Public safety, public works, along with responsible financial stewardship, communication and community development are what our community looks to us to provide. Our services are one important way we connect with the community.



In the last community survey, 95% of residents surveyed believe St. Charles is an Excellent or Good place to live. That stellar rating is a true testament to our commitment to serve St. Charles citizens.

Volunteer services also are an essential part of what makes St. Charles a wonderful community and an important way people and organizations connect. There is no shortage of those willing to donate their time and talent in St. Charles. From the many City commissions and boards to the local nonprofit organizations that provide vital services to those in need, there are so many ways to get involved in your community and make a difference.

It takes a city, businesses and residents working together to build a community that flourishes. That's exactly what we are fortunate to have right here in St. Charles.

COMMUNITY NEWS

Public Transportation Options for St. Charles

Rt. 592- St. Charles & Geneva Call-n-Ride

\$1.75 per one-way trip, reservation-based, curb-to- curb, public transportation service for the general public. Route includes Randall Rd., Highway 38/State St., Kirk Rd., and the Union Pacific Railroad. Service is offered to the Metra UP-West Line Geneva Station, The Quad St. Charles, and Delnor Glen. More at www.PaceBus.com.

Rt. 801 – Elgin to Geneva

Monday through Saturday service between Elgin and Geneva, serving the Elgin Terminal, South Elgin, Geneva Metra Station, and businesses on Randall Road between IL 38 and Hopps Road. \$1.75 per one-way trip. More at www.PaceBus.com.

Ride in Kane

Ride in Kane provides door-to-door paratransit services to more than 10,000 senior, disabled, and low-income riders throughout Kane County each month. The fare is \$4/ trip. Registered riders may call [866.727.6842](tel:866.727.6842) to schedule a ride. To find out if you're eligible, call Ride in Kane at [888.480.8549](tel:888.480.8549) or visit www.rideinkane.org.

Refuse collection will be delayed one day all week due to the Labor Day holiday, Monday, Sept. 5

COMMUNITY NEWS



Fox Valley Marathon is Sept. 18

Run to Benefit Lazarus House

Long-distance runners can run for the greater good in the Fox Valley Marathon charity partner program. Lazarus House is one of the participating charities. Races include a Half Marathon, Full Marathon or Fall Final 20. For more, visit the Fox Valley Marathon website at www.fv26.com and Lazarus House website www.lazarushouseonline.com.



August Children's Book Drive at City Hall

The City is collecting children's books during the month of August for Bernie's Book Bank. Collection boxes are located at city hall in the reception area and at the Police Department front desk. New and gently used children's books for ages from birth through 6th grade are welcome (please no workbooks, textbooks, coloring books or reference books).

Bernie's Book Bank volunteers will sort the donated books by age and then distribute them to local at-risk children. Each child they serve receives 12 books a year. Their distribution partners include schools in which 50% or more of the children are in the free and reduced lunch program. Schools and social service organizations that distribute their books are located in Wasco, St. Charles, West Chicago, Elgin, Carpentersville, and many other downtown and suburban locations.

Help us meet our goal of 1,500 books! Visit <http://berniesbookbank.org> for more information on Bernie's Book Bank or call the Human Resources Department at 630.377.4446 with questions about our August book drive.

Kids will be Back in School; Drive with Extra Caution



August 24 students will be back in school and we want to remind motorists to proceed with extra caution. Children will be out walking and riding their bikes to school or standing at bus stops, especially during the morning rush hour. Please remember it is illegal to text while driving or talk on a hand-held cell phone, and never pass a stopped school bus when its lights are flashing and stop arm is extended.

City of St. Charles Directory

<i>Building & Code Enforcement</i>	377.4406	<i>Fire Administration</i>	377.4458
<i>City Administrator Mark Koenen</i>	377.4422	<i>Fire Prevention Bureau</i>	377.4457
<i>Community Development</i>	377.4443	<i>Human Resources</i>	377.4446
<i>Development Engineering</i>	443.3677	<i>Mayor Raymond P. Rogina</i>	377.4444
<i>Economic Development</i>	443.4093	<i>Police Administration/Investigation/ Crime Prevention</i>	377.4435
<i>Electric Division</i>	377.4407	<i>Public Works: Water/Sewer/Street</i>	377.4405
<i>Engineering Division</i>	377.4486	<i>Refuse Pickup Information</i>	587.8282
<i>Emergency Management Agency</i>	377.4416	<i>TDD</i>	800.526.0844
<i>Flood Protection Assistance</i>	377.4486	<i>Utility Billing: Electric/Water/Sewer</i>	377.4426
<i>Finance/Accounting</i>	762.7002	<i>Electric Outage Hotline</i>	866.444.0016