



THE DEN

News & Highlights from the City of St. Charles

June 2016
www.stcharlesil.gov

Upcoming Meetings

To see a complete list of meetings go to www.stcharlesil.gov/meetings

Youth Commission

6.6.16.....6:00 pm

City Council

6.6.16.....7:00 pm

Government Operations

6.6.16.....7:05 pm

Corridor Improvement Commission

6.8.16.....7:00 pm

Planning & Development

6.13.16.....7:00 pm

Historic Preservation Commission

6.15.16.....7:00 pm

Housing Commission

6.16.16.....7:00 pm

Liquor Control Commission

6.20.16.....4:30 pm

City Council

6.20.16.....7:00 pm

Government Operations

6.20.16.....7:05 pm

Plan Commission

6.21.16.....7:00 pm

Government Services

6.27.16.....7:00 pm

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CITY OF
ST. CHARLES

ILLINOIS • SINCE 1834

Heritage. Community. Service. Opportunity.



Festival of the Fox (Formerly River Fest) is June 9-12

Festival of the Fox (formerly River Fest) featuring classic Dragon Boat Races, sails into St. Charles June 9-12. Sponsored by the City of St. Charles and presented by Pride of the Fox, events include a carnival, Dragon Boat Races, Water Ski Show, kids craft, movie night, food, entertainment, and more!

Schedule of Events

Festival Carnival June 9-12

Traditional rides, games and treats. At IL Rt. 31 and State Street, within walking distance of Pottawatomie Park.

Special Needs Family Day June 10, noon to 2 p.m.

Families with special needs children are invited for a special day at the Carnival at Cedar and State streets. Activities, food, fun and a rest area is free to all families who register onsite! Sponsored by Windy City Amusements.

Dragon Boat Races June 11 & 12

25 years of Dragon Boat Races kicks off Saturday, with a ribbon cutting at 8:45 a.m. by St. Charles Mayor Ray Rogina. Next, "Awakening the Dragon," a 2,000- year old traditional ceremony which tells the colorful story behind the Dragon Boats, immediately follows. Then on Sunday, races start at 8:30 a.m.

Other Fun Events

"Picnic in the Park" features demonstrations and shows on the Community Stage and oversized lawn games like Connect-4 and Bull's Eye. You also can enjoy New Wave BBQ, Brewing 164's natural soda pops, Bettina's organic iced teas, lemonades, Italian ices and more.

Children's activities include a dragon craft compliments of the St. Charles History Museum and a Kite Flying Lesson with a free kite for the first 100 kids!

Saturday at 8 p.m.

Music and videos, and a free showing of a family-friendly film
Free popcorn to the first 500 guests!

Sunday 1-2 p.m.

Don't miss the Wonderlake Water Ski Show

For more information go to the Festival Facebook page:
[City of St. Charles Festival of the Fox](http://www.festivalofthefox.org) or www.festivalofthefox.org

City of St. Charles Mission: Heritage. Community. Service. Opportunity.



Heritage. It's one of the four main tenets of our Mission Statement. Honoring our history is a big part of who we are as a community. We regularly celebrate milestone anniversaries: the City's 180th, the Municipal Building's 75th, Scarecrow Fest's and River Fest's 30th. And we work together with other

organizations to preserve our historic architecture and character: relocation of the Jones Law Office building, renovation of the Judd Mansion, facilitation with Facade Improvement Grants.

So it's no surprise that history and heritage were consistently named among St. Charles' strengths by several participants throughout the strategic planning process.

St. Charles has 42 designated historic landmarks and two historic districts. The Central Historic District, which reflects the original city as laid out in the 1830s, includes the classic Main Street storefronts and iconic buildings

like the Arcada and Hotel Baker. The Moody Millington Historic District, just southwest of the Central District, contains distinctive Victorian, Prairie and other historic-style homes. [Click here](#) for a map of the landmarks and districts on our website.

We appreciate the time and effort of the Historic Preservation Commission's seven citizen volunteers in maintaining historic architecture in our City. And if you really want to experience local history, be sure to take part in the events organized by the St. Charles History Museum. They bring an energy that makes St. Charles history spring to life.

St. Charles' Water is Safe

With the recent events in Flint, Mich., people from communities everywhere are taking a closer look at their water. We want you to know that you can rely on the quality of St. Charles water. The City is committed to providing a continuous supply of safe, reliable and economical water to its customers. Every year the Water Division distributes a report that summarizes the quality of the City's drinking water. The 2016 Water Quality Report is being prepared. You can read the [2015 Water Quality Report here](#).

It's important to know that the City of St. Charles is in full compliance with state and federal Environmental Protection Agency (EPA) requirements for lead and copper and has been since the standards were enacted in 1991. The EPA requires the City to test water from 30 sample sites in residential homes every three years. Testing is done in homes because lead is introduced to water in the home, from the property's service line or private service lines leading to the home—especially in homes built before 1986. Lead does not come from the City's water treatment plants or pumping facilities.

In addition, the City does not provide water to homes with private wells or to the Illinois Youth Center in St. Charles.

More information on lead in drinking water is available on the EPA website at www.epa.gov/safewater/lead.

Thank You!



Thanks to all who came out in support of this year's Cop on a Rooftop fundraiser for Special Olympics Illinois. A special thanks to our local Dunkin' Donuts stores at 1711 W. Main St. and 1566 E. Main St. At one point the line of cars at the east side location wrapped all around the building! Your generosity is truly appreciated. Because of you we raised \$5,200!

BUSINESS REPORT

The City Welcomes these Business!

DOWNTOWN

Development Consultants Enterprises

111 N. 5th Ave.
817-734-4065
Consulting, Talent

Royal Treatment

21 S. 4th St., Lower
773-531-9566
Cosmetology

Thyme Spa

8 N. 3rd Street, Upper
224-520-3427
Cosmetology

WEST GATEWAY

Instep Behavioral Health

2455 Dean St., Ste. G
630-262-2640
Mental Wellness

Quick Nic Juice

615 S Randall Rd.
815-570-1700
Electronic Cigarette Store

Chicago IVF

3310 W Main St., Ste 175
847-966-8803
Healthcare

Heartland Bank & Trust

2402 W Main St.
630-463-6300
Former American Midwest Bank

Windy City Muscle Cars

36W630 Marguerite St., Ste B
630-365-5697
Automotive Parts/Car Sales

EAST GATEWAY

Music by Design

3755 E. Main St., Ste. 185
630-262-0432
Wedding Services

i Panic Productions

3800 E. Main St., G112
630-761-1901
Puzzles/Adventure Games

EAST GATEWAY INDUSTRIAL

Rehome Center Warehouse

601 Sidwell Ct., Unit Q
630-886-5025
Donations of housewares,
clothing & toys

Brokers Tour Shows Off Highlights of St. Charles

Recently, more than 35 Commercial Real Estate Brokers from 5 brokerages around the area gathered in Council Chambers for an interactive tour of available properties around town. This is the third year the City has hosted a brokers tour, which provides an opportunity for brokers to share information about commercial properties they represent in St. Charles. For more information, contact Matt O'Rourke, Economic Development Division Manager at morourke@stcharlesil.gov or 630.443.4093.



First Street Phase 3 Work Progresses



The developer continues facade work on Building #1 and the City's electrical duct work is on schedule. Also, foundation and walls of the City's parking deck are being poured. Next the parking deck ramp will be poured.

Building #1 will include retail/commercial on the ground floor and the corporate headquarters of ALE Solutions on all three upper floors. The basement level has private parking for the building's tenants. The City is building a public parking deck just east of Building #1. More at www.1ststreetstc.org or contact the Community & Economic Development Department at 630.377.4443.

East Side Update

Things are hopping over on the East side of the city.

A new Starbucks store is planning to join Cooper's Hawk in the outlots at the new Quad St. Charles development (formerly the Charlestowne Mall). Earlier this year, Cooper's Hawk Winery & Restaurant announced they are coming to The Quad.

Also, right across the street, Potbelly, Noodles and ATI Physical Therapy are moving into the old TGI Friday's near Target.

PUBLIC WORKS NOTES

Building Improvement and Floodplain Management Standards

Do you know that there are specific requirements for buildings located in the floodplain? The National Flood Insurance Program requires that if the cost of improvements to a building or the cost to repair damages (from any cause) to a building exceeds 50% of the market value of the building (excluding land value), the entire building must be brought up to current floodplain management standards. Building improvement projects include exterior and interior remodeling, rehabilitation, additions, repairs, and reconstruction projects. Additionally, the 50% threshold is a cumulative value, so the cost of currently planned improvements will be added to the cost of previously made improvements and compared to the existing market value to determine if the improvements exceed 50% of the structure's value. Contact the Public Works Engineering Division at [630.377.4405](tel:630.377.4405) for more information.



**Know what's below.
Call before you dig.**

Before doing any projects that require digging, call JULIE to locate underground lines to prevent costly damage or an emergency. Call JULIE at 800.892.0123 or 811 before you dig.

Checklist for a Locate Request

- Your name, address, a phone number at which you can be reached, an email address and a fax and/or pager number, if available.
- The location of the excavation, including county, city or unincorporated township, section and quarter section numbers if available, address, cross street (within 1/4 mile), subdivision name, etc.
- Start date and time of planned excavation.
- Type and extent of excavation involved.
- Whether the dig area has been outlined with white paint, flags or stakes.

Locate requests received after 4 p.m. are processed as if received at 8 a.m. the next business day. If you want to start your project on a weekend, remember to contact JULIE by 4 p.m. Wednesday.

You will be provided with a dig number that identifies specific information about your locate request.

Know How to Stay Safe from Lightning Strikes

A rainy day can all too quickly turn into a disaster when thunder and lightning are present.

Remember there is no safe place from lightning when you are outside. Keep up with the latest forecast and stay inside, avoiding interacting with appliances, electrical outlets, phone lines, etc.

If you do get caught outside, take shelter in a building or fully enclosed metal-topped vehicle.

Open vehicles, such as convertibles, motorcycles, and golf carts, are not safe. Open structures — such as porches, gazebos, pavilions, and baseball dugouts — are not safe either. As a precaution, the Park District recently installed a new lightning warning system at many of its facilities. More information on that is here www.st-charlesparks.org/Parks/strike-guard.asp.

Turn off or unplug corded appliances or your air conditioner to help protect from potential power surges. Do not depend on surge protectors to absorb a lightning strike. Also, during the thunderstorm, do not lie on concrete floors and avoid leaning on concrete walls. Lightning can travel through any metal wires or bars in concrete walls or flooring.

After a storm, wait 30 minutes before returning outside. Lightning can strike up to 10 miles from the area in which it is raining. If a person is struck by lightning, call 911 and care for the victim immediately. You are not in danger of being shocked or electrocuted by the victim.

The potential long-term effects of a lightning strike can be just as brutal as the accident itself, so take precautions.



Source: SafeElectricity

PUBLIC WORKS NOTES

Summer Means those Pesky Mosquitos!

The City has again entered into a contract with Clarke Mosquito Management, Inc., for its mosquito control program to reduce the potential of mosquito-borne disease transmission. For information regarding mosquito annoyances, treatments and scheduling, residents may call Clark Mosquito Management at 800-942-2555. For further questions or information on the City's program, call Public Works at 630-377-4405 or visit the [Mosquito Program page](#) of our website.

Work on South Tyler & Illinois Bridge Bring Closures

The City is launching two road construction projects on South Tyler and is repairing the Illinois Bridge. All three projects are scheduled to begin June 1 and continue through the summer. During construction, a portion of South Tyler will be closed and one lane will be closed on the Illinois Bridge.

South Tyler Road Resurfacing

Cambridge Drive to Division Street

The road will be patched as needed and a new top road surface applied. Work also includes repairs to the existing curbs, sidewalks and utilities.

- Road will remain open during project work.

South Tyler Road Reconstruction

Cambridge Drive to East Tyler Road

Work includes complete replacement of the entire roadway, including curbs, driveway aprons existing pavement and underlying stone base. Improvements also include repairs to sidewalks and existing utilities.

- Road closed to through traffic. Please use detour route to Kirk Road.

A [map of the Tyler Road construction work](#) is available on the City website.

Illinois Bridge Over the Fox River Repair and Maintenance

Work includes steel removal and reconstruction, concrete repair, pavement reconstruction, and sidewalk and curb repairs.

- Road reduced to one lane in each direction from Riverside Avenue to First Street. The North side sidewalk will be closed; please use the pedestrian bridge south of the Illinois Bridge.
- All entrances to businesses/properties will remain open during project work.

“These three projects are important to maintaining the infrastructure in St. Charles and for improving local transportation,” said Karen Young, Assistant Director of Public Works. “We apologize for any inconvenience and appreciate your patience during these projects.”

Check the City website for more information and for project updates at www.stcharlesil.gov/projects.

Kane County Suspends Free Electronics Recycling Program

Kane County is suspending its free electronics recycling program due to an overwhelming amount of TVs being dropped off at recycling collections. According to the County, the attendance and volume of TVs at the County's April and May events in St. Charles was unmanageable.

The County's June 11 Recycling Extravaganza is still on for 8 a.m. to noon, at the branch court office at 540 S. Randall in St. Charles. But electronics will not be accepted.

The annual event offers free confidential document shredding on site. The following will be accepted free of charge for recycling: books, bikes, bike parts, helmets, wheel chairs, crutches, sewing machines, styrofoam, packing peanuts (contained in a tightly tied bag), bubble wrap and 4-foot fluorescent tubes. Liquid Latex Paint will also be accepted for a per-can fee, payable by the resident (\$2/Qt, \$3.50/Gal, \$5.50/2Gal, \$10/5Gal) by cash or check.

The County is working on solutions to the electronics recycling problem, and hopes to reinstate the monthly electronics collection event once additional drop-off locations are available.

For more information, including a list of alternative electronics recycling sites, visit the [Kane County Recycles webpage](#) or email Recycling Coordinator Jennifer Jarland at recycle@countyofkane.org.

PUBLIC WORKS NOTES

Utility Billing Drop Box Locations

The City offers five convenient locations for you to drop off your electric, water or sewer bill payments. Please note the new west side location. You also can pay your utility bill online. Sign up at www.stcharlesil.gov/services/utilities. Contact Utility Billing for more at 630.377.4426 or utilitybilling@stcharlesil.gov.



Slot in the door near south entrance of the Municipal Building



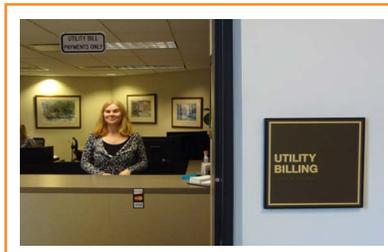
Foxfield Commons Shopping Center on E. Main St., in front of SuperCuts



North Municipal Building Parking Lot



Oak Street Well at 2529 Oak St.



Utility Billing office in the Municipal Building



Switch to a laptop instead of using a desktop computer and cut three-quarters of your electrical use. Turn off the laptop at the end of the day.



Did you notice the new recycling receptacles downtown? Four new recycling bins that sort plastic, aluminum cans and glass, and trash have been placed around town, compliments of the American in Bloom Committee. One is located at the Municipal Building Plaza near the Main St. Bridge; two are at the First Street parking garage by the Illinois St. entrance and Walnut St. cut through; and the last is at 3rd and Main streets.

2016 ROADWAY CONSTRUCTION

Did you know there are approximately 166 roadway miles within the City of St. Charles? Each year the City undertakes several construction projects aimed at maintaining the City's roadway infrastructure.

- **Roadway Resurfacing** – includes repairs to the existing curbs, sidewalks, utilities and new asphalt driving surface.
- **Roadway Reconstruction** – includes repairs to sidewalks and utilities and completed replacement of the existing curb, roadway and underlying roadway support system.

For more information regarding this summer's roadway construction projects, please visit the City's website at www.stcharlesil.gov/projects.

PUBLIC WORKS NOTES

June Utility Bills will Reflect Rate Changes for Water, Sewer and Electric

Annual rates for City water, sewer and electric utility customers were approved at the May 2, 2016, City Council meeting and will begin showing up on utility bills this month.

New this year, the State has mandated wastewater treatment facilities remove phosphorus discharge from their wastewater. This directive from the Environmental Protection Agency (EPA) requires the City of St. Charles to undertake a \$7.5 million project to improve its wastewater treatment plant. To fund this mandated project, the City has established an EPA Mandate Fee that will be assessed to all sewer customers. This rate, which may vary year by year based on funding needs, is currently set at \$0.45 per month. Design and engineering for the project will be completed in 2017 and construction is anticipated to be completed in 2018.

Your utility bill reflects monthly meter readings and includes usage for all three utilities—electric, water and sewer. Estimates are done only when meters cannot be read. While rate structures will differ by usage and season, a typical residential household using 1200 kWh of power and 7 thousand gallons of water and sewer in the summer will be billed \$235.28/month this year, compared to \$226.51 last year. These amounts include the \$0.45 EPA Mandate Fee.

“The City of St. Charles prides itself on providing reliable, well-maintained and cost-effective utility services to its customers,” said Julie Herr, Assistant Director of Finance. “Our utility rates are extremely competitive with rates in the surrounding area and include maintenance and capital improvement costs aimed at continued improved reliability.”

For more information, please contact Utility Billing at utilitybilling@stcharlesil.gov or 630.377.4426.



Nicor is Adjusting Billing Cycles

Beginning June 13, Nicor Gas is adjusting some of the meter reading routes in its service territory. Since bills are generated based on when your meter is read, the change in route may trigger a change in your bill's issue date.

- Your bill may be generated later in the month, resulting in additional days in your bill cycle. That means your next bill may be slightly higher than your normal monthly bill, as it reflects additional days of usage.
- Your bill may be generated earlier in the month, resulting in fewer days in your bill cycle. So your bill may be slightly lower than your normal monthly bill, because it will be prorated for only that period and will be due sooner in the month than usual.
- You may receive a bill for your estimated usage for two consecutive months.
- There may be no impact to your billing cycle.

Future bills will be issued during the same time each month. For more information, visit Nicor's website at www.nicorgas.com/reroutes.

Brush Collection Pick-Up for 2016

EAST SIDE OF RIVER	WEST SIDE OF RIVER
June 20	June 27
July 18	July 25
August 15	August 22
September 19	September 26
October 17	October 24
November 14	November 21

YARD WASTE

Yard waste bags will be picked up on your weekly refuse pickup day.

BRUSH COLLECTION REMINDERS

- Brush should be put out before 7am on Monday of the scheduled pick up.
- With cut ends facing the street, branches must be at least 3 feet in length and less than 12 inches in diameter.
- Do not tie bundles of brush with rope or wire and do not pile higher than 4 feet
- Branches must be put on the parkway, in front of your house or along the frontage where refuse/recycling is collected.
- Please make every attempt not to park in front of the piles; crews will be unable to pick up the brush.
- For more information visit the City's website at www.stcharlesil.gov

SPECIAL RECOGNITION

Employee Clean Up Day



29 City employees volunteered their lunch time on day last month to help clean up along the river from Pottawatomie Park to Mount St. Mary

Park. More than 10 large bags of trash were collected. The event was organized by Police Chief Jim Keegan. It was a great day, a great group of people and a great service.



Dispose of Flags Properly, Respectfully

Eagle Scout candidate Jacob Gustafson with Troop 1 in St. Charles built a Flag Retirement box to drop off worn, tattered American Flags for proper disposal. The drop box is at the St. Charles History Museum. Flags from the drop box will be collected and disposed of in a proper, dignified Flag Retirement Ceremony where they are burned in a reverent, respectful and honorable manner.

Jacob has been in scouting since August 2005. He has earned all 13 Eagle required merit badges plus 16 other merit badges. Building the Flag Retirement box and training scouts in the area how to perform a Flag Retirement Ceremony is his Eagle project.



Jacob & Amanda Wolf from the St. Charles History Museum

COMMUNITY NEWS



Blood Drive at City Hall June 16

The Heartland Blood Center mobile donation bus will be here collecting donations June 16 from 1 to 4 p.m. Walk-ins are welcome, but an appointment will ensure a quick and efficient donation. Call the City's Human Resources Department at 630-377-4446 to make an appointment. Donating blood for cancer patients, children, mothers, fathers, and many others who need transfusions is something you can truly feel good about. Visit www.heartlandbc.org for information about Heartland Blood Center and blood donation facts.



Sit Back and Relax, the Chair-ity Event is Back!

The Downtown St. Charles Partnership's Chair-ity program is off and running again this year. The outdoor, public art exhibition where community members create works of art with Adirondack chairs as their canvas, runs through August 12. The chair creations can then be donated for auction, with proceeds going toward downtown public improvements. Last year's proceeds helped install four permanent Adirondack chairs in the new Volunteer Plaza, along the river by the Municipal building, 2 E. Main St. For more information, visit www.downtownstcharles.org.



St. Charles Farmer's Market is Back Outside!

Look for the St. Charles, Illinois Farmers Market back outside at the Baker Memorial United Methodist Church, 307 Cedar Avenue. They are open every Friday from 7 a.m. to 1 p.m. through October. There is parking and an RTA stop nearby.

For more information, visit their [Facebook page](#).

COMMUNITY NEWS

SUMMER 2016 downtownstcharles.org/events



TUESDAY
Cruise Nites
5 p.m. - 8 p.m.
July 19th - August 23th
St. Charles Chamber of Commerce

WEDNESDAY
STC Live!
5 p.m. - Dusk
May 27th - Sept. 7th
Downtown St. Charles Partnership

THURSDAY
Concerts in the Park
7 p.m. - 8:30 p.m.
June 16th - Aug. 18th
St. Charles Park District

FRIDAY
STC Live!
5 p.m. - Dusk
May 27th - Sept. 7th
Downtown St. Charles Partnership

Pottawatomie Garden Club Walk

Walk Raises Scholarship Funds for D303 Students

Six St. Charles gardens will be featured in the Pottawatomie Garden Club's biannual garden walk. The "A Day in the Country" Garden Walk and Boutique is July 9, from 9 a.m. to 4 p.m. The gardens vary from lush, wooded gardens with rooms and paths created within, to an eclectic train garden. Participants also can shop at a lovely garden-themed boutique while enjoying complimentary lemonade and cookies.

The walk raises funds for a scholarship for St. Charles School District 303 students studying horticulture, agriculture, forestry, botany, ecology environmental courses and related studies.

For more information and to purchase tickets, visit www.pottagardenclub.org.

"Official Guitar" of St. Charles to be Dedicated June 12

Come to the dedication of the "Official Guitar of St. Charles" statue and hear the announced winner of the Jank Guitar Award Sunday, June 12 at 3 p.m. in Lincoln Park, 450 W. Main St. The award celebrates the artistic diversity and achievements of St. Charles' youth, ages 10-18, who were nominated for the award. The award is established in partnership with The Jank Guitar Store, the City of St. Charles and the St. Charles Park District.

"Music is a common language that brings people together no matter their age or backgrounds," said St. Charles Mayor Ray Rogina. "Our community has always embraced the arts and the Guitar of St. Charles Jank Award is one more way we can celebrate the creativity that thrives in St. Charles. As a former teacher, I am especially pleased to see involvement of our community's youth."

More at www.thejankguitarstore.com.

COMMUNITY NEWS



Thank you to All who Participated in Arbor Day 2016

The City of St. Charles Tree Commission would like to thank all who participated, donated and attended this year's Arbor Day celebration in Lincoln Park. The community's support made this a momentous event again this year!

We would like to extend a special thank you to:

- Mrs. Tieche and her 4th grade class at Munhall School for their creative program which included a play titled "Reusable Rachel" focusing on the importance of recycling and an electronic Tree Trivia Matching game.
- Cub Scout Pack 113, Lincoln School for the presentation and retiring of the colors.
- St. Aubin Nursery & Landscaping for their generous donation of this year's "Tree of the Year," a beautiful Zelkova Serrata, planted at Fox Ridge School in honor of Arbor Day.
- Chris Scott from Graf Tree Care for their Interactive Tree Experience.
- Midwest Groundcovers for the donation of perennials as free giveaways to those who attended the event.
- John Towell for providing the musical entertainment throughout the event.
- David D. Svitak representing the St. Charles Park District Memorial Tree Program and Big Tree Registry
- St. Charles Park District for the use of Lincoln Park
- All those who exhibited their beautiful "St. Charles Tribute to Trees" art work

A sincere thank you to all those who volunteer to keep the community beautiful and filled with trees!

City of St. Charles Directory

<i>Building & Code Enforcement</i>	377.4406	<i>Fire Administration</i>	377.4458
<i>City Administrator Mark Koenen</i>	377.4422	<i>Fire Prevention Bureau</i>	377.4457
<i>Community Development</i>	377.4443	<i>Human Resources</i>	377.4446
<i>Development Engineering</i>	443.3677	<i>Mayor Raymond P. Rogina</i>	377.4444
<i>Economic Development</i>	443.4093	<i>Police Administration/Investigation/ Crime Prevention</i>	377.4435
<i>Electric Division</i>	377.4407	<i>Public Works: Water/Sewer/Street</i>	377.4405
<i>Engineering Division</i>	377.4486	<i>Refuse Pickup Information</i>	587.8282
<i>Emergency Management Agency</i>	377.4416	<i>TDD</i>	800.526.0844
<i>Flood Protection Assistance</i>	377.4486	<i>Utility Billing: Electric/Water/Sewer</i>	377.4426
<i>Finance/Accounting</i>	762.7002	<i>Electric Outage Hotline</i>	866.444.0016